

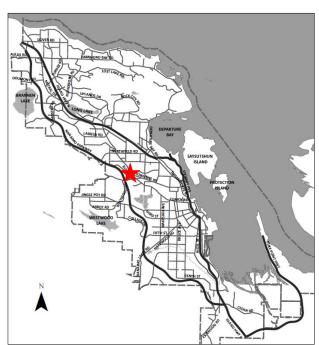
## **Staff Report for Decision**

File Number: RA000522

DATE OF MEETING June 16, 2025

AUTHORED BY CALEB HORN, PLANNER, CURRENT PLANNING

SUBJECT REZONING APPLICATION NO. RA522 – 1850 BOXWOOD ROAD



### Proposal:

To allow a Personal Care Facility

### **Current Zoning:**

13 – High Tech Industrial

### **Proposed Zoning:**

13 – High Tech Industrial with a sitespecific Personal Care Facility use

### **City Plan Land Use Designation:**

Light Industrial

### Lot Area:

2,731m<sup>2</sup>







### **OVERVIEW**

### **Purpose of Report**

To present for Council's consideration an application to amend the High Tech Industrial (I3) zone to allow Personal Care Facility as a site-specific use at 1850 Boxwood Road to facilitate a proposed complex care housing development.

### Recommendation

That:

- 1. "Zoning Amendment Bylaw 2025 No. 4500.241" (to rezone 1850 Boxwood Road to allow Personal Care Facility as a site-specific use in the High Tech Industrial [I3]) zone pass first reading;
- 2. "Zoning Amendment Bylaw 2025 No. 4500.241" pass second reading;
- 3. "Zoning Amendment Bylaw 2025 No. 4500.241" pass third reading; and,
- 4. Council direct Staff to secure the conditions related to "Zoning Amendment Bylaw 2025 No. 4500.241" as outlined in the "Conditions of Rezoning" section of the Staff Report dated 2025-JUN-16.

### **BACKGROUND**

Concurrent rezoning and development permit applications, RA522 and DP1379, were received from Altus Group, on behalf of the Provincial Rental Housing Corporation, to facilitate a BC Housing development for a three-storey, 22-unit complex care housing development.

BC Housing has partnered with the Ministry of Health and Island Health to develop a complex care housing project with enhanced supports for individuals at risk of experiencing homelessness. The development will include integrated health care services provided by Island Health, and 24/7 staffing and support by a non-profit housing operator (to be selected), including life skills development, wellness checks, employment assistance, and community connection programs.

The applicant has applied concurrently for a site-specific zoning amendment to allow the proposed use as well as a form and character development permit for the proposed design. Given the scale of the project and no variances are requested, the development permit will be delegated for approval should the amendment bylaw be adopted.

### **Subject Property and Site Context**

The subject property is located in Central Nanaimo at the edge of the Green Rock Industrial Park, along Boxwood Road between Dufferin Crescent and Madsen Road. The property was previously cleared of vegetation, is vacant, and slopes down approximately 6m from north to south. A public walkway and staircase border the east property line and separate the subject property from the end of Kerrisdale Road.

The surrounding neighbourhood consists of a mix of light industrial, residential, and commercial uses. Adjacent uses include a vacant industrial lot and indoor climbing gym to the west, moving and storage businesses across Boxwood Road, low density residential and office uses along Kerrisdale Road to the east, including a 9-unit townhouse development adjacent to the public walkway, and commercial services along Bowen Road and Dufferin Crescent to the north.



### **DISCUSSION**

### **Proposed Zoning**

The proposed complex care housing meets the definition of Personal Care Facility use in the City of Nanaimo "Zoning Bylaw 2011 No. 4500". This use is permitted in a number of different zones and land use contexts throughout the city including residential and mixed use corridor zones, commercial and hospital centre zones, downtown zones, and the Community Service One (CS1) zone.

The subject property is zoned High Tech Industrial (I3) zone, which is intended for clean industrial uses and complementary commercial uses. The I3 zone allows for a transition in uses between light industrial, commercial, and residential neighbourhoods. As a result, the I3 zone allows a wide range of uses such as commercial school, light industry, manufacturing/contractors office, recreational facility, restaurant, social service resource centre, warehouse, and wholesale. Personal Care Facility use, however, is not permitted so the applicant is proposing to amend the I3 zone to add Personal Care Facility as a site-specific use for the subject property.

The applicant has provided a conceptual design demonstrating how the site would be developed within the allowable setbacks, lot coverage, and building height (14m) in the I3 zone. Density is not restricted in the I3 zone, however, the proposed development would achieve a density of approximately 0.73 FAR (Floor Area Ratio), which, for comparison, is less than the permitted FAR of 1.25 for Personal Care Facility use in the CS1 zone. No other amendments to the I3 zone are proposed.

### **Policy Context**

The proposed rezoning is consistent with City Plan, including the specific policy areas highlighted below.

City Plan - Future Land Use

City Plan identifies the subject property in the Light Industrial future land use designation, which envisions buildings, generally up to three-storeys in height, with uses that support business, employment, and industry in locations near urban areas. These areas are intended to be compatible with adjacent Urban Centres, Corridors, and Neighbourhood designated lands. Policies C3.2.4 and D4.6.21 specifically reference allowing supportive housing in light industrial designations, where appropriate.

Amending the I3 zone to allow the proposed Personal Care Facility would facilitate a development that is complementary in form and scale to the surrounding urban context (e.g. three-storey townhouses to the east); provides a transition from light industrial uses to commercial and residential uses; and locates future residents within walking distance of services (e.g. grocery store, restaurants) and transit.



### City Plan - Affordable Housing

City Plan (section 3.2) addresses the need for more supportive housing across the city. Policies C3.2.20 and C3.2.29 specifically support the development of housing options to re-house people experiencing, or at risk of experiencing, homelessness, and to increase permanent supportive housing in partnership with Island Health, BC Housing, and other service providers. The proposed zoning amendment would achieve these objectives.

### City Plan – Mobility Network

The subject property is located near a bus frequent transit line (along Bowen Road) as identified in Figure 36 in City Plan. Additional transit service runs along Boxwood Road in front of the site. The property is also bordered on the east side by a public pedestrian trail with a staircase, which separates the site from the townhouses to the east and provides a linkage between Boxwood Road and the commercial lands and Bowen Road to the north. The proposed zoning amendment would support City Plan objectives to densify housing near frequent transit and active mobility routes.

Overall, the proposed zoning amendment is consistent with City Plan and will provide a needed form of housing in close proximity to amenities and services.

### **Community Consultation**

The subject property is not located within the area of an active neighbourhood association; however, the applicant completed neighbourhood outreach including:

- BC Housing 'Let's Talk Housing' webpage published on 2025-FEB-28;
- Neighbourhood letter mailed to 241 properties within 200m of the site on 2025-FEB-28, with information about the proposed development and a link to BC Housing's website and contacts:
- Communication and invitation sent 2025-MAR-03 to 44 local businesses, agencies, schools, community service organizations, Snuneymuxw First Nation, Nanaimo Fire Rescue Station #2, BC Ambulance and the Greater Nanaimo Chamber of Commerce;
- Two small group information sessions held on 2025-APR-02;
- A community open house held on 2025-APR-03; and,
- Ongoing community relations inbox (one email received, in support).

A summary of BC Housing's community engagement initiatives and public input is attached to this staff report (Attachment H). In total, 285 neighbours and interest holders were contacted, 24 people attended an in-person engagement session, and the website was actively viewed. Participants shared a number of questions and comments regarding:

- Safety and security concerns;
- Potential impacts on surrounding properties and adjacent uses;
- · Onsite operations and resident supports;
- Site maintenance and property management; and,
- Concern about opportunities for public consultation through rezoning.

The applicant has provided the following understanding in response to these comments and concerns:

• The proposal is for complex care project that will provide stable housing with onsite support services; it is not a shelter use;



- Crime Prevention through Environmental Design (CPTED) practices will be implemented in the design such as fenced grounds, single point of entry, fob access, 24/7 staffing, security cameras and lighting, as well as a point of contact to be shared with neighbours.
  - Through the application review, it was noted that the public staircase bordering the northeast corner of the subject property is presently open below which could facilitate encampment underneath. To mitigate this concern, the applicant has agreed to provide a voluntary in-kind contribution to complete off-site improvements to enclose and secure the underside of the public staircase. These improvements will be reviewed further at the time of detailed design with the submission of a building permit.
- Cleanliness and property maintenance will be addressed by BC Housing in partnership with the non-profit operator;
- In addition to the community engagement undertaken by BC Housing, the public would have the opportunity to speak to Council (e.g. public hearing), and BC Housing intends to keep the neighbourhood informed as the project proceeds.

### **Community Amenity Contribution**

As per Council's *Community Amenity Contribution (CAC) Policy*, CACs can be waived for 100% of non-market rental dwelling units that meet the following criteria:

- i. the dwelling units is occupied by one or more individuals whose collective annual before tax income does not exceed the Housing Income Limit for the city;
- ii. where 12 months' collective rent for the dwelling unit does not exceed 30% of the occupants' collective before-tax annual income;
- iii. the dwelling unit is owned or operated by a non-profit housing partner or public institution; and,
- iv. a Section 483 Housing Agreement is registered on the property title to secure the commitments listed above for the applicable dwelling units.

It is expected that the personal care facility will meet the CAC waiver criteria; however, as discussed above, the applicant has agreed to provide a voluntary in-kind contribution of off-site improvements to enclose the underside of the adjacent public staircase, to be secured as a condition of rezoning.

### **Conditions of Rezoning**

Should Council support the application and pass third reading of "Zoning Amendment Bylaw 2025 No. 4500.241", Staff recommend the following conditions of rezoning be provided:

- 1. Community Amenity Contribution the property owner provide a voluntary in-kind contribution of off-site improvements to enclose/secure the underside of the adjacent public staircase prior to building occupancy.
- 2. Housing Agreement Registration of a Section 219 covenant, prior to building permit issuance, with a Housing Agreement to secure non-market rental dwelling units, as per the City's CAC Policy, for all eligible units.



### **SUMMARY POINTS**

- The application is to rezone 1850 Boxwood Road from the High Tech Industrial (I3) zone to allow Personal Care Facility as a site-specific use at 1850 Boxwood Road to facilitate a proposed complex care housing development.
- Non-market rental dwelling units can have the Community Amenity Contribution
  waived if they meet the criteria. The applicant has proposed to provide a voluntary inkind contribution of off-site improvements to enclose the underside of the adjacent
  public staircase.
- The proposed rezoning meets the intent of City Plan policies as the proposed Personal Care Facility would facilitate a development that is complementary in form and scale to the surrounding urban context. The project also meets the intent of City Plan for addressing affordable housing across the city.

