



Community Resources and Services



Legal

CANADA REVENUE AGENCY (INCOME TAX)

General Inquiries	1-800-959-8281
Child Tax & Childcare Benefits	1-800-387-1193
Tele-refund	1-800-959-1956

DIAL-A-LAW PROGRAM

Phone	1-800-565-5297
Services	General information on the law as it applies in BC.
Website	www.dialalaw.org
Social	 

EMPLOYMENT STANDARDS BRANCH

Phone	1-833-236-3700
Hours	Monday - Friday 8:30 am - 4:30 pm
Address	#200 - 6475 Metral Drive
Services	Enforces the Employment Standards Act.
Website	www.gov.bc.ca
Bus Route	#1, #9, #15, #15A, #20, #20A, #25, #30, #31, #40

JUSTICE ACCESS CENTRE

Phone	250-741-5447
Hours	Monday - Friday 8 am - 5:30 pm
Address	#302 - 65 Front Street
Services	Provides help with family and civil law issues.
Bus Route	#1, #20, #20A, #25, #30, #40, #72

LEGAL SERVICES SOCIETY

Phone	1-866-577-2525
Hours	Monday, Tuesday, Thursday & Friday 9 am - 4 pm Wednesday 9 am - 2:30 pm
Services	Provides legal aid in BC.
Website	www.lss.bc.ca
Social	 

RESIDENTIAL TENANCY BRANCH INFO LINE

Phone	1-800-665-8779
Website	www.gov.bc.ca

TOGETHER AGAINST POVERTY SOCIETY (TAPS)

Phone	250-824-0995
Email	nanaimo@tapsbc.ca
Address	#502 - 495 Dunsmuir Street
Services	TAPS provides rights-based information and legal advocacy services for those with issues relating to income assistance, disability benefits, and residential tenancy.
Website	www.tapsbc.ca/nanaimo
Bus Route	#1, #5, #6, #20, #20A, #30, #40, #72

TENANT RESOURCE & ADVISORY CENTRE (TRAC)

Phone	1-800-665-1185
Hours	1 - 5 pm Monday, Tuesday, Thursday, Friday 5:30 - 8:30 pm Wednesday
Services	Provides legal education and information about residential tenancy matters.
Website	www.tenants.bc.ca