

BC Provincial Heat Alert and Response System (BC HARS): 2022



Acknowledgements

We would like to respectfully acknowledge that this work took place in person on the traditional territories of the W̱SÁNEĆ and Lekwungen peoples, and the Songhees and Esquimalt Nations, as well as online with participants joining from across these lands also known as British Columbia.

We gratefully acknowledge the participation of the multiple experts involved in the development of this guide. Thank you all for your commitment to this endeavour and for sharing your knowledge and time.

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We have made every effort to provide proper acknowledgement of original sources. If you identify cases where this has not been done, please notify us at hlth.emadmin@gov.bc.ca so we can take appropriate corrective action.

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Section One – Introduction

1. Background: BC HEAT and BC HARS

The BC Health Effects of Anomalous Temperatures Coordinating Committee (BC HEAT Committee) was established in January 2022 to support planning and response efforts related to the public health impacts of significant heat events in British Columbia. The overarching objective of this committee is to ensure public health coordination around extreme hot weather for summer 2022 and the years following. Key priorities of the BC HEAT Committee are the identification of consistent public health actions and messages for the heat alerting system in B.C., and the creation of a second level of heat alert criteria that would trigger an elevated response. These priorities evolved into the creation and implementation of a two-tier heat alert and response system (HARS) for the province, the BC HARS: 2022 (BC HARS), starting in June. The two tiers are: **Heat Warning** and **Extreme Heat Emergency**.

The BC HEAT Committee, which is responsible for guiding the development of the BC HARS, is led by members of the BC Centre for Disease Control (BCCDC), the B.C. Ministry of Health (The Ministry), and Health Emergency Management BC (HEMBC). The BC HEAT Committee also includes representation from each of B.C.'s regional health authorities, First Nations Health Authority (FNHA), BC Emergency Health Service (BCEHS), BC Housing, Emergency Management BC (EMBC), Environment and Climate Change Canada (ECCC), HEMBC, Office of the Provincial Health Officer, and WorkSafe BC.

2. Purpose of this Document and Audience

A primary deliverable of the BC HEAT Committee is this BC HARS: 2022 document and the subsequent BC HARS roll-out.

While focused on describing the BC HARS, this document also contains general background information on heat events in B.C. and the reason for the establishment of the BC HEAT Committee. Section Two details the BC HARS: 2022 development and describes the criteria for the two alert levels. Section Three contains tables with key messages and recommended actions for different partners and public health

actors. In general, information in each table is divided into four parts: pre-season, during a Heat Warning, during an Extreme Heat Emergency, and post-season or deactivation. The final section contains links to relevant resources.

This document is intended to be used as a resource to support the province-wide implementation of the heat alert and response system in British Columbia. There is wide variation in local heat response plans. Therefore, the recommendations in section three of this document are not prescriptive but are intended to be used as tools to initiate heat planning or to complement the creation of more robust heat response plans to build more resilient communities.

The audience for this BC HARS: 2022 document is all levels of government and all levels of the health system involved in heat preparedness planning, emergency management partners that plan for and respond to heat events, Indigenous communities, local authorities, as well as organizations that work with and interface with susceptible populations and [those at greatest risk of mortality during heat events](#).

3. Extreme Heat Events

Extreme heat events (EHEs), commonly referred to as heat waves, involve high temperatures and may be combined with high humidity.¹ “Heat domes”, such as the June 2021 event, are a special case of EHEs. Heat domes occur when a high-pressure system traps heat near the surface of the earth and gets held in place by a blocked jet stream. EHEs are extended periods of extreme heat and can occur anywhere in Canada, although they are most common in the southern regions of the country.² EHEs typically happen in the summer, between May and September. Episodes are projected to become hotter, more frequent, and longer, as the B.C. climate changes. It is anticipated that they will occur every three to 10 years by 2050.³ In greater Vancouver, the average annual temperature is expected to increase by 1.7°C by the 2050s and 2.7°C by the 2080s.⁴

¹ <https://www.canada.ca/en/health-canada/services/climate-change-health/extreme-heat.html>

² <https://www.redcross.ca/how-we-help/emergencies-and-disasters-in-canada/types-of-emergencies/heat-waves/heat-waves-information-facts>

³ Province of British Columbia (2019). BC Climate Risk Assessment Summary. www2.gov.bc.ca/assets/gov/environment/climate-change/adaptation/climate-risk-summary.pdf; <https://www.canada.ca/en/health-canada/services/climate-change-health/extreme-heat.html>