### **ATTACHMENTS**

ATTACHMENT A: Subject Property Map

ATTACHMENT B: Existing Site and Background Photos ATTACHMENT C: Conceptual Building Perspectives

ATTACHMENT D: Site and Parking Plans

ATTACHMENT E: Building Elevations and Details

ATTACHMENT F: Building Renderings

ATTACHMENT G: Landscape Plans and Details

ATTACHMENT H: Community Engagement Summary Report

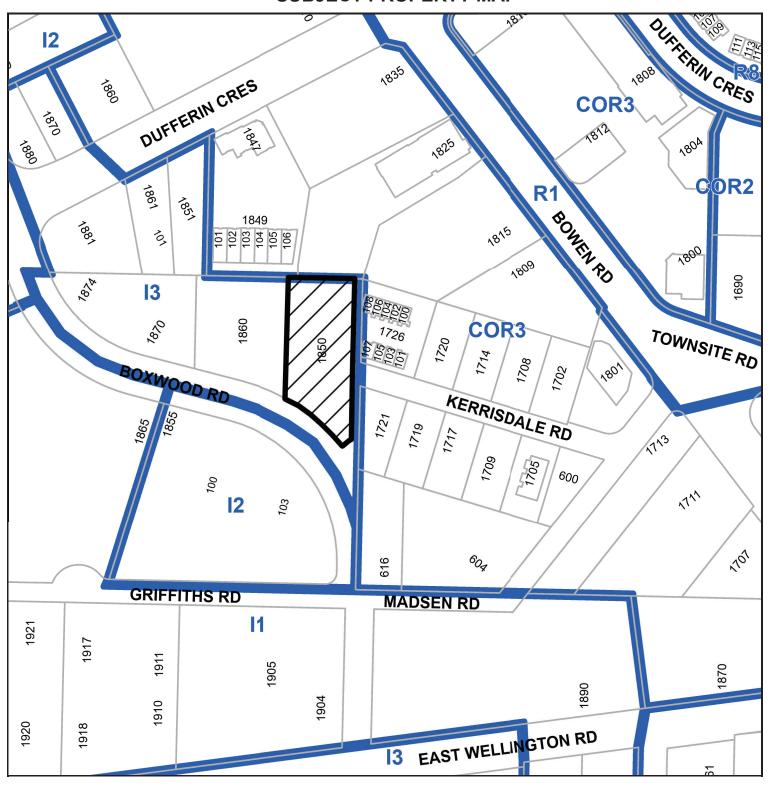
"Zoning Amendment Bylaw 2025 No. 4500.241

Submitted by: Concurrence by:

Lainya Rowett Jeremy Holm

Manager, Current Planning Director, Planning & Development

## ATTACHMENT A SUBJECT PROPERTY MAP





1850 BOXWOOD ROAD

## ATTACHMENT B EXISTING SITE AND BACKGROUND PHOTOS

## **Existing Site and Background**

## **Photographs**





### Existing Public Staircase and Walkway







## **Existing Site and Background**

**Photographs** 

Existing Public Staircase and Walkway









RECEIVED RA522 2025-FEB-27 Current Planning

### **ATTACHMENT C CONCEPTUAL BUILDING PERSPECTIVES**





RECEIVED RA522 2025-FEB-27 Current Planning

Ryder

Ryder Architecture (Canada) Inc 2350-1075 West Georgia Stree Vancouver BC V6E 3C9



Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Project ID. BCHNAV-NN	Project No. 11589-00	Scale @ 22x34 1 : 100
ABL	AJA	DP
Drawn by	Checked by	Status

Axonometric View -Looking Northeast



An dissertat sizer reason occurrents are the otherwise when Anotherwise Canada, he mad may red be reproduced in white information supplied by find parties and according cannot be information supplied by find parties and according cannot be guaranteenad. Do not since the indivisery, Do not use this dissering sixulate areas. Demensions to be writted by the Contractor as such dimensions to be sold their emportability. Wolf must comply with the relevance fluiding Coding, by-Laws and related documents. Liberative even soft orinsisters must be reported documents. Liberative even soft orinsisters must be reported.



Issued for Information 15 Oct 200 tissued to Consultants for SD Coordination 05 Nov 20 Final SD Submission 29 Nov 20

Kes

---- Property I

RECEIVED RA522 2025-FEB-27 Current Planning

Rev Description Date

DP Issued for Rezoning and Development 14 Feb 2028
Plannit

### Ryder

yder Architecture (Canada) Inc 350-1075 West Georgia Stree

www.ryderarchitecture.



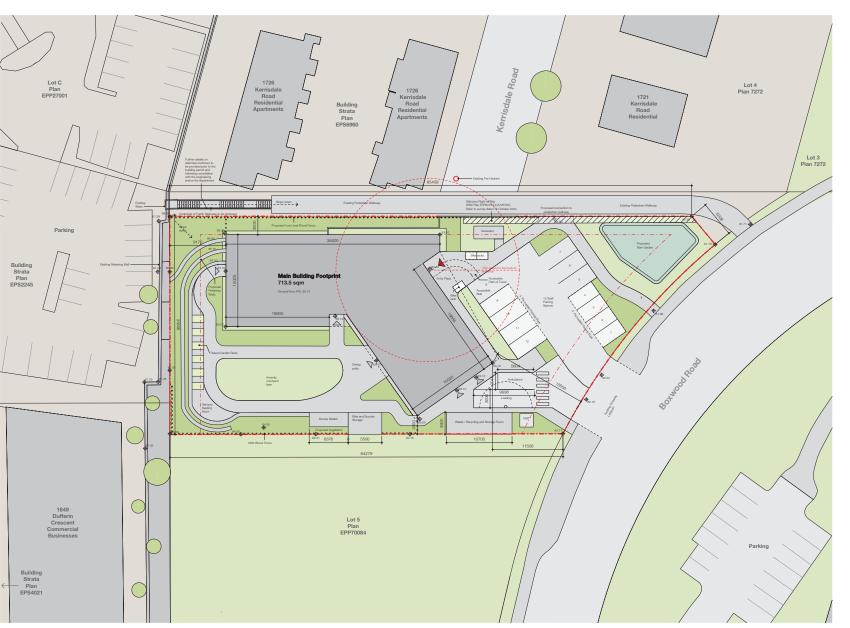
Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Drawn by ABL	Checked by AJA	DP Status
Project ID.	Project No.	Sopie @ 22x34
BCHNAV-NN	11589-00	1:100

Axonometric View -Looking Southeast

\_\_\_

### ATTACHMENT D SITE AND PARKING PLANS



All classification of the contraction of the contra

Property Line
Zoning Serba

Site plan is derived from the survey produced by Polaris Land Surveying Inc., dated 15 October 2024 For dainage

For dainage information, please refer to civil drawing provided by Aplin Martin.

For landscape information, includir proposed trees and vegetation please re to landscape drawin provided by MDI Design.

Building Fo	otprin
Building Type	Area
Main Building	713.50
Smoke Shelter	16.84 n
Biek and Scooter Storage	19.68 n
Waste / Recycling and Storage	38.32 n
Building Footprint	788.34

### Lot Coverage

Building Footprint	788.34 m²
Site Area	2581.14 m <sup>2</sup>
	= 0.31 (x100)
	31%

R E C E I V E D DP1379 2025-JUN-05

 ev
 Description
 Date

 8
 Issued for Rezoning and DP
 14-Feb 502

 0
 DD Submission
 14-Mix 202

 0
 Pilossued for Plazoning and DP
 0-7-Ag-201

Ryder

Ryder Architecture (Canada) Inc. 2350-1075 West Georgia Street Vancouver BC VBE 3C9

www.ryderarchitecture.ca info@ryderarchitecture.ca



Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Drawn by ABL	Checked by AJA	Statu DP
Project ID.	Project No.	Soyle
BCHNAV-NN	11589-00	As i

Site Plan

Drawing

A300

## ATTACHMENT E BUILDING ELEVATIONS AND DETAILS





R E C E I V E D DP1379 2025-JUN-05

Ryder Ryder Architecture (Canada) Inc. 2350-1075 West Georgia Street Vancouver BC V8E 3C9

www.ryderarchitecture.ca info@ryderarchitecture.ca

Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Project ID. Project No. BCHNAV-NN 11589-00

Elevations - Courtyard Facing





R E C E I V E D DP1379 2025-JUN-05

Ryder

Ryder Architecture (Canada) Inc. 2350-1075 West Georgia Street Vancouver BC V8E 3C9

Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Project ID. Project No. BCHNAV-NN 11589-00

Elevations - Rear and Side Facing



# ATTACHMENT F BUILDING RENDERINGS

All deviets and related documents are the creater of Peder Architecture (Calandi Re: and may not be reproduced in whole in part without written permission. Devieting are based upon all electromates required by their parkine and excussive promote the gravitated. Do risk calend the claiming, the role in the lateral part and the companion of the particular and their particular and their such dimensions to be solely their emporability. Work must comply with the relevant building Codes, 83-1 area and related documents. Deviews owers and ordinations must be reported documents. Deviews owers and ordinations must be reported.

Issuance Date



Front Entrance View

# RECEIVED DP1379 2025-JUN-06 Current Planning

Reissued for Rezoning and DP Updated for DAP Response

Ryder
Ryder Architecture (Canada

www.ryderarchitecture.

Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Renderings

Drawing No.

All claims as and related documents have the recentive of Rede Architecture (Carella Ne: and may roll be reproduced in whole in part without within permission. Drawings are based upon all particularly control of the produced produced and an appropriate gainstenance. On on classe this claims, Op on our last the devaleng calculate areas. Dimensions to be writted by the Certification as such elementation to be solely their exportation, Work must comply with the relevant to building Codes, (6)—assess and red related comply with the relevant to Building Codes, (6)—assess and control areas and control of the complete and control of the produced interestability to the Architect of Revenue.

Issuince Da



Front View from Boxwood Road

# RECEIVED DP1379 2025-JUN-06 Current Planning

Rev	Description	Date
01	Issued for Rezoning and DP	14 Feb 2025
02	DD Submission	14 Mar 2025
03	Reissued for Rezoning and DP	07 Apr 2025
04	Updated for DAP Response	06 Jun 2025

Ryder Ryder Architecture (Cana 2350-1075 West Georgia

www.ryderarchitecture.

Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

BCHNAV-NN	11589-00	1:1
Project ID.	Project No.	Solie @ 22x3
ABL	KTA	DP
Drawn by	Checked by	Status

Renderings

Drawing No.

All disviruss and related documents are the recentry of Redeherbilitative (Carisal) he, and may not be reproduced in whole in part without wetter permission. Desenging one based upon a reformation supposed by their parties and accusacy carenot be guaranteed. Our ord scale has classified, Do not use this disseastion of the scale of the scale of the scale of the scale of guaranteed. The red scale of the scale of the scale of the scale of the scale to be solely their responsibility. Work must comply with the relevant building Codes, (5)—Lean and related documents. Destinate onces and ordinosions must be series.

Issuance Date



View from Pedestrian Pathway

# RECEIVED DP1379 2025-JUN-06 Current Planning

 Rev
 Description
 Date

 01
 blassed for Plazoning and DP
 14 Feb 2025

 02
 DS Submission
 14 Mar 2025

 03
 Pelistized for Reazoning and DP
 07 Apr 2025

Ryder

Ryder Architecture (Canada) 2350-1075 West Georgia St Vancouver RC VRF 3C9

info@ryderarchitecture.c

Project
BC Housing and Island Health
Complex Care Housing
1850 Boxwood Road, Nanaime

Renderings

Drawing No.

