Fundamentals of Fire Fighter Skills and Hazardous Materials Response, Canadian Fourth Edition Chapter 4: Fire Service Communications Date: _____ Candidate: Skill Drill 4-1 Fire Fighter I, 4.2.1, 4.2.2 Receiving a Call and Initiating a Response to an Emergency Evaluator Instructions: The candidate shall be provided with the following: report of a simulated emergency, fire department standard operating procedures, and communications equipment. **Task:** Initiating a response to a simulated reported emergency. **Performance Outcome:** The candidate shall be able to obtain all necessary information, properly operate communications equipment, and promptly and accurately relay the information to the dispatch center. Candidate Directive: "Properly initiate the response to a simulated reported emergency." Retest First Test No. Task Steps P F Answer promptly and professionally. Identify yourself, your agency, and your location. Determine immediately whether there is an emergency. If the call involves an emergency, follow your department SOPs. Organize your questions to get the following information: Incident location (including cross streets and identifying landmarks) Type of incident/situation Scene safety information When the incident occurred Caller's name Location of the caller, if different from the incident location Caller's callback number Always terminate the call in a courteous manner, and let the caller hang up first. Record the information needed, including the date and time of the call. Initiate a response following the protocols of your communications center. The protocols in your department may vary from the steps listed here. Follow the protocols of the agency having jurisdiction for your department's communications. Retest Approved By: Retest Evaluator:

Evaluator Comments:			
Candidate Comments:			
Evaluator:	Date:	Candidate Date:	
Retest Evaluator:	Date:	Retest Candidate Date:	

 $Fundamentals\ of\ Fire\ Fighter\ Skills\ and\ Hazardous\ Materials\ Response,\ Canadian\ Fourth\ Edition\ Chapter\ 4:\ Fire\ Service\ Communications$ Skill Drill 4-2 has been deleted.

Chapter 4: Fire Service Communications Candidate: Date: _____ ID#: Skill Drill 4-3 Fire Fighter I, 4.2.3 Using a Radio **Evaluator Instructions:** The candidate shall be provided with a radio. **Task:** Using a radio. **Performance Outcome:** The candidate shall be able to properly use a radio. Candidate Directive: "Properly use a radio." First Test Retest No. Task Steps F F Listen to determine that the channel is clear of any other traffic. Depress the "pushto-talk" (PTT) button, and wait at least 2 seconds before speaking. This delay enables the system to capture the channel without cutting off the first part of the message. Some systems sound a distinctive tone when the channel is ready. Speak across the microphone at a 45-degree angle, and hold the microphone 1 to 2 inches (2.5 to 5 centimetres) from your mouth. Never speak on the radio if you have something in your mouth. Know what you are going to say before you start talking. Speak clearly, and keep 3. the message brief and to the point. Release the PTT button only after you have finished speaking. 4. Retest Approved By: Retest Evaluator: Evaluator Comments: Candidate Comments:

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Evaluator: _____ Date: ____ Candidate Date: _____

Retest Evaluator: _____ Date: _____ Retest Candidate Date: _____