⁴ Guilbault et al. Cities Adapt to Extreme Heat: Celebrating local leadership. Institute for Catastrophic Loss Reduction and Health Canada.2016

EHEs are the leading weather-related cause of death in Canada.⁵ British Columbians experienced record-breaking high temperatures during the summer of 2021. Before the June 2021 province-wide heat dome, the last EHE experienced in B.C. was in 2009. A comparison of temperatures between the 2009 EHE and the 2021 heat dome shows that the 2021 event was at least 5°C hotter in most areas of the province. In greater Vancouver, there were 110 excess deaths during the EHE in the summer of 2009,⁶ and during the 2021 heat dome, there were an estimated 740 excess deaths across British Columbia.⁷ As of November 2021, the BC Coroners Service has directly attributed 595 deaths in British Columbia to the June 2021 extreme heat event.⁸

The impacts on the mortality rate linked to the dangerous temperatures experienced during the heat dome may have been amplified by how early in the season the heat event took place – well before most of the B.C. population had acclimatized to warmer weather. The event also occurred during the summer solstice, leading to maximum solar heat gain both outdoors and indoors. The whole event was compounded by the COVID-19 pandemic, as there was likely hesitancy to leave individual spaces versus gathering in cool public spaces, and further intensified by the fact that most households in greater Vancouver do not have air conditioning.⁹

4. Heat and Health

EHEs are a growing public health risk that have the potential to impact large areas of land, and concurrently expose a substantial proportion of a population to hazardous heat,¹⁰ as was exemplified during the June 2021 heat dome that stretched across provinces, territories, and states. The June 2021 event resulted in unparalleled impacts to the B.C. health system and unprecedented effects on the health of British Columbians. Exposure to hotter than average conditions can result in rapid body temperature increases, which can lead to a range of illnesses including heat cramps, heat exhaustion,

⁵ Province of British Columbia (2019). BC Climate Risk Assessment Summary. www2.gov.bc.ca/assets/gov/environment/climate-change/adaptation/climate-risk-summary.pdf

⁶ Kosatsky et al. (2012) Shifts in mortality during a hot weather event in Vancouver, British Columbia: rapid assessment with case-only analysis. *American Journal of Public Health*, 102(12), 2367–2371. <https://doi.org/10.2105/AJPH.2012.300670>.

⁷ Henderson et al. Extreme heat events are public health emergencies. *BCMJ*, vol. 63, No. 9, November 2021, Pages 366-367 BCCDC

⁸ BC Coroners 2021 https://www2.gov.bc.ca/assets/gov/birth-adoption-death-marriage-and-divorce/deaths/coroners-service/statistical/heat_related_deaths_in_bc_knowledge_update.pdf as accessed March 2022

⁹ Henderson et al. Analysis of community deaths during the catastrophic 2021 heat dome, *Environmental Epidemiology*: February 2022 - Volume 6 - Issue 1 - p e189.

¹⁰ <https://www.weather.gov/safety/heat-during>

heatstroke, and hyperthermia.¹¹ High ambient temperatures can increase the risk of adverse pregnancy outcomes, have negative effects on mental health, reduce physical work capacity, and impair motor-cognitive performance.¹² [Prolonged exposure to indoor temperatures over 31° C](#) can create stress on the body that can be deadly for susceptible people. The risk of heat-related morbidity is especially high for some specific populations, as noted in the next section.

5. Susceptible Populations

Although an EHE will be experienced by all segments of a population, some parts of the community are more exposed to, and/or more physiologically or socio-economically susceptible to the physiological stress, exacerbated illness, and increased risk of death resulting from exposure to excess heat.¹³ EHEs are associated with increases in mortality for some populations, particularly among older adults, those with chronic illnesses, those with mental illness, and materially and socially disadvantaged people.¹⁴ Risks of adverse effects are also higher for people who use substances, have poor quality housing, or who work outdoors.¹⁵ Chronic conditions that put people at higher risk include mental illnesses, substance use disorders, heart disease, diabetes, and respiratory disease. People taking certain medications such as antipsychotics, antidepressants, or diuretics are also at higher risk.¹⁶

¹¹ WHO Heat and Health Fact Sheet June 2018 <https://www.who.int/news-room/fact-sheets/detail/climate-change-heat-and-health>