All chainsts and related documents are the occurrent of Robert Architecture Clarical (be call and my othe prepoduced of whole in part without worther permission. Desenged and excusive connect the speciments of the properties of the contract of the contract of the speciments. The not small less deserting. Do the unit this this expentation of the contract of the contract of the contract of the speciments. The contract of the contract of the contract comply with the relevant building Codes, (b)—Laws and related documents. Deserting once and ordinations must be reported documents. Deserting once and ordinations must be reported

Issuance E



View from Retaining Wall Pedestrian Stairway

# RECEIVED DP1379 2025-JUN-06 Current Planning

urrent Planning

Rev	Description	Date
01	Issued for Rezoning and DP	14 Feb 2
02	DD Submission	14 Mar 2
03	Reissued for Rezoning and DP	07 Apr 21
04	Updated for DAP Response	06 Jun 2

### Ryder

Ryder Architecture (Canada) I 2350-1075 West Georgia Str Vancouver BC V6E 3C9

www.ryderarchitecture info@ryderarchitecture

Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Drawn by	Checked by	Status
ABL	KTA	DP
Project ID.	Project No.	Solie @ 22x34
BCHNAV-NN	11589-00	1:1

Renderings

Drawing No

All dissincts and related documents are the crossory of Reduce Architecture (Carelai) be, and may not be reproduced on whole in part without with the previously. Desirings are based upon all the produced of the produced of the produced of the produced galacterised. On crisical this dissince, Do not use this drawing calculate areas. Dimensions to be writted by the Contractor are such dimensional to be solely their expressfully. When the contractor are such dimensional to be solely that expressfully with an act or stated comply with the solelyed building Codes, (5-) also are of stated comply with the solelyed code, in the contract to response immediately to the Architect of Discour.

Issuanos D



Courtyard View

# RECEIVED DP1379 2025-JUN-06 Current Planning

Ryder

www.ryderarchitecture.

Project BC Housing and Island Health Complex Care Housing 1850 Boxwood Road, Nanaimo

Drawn by	Checked by	Status
ABL	KTA	DP
Project ID.	Project No.	Scale @ 22x34
BCHNAV-NN	11589-00	1:1

Renderings

Drawing No.

### ATTACHMENT G LANDSCAPE PLANS AND DETAILS

BC Housing / Island Health

## **BCH Complex Care - Nanaimo**

Nanaimo, Province

ndscape Sheets	
Sheet No.	Sheet Title
L0.00	Cover
L0.01	General Information Sheet
L1.01	Landscape Materials: West
L1.02	Landscape Materials: East
L2.01	Landscape Grading & Drainage: West
L2.02	Landscape Grading & Drainage: East
L3.01	Planting: West
L3.02	Planting: East
L4.01	Landscape Details: Hardscape
L4.02	Landscape Details: Planting on Grade
L4.03	Landscape Details: Rain Garden
L4.04	Landscape Details: Structures
L5.01	Landscape Section - Elevation
L5.02	Landscape Section - Elevation



RECEIVED DP1379 2025-JUN-05

7	50% DD	2025-06-04
6	DAP	2025-06-04
5	DP Amendment	2025-04-03
4	DD Rev.	2025-03-14
3	DD	2025-02-24
2	DP	2025-02-13
1	SD Report	2024-11-28
No.	Issued For	Issue Date



BCH / IH

roiect

BCH Complex Care - Nanaimo 1850 Boxwood Road Nanaimo, BC

Cover

	project no.		124.13
	scale	1:150	@ 24"x36"
	drawn by		MDI

L0.00



#### GENERAL NOTES

- NUMERICAL MULES

  1. Work performed shall comply with the following: a) These General Notes, and Construction
  Documents and Specifications; b) Canadian Landscape Standards, Current Edition (CLS-CE); and c)
  All applicable local, provincial and federal codes, ordinances, and regulations.

  2. Contractor shall be responsible for verifying all existing site conditions including location of all property inse, existing structurus, utilities, and buried infrastructure. Verify all field conditions prior to commencing work.

  3. Contractor is personable for orderminion are asset to the conditions of the conditi

- wee, exeasing servouries, usines, and oursel intrastructure. Verify all field conditions prior to commencing workship for determining means and methods for construction. These desirings may a Contractor is responsible properties of the properties of the contractor of the contractor
- ilution immediately.

  neral Contractor and/or sub-contractors are responsible for all costs related to production and sion to consultant of all landscape as-built information including irrigation

### TREE RETENTION AND REMOVAL NOTES

- The protection fencing, for existing trees, to be installed prior to commencement of all site work. Refer to Arboris's plants for location of tree protection fencing, and protection fencing detail.
  Refer to arborist's report for detailed information for existing tree resources.

### SITE GRADING AND DRAINAGE NOTES

- All elevations are in meters.
   Refer to Architectural plans, sections and elevations for top of slab elevations. Slab elevations indicated on Landscape drawings are for reference only. Report any discrepancies to consultant for
- intollated of calescape or amings are to retreience only. Helpin any outcomess to consultant to review and response. Yet a response to the properties of the properties of the properties of the Landscape drawings are for reference only. Refer to Civil Engineering drawings. Report any discrepancies to consultant for review and response.

  Confirmal lessing grades prior to contruction. Report any discrepancies to consultant for review and
- response.

  Simple State of the State of the

- IRRIGATION NOTES

  1. Contractor to provide irrigation system for all planters to current IIABC Standards and Contract

  2. All specified work to meet the project specifications, and all standards or specifications established in
  the lastest edition of the Canadian Landscape Standard and IIABC standards.

  3. Design/bulled drawings for detailed irrigation plan to be submitted to Contract Administrator in PDF and
  dwg formats at teast two weeks prior to commencement of irrigation installation

  4. Utilises—Contract to verify location of all or-site utilises, prior to contraction. Restoration of
- damaged utilities shall be made at the contractor's expense, to the satisfaction of the owner's

- representatives.

  5. Refer to belicitud drawings for electrical service.

  6. Controller and backflow prevention device to be located in Mechanical Room, unless otherwise noted.

  Refer to Mechanical drawings for size and location of irrigation service.

  7. Contractor to verify ressure and flow prior to installation of irrigation and notify owner's representative in writing is such data adversely affects the operation of the system.

  8. Sieves shall be installed at the necessary depths, prior to perment construction. Sleeving shall called the prior of the system.
- unless otherwise shown. Contractor to field fit imigation system around existing trees, to limit disturbance to root systems. 10. At various milestones during construction, inspection and testing of components will be required to ensure that the performance of irrigation system meets standards and specifications. Contractor to provide equipment and personnel necessary for performance of inspections and tests. Conduct all inspections and tests in the presence of the contract administrator. Keep work uncovered and
- accessible until successful completeition of inspection or test.

  11. Over spray onto hardscape areas to be minimized. Use drip irrigation within small planting areas to
- 12. Trees within shrub or rain garden areas to be irrigated with spray heads.

  13. Trees in Plaza in hard pavement (soil cells below) to recieve temporary irrigation system around root collar and permanent drip irrigation system.

#### GROWING MEDIUM NOTES

- Refer to Landscape Specifications for growing medium properties by soil type.
   Advise Contract Administrator of sources of growing medium to be utilized 14 days in advance of
- starting work.

  Growing medium properties and handling shall meet CLS-CE (see Section 6 CLS-CE).
- Contractor is responsible for soil analysis and amendment requirements to supply suitable growing medium, as specified by testing agency. Soil analysis and amendment costs shall be included in the
- price for the work.

  S. Submit to the Landscape Architect a copy of the soil analysis report from Pacific Soil Analysis Inc.
  5-11720 Voyageur Way, Richmond, BC, V6X 309, p. 604-273-8226. The analysis shall be of fests done on the proposed growing medium from straffied samples taken from the supply source. Costs of the initial and all subsequent tests to ensure compliance with the specifications shall be borne by
- the Contractor.

  6. Contract Administrator will collect sample of growing medium in place and determine acceptance of material, depth of growing medium and finish grading. Approval of growing medium material subject to soil testing and analysis. Planting is not to occur until finished grades have been approved by Contract Administrator

- SITE LAYOUT NOTES

  1. Provide layout of all work for approval by Contract Administrator prior to proceeding with work.
  Requests for site review as required 48 hours in advance of performing any work, unless otherwise
- noted on this sheet.

  2. Layout and verify dimensions prior to construction. Bring discrepancies to the attention of the Contract
- Administrator.

  Written dimensions take precedence over scale. Do not scale drawings.

  All plan dimensions in metres and all detail dimensions in millimetres, unless otherwise noted.

  Where dimensions are called as 'equal' or 'eq', space referenced items equally, measured to c

### GENERAL PLANTING NOTES

- Plant quantities on Plans shall take precedence over plant list quantities.
   Provide layout of all work for approval by Contract Administrator prior to proceeding with work.
   Plant material, installation and maintenance to conform to the current edition of the Canadian Landscape Standard.
- Lansucape Statistics.

  4. Plant quantities and species may change between issuance of DP and Construction due to plant availability and design changes. Substitutions to be approved by Landscape Architect.

- ON-SLAB TREE PLANTING NOTES

  1. For on-slab landscape, a root barrier will be installed to protect exposed water proof membranes. A dimple board (drain mally will be installed over the root barrier.

  2. Parkade walls and foundation walls will be protected with a dimple board (drain mat) to convey water to the perimeter drain and protect wall from roots.
- to the perimeter drain and protect wall from roots.

  A root barrier wile installed between the tree roots and perimeter drain, to minimize tree root interference with the drain, where the follow conditions exist in on-grade planting areas: a)where trees less than 8m tall are located closer than 2m from a parkade or foundation wall; b) where trees more than 8m tall are located closer than 5m from a parkade or foundation wall; and c) where perimeter

- VING NOTES
  Final concrete control joint layout to be confirmed by Landscape Architect prior to installation. Control The contract contract is a price of the contract of the c

- WARRANTY AND MAINTENANCE NOTES

  1. Contractor is responsible for Maintenance from installation to Acceptance of the work by the Contract Administrator.
- Administrator.

  2. Refer to Landscape Specifications for Maintenance Period following Acceptance.

  3. Landscape installation to carry a 1-year warranty from date of acceptance. This warranty is based on adequate maintenance by the Owner after Acceptance, as determined by the Landscape Architect.

  The Contractor will not be responsible for plant loss or damage to other products by causes out of the Contractor's control, such as variadism," acts of Gord," excessive ware and lear," or abuse of the Contractor is responsible for plant damage, failure and death due to poor delivery, storage and handling, and old other installation related aspects by until the End Of Warranty period.

