

As a result of a comprehensive Utility Rate Review, Nanaimo City Council has approved changes to the City's user rate charges and rate structure (Bylaw Nos. 7004, 7128 and 2496). These changes will improve user equity, clarity and administrative efficiency of your City user rate bills.

What does this mean for you?

The changes will affect customers differently, depending on whether the property is a residential or non-residential property. These changes are explained in this document.

SINGLE-FAMILY RESIDENTIAL CUSTOMERS

Up to 2 residential units. Includes single family homes, homes with a suite or carriage house, duplexes and duplexes with suites.

Single family residential properties will continue to be billed daily water rates that consist of a base charge plus consumption rates.

Sewer and garbage fees will still be applied based on unit rates per day.



Water		
Base Rate	Consumption	Rate per gallon
Flat rate per day: \$0.94918	Step 1: 0-110 average gallons per day (gpd)	\$0.00200
	Step 2: 111-220 gpd	\$0.00499
	Step 3: 221-330 gpd	\$0.00873
	Step 4: 331 gpd + over	\$0.01528
Sewer		Garbage
Flat rate per day (per unit): \$0.43324		Flat rate per day (per unit): \$0.60547

New for 2023:

- The number of consumption steps has been reduced from 6 to 4 steps
- Step 1 has a lower threshold of 110 gpd
- Rates for Steps 2 and 3 have decreased
- Step 4 now covers all consumption above 330 gpd.
- The charge lines on your bill will look different:
 - Water fees are now broken down into WATER BASE RATE and WATER CONSUMPTION charge lines listed for each rate step.
- Water and Sewer charge descriptions have been renamed to provide more detailed information.

What does 'gpd' mean?

Water consumption charges are applied based on the average gallons per day (gpd) of water used.

To calculate the chargeable "average gallons per day", divide the total gallons of consumption by the number of days shown on your bill.

Why does your current bill have so many charge lines?

It includes different charges for days covered in 2022 and 2023. Future bills will only show the new charges.



The City of Nanaimo encourages water conservation.

Water rates rise as consumption increases.

Impact on a Typical Home				
User Fees	2022	2023	\$ Change	% Change
Water*	\$457	\$487	\$30	6.6%
Sewer	\$152	\$158	\$6	4%
Garbage	\$216	\$221	\$5	2%

*Based on 4-year average consumption for a single family dwelling

Learn more at
www.nanaimo.ca/goto/UserRates

Statement of User Rates Changes

Effective Jan. 1, 2023

MULTI-FAMILY RESIDENTIAL, COMMERCIAL AND OTHER NON-RESIDENTIAL

Water

The water rate structure for all **multi-family residential (3+ units), commercial and other non-residential properties** has been revised for 2023.

- Water base rates are now determined by the size of the water meter at the property.
- There is one flat rate per gallon for daily water consumption.

Water Base Rates	
Meter Size	Flat Rate Per Day
19mm	\$1.18648
25mm	\$1.42377
38mm	\$2.49160
50mm	\$3.20348
75mm	\$3.79672
100mm	\$4.74590
150mm	\$10.79691
200mm	\$14.00040
250mm	\$18.03440

Water Consumption	
Rate per gallon – applied to average gallons used per day	\$0.00788 per gallon per day



Sewer

The sewer rate structure for 2023 is different between multi-family residential and commercial/non-residential properties.

MULTI-FAMILY RESIDENTIAL

Includes triplexes, fourplexes, townhouses and apartments

A flat rate per unit is charged on the number of living units at the property.

- No consumption charge.

Sewer Unit Rate	
Flat rate per day (per unit)	\$0.43324

COMMERCIAL AND OTHER NON-RESIDENTIAL

Includes office and industrial buildings, stores, schools, churches and other non-residential properties

A flat base rate plus a sewer consumption charge now applies.

- Consumption rates are based on average daily water consumption.

Sewer Base Rate	
Flat rate per day (per property)	\$0.43324
Sewer Consumption	
Rate per gallon	\$0.00364

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