¹² Ebi K.L. et al Hot weather and heat extremes: health risks *Lancet* Vol 398 August 2021

¹³ WHO Heat and Health Fact Sheet June 2018 <https://www.who.int/news-room/fact-sheets/detail/climate-change-heat-and-health>

¹⁴ Berry et al. Heat Alert and Response Systems in Urban and Rural Communities in Canada. *Change Adaptation Socioecol. Syst.* 2014; 1: 84–97: <https://www.redcross.ca/how-we-help/emergencies-and-disasters-in-canada/types-of-emergencies/heat-waves/heat-waves-information-facts>

¹⁵ Deegan, H.E. et al. Development and implementation of a Heat Alert and Response System in rural British Columbia. *Can J Public Health* (2022). <https://doi.org/10.17269/s41997-022-00611-1>

¹⁶ McLean, K. E., Stranberg, R., MacDonald, M., Richardson, G., Kosatsky, T., & Henderson, S. B. (2018). Establishing Heat Alert Thresholds for the Varied Climatic Regions of British Columbia, Canada. *International journal of environmental research and public health*, 15(9), 2048. <https://doi.org/10.3390/ijerph15092048>

The cohorts of the population most impacted by the June 2021 heat dome in B.C. were largely adults aged 50 years and older. These individuals often shared commonalities such as social isolation¹⁷ or physical, psychological, or economic susceptibility. Although there were noted increased deaths in care settings and long-term care homes, most deaths occurred in the community – particularly in private residences, in neighborhoods that were materially and/or socially deprived.¹⁸ This visual in Figure 1 from Health Canada shows factors that influence individual and community-level susceptibility to EHEs.



Figure 1: Factors that influence individual and community-level susceptibility to extreme heat events ([Health Canada 2011](#))

¹⁷ The combined deprivation index was most strongly associated with odds of death during the heat dome, followed by age category, sex, and surrounding greenness...Material deprivation is associated with risk factors such as lack of air conditioning, and social deprivation is associated with risk factors such as living alone. As noted in Henderson et al. Analysis of community deaths during the catastrophic 2021 heat dome, *Environmental Epidemiology*: February 2022 - Volume 6 - Issue 1 - p e189. doi: 10.1097/EE9.000000000000189

¹⁸ Henderson et al. Analysis of community deaths during the catastrophic 2021 heat dome, *Environmental Epidemiology*: February 2022 - Volume 6 - Issue 1 - p e189. doi: 10.1097/EE9.000000000000189

The following people are especially susceptible to heat health impacts and need to be prepared and supported, particularly if they do not have access to air conditioning:

- seniors aged 65 years or older
- people who live alone
- people with pre-existing health conditions such as diabetes, heart disease or respiratory disease
- people with mental illness such as schizophrenia, depression, or anxiety
- people with substance use disorders
- people with limited mobility
- people who are marginally housed
- people who work in hot environments
- people who are pregnant
- infants and young children

(For more information on how to care for yourself and others during heat events see the [Prepared BC Extreme Heat Preparedness Guide](#) and [HealthLinkBC](#).)

6. Urban Heat Islands

There can be differences in temperature between an urban and surrounding rural area due to the urban heat island (UHI) effect. UHIs occur in areas where the land surface has been altered through the development of buildings, roads, and other infrastructure.¹⁹ Urban spaces can be several degrees hotter than surrounding rural areas due to minimized airflow, less green space, limited tree-shaded areas, more concrete surfaces and structures (which absorb radiant heat and release it at night), and human-created heat sources.^{20 21} These warmer UHIs can magnify health impacts caused by extreme heat events, as higher air temperatures, particularly at night, can limit the body's ability to cool down.²² In June 2021, the UHI effect and building infrastructure not designed for hot environments played a direct role in the heat-related deaths caused in B.C.²³ (Find more information on UHI-reduction initiatives in B.C. in [Reducing urban heat islands to protect health in Canada](#).)