  5. Plant material, installation and maintenance to conform with the current edition of the Canadian Landscape Standards, and the Contract Specifications

#### LIST OF ABBREVIATIONS

		м	METRE
APPROX	APPROXIMATE	MAX	MAXIMUM
ARCH	ARCHITECT	MFR	MANUFACTURER
AVG	AVERAGE	MH	MANHOLE
B&B BC	BALLED AND BURLAPPED BOTTOM OF CURB	MIN	MINIMUM
		MISC	MISCELLANEOUS
BLDG	BUILDING	MM	MILLIMETRE
BM BC	BENCHMARK	N	NORTH
BC BR	BOTTOM OF CURB BOTTOM OF RAMP	NIC	NOT IN CONTRACT
BR BS	BOTTOM OF RAMP	NO	NUMBER
		NOM	NOMINAL
BW	BOTTOM OF WALL	NTS	NOT TO SCALE
CAL	CALIPER	OC	ON CENTER
CB	CATCH BASIN	OD	OUTSIDE DIAMETER
CF	CUBIC FEET	PC	POINT OF CURVATURE
CIP	CAST IN PLACE	PE	POLYURETHANE
CL	CENTER LINE	PI	POINT OF INTERSECTION
CLR	CLEARANCE	PL	PROPERTY LINE
CM	CENTIMETER	PT	POINT, POINT OF TANGENCY
CONT	CLEAN OUT	PVC	POLYVINYL CHLORIDE
CUM	CONTINUOUS CURIC METRE	QTY	QUANTITY
DEG.		R	RADIUS
DEG DEMO	DEGREE	REF	REFERENCE
DEMO	DEMOLISH, DEMOLITION DIAMETER	REINF	REINFORCE(D)
DIA	DIAMETER	REQ'D	REQUIRE(D)
DTI		REV	REVISION
DIL	DETAIL	ROW	RIGHT OF WAY
DWG F	DRAWING FAST	S	SOUTH
E FA	FACH	SAN	SANITARY
EA EI	EACH FLEVATION	SD	STORM DRAIN
EL ENG	ELEVATION FNGINFER	SF	SQUARE FOOT (FEET)
ENG EO		SHT	SHEET
EQ EST	EQUAL	SIM	SIMILAR
F W	ESTIMATE FACH WAY	SPECS	SPECIFICATIONS
E.W. FXIST	EXISTING	SQ M	SQUARE METRE
EXIST EXP	EXPANSION EXPOSED	ST	STORM SEWER
FFF	FINISHED FLOOR FLEVATION	STA	STATION
FG	FINISHED FLOOR ELEVATION FINISHED GRADE	STD	STANDARD
FI	FLOW LINE	SYM	SYMMETRICAL
FOC	FACE OF CURB	T&B	TOP AND BOTTOM
FT	FOOT (FEET)	TC	TOP OF CURB
FTG	FOOTING	TF	TOP OF FOOTING
GA	GAUGE	TH	THICK
GEN .	GENERAL	TOPO	TOPOGRAPHY
GEN	GRADE ELEVATION	TR	TOP OF RAMP
HORIZ	HORIZONTAL	TS	TOP OF STEP
HURIZ HP	HIGH POINT	TW	TOP OF WALL
HT	HEIGHT	TYP	TYPICAL
ID.	INSIDE DIAMETER	VAR	VARIES
INV	INVERT ELEVATION	VOL	VOLUME
INV	INCH(ES)	W	WITH
INCI	INCLUDE(D)	W/O	WITHOUT
.IT	INCLUDE(D)	WT	WEIGHT
LF	LINEAR FEET	WL	WATER LEVEL
		WWF	WELDED WIRE FRAME
LP	LOW POINT	YD	YARD

### LINE TYPE LEGEND

	Property line
	Building Footprint
	Rain garden - TOP OF POOL
	Rain garden - BOTTOM OF POOL

### LANDSCAPE INFRASTRUCTURE LEGEND

	Perforated Underdrain	
I—Irr SI—Irr SI—	Irrigation Sleeving	
c/o	Clean Out	
L-AD	Landscape Area Drain 8" Square Drain with ADA Steel Lockable Grate.	
×	Existing Grades	

#### UNDERGROUND UTILITIES

Enaineer's drawings).

EXISTING		PROPOSED
	Storm Drain	
	Sewer	
	Water	
	Electrical	
	Gas	
	Hydro Tel	

MATERIAL	S LEGEND		
	Asphalt Paving - Road / Drive Aisle / Parking (for reference only)	Refer to C	ivil, Structura
HARDSCAPE	SURFACES	DETAIL	SPEC NO.
Di d	Concrete Paving Cast in place, light broom finish. Sawcut control joints.	1-L4.01	
	Aggregate Pathway	3-L4.01	
	Permeable Pavers with Concrete Band Manufacturer: Belgard Product: Aqualine Permeable Vehicular	4-L4.01	
STEPS, RAME	PS, CURBS, WALLS	DETAIL	SPEC NO.
	Retaining Wall - Concrete		
	Boulder Wall Max 1.2m height	5-L4.01	
0	Landscape Boulder 600mm diameter minimum, no sharp edges. Key 1/3 of base into grade.	6-L4.01	
SOFTSCAPE		DETAIL	SPEC NO.
1/1///	Planting Area -Tree & Shrub -On Grade -450mm Depth -Shrub Growing Medium.		32 93 10 32 91 19.13
	Planting Area -Rain Garden -On Grade -450mm Depth -Rain Garden Growing Medium.		32 93 10
i şeye.	Turf - Sod - At Tree Pits -600mm Depth -Type 2L		32 91 19.13
	Turf - Sod -150mm Depth -Type 2L	4-L4.02	32 91 19.13
	Gravel Maintenance Edge - 150mm Depth, 600 mm Width -Max gravel size 25mm (1").	2-L4.01	
FENCING & R	AILS	DETAIL	SPEC NO.
	Fence - Wood 1800mm height	1-L4.04	
	Fence - Wood 1200mm height	3-L4.04	
$\mathcal{V}$	Gate With access control.		
SITE FURNISH	HINGS	DETAIL	SPEC NO.



RECEIVED DP1379 2025-JUN-05

7	50% DD	2025-06-04
6	DAP	2025-06-04
5	DP Amendment	2025-04-03
4	DD Rev.	2025-03-14
3	DD	2025-02-24
2	DP	2025-02-13
1	SD Report	2024-11-28
No.	Issued For	Issue Date



BCH / IH

32 33 00

32 33 00

32 33 00

32 33 00

32 33 00

project

BCH Complex Care - Nanaimo 1850 Boxwood Road Nanaimo, BC

sheet title

General Information Sheet

project no.		124.13
scale	1: ###	@ 24"x36"
drawn by		MDI
checked by		TB
sheet no.		

L0.01

ALL DRAWINGS TO BE READ IN ASSOCIATION WITH CONTRACT SPECIFICATIONS.

.

Lounge Chair

Butt Recentacle

Bench

Rike Rock

loveable Table and Chairs



MATERIAL	S LEGEND		
	Asphalt Paving - Road / Drive Alsle / Parking (for reference only)	Refer to C	ivil, Structura
HARDSCAPE	SURFACES	DETAIL	SPEC NO.
Da d	Concrete Paving Cast in place, light broom finish. Sawcut control joints.	1-L4.01	
	Aggregate Pathway	3-L4.01	
<b>Hill</b>	Permeable Pavers with Concrete Band Manufacturer: Belgard Product: Aqualine Permeable Vehicular	4-L4.01	
STEPS, RAME	PS, CURBS, WALLS	DETAIL	SPEC NO.
	Retaining Wall - Concrete		
•••••	Boulder Wall Max 1.2m height	5-L4.01	
0	Landscape Boulder 600mm diameter minimum, no sharp edges. Key 1/3 of base into grade.	6-L4.01	
SOFTSCAPE		DETAIL	SPEC NO.
111111	Planting Area -Tree & Shrub -On Grade -450mm Depth -Shrub Growing Medium.		32 93 10 32 91 19.13
	Planting Area -Rain Garden -On Grade -450mm Depth -Rain Garden Growing Medium.		32 93 10
	Turf - Sod - At Tree Pits -600mm Depth -Type 2L		32 91 19.13
	Turf - Sod -150mm Depth -Type 2L	4-L4.02	32 91 19.13
	Gravel Maintenance Edge - 150mm Depth, 800 mm Width -Max gravel size 25mm (1").	2-L4.01	
FENCING & RAILS		DETAIL	SPEC NO.
	Fence - Wood 1800mm height	1-L4.04	
	Fence - Wood 1200mm height	3-L4.04	
$\mathcal{L}$	Gate With access control.		
SITE FURNISH	HINGS	DETAIL	SPEC NO.
	Lounge Chair		32 33 00
ಹಿ	Moveable Table and Chairs		32 33 00
•	Butt Receptacle		32 33 00
	Bench		32 33 00
_	Bike Rack		32 33 00



### LINE TYPE LEGEND

Property line
Building Footprint
Rain garden - TOP OF POOL
Rain garden - BOTTOM OF POOL



R E C E I V E D DP1379 2025-JUN-05

7	50% DD	2025-06-04
6	DAP	2025-06-04
5	DP Amendment	2025-04-03
4	DD Rev.	2025-03-14
3	DD	2025-02-24
2	DP	2025-02-13
1	SD Report	2024-11-28
No.	Issued For	Issue Date



