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|------------------------|------------------------------|--------------------------|-------------|
| <b>RCRS Secondary:</b> | GOV-02                       | <b>Effective Date:</b>   | 1993-FEB-08 |
| <b>Policy Number:</b>  | COU-090                      | <b>Amendment Date/s:</b> | 2005-JUL-11 |
| <b>Title:</b>          | Bylaw Enforcement Procedures | <b>Repeal Date:</b>      |             |
| <b>Department:</b>     | Community Development        | <b>Approval Date:</b>    | 1993-FEB-08 |

**PURPOSE:**

N/A

**DEFINITIONS:**

N/A

**SCOPE**

N/A

**POLICY:**

All complaints, regardless of origin, impact or motivation, to be dealt with in the same manner.

COUNCIL  
1993-FEB-08

Council amended its current policy to include the following exception “given limited Staff resources and budget, Staff may not pursue a complaint regarding the height or siting of a structure where, in the opinion of the General Manager of Development Services, the complainant is not directly impacted by the violation. In those instances where a complaint is lodged anonymously, no action will be taken except where there is reason to believe that the situation involves life and/or safety issues”.

COUNCIL  
2005-JUL-11

**PROCESS:**

N/A

**RELATED DOCUMENTS:**

N/A

**REPEAL/AMENDS:**

As above.