¹⁹ [Reducing Urban Heat Islands to Protect Health in Canada - Canada.ca](#)

²⁰ Berry et al. Heat Alert and Response Systems in Urban and Rural Communities in Canada Change Adaptation Socioecol. Syst. 2014; 1: 84–9

²¹ Health Canada Communicating the Health Risks of Extreme Heat Events 2011

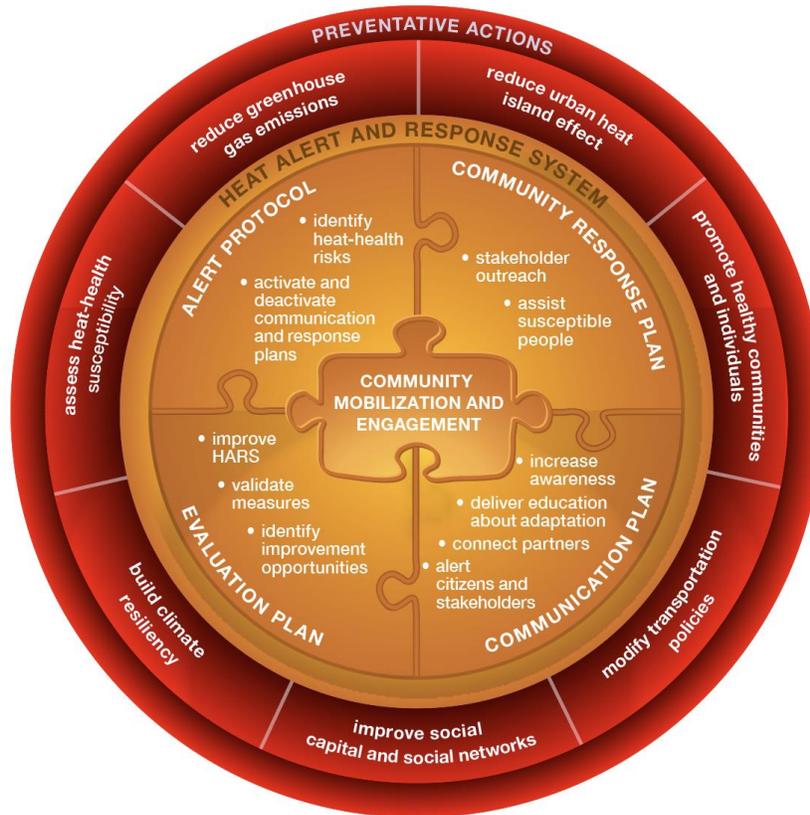
²² [Reducing urban heat islands to protect health in Canada - Canada.ca](#)

²³ Henderson et al. Analysis of community deaths during the catastrophic 2021 heat dome, Environmental Epidemiology: February 2022 - Volume 6 - Issue 1 - p e189. doi: 10.1097/EE9.000000000000189

Section Two – BC Heat Alert and Response System

1. Development of BC HARS: 2022

A heat alert and response system warns the public about heat risk through an organized and defined communication system. This alerting system helps individuals and communities to prepare and protect themselves, both before and during an EHE,²⁴ and alerts decision-makers to take preventive actions to protect public health.²⁵ Interventions that are practical and feasible at the personal, community, organizational, governmental, and societal levels can save lives.²⁶ The ultimate objective of a HARS plan is to increase community resilience to extreme heat and develop effective actions to reduce heat-health risks, especially for those who are most susceptible.²⁷



A HARS is most effective when it is delivered in conjunction with preventative actions that provide long-term and sustainable protection from extreme heat events.²⁸ The BC HARS: 2022 is one piece in the larger B.C. Government response to climate change and heat. Other pieces include the B.C. Climate Preparedness and Adaptation Strategy (CPAS), and the Province’s Climate Action Secretariat (CAS), among others.

Figure 2 Components of community HARS as outlined by [Health Canada \(2012\)](#)

²⁴ Health Canada, Heat Alert and Response Systems to Protect Health: Best Practices Guidebook. Health Canada, Ottawa, 2012.

²⁵ Henderson D. et al. Developing a harmonized heat warning and information system for Ontario: a case study in collaboration. Canadian Journal of Public Health (2020) 111:426–432.

²⁶ WHO Heat and Health Fact Sheet June 2018 <https://www.who.int/news-room/fact-sheets/detail/climate-change-heat-and-health>

²⁷ <https://www.interiorhealth.ca/sites/default/files/PDFS/heat-alert-response-planning-toolkit.pdf>

²⁸ Health Canada, Heat Alert and Response Systems to Protect Health: Best Practices Guidebook. Health Canada, Ottawa, 2012.