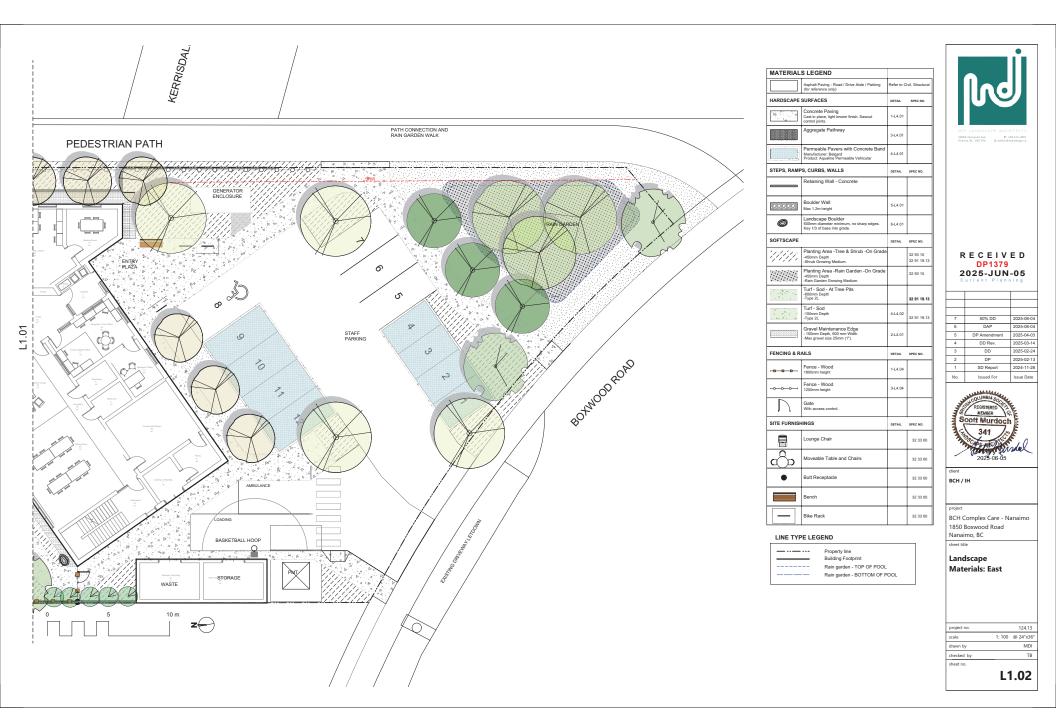
BCH / IH

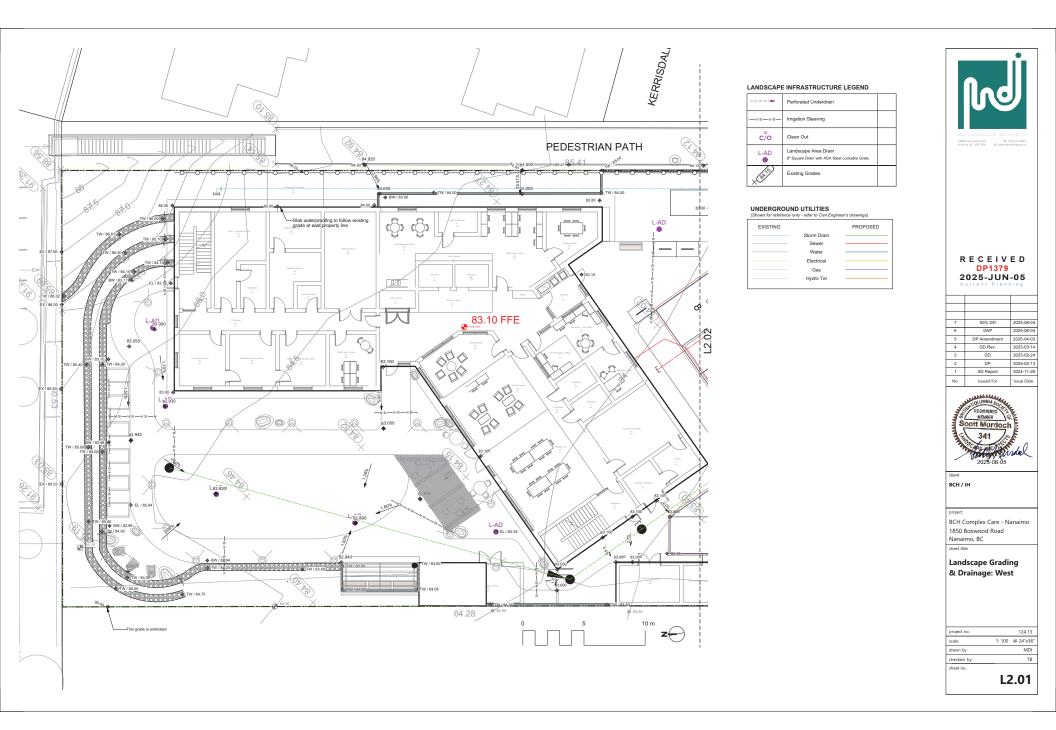
BCH Complex Care - Nanaimo 1850 Boxwood Road Nanaimo, BC

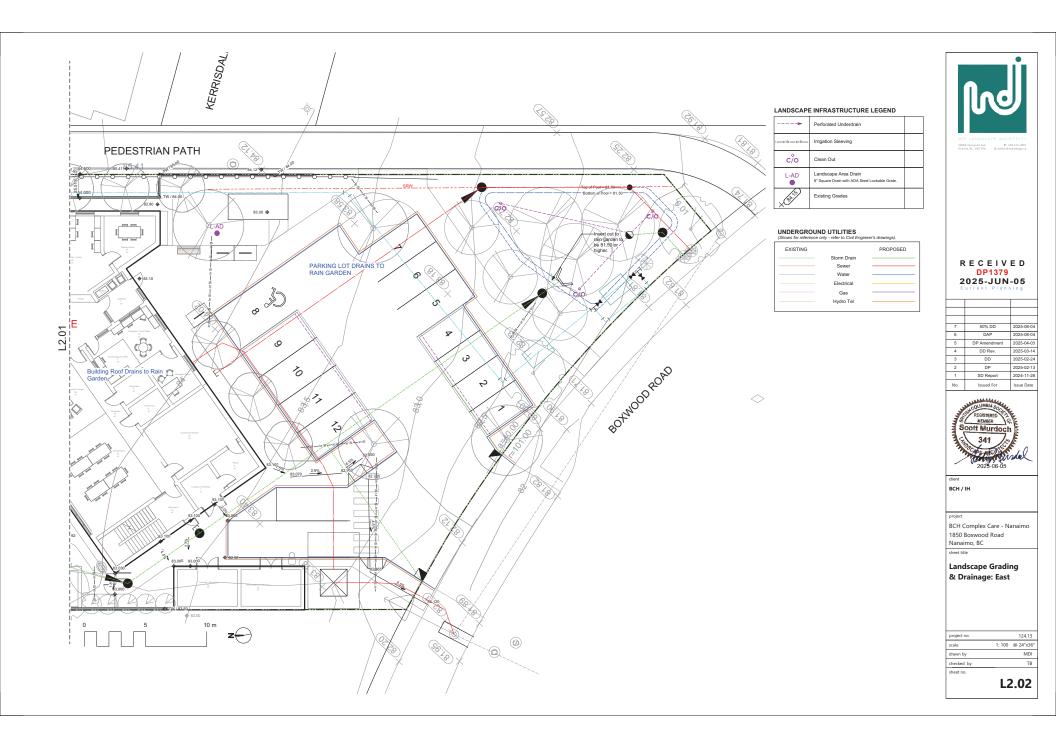
Landscape Materials: West

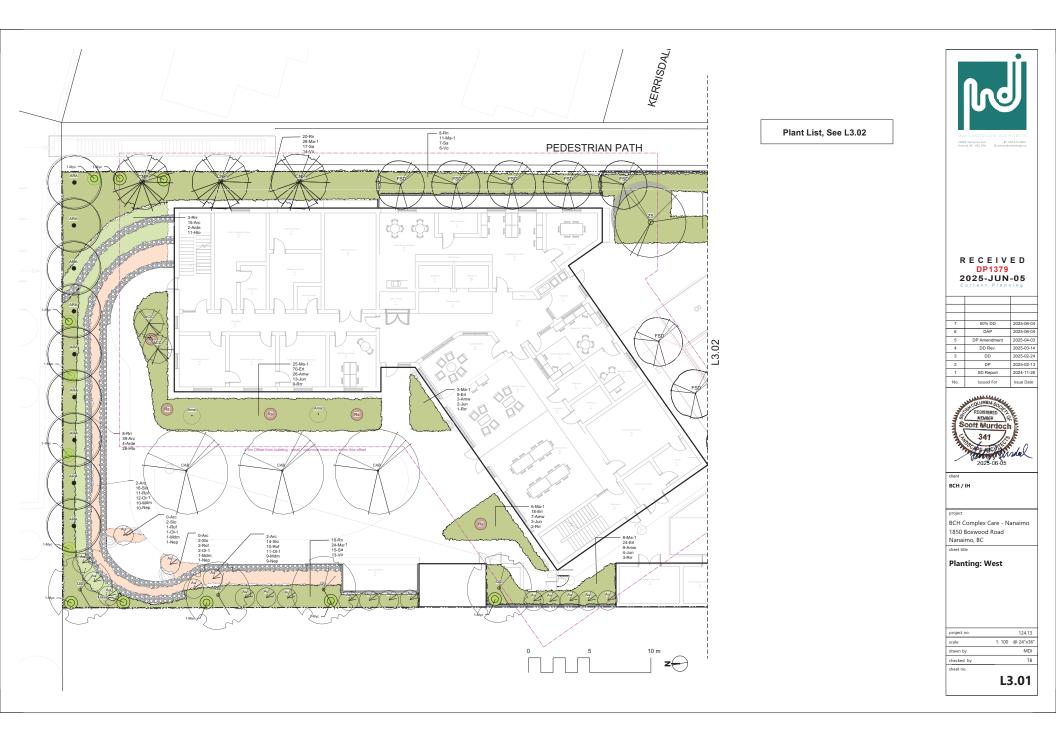
	project no.		124.13
	scale	1: 100	@ 24"x36"
	drawn by		MDI
	checked by		TB

L1.01

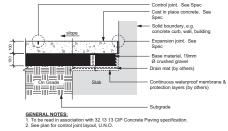




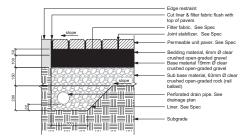








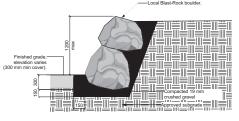
Cast in Place Concrete Paving - Pedestrian



GENERAL NOTES:
1 Install to manufacturers written instructions.

Permeable Unit Paving on Grade
Scale: 1:10

NATIVE SUB GRADE AND SUB BASE TO BE APPROVED BY GEOTECHNICAL ENGINEER PRIOR TO INSTALLATION. ---Local Blast-Rock boulder.



5 Boulder Wall Scale: 1:25 Landscape Boulder



Gravel Maintenance Edge on Grade Scale: 1:10

2 L6.01

(1 L6.01

IN CONCRETE

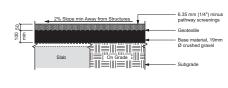
IN SOFTSCAPE

CIP Paving Joints-Expansion Joint

CIP Concrete Paving - Pedestrian

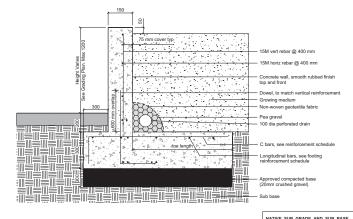
-Granular base

Adiacent landscaping, see plan



Aggregate Surfacing Detail Scale: 1:10

Footing Reinforcement Schedule	,		
Height of Soil Being Retained	Toe Length (mm)	Longitudinal Bars	C Bars, Spacing
Up to 500 mm	300	5 : 15M	15M @ 300 mm
500 mm to 1000 mm	500	5 : 15M	15M @ 300 mm
1000 mm to 1200 mm	800	6 : 15M	15M @ 300 mm



NATIVE SUB GRADE AND SUB BASE TO BE APPROVED BY GEOTECHNICAL ENGINEER PRIOR TO INSTALLATION.

Cast in Place Concrete Wall



RECEIVED DP1379 2025-JUN-05

7	50% DD	2025-06-04
6	DAP	2025-06-04
5	DP Amendment	2025-04-03
4	DD Rev.	2025-03-14
3	DD	2025-02-24
2	DP	2025-02-13
1	SD Report	2024-11-28
No.	Issued For	Issue Date



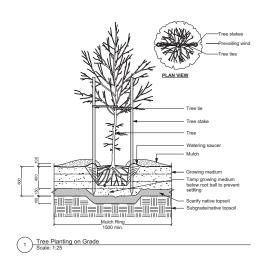
BCH / IH

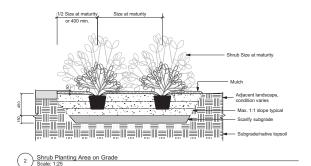
project BCH Complex Care - Nanaimo 1850 Boxwood Road Nanaimo, BC

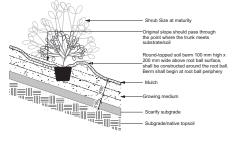
**Landscape Details:** Hardscape

project no.		124.13
scale	AS SHOWN	@ 24"x36"
drawn by		MDI
checked by		TB
sheet no.		

