



Legal

CANADA REVENUE AGENCY (INCOME TAX)

General Inquiries 1-800-959-8281
Child Tax & Childcare Benefits 1-800-387-1193
Tele-refund 1-800-959-1956

DIAL-A-LAW PROGRAM

Phone 1-800-565-5297
Services General information on the law as it applies in BC.
Website www.dialalaw.org
Social [Facebook] [Instagram]

EMPLOYMENT STANDARDS BRANCH

Phone 1-833-236-3700
Hours Monday - Friday 8:30 am - 4:30 pm
Address #200 - 6475 Metral Drive
Services Enforces the Employment Standards Act.
Website www.gov.bc.ca
Bus Route #15, #25, #30, #50

JUSTICE ACCESS CENTRE

Phone 250-741-5447
Hours Monday - Friday 8 am - 5:30 pm
Address #302 - 65 Front Street
Services Provides help with family and civil law issues.
Bus Route #1, #20, #30, #50

LEGAL SERVICES SOCIETY

Phone 1-866-577-2525
Hours Monday, Tuesday, Thursday & Friday 9 am - 4 pm
Wednesday 9 am - 2:30 pm
Services Provides legal aid in BC.
Website www.lss.bc.ca
Social [Facebook] [Twitter]

RESIDENTIAL TENANCY BRANCH INFO LINE

Phone 1-800-665-8779
Website www.gov.bc.ca

TOGETHER AGAINST POVERTY SOCIETY (TAPS)

Phone 250-824-0995
Email nanaimo@tapsbc.ca
Address #502 - 495 Dunsmuir Street
Services TAPS provides rights-based information and legal advocacy services for those with issues relating to income assistance, disability benefits, and residential tenancy.
Website www.tapsbc.ca/nanaimo
Bus Route #5, #6

TENANT RESOURCE & ADVISORY CENTRE (TRAC)

Phone 1-800-665-1185
Hours 1 - 5 pm Monday, Tuesday, Thursday, Friday
5:30 - 8:30 pm Wednesday
Services Provides legal education and information about residential tenancy matters.
Website www.tenants.bc.ca