In response to the impacts of the EHE in the summer of 2009, the BCCDC worked with federal and regional health authority (RHA) partners to develop a system of temperature-related emergency response triggers in greater Vancouver, which were implemented in 2012. The Fraser Health Authority and Vancouver Coastal Health Authority were the early adopters of HARS planning in B.C.²⁹ and utilized a two-tier alerting structure that became the model for the BC HARS: 2022. In 2018, the BCCDC worked with partners to develop the existing heat alert thresholds for the entire province of B.C. based on community- and region-specific weather conditions, as well as findings from a heat-health analysis.

The province-wide ECCC heat alerting system included daytime and overnight temperature criteria that would trigger warnings, referred to as the high-low-high approach³⁰ (see specific trigger temperatures in Figure 3). The ECCC alert system that is currently in place was expanded to cover the whole of B.C. in 2018. ECCC issues Heat Warnings at different temperatures specific to the province and region. The five parameters, as shown on the map below and described in Table 1, are the current triggers for signaling a warning for the specific climatic region(s) being impacted in B.C.

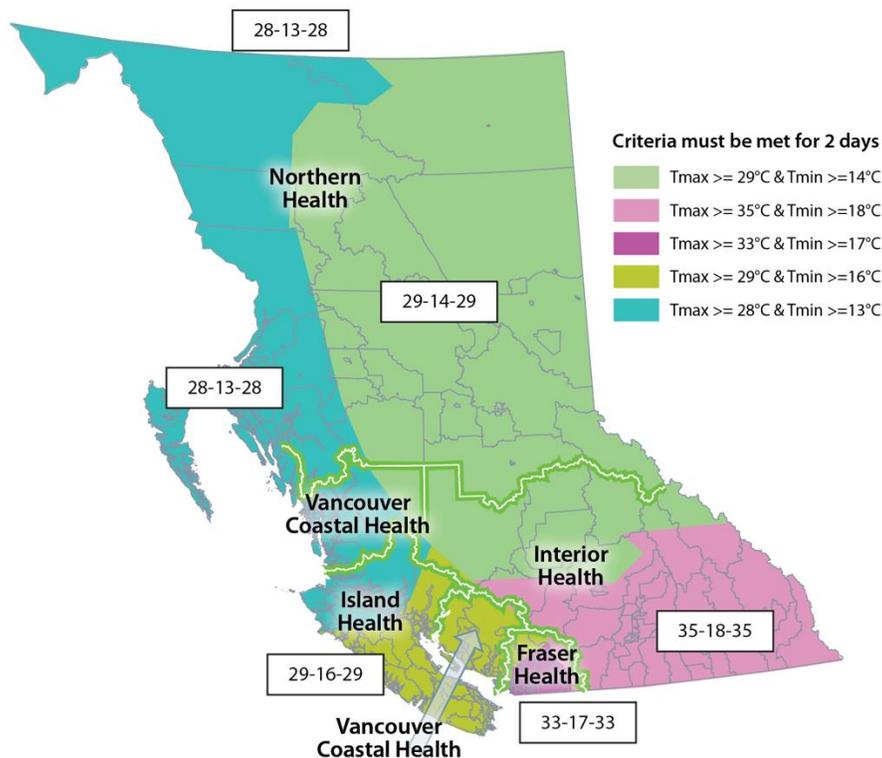


Figure 3 The 5 ECCC heat warning regions in B.C. with the RHA boundaries marked in light green.

²⁹ BCCDC Municipal Heat Response Planning in British Columbia, Canada 2017

³⁰ McLean KE, et al. Establishing Heat Alert Thresholds for the Varied Climatic Regions of British Columbia, Canada. Int J Environ Res Public Health. 2018 Sep 19;15(9):2048. doi: 10.3390/ijerph15092048. PMID: 30235814; PMCID: PMC6163932.

Table 1: Heat Warning criteria for Environment and Climate Change Canada to issue a Heat Warning in British Columbia. The geographical regions that fall under the five ECCC criteria that B.C. contains are described below.³¹

