



Seniors

ALZHEIMER SOCIETY RESOURCE CENTRE

Phone	250-734-4170 or toll free 1-800-462-2833
Email	info.nanaimo@alzheimerbc.org
Hours	8:30 am to 4:30 pm Monday to Friday, or call the First Link Dementia Helpline at 1-800-936-6033 for support in English between 9 am and 8 pm Monday to Friday.
Address	#4 - 4488 Wellington Road
Services	Resources for those suffering from Alzheimer's and Dementia.
Website	www.alzheimer.ca
Bus Route	#1, #15, #15A, #25, #30
Social	 

BC BLIND SPORTS SENIOR FITNESS PROGRAM

Phone	1-877-604-8638
Email	susan@bcblindsport.bc.ca
Services	Fitness Programs for Adults of all ages who are blind or partially sighted individuals living in Nanaimo. This is a low impact fitness program with emphasis on balance, flexibility and muscle strength. To participate you must be a member of BC Blind Sports (application form available online).
Website	www.bcblindsports.bc.ca

BETTER MEALS

Phone	1-888-838-1888
Email	contact@bettermeals.ca
Hours	8:30 am - 3 pm Monday to Friday (phone-in hours) Delivery days for Nanaimo - Thursday or Friday depending on address.
Services	To address the nutritional challenges faced by seniors, we provide delivery of fully-cooked frozen and fresh meals, catering to various dietary needs.
Website	www.bettermeals.ca

ELDER COLLEGE

Phone	250-797-9055
Email	info@eldercollege.org
Hours	Monday - Friday 8:30 am - 5 pm
Services	Offers short, low-cost, general interest courses on a wide range of subjects for people age 50+.
Website	www.eldercollege.org

ELDER DOG - DOG CARE SUPPORT FOR SENIORS

Phone	1-855-336-4226
Email	info@elderdog.ca
Services	Free assistance for seniors with exercising their dogs, picking up dog food, providing light tasks associated with animal hygiene such as nail clipping or help with brushing. Transportation to appointments and temporary care during hospitalization.
Website	www.elderdog.ca



Seniors

FIRST LINK DEMENTIA HELP LINE

Phone	1-800-936-6033
Email	info@alzheimerbc.org
Hours	Monday - Friday 9 am - 8 pm
Services	For anyone affected by dementia, professionally or personally. Get the support you need, when you need it.
Website	www.alzheimerbc.org
Social	 

GRAY SKILLS

Phone	250-741-8116
Email	grayskills@ethoscmg.com
Services	Free, virtual program that incorporates foundational skills training and pre-employment preparations for those 55+.
Website	www.grayskills.ethoscmg.com

MAKING A COMPLAINT ABOUT A RESIDENTIAL CARE FACILITY

Phone	250-739-5800 (Nanaimo Island Health)
Services	If you have a concern about the health, safety, or well-being of a person in a licensed residential care facility make a complaint immediately.
Website	https://www2.gov.bc.ca/gov/content/health/accessing-health-care/finding-assisted-living-or-residential-care/residential-care-facilities/making-a-complaint-about-a-residential-care-facility

GRIEF SUPPORT FOR SENIORS

Phone	250-591-8811
Email	info@nanaimohospice.com
Hours	Monday - Friday 9 am - 4 pm
Address	1080 St. George Crescent
Services	Information sessions, individual counselling and group support for seniors dealing with caregiving and loss.
Website	www.nanaimohospice.com
Bus Route	#30
Social	

GENERATIONS EATING TOGETHER - NANAIMO FOODSHARE SOCIETY

Phone	250-753-9393
Email	raquel.wicks@nanaimofoodshare.ca
Address	271 Pine Street
Services	Create social connections, receive and offer support & guidance to the community, and maintain healthy habits around cooking & eating food! 55+.
Website	www.nanaimofoodshare.ca
Bus Route	#5, #6, #15, #15A, #40
Social	 





Community Resources and Services



Seniors

HEART TO HOME MEALS

Phone 1-888-777-2219

Services Order online or by phone and one of our friendly, trusted members of our delivery team will deliver your meals straight to your door. We can even place them in your freezer for you!

Website www.hearttohomemeals.ca

HOME & COMMUNITY CARE CENTRAL ISLAND

Phone 250-739-5749

Hours Monday - Friday 8 am - 4 pm

Address [1665 Grant Avenue](#)

Services Services include assisted living and residential care, rehabilitation services, home nursing, case management, community nutrition, home support, adult day services, hospice and palliative care, social work, and respite.

Bus Route #30

SENIORS FIRST BC

Phone 604-437-1940 or toll free 1-866-437-1940

Services A charitable, non profit society that provides information, legal advocacy, support, and referrals to older adults across BC with issues affecting their well-being, as well as those who care for them.

Website www.seniorsfirstbc.ca/

BC ASSOCIATION OF COMMUNITY RESPONSE NETWORKS

Phone 604-437-1940 or toll free 1-866-437-1940

Services A provincial non-profit dedicated to preventing the mistreatment of vulnerable adults through community awareness, collaboration, and action.

Website www.bccrns.ca

NANAIMO FAMILY LIFE ASSOCIATION - SENIORS HOUSING INFORMATION & NAVIGATION EASE PROGRAM (SHINE)

Phone 250-754-3331 (EXT. 205 & 212)

Email reception@nflabc.org

Hours Monday - Thursday 9 am - 4 pm

Address [1070 Townsite Road](#)

Services The Nanaimo Family Life Association provides information on housing options for seniors (60+). We are not a housing provider nor are we able to provide housing placements; however, our Seniors Housing Navigator can provide information that will help Nanaimo seniors find and maintain safe and appropriate housing.

Website www.nflabc.org

Bus Route #30, #40

NANAIMO HARBOUR CITY SENIORS

Phone 250-755-7501

Email info@nanaimoharbourcityseniors.com

Hours Monday - Friday 8:30 am - 4:30 pm

Address [Bowen Park Complex at 500 Bowen Road](#)

Services Offers a complete range of cultural and recreational activities to anyone age 60+ (or anyone who has a partner 60+). Also offers hearing and blood pressure clinics. Membership cost is \$41.45 annually.

Website www.nanaimo.ca

Bus Route #30, #40

Check out this online resource to help us all plan for, and live, a healthy lifestyle as we age.



Community Resources and Services



Seniors

NANAIMO LIFELINE PROGRAM

Phone	250-739-5770
Hours	Monday - Friday 8:30 am - 4 pm
Address	#2-3188 Barons Road
Services	24 hour emergency response system designed to support medically at-risk or disabled persons living at home and those who are at risk for physical health reasons. Owned and operated by the Nanaimo & District Hospital Foundation, all profits donated to healthcare in our region.
Website	www.nanaimolifeline.ca
Bus Route	#1, #20, #20A, #25, #30, #40, #72

SENDIAL PROGRAM (THRIFTY FOODS)

Phone	250-544-1234 or Toll free 1-866-948-0196
Hours	Monday - Friday 8 am - 6 pm Saturday, Sunday and Holidays 8 am - 4 pm
Services	Shopping and home delivery service designed for those who are physically unable to shop for themselves (\$5 delivery charge and payment required upon delivery - they do not accept cash).
Website	www.thriftyfoods.com
Social	 

FINDING AN ASSISTED LIVING RESIDENCE

Services	To find out what assisted living residences are available in your community, use the website below and use the search boxes on the web page to find a community, specific residence or class of residence.
Website	www.connect.health.gov.bc.ca/assisted-living-residence

SENIORS OUTREACH TEAM (SORT)

Phone	250-755-3301
Hours	Monday - Friday 9 am - 5 pm
Address	1665 Grant Avenue
Services	Provides assessment and treatment services to seniors over 65 who are experiencing mental health problems such as, Alzheimer's disease or depression. Support and education to family and professional caregivers is available.
Bus Route	#30

SENIORS ABUSE AND INFORMATION LINE (SAIL)

Phone	604-437-1940 or Toll free 1-866-437-1940
Hours	Monday - Friday 8 am - 8 pm excluding statutory holidays
Services	A confidential information line for older adults and those who care about them to speak to a professional intake worker about abuse, mistreatment and any issues that impact the health and well-being of older adults in BC.
Website	https://seniorsfirstbc.ca/programs/sail/

OFFICE OF THE SENIORS ADVOCATE BRITISH COLUMBIA

Phone	Toll free 1-877-952-3181 or the office in Victoria 250-952-3181
Hours	Monday - Friday 8:30 am - 4:30 pm
Address	6th floor, 1405 Douglas Street Victoria, BC
Email	info@seniorsadvocatebc.ca
Services	Monitors key services affecting seniors and provides referrals to help them access health care, housing, income supports, community programs and transportation services.
Website	https://www.seniorsadvocatebc.ca/