





## Legal

### CANADA REVENUE AGENCY (INCOME TAX)

General Inquiries 1-800-959-8281  
 Child Tax & Childcare Benefits 1-800-387-1193  
 Tele-refund 1-800-959-1956

### DIAL-A-LAW PROGRAM

Phone 1-800-565-5297  
 Services General information on the law as it applies in BC.  
 Website [www.dialalaw.org](http://www.dialalaw.org)  
 Social  



### EMPLOYMENT STANDARDS BRANCH

Phone 1-833-236-3700  
 Hours Monday - Friday 8:30 am - 4:30 pm  
 Address [#200 - 6475 Metral Drive](#)  
 Services Enforces the Employment Standards Act.  
 Website [www.gov.bc.ca](http://www.gov.bc.ca)  
 Bus Route #15, #25, #30, #50

### JUSTICE ACCESS CENTRE

Phone 250-741-5447  
 Hours Monday - Friday 9 am - 5:30 pm  
 Address [#302 - 65 Front Street](#)  
 Services Provides help with family and civil law issues.  
 Website [www.justiceaccesscentre.bc.ca](http://www.justiceaccesscentre.bc.ca)  
 Bus Route #1, #20, #30, #50

### LEGAL SERVICES SOCIETY

Phone 1-866-577-2525  
 Hours Monday, Tuesday, Thursday & Friday 9 am - 4 pm  
 Wednesday 9 am - 2:30 pm  
 Services Provides legal aid in BC.  
 Website [www.lss.bc.ca](http://www.lss.bc.ca)  
 Social  

### RESIDENTIAL TENANCY BRANCH INFO LINE

Phone 1-800-665-8779  
 Website [www.gov.bc.ca](http://www.gov.bc.ca)

### TOGETHER AGAINST POVERTY SOCIETY (TAPS)

Phone 250-824-0995  
 Email [nanaimo@tapsbc.ca](mailto:nanaimo@tapsbc.ca)  
 Address [#502 - 495 Dunsmuir Street](#)  
 Services TAPS provides rights-based information and legal advocacy services for those with issues relating to income assistance, disability benefits, and residential tenancy.  
 Website [www.tapsbc.ca/nanaimo](http://www.tapsbc.ca/nanaimo)  
 Bus Route #5, #6

### TENANT RESOURCE & ADVISORY CENTRE (TRAC)

Phone 1-800-665-1185  
 Hours 1 - 5 pm Monday, Tuesday, Thursday, Friday  
 5:30 - 8:30 pm Wednesday  
 Services Provides legal education and information about residential tenancy matters.  
 Website [www.tenants.bc.ca](http://www.tenants.bc.ca)