Warning	British Columbia – Northeast – Northern Interior, Central Interior, including Chilcotin, Cariboos, Prince George, North Thompson, and North Columbia, BC Peace, Bulkley Valley and the Lakes, and Fort Nelson	Issued when two or more consecutive days of daytime maximum temperatures are expected to reach 29°C or warmer and nighttime minimum temperatures are expected to fall to 14°C or warmer.
Warning	British Columbia – Northwest – Central and Northern Coast (inland and coastal regions), Northern Vancouver Island, and northwestern B.C.	Issued when two or more consecutive days of daytime maximum temperatures are expected to reach 28°C or warmer and nighttime minimum temperatures are expected to fall to 13°C or warmer.
Warning	British Columbia – Southeast – Southern Interior (including South Thompson and Okanagan), Kootenays, and Columbias (south)	Issued when two or more consecutive days of daytime maximum temperatures are expected to reach 35°C or warmer and nighttime minimum temperatures are expected to fall to 18°C or warmer.
Warning	British Columbia – Southwest – Western Metro Vancouver including the North Shore, City of Vancouver and Richmond, Howe Sound, Whistler, Sunshine Coast, Vancouver Island (except northern sections)	Issued when two or more consecutive days of daytime maximum temperatures are expected to reach 29°C or warmer and nighttime minimum temperatures are expected to fall to 16°C or warmer.
Warning	British Columbia – Southwest inland - Eastern Metro Vancouver including Coquitlam and Surrey, and the Fraser Valley	Issued when two or more consecutive days of daytime maximum temperatures are expected to reach 33°C or warmer and nighttime minimum temperatures are expected to fall to 17°C or warmer.

³¹ As Sourced from Table 11. Alerting parameters Environment Canada uses for issuing a Heat Warning in <https://www.canada.ca/en/environment-climate-change/services/types-weather-forecasts-use/public/criteria-alerts.html#heat> accessed Jan 24 2022

2. BC HARS: 2022 Description

The BC HARS was developed referencing the Health Canada Heat Alert and Response Systems to Protect Health: Best Practices Guidebook,³² and it incorporates national and international best practices from other jurisdictions. Development timelines were condensed to have a coordinated response structure in place for the summer of 2022. Given this limitation, further consultation, and more robust engagement – particularly with local authorities, Indigenous and First Nations leadership, non-governmental partners, and people who experienced heightened susceptibility during previous extreme heat events – will be undertaken, along with regular reassessment for future iterations of the BC HARS.

The BC HARS integrates the existing heat alert criteria currently used by ECCC in issuing a Heat Warning in B.C. with new criteria for an Extreme Heat Emergency under a two-tier system. A Heat Warning will be issued for a region when there are two or more consecutive days during which the daytime maximum temperatures are forecast to reach or exceed the previously-established trigger temperature criteria for that region (see Table 1). The newly developed and more dangerous Extreme Heat Emergency was added to the new alerting system in B.C. to emphasize the risk to public health when high temperatures increase day over day. The Extreme Heat Emergency criteria are met when the forecast, or observed temperatures, in each region surpass the Heat Warning criteria, and there is high certainty that temperatures would substantively increase day over day for three or more consecutive days (see Table 2).

³² <https://www.canada.ca/en/health-canada/services/environmental-workplace-health/reports-publications/climate-change-health/heat-alert-response-systems-protect-health-best-practices-guidebook.html#a11>

Table 2: Description, Criteria, and Triggers of BC HARS: 2022

Type of alert	Heat Warning	Extreme Heat Emergency
Public health risk	Moderate (5% increase in mortality)	Very high (20% or more increase in mortality)
Descriptor	Very hot	Dangerously hot
Historic frequency	1-3 per summer season	1-2 per decade
Criteria (See Table 1 for a description of the geographical regions that fall under the five ECCC defined heat zones that B.C. is divided into)	Southwest = 29-16-29* Fraser = 33-17-33* Southeast = 35-18-35* (largely Interior region of B.C.) Northeast = 29-14-29* Northwest = 28-13-28*	Heat Warning criteria have been met and forecast indicates that daily highs will substantively increase day-over-day for three or more consecutive days
	* °C Tmax ≥ daytime high, Tmin ≥ nighttime high, Tmax ≥ daytime high (high - low - high)	

3. BC HARS: 2022 Triggers and Activation Process

Each season, ECCC provides regular updates about potential heat hazards and monitors and carries out 24/7 surveillance and forecasting of the effects of hot weather across the province. Regional weather forecasts and ECCC seasonal-specific weather briefings can be monitored using the [Public Weather Alerts for Canada](#), or with the [WeatherCAN app](#) for an immediate push notification to smartphones for any/all of the pre-selected locations.

