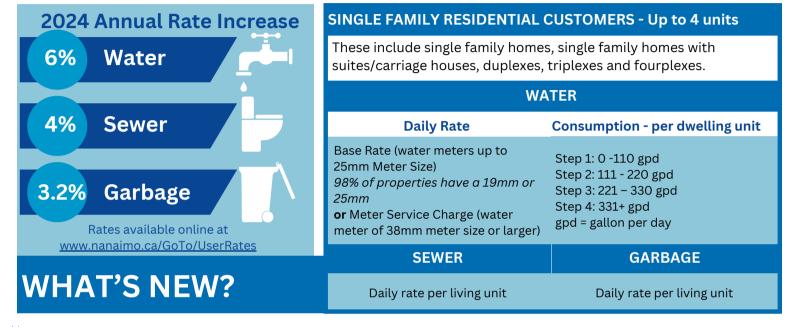


Statement of User Rate Changes

Effective Jan. 1, 2024

The City of Nanaimo Council adopted amendments to the Waterworks, Sanitary Sewer, and Municipal Waste Collection bylaws on December 18, 2023. The Waterworks amended bylaw incorporates changes from feedback received from Nanaimo residents following the 2022 Utility Rate Review.



- The Rate Structure for Single Family Residential customers has been changed to include residential properties with up to 4 living units.
- > The Rate Structure for Multi-Family customers has changed to include properties with 5 or more residential units.
- Full steps per residential dwelling (i.e. 2 units gets double the daily consumption per step).

 Example: Duplex (2 living units) Step 1: 0 220 gpd Step 2: 221 440 gpd Step 3: 441 660 gpd 661 + gpd
- Properties with a shared meter will now share the cost of the base rate or meter service charge.

To learn more contact us or visit www.nanaimo.ca/goto/UserRates

MULTI-FAMILY RESIDENTIAL – 5+ UNITS		
WATER		
Daily Rate	Consumption	
Meter Service Charge (based on the size of the water meter)	Per gallon for each gallon consumed	
SEWER		
Daily rate per living unit		

NON RESIDENTIAL*		
WATER		
Daily Rate	Consumption	
Meter Service Charge (based on the size of the water meter)	Per gallon for each gallon consumed	
SEWER		
Daily rate per property plus sewer consumption per each gallon of water consumed		

^{*}The rate structure for Non-Residential customers has not changed.