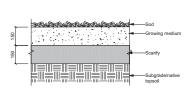
L4.01

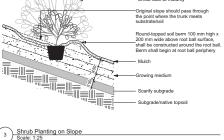






3 Shrub Planting on Slope Scale: 1:25









SD Report

2024-11-28

BCH / IH

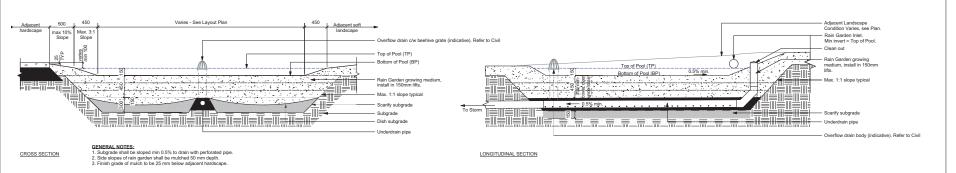
BCH Complex Care - Nanaimo 1850 Boxwood Road

Nanaimo, BC

Landscape Details: Planting on Grade

project no.		124.13
scale	AS SHOWN	@ 24"x36"
drawn by		MDI
checked by		TB

L4.02



R E C E I V E D DP1379 2025-JUN-05

	7	50% DD	2025-06-04
	6	DAP	2025-06-04
	5	DP Amendment	2025-04-03
	4	DD Rev.	2025-03-14
	3	DD	2025-02-24
	2	DP	2025-02-13
	1	SD Report	2024-11-28
N	lo.	Issued For	Issue Date



client

BCH / IH

project

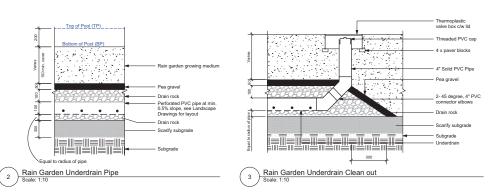
BCH Complex Care - Nanaimo 1850 Boxwood Road

Nanaimo, BC

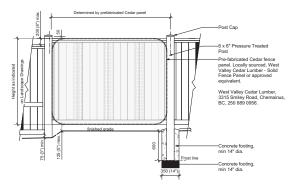
Landscape Details: Rain Garden

project no.		124.13
scale	AS SHOWN	@ 24"x36"
drawn by		MDI
checked by		TB
sheet no.		

L4.03



Typical Rain Garden on Grade
Scale: 1:25

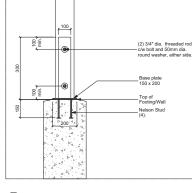


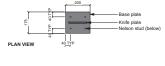
GENERAL NOTES:

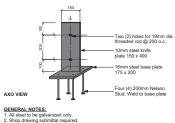
SERIEMAL NOTES:

1. All fasteriers to be galvanized only.
2. All lumber to be locally sourced Western Red Cedar (except Posts).
3. Coaling system to be Broad ProTell-Tor, SIT coaling system. Colour: 111-Natural. Apply to manufacturers written instructions. britis brush applied only. 2 coals of vit top coal.

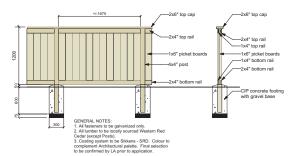
Typical 6' Wood Fence - Pressure Treated Posts
Scale: 1:25



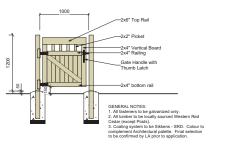




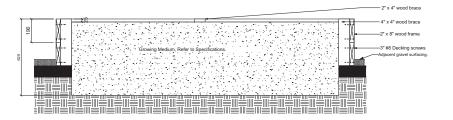
Pence Post Knife Plate
Scale: 1:10

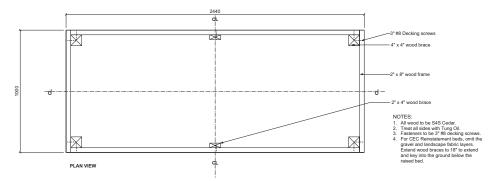






4' Fence Gate





5 Raised Garden Beds Scale: 1:10



RECEIVED DP1379 2025-JUN-05

7	50% DD	2025-06-04
6	DAP	2025-06-04
5	DP Amendment	2025-04-03
4	DD Rev.	2025-03-14
3	DD	2025-02-24
2	DP	2025-02-13
1	SD Report	2024-11-28
No.	Issued For	Issue Date



BCH / IH

project

BCH Complex Care - Nanaimo 1850 Boxwood Road Nanaimo, BC

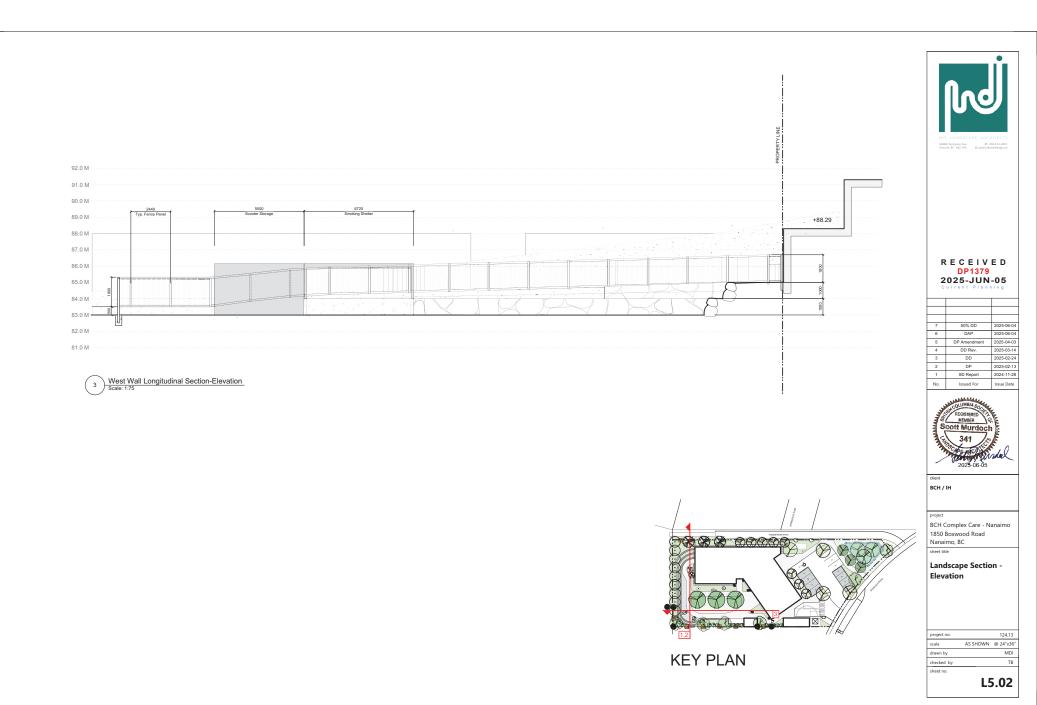
sheet title

Landscape Details: Structures

project no.		124.13
scale	AS SHOWN	@ 24"x36"
drawn by		MDI
checked by		TB
sheet no.		

L4.04





## ATTACHMENT H COMMUNITY ENGAGEMENT SUMMARY REPORT



# Community Engagement Summary Report

Nanaimo – 1850 Boxwood Road Complex Care Housing (CCH) Project

February - April 2025



## TABLE OF CONTENTS

INTRODUCTION	2
REZONING APPLICATION	2
COMMUNITY ENGAGEMENT SUMMARY	2
COMMUNITY RELATIONS INBOX	3
EVENT SUMMARY – SMALL GROUP INFORMATION SESSIONS	3
EVENT SUMMARY – COMMUNITY OPEN HOUSE	5
WHAT WE HEARD – SUMMARY	6
ENGAGEMENT OUTCOMES	8
APPENDIX A (Neighbourhood Letter)	10
APPENDIX B (Email to interest-holders)	12

## INTRODUCTION

This report provides a summary of the community engagement sessions for a proposed Complex Care Housing (CCH) project at 1850 Boxwood Road in Nanaimo, B.C.

This CCH project is a partnership between BC Housing and Island Health, and will deliver 22 permanent, affordable studio homes with voluntary, person-centred health, cultural and social supports. These supports will include:

- Integrated health care supports provided by Island Health
- 24/7 staffing and wraparound services offered by a qualified, non-profit housing operator (to be selected), including life skills development, wellness checks, employment assistance, and community connection programs

BC Housing has initiated community engagement to provide accurate and transparent information to residents and businesses, respond to community questions and gather feedback that will assist with integrating the CCH project into the neighbourhood.

## **REZONING APPLICATION**

This project requires rezoning from the City of Nanaimo. BC Housing submitted a combined Rezoning and Development Permit application on February 18, 2025.

## **COMMUNITY ENGAGEMENT SUMMARY**

## **Project Webpages**

Information about the project was published on the City of Nanaimo's <u>What's Building webpage</u> and on BC Housing's <u>Let's Talk Housing BC</u> webpage on February 28, 2025.

### **Neighbourhood Letter**

On February 28, 2025, BC Housing mailed a letter **(Appendix A)** to neighbours within a 200 m radius of the CCH site at 1850 Boxwood Road (**241** addresses). This letter included:

- An introduction to the CCH project, project partners and the services to be provided
- A project description and summary of municipal processes required
- A link to BC Housing's project webpage and direct email address for questions
- An invitation and RSVP link to two small group information sessions on April 2, 2025
- An invitation to a community open house on April 3, 2025

#### Interest-holder Email and Invitation

On March 3, 2025, BC Housing sent an email (**Appendix B**) to **44** interest-holders and affected parties including local businesses, agencies, schools, community service organizations, Snuneymuxw First



Nation, Nanaimo Fire Rescue Station #2, BC Ambulance and the Greater Nanaimo Chamber of Commerce.

### This email included:

- An introduction to the CCH project, project partners and the services to be provided
- A project description and summary of municipal processes required
- A link to BC Housing's project webpage and direct email address for questions
- An invitation and RSVP link to two small group information sessions on April 2, 2025
- An invitation to a community open house on April 3, 2025
- An offer to interest-holders to book meetings with BC Housing Community Engagement at a time and date of their choosing, either virtually or in-person.

## **COMMUNITY RELATIONS INBOX**

As of this report, 1850 Boxwood Road CCH project has received **one** email to BC Housing's Community Relations inbox (<u>communityrelations@bchousing.org</u>). The email, from a local resident, was supportive of the project, and encouraged BC Housing to increase the size of the project to more than 20 units of housing to meet local need.

## **EVENT SUMMARY - SMALL GROUP INFORMATION SESSIONS**

Event Name and	Small Group Information sossions - Wadnesday April 2 2025						
	Small Group Information sessions – Wednesday, April 2, 2025						
Date:	o 5-6 p.m. – Session #1						
	o 7-8 p.m. – Session #2						
Location	Oliver Woods Community Centre, 6000 Oliver Road, Nanaimo						
First Nations	Snuneymuxw First Nation						
	Silulleyilluxw Filst Nation						
Territory:							
Organizers:	BC Housing Project and Community Engagement						
	<ul> <li>Trudi Beutel, Senior Communications Advisor</li> </ul>						
	Maggie Sheeshka, Communications Specialist						
	Jennifer Giesbrecht, Manager						
	dennier Gressreent, wanager						
BC Housing Staff	Jennifer Fox, Regional Director						
	Elsabe Fourie, Development Manager						
	Jerry Michael, Coordinated Access and Assessment Manager						
	Maggie Sheeshka, Senior Communications Specialist						
	Trudi Beutel, Senior Communications Advisor						
	Tradi Beatet, Semoi communications Advisor						
Other Event	Christy Wood, Manager, Social Planning, City of Nanaimo						
Representatives	<ul> <li>Lisa Brinkman, Manager, Community Planning, City of Nanaimo</li> </ul>						
	Lisa Murphy, Director of Mental Health and Substance Use, Island Health						
	Adam James, Principal, Ryder Architecture						



	a Jaimi Vra Project Manager Altus Croup						
	Jaimi Yra, Project Manager, Altus Group						
	Facilitators  Natalia Hill Principal Spur Communication						
	Natalie Hill – Principal, Spur Communication						
	Zack Bulick- Director of Engagement, Spur Communication						
Event Audience:	Interested parties, neighbours and wider community.						
	241 letters with invitations mailed to neighbours within a 200 m radius of the project site						
Number of	• 5-6 p.m. – Session #1						
Attendees:	<ul> <li>7 RSVPs / 6 attendees (two community members, two neighbours and two people representing a nearby business)</li> <li>7-8 p.m. – Session #2</li> </ul>						
	o 0 RSVPs / <b>0 drop-ins</b> / session closed at 7:15 pm						
<b>Event Summary:</b>	Purpose:						
	To mitigate barriers to success and increase community understanding of the proposed 20-unit Complex Care Housing project at 1850 Boxwood Road.						
	Format:						
	Format:  • Small Group Information Sessions allow neighbours a place to have an in-						
	<ul> <li>Small Group Information Sessions allow neighbours a place to have an in- depth, one-hour discussion about the CCH with the project team. Pastries,</li> </ul>						
	<ul> <li>Small Group Information Sessions allow neighbours a place to have an in- depth, one-hour discussion about the CCH with the project team. Pastries, coffee and water served.</li> </ul>						
	<ul> <li>Small Group Information Sessions allow neighbours a place to have an indepth, one-hour discussion about the CCH with the project team. Pastries, coffee and water served.</li> <li>Tone:</li> <li>Small group information session attendees came with a willingness to listen</li> </ul>						
	<ul> <li>Small Group Information Sessions allow neighbours a place to have an indepth, one-hour discussion about the CCH with the project team. Pastries, coffee and water served.</li> <li>Tone:</li> <li>Small group information session attendees came with a willingness to listen and ask questions.</li> </ul>						
Further	<ul> <li>Small Group Information Sessions allow neighbours a place to have an indepth, one-hour discussion about the CCH with the project team. Pastries, coffee and water served.</li> <li>Tone:</li> <li>Small group information session attendees came with a willingness to listen and ask questions.</li> <li>Conversations were cordial and respectful, but all attendees were vocal in their concern about the location of this project.</li> <li>Let's Talk Housing BC webpage: Nanaimo – 1850 Boxwood Road   Let's Talk</li> </ul>						
Further Information and Resources:	<ul> <li>Small Group Information Sessions allow neighbours a place to have an indepth, one-hour discussion about the CCH with the project team. Pastries, coffee and water served.</li> <li>Tone:</li> <li>Small group information session attendees came with a willingness to listen and ask questions.</li> <li>Conversations were cordial and respectful, but all attendees were vocal in their concern about the location of this project.</li> </ul>						

# **EVENT SUMMARY – COMMUNITY OPEN HOUSE**

Event Name and Date:	<ul> <li>1850 Boxwood Road Complex Care Housing (CCH) Community Engagement</li> <li>Community Open House – Thursday, April 3, 2025</li> <li>5:30-7:30 p.m.</li> </ul>				
Location	Community Open House Beban Park Social Centre, 2300 Bowen Road, Nanaimo				
First Nations Territory:	Snuneymuxw First Nation				
Organizers:	BC Housing Project and Community Engagement  Trudi Beutel, Senior Communications Advisor  Maggie Sheeshka, Communications Specialist				



	Jennifer Giesbrecht, Manager				
BC Housing Staff	BC HOUSING:  Jennifer Fox, Regional Director  Sarah Smith, Director, Regional Development  Elsabe Fourie, Development Manager  Jerry Michael, Coordinated Access and Assessment Manager  Johanna Stauffer, Regional Operations Manager  Emily Kendy, Senior Communications Advisor  Maggie Sheeshka, Senior Communications Specialist  Jennifer Giesbrecht, Manager, Project and Community Engagement  Trudi Beutel, Senior Communications Advisor				
Other Event Representatives	Island Health  Lisa Murphy – Director of Mental Health and Substance Use  Tracy Hamilton – Regional Clinical Initiatives Lead  City of Nanaimo  Christy Wood – Manager, Social Planning  Caleb Horn – Planner, Current Planning  Jeremy Holm – Director, Planning and Development  Architects  Adam James – Principal, Ryder Architecture  Annabelle Blyton – Ryder Architecture  Development Consultant  Jaimi Yra – Project Manager, Altus Group  Facilitators  Natalie Hill – Principal, Spur Communication  Zack Bulick- Director of Engagement, Spur Communication				
Event Audience:	Interested parties, neighbours and wider community.  • 241 letters with invitations were mailed to neighbours within a 200 m radius of the project site  • 44 email invitations were sent to interest-holders and affected parties				
Number of Attendees:	Community Open House – <b>18 attendees</b> • Notable guests included, Paul Manly, a Nanaimo city councillor, members of the not-for-profit organization Island Crisis Care Society (ICCS) and a representative of the Newcastle Community Association.				
Event Summary:	Purpose:  To mitigate barriers to success and increase community understanding of the proposed 20-unit Complex Care Housing project at 1850 Boxwood Road.  Format:  Community Open House – Drop-in style event for community members to view presentation boards and ask questions of project team. Pastries, soft drinks and water served.				
Further Information and Resources:	<ul> <li>Let's Talk page: <u>Nanaimo – 1850 Boxwood Road   Let's Talk Housing BC</u></li> <li>Presentation: <u>Poster boards from Community Open House</u></li> </ul>				



## WHAT WE HEARD - SUMMARY

## **Topics**

## **General & Safety Concerns**

- Perception that the building may attract crime or undesirable behavior in the area
- Concerns about:
  - the location of the smoking area and whether smoke will affect nearby properties or children (mitigation strategies such as locating the smoking area farthest away from the public path were also discussed)
  - o loitering and unwanted visitors around the building and in the neighbourhood
  - o site proximity to a childcare facility and the safety of children
  - o visitor traffic and the management of non-resident access
  - o community upkeep and potential for graffiti or improper waste disposal in and around the neighbourhood
  - o increased visibility of homelessness, public substance use and social disorder

## **Location and Development**

- Questions about:
  - why this site was selected over other options, particularly vacant or existing buildings
  - o fencing height, site privacy and visibility into/out of the property
  - whether the City's Community Amenity Contribution policy was waived and how the City balances these policies
- Perception that neighbours had little influence over the site choice or were provided the ability to provide input into site location.
- Desire to understand the land-use and rezoning process and whether there will be a public hearing
- Concerns:
  - that the development does not meet the community's expectations for land use on the site
  - about property values decreasing and effect on character of the neighbourhood
  - about perceived changes to city planning standards for density, parking and amenity contributions

### **Operations and Resident Supports**

- Confusion/questions about the population to be housed and how tenants will be selected
- Ouestions about:
  - o whether people with complex needs will be appropriately supported
  - o eviction and incident policies, disruptive behaviour management
  - o substance use and whether it will be allowed in the building
  - o on-site staffing levels
- Concern about how people with different support needs will live together successfully



## **Communications and Engagement**

- Criticism of the 200 m radius for engagement promotion, concern that this excludes many neighbours who pass the site regularly
- Dissatisfaction with insufficient notice/publicity of the open house and information sessions
- Comments that the community was expecting more comprehensive consultation and transparency about the project earlier in the process

## **ENGAGEMENT OUTCOMES**

The combination of direct neighbourhood and interest-holder communications, a publicly accessible webpage, small-group sessions and an open house gave community members ample opportunity to learn more about the need for Complex Care Housing in Nanaimo and the important role this project plays in helping meet that need and to provide feedback on this proposed project.

In total, we reached out to **285** neighbours and interest holders – by either direct mail or email – with project information and direct invitations to our Small Group Information sessions, Community Open House, or both. These invitations resulted in **24** people attending an engagement session in person to ask questions or voice concerns about the Boxwood CCH project. As of this report's writing, our Let's Talk Housing BC webpage for this project has logged **179** site visits.

Overall, BC Housing and our project partners aimed to produce communications and project information that was simplified in format and language to provide equitable, accessible and inclusive opportunities for learning, asking questions and voicing concerns.

The format of the sessions allowed BC Housing and partners to build relationships with neighbours and the surrounding community to open the lines of communication about the project and its ongoing development.

## **Site security**

During the Small Group Information Session specifically, neighbours shared questions and concerns about safety and security. The project site shares a corner of its back lot line with a commercial property that includes a private daycare. Additionally, the daycare's muster point is along the property line's back fence which served as a point of concern for some community members. It is important to note that the elevation difference between the rear neighbor (elevated) and this proposed project (lower elevation) ranges between 7 and 9 m, depending where you are standing on the site.

Thanks to our engagement sessions, BC Housing and the architect were able to share that BC Housing Design and Construction Standards apply Crime Prevention through Environmental Design (CPTED) practices in all building projects. These include security measures such as fenced grounds, a single point of entry, fob access, 24/7 staffed reception, security cameras and lighting. BC Housing was also able to share that many supportive housing sites have been operating near schools for 10+ years with no issues and with support from the community.



Regarding overall security at the site and for the surrounding neighbourhood, BC Housing and the project partners were able to discuss these concerns openly with neighbours. We shared that housing staff would be on site 24/7 to support residents and provide a point of contact for neighbours and were willing to work with residents and the surrounding community on an ongoing basis to address any concerns.

#### Site maintenance

Regarding community concerns over cleanliness and property maintenance, engagement participants were assured that BC Housing will work together with the non-profit operator, once chosen, to be good neighbours. We will manage and maintain the Boxwood property as a good neighbour would, while the City of Nanaimo will provide maintenance to public spaces near the property.

As a good neighbour, we will share a direct phone number for the housing with neighbours when it is available. We will also continue working with residents, staff and the surrounding community on an ongoing basis to address any concerns about cleanliness on the property.

## **Municipal processes**

Community Open House attendees expressed a strong interest in the municipal processes guiding this project and whether land-use changes were happening without meaningful public consultation. In response to these queries, City of Nanaimo representatives indicated that although final rezoning is a decision that rests with City Council, the public can request to speak as a delegation at City Council to express their support or opposition to any project.

#### What CCH is and isn't

These communications and engagement efforts also enabled BC Housing and project partners to clarity the kinds of care that would be provided, and to whom, in this building. During our engagement sessions, representatives were able to clarify that this project is <u>not</u> a shelter. Rather, this project will offer stable housing with onsite services for people with overlapping needs, such as mental health or substance use challenges, functional needs, brain injuries, intellectual or developmental disabilities, trauma, chronic illnesses, mobility impairments and other health-care challenges. Island Health will offer on-site health services in addition to the supports provided by a non-profit housing operator.

## **Future engagement commitments**

During these engagements, project partners assured community members we would continue to connect with them at milestone points along the development timeline for this project. This will include sharing construction information by email or letter and organizing an opportunity (either virtual or in person) to meet the non-profit housing operator when selected.



## Appendix A: Letter to neighbours within 200m



February 21, 2025

# Complex Care Housing Proposal

1850 Boxwood Road, Nanaimo

#### Hello Neighbour,

We are writing to share that BC Housing is working with Island Health on a proposal to build approximately 20 units of Complex Care Housing (CCH) at 1850 Boxwood Road. This project is an important part of our continued effort to address and prevent homelessness and improve access to health services, including mental health and substance-use services, in Nanaimo.

BC Housing plans to submit a rezoning application to the City of Nanaimo in February 2025. If approved, these new homes would give people facing or at risk of homelessness, and who have complex health challenges, a better chance at leading healthy, stable lives. The rezoning process would take 6-12 months. A development permit and a building permit would also be required.

#### **About the Building**

The proposed three-storey building at 1850 Boxwood Road would have approximately 20 studio homes with kitchenettes and private bathrooms. There would also be a central kitchen, communal dining and amenity spaces and clinical spaces for residents to receive on-site health care services. The building would be designed to provide a welcoming, home-like atmosphere that fits into the local neighbourhood.

#### What is Complex Care Housing?

The CCH program provides deeply affordable homes with voluntary person-centered health, cultural and social supports. These supports are available to residents under one roof and in their own home, for as long as they need. CCH is for people who require additional support to manage their health needs, including those with mental health and substance-use challenges, brain injury, disabilities and chronic illness. The program provides deeply affordable homes with voluntary person-centered health, cultural and social supports. These supports are available to residents under one roof and in their own home, for as long as they need. Residents would be adults (19+) of all genders, including seniors.

## **Services and Supports**

BC Housing would select an experienced non-profit housing operator through a fair and open process to manage the building and provide support services to residents, including daily meals, life skills training, and social, cultural and recreational programs. Health services would be delivered in partnership with Island Health and would include primary care, nursing, and specialized mental health and substance use care. Staff would be on site 24/7 to support residents and provide a point of contact for neighbours.



#### **Small-Group Information Sessions with Neighbours**

We are inviting neighbours of 1850 Boxwood Road to join us for in-person small-group information sessions (max. 15 people each) to learn more about the proposed project, meet project partners and ask questions. The following two sessions are identical. RSVP to the session that works best for you.

#### **INFORMATION SESSION #1:**

- Date: Wednesday, April 2, 2025
- Time: 12:00 1:00 pm
- Venue: Oliver Woods Community Centre (F Hemlock Room) 6000 Oliver Rd, Nanaimo
- RSVP: Boxwood-Road-Nanaimo-Info-Sessions.eventbrite.ca

#### **INFORMATION SESSION #2:**

- Date: Wednesday, April 2, 2025
- Time: 6:30 7:30 pm
- Venue: Oliver Woods Community Centre (F Hemlock Room) 6000 Oliver Rd, Nanaimo
- RSVP: Boxwood-Road-Nanaimo-Info-Sessions.eventbrite.ca

Please note each session is limited to 15 people to ensure meaningful participation. RSVPs will be first come, first served. Should there be a demand for an overflow session, we will do our best to accommodate.

#### **Community Open House**

We are inviting neighbours, businesses and any other interested parties to join us in-person for a Community Open House to learn more about this project. There will be poster boards featuring information about the proposed development. Subject matter experts will also be on hand from Island Health, BC Housing and the City of Nanaimo to provide more information and answer questions.

- Date: Thursday, April 3, 2025
- Time: 5:30 7:30 pm
- Venue: Beban Park Social Centre (Room 1, 2 and 3) 2300 Bowen Rd, Nanaimo
- RSVP: Boxwood-Road-Nanaimo-Community-Open-House.eventbrite.ca

Drop-in format; all are welcome. Registration is appreciated to help with planning.

Keep up to date about this project by visiting letstalkhousingbc.ca/nanaimo-1850-boxwood-road. We also welcome questions any time by email to communityrelations@bchousing.org.

Sincerely,

**BC** Housing



## **Appendix B: Email to interest-holders**



### Interested Party Email for CCH, Nanaimo

#### <SUBJECT LINE> Update - 1850 Boxwood Road, Nanaimo

#### <BODY> Dear <ORG NAME>,

We are writing to share that BC Housing is working with Vancouver Island Health Authority on a proposal to build approximately 20 units of Complex Care Housing (CCH) at 1850 Boxwood Road. This project is an important part of our continued effort to address and prevent homelessness and improve access to health services, including mental health and substance-use services, in Nanaimo.

BC Housing plans to submit a rezoning application to the City of Nanaimo in February 2025. If approved, these new homes would give people facing or at risk of homelessness, and who have complex health challenges, a better chance at leading healthy, stable lives. The rezoning process would take 6-12 months. A development permit and a building permit would also be required.

#### **About the Building**

The proposed three-storey building at 1850 Boxwood Road would have approximately 20 studio homes with kitchenettes and private bathrooms. There would also be a central kitchen, communal dining and amenity spaces, and clinical spaces for residents to receive on-site health care services. The building would be designed to provide a welcoming, home-like atmosphere that fits into the local neighbourhood.

## What is Complex Care Housing?

The CCH program provides deeply affordable homes with voluntary person-centered health, cultural and social supports. These supports are available to residents under one roof and in their own home, for as long as they need. CCH is for people who require additional support to manage their health needs, including those with mental health and substance-use challenges, brain injury, disabilities and chronic illness. Residents would be adults (19+) of all genders, including seniors.

### Services and Supports

BC Housing would select an experienced non-profit housing operator through a fair and open process to manage the building and provide support services to residents, including daily meals, life skills training, and social, cultural and recreational programs. Health services would be delivered in partnership with Island Health and would include primary care, nursing, and specialized mental health and substance use care. Staff would be on site 24/7 to support residents and provide a point of contact for neighbours.

#### In- Person Community Open House

We're inviting neighbours, businesses and other interested parties, as well as the greater community of Nanaimo, to join us for an in-person open house. There will be poster boards featuring information





about the proposed development. Subject matter experts will also be on hand from Island Health, BC Housing and the City of Nanaimo to provide more information and answer questions.

- Date: Thursday, April 3, 2025
- Time: 5:30 7:30 pm
- Venue: Beban Park Social Centre (Room 1, 2 and 3) 2300 Bowen Rd, Nanaimo
- RSVP: <a href="https://www.eventbrite.ca/e/1255831619179?aff=oddtdtcreator">https://www.eventbrite.ca/e/1255831619179?aff=oddtdtcreator</a>

Drop-in format; all are welcome. Registration is appreciated to help with planning.

### **Community Engagement**

BC Housing and our partners are dedicated to being good neighbours. If your organization would like to learn more about Complex Care Housing and the proposal for 1850 Boxwood Road, we will be happy to arrange a meeting. If you are interested, please respond to this email with your availabilities (days/times). We will do our best to accommodate your request whether in-person or virtually.

Keep up to date about this project by visiting letstalkhousingbc.ca/nanaimo-1850-boxwood-road. We also welcome questions any time by email to <a href="mailto:communityrelations@bchousing.org">communityrelations@bchousing.org</a>.

Sincerely, BC Housing



### CITY OF NANAIMO

### BYLAW NO. 4500.241

## A BYLAW TO AMEND THE "CITY OF NANAIMO ZONING BYLAW 2011 NO. 4500"

WHEREAS the Council may zone land, by bylaw, pursuant to Sections 464, 467, 479, 480, and 481 of the *Local Government Act*;

THEREFORE BE IT RESOLVED the Municipal Council of the City of Nanaimo, in open meeting assembled, ENACTS AS FOLLOWS:

- 1. This Bylaw may be cited as "ZONING AMENDMENT BYLAW 2025 NO. 4500.241".
- 2. The "City of Nanaimo Zoning Bylaw 2011 No. 4500" is hereby amended as follows:
  - (a) By rezoning the lands legally described as LOT 6, SECTION 15, RANGE 8, MOUNTAIN DISTRICT, PLAN EPP70084 (1850 Boxwood Road) to allow Personal Care Facility as a site-specific use in the High Tech Industrial (I3) zone, as shown on Schedule A of this Bylaw.
  - (b) By amending the table in subsection 13.2.1 by adding the following row after 'Office' and permitting 'Personal Care Facility' as a site-specific use in the I3 zone:

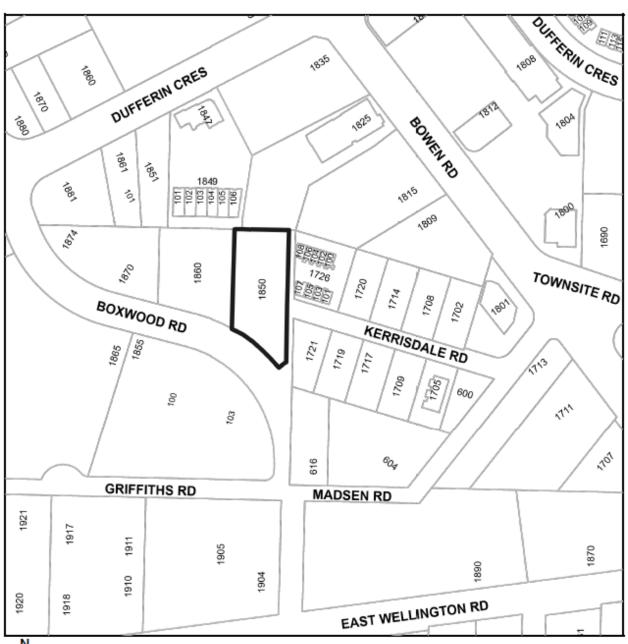
Zones					
Use	<b>I</b> 1	12	13	14	Conditions of Use
Personal Care			SS		
Facility					

(c) By amending the table in subsection 13.2.3 to permit 'Personal Care Facility' as a site-specific use at 1850 Boxwood Road.

PASSED FIRST READING: PASSED SECOND READING: PASSED THIRD READING: ADOPTED:	
	MAYOR
	CORPORATE OFFICER

File: RA000522 Address: 1850 Boxwood Road

## **SCHEDULE A**





## **REZONING APPLICATION NO. RA000522**

CIVIC: 1850 BOXWOOD ROAD

Subject Property LEGAL: LOT 6 SECTION 15 RANGE 8 MOUNTAIN DISTRICT PLAN EPP70084