Heat Warning

Before issuing a public-facing Heat Warning, the ECCC may send a “Weather Notification” via email to its health sector and emergency management partner distribution list once forecast guidance is certain enough to warrant elevated likelihood of a heat event. Following this internal notification process, ECCC will issue a Heat Warning when the specific regional criteria triggers, as shown in Table 1, are met.

Heat Warnings will be issued on the WeatherCAN app, and the ECCC weather alerts webpage.

For the first event of the year, ECCC may diverge from the standard Heat Warning process and issue a public-facing special weather statement, possibly evolving into a Heat Warning for the B.C. region(s) impacted. This special weather statement is intended to provide partners with the most preparation lead time, and may include some strategic pre-event messaging. Further weather notification(s) may include a comment on the probability of an Extreme Heat Emergency, as appropriate. As region specific Heat Warning trigger conditions are met, there may be a need for a coordination call with members of the BC HEAT Committee. ECCC will utilize the Provincial Health Duty Officer (PHDO) to organise these initial coordination calls. During the call(s) ECCC may provide updates, course corrections, and/or offer more specific information about the heat event outlook. As is typical with heat events, more specific information will likely become available in the immediate lead-up to, and during, the event.

Each health authority, organization, facility, or local authority will respond to a Heat Warning event as determined by their individual heat plans and processes. All are encouraged to utilize the appropriate [key messages](#) and [recommended actions](#) for their respective sectors.

When the criteria for a Heat Warning are no longer met, ECCC will issue a notice through the WeatherCAN mobile app ending the Heat Warning and the ECCC’s weather website will be updated.

When there is the potential for a Heat Warning to evolve into an Extreme Heat Emergency, the BC HEAT Committee will convene upon the prompt of ECCC to the PHDO. Based on the confidence in the potential forecast and the situational assessment, ECCC may issue a weather notification with early pre-emptive messaging that *“This Heat Warning event may transition into an Extreme Heat Emergency.”* If there is a strong indication that this transition will occur, notifications will be sent to local authorities,

Indigenous communities, organizations, and EMBC. As needed, the Provincial Regional Emergency Operations Centres (PREOC) could be stood up, and early communications could be initiated with government and local Emergency Operations Centres (EOCs).

Extreme Heat Emergency

If the BC HEAT Committee has not already convened meetings for the EHE, the ECCC will prompt the PHDO to establish an initial coordination call with members of the BC HEAT Committee to discuss issuing an Extreme Heat Emergency notification. As these types of EHEs can usually be predicted well in advance, there would likely be a series of daily meetings held over several days leading up to the event.

The BC HEAT secretariat, chair, and PHDO are tasked with ensuring that appropriate subject matter experts (SMEs), decision makers, and representatives from the impacted regions are present for these calls (e.g., the administrators on call for public health in each of the health authority regions that are impacted and BC HEAT Committee representation to reach quorum as detailed below). Once there is consensus that the Heat Warning criteria for a specific region has been met and there is high certainty that temperatures would increase substantially each day for three or more consecutive days, the process for issuing an Extreme Heat Emergency will be initiated.

The Extreme Heat Emergency alert will be released as an ECCC Heat Warning with clear messaging that this is an Extreme Heat Emergency for B.C., with predetermined ECCC-specific standard messaging to accompany this. The BC HEAT Committee will recommend issuing Extreme Heat Emergency alerts through the national public wireless alerting system, Alert Ready, which is also used to issue Amber Alerts and tsunami warnings. The BC Heat Committee Secretariat will inform all committee members that broadcast intrusive alerts are scheduled for the specific Extreme Heat Emergency.

Once the Extreme Heat Emergency alert is issued there will be:

- Provincial coordination calls for ministries and provincial agencies, chaired by EMBC.
- Regional coordination calls within the impacted regions with EMBC as chair, health authorities, including the regional Medical Health Officer (MHO), Indigenous communities, FNHA, and local authorities.

- The intent of the calls would be to share information on weather briefings, the recommended actions and key messaging from MHOs, and potential financial issues, such as what is being covered by the province at this point in time of the response.
- A joint provincial press release (The Ministry/EMBC/ Office of the Provincial Health Officer (OPHO)).
- Health authority specific press releases.
- EMBC’s PREOC will provide direct notification to local authorities (local government, First Nations, and Indigenous communities).
- Recommendation to use provincial broadcast intrusive alerts by the BC HEAT Committee and EMBC.

Quorum for escalation and cessation of an Extreme Heat Event

The authority of the BC HEAT Committee is derived from the [Public Health Act](#). When determining if an extreme heat event is to be categorised as an Extreme Heat Emergency, the following agencies must be represented in order for quorum to be met:

- MHOs from the impacted area(s)
- FNHA (Medical Officer or designate)
- BCCDC (Medical Director or Scientific Director of Environmental Health Services)
- OPHO (PHO or Deputy PHO)
- ECCC (Warning Meteorologist)
- MoH (Emergency Management Representative)

If consensus cannot be met through discussion, a vote is needed to decide whether to declare an Extreme Heat Emergency. Voting support for escalation and cessation of an Extreme Heat Emergency would be as follows:

- Consensus of MHOs and the veto power resting with the OPHO.
- Members of the committee who are not DPHOs, or the PHO do not have a veto.

Deactivation

The BC HEAT Committee will continue to meet to review the Extreme Heat Emergency status and to determine the appropriate timing for ending the Extreme Heat Emergency alert. ECCC will not end the Extreme Heat Emergency without a recommendation from the BC HEAT Committee. As directed, ECCC will confirm the de-escalation of the Extreme Heat Emergency, likely via a special weather statement. Standard internal and external communication processes to update websites, social media, and other communication partners will communicate that the Extreme Heat Emergency is no longer in effect. The BC HEAT Secretariat will coordinate an after action review, with the lessons learned then integrated into pre-season planning for the subsequent year(s).

It is recommended that the efficiency and accuracy of the triggers should be evaluated approximately every five years. If necessary, triggers will be re-calibrated to reflect lessons observed and experiential knowledge, and to maximize the public's responsiveness and adaptation to extreme heat events.³³

(See Appendix C: Algorithm of escalation process from Heat Warning to Extreme Heat Emergency)

³³ <https://ghhin.org/wp-content/uploads/WinnipegCS.pdf>

4. HARS in the Rural Context

Rural and remote communities face unique challenges when protecting people from extreme heat events. Heat exposure is influenced by environmental factors, which may differ significantly across different types of environments.³⁴ An effective HARS in the rural context relies on leveraging existing social networks, and extensive community outreach by the proponents to ensure buy-in from the whole community. The Interior Health Authority (IHA) collaborated with the Village of Ashcroft in the development of their HARS, which is featured below as an example of how this system can be implemented in a rural community.

The Village of Ashcroft

Since 2018, the Village of Ashcroft has had a two-levelled HARS in place, with Level 1 and Level 2 Heat Advisories. The geography in and around Ashcroft is desert terrain and it experiences some of the hottest temperatures within the Southern Interior region of B.C. In partnership with the Village of Ashcroft and a Community Stakeholder Committee, Interior Health developed and implemented the HARS to lessen the negative health impacts of extreme heat events and focus on vulnerable at-risk populations. The Community Stakeholder Committee is comprised of local and regional government partners, community members and organizations, and First Nation Band members. The Village of Ashcroft is the lead agency responsible for initiating the plan once a heat alert is issued.³⁵ They undertake pre-heat notifications to raise awareness at the start of the season – and once an advisory is issued, utilize the Voyent Alert! system for mass notifications, for which approximately a third of the community has signed up. [For more information on the application of HARS in a rural context, please see the [IHA Toolkit](#).]

³⁴ Berry et al. Heat Alert and Response Systems in Urban and Rural Communities in Canada. *Change Adaptation Socioecol. Syst.* 2014; 1: 84–97.

³⁵ <https://www.interiorhealth.ca/sites/default/files/PDFS/heat-alert-response-planning-toolkit.pdf>

Section Three – Public Health Actions and Priorities

1. Public Health Preparedness and Interventions

The issuing of a Heat Warning or Extreme Heat Emergency should activate a series of actions by different ministries, levels of government, public health organizations, and professionals, as well as the general public. The following tables contain key messages and summarize recommended actions to be taken to prepare for and respond to the different heat alerts.

The recommended actions outlined in the tables are illustrative, and with the wide range of potential audiences, not all recommendations are applicable in all settings. Organizations are asked to consider these recommendations when developing or reviewing their respective heat preparedness plans. Regions and communities can tailor the recommended actions to their local situation and ensure the best fit with wider local emergency planning and response procedures. The recommendations are not prescriptive. They are meant as a tool to initiate heat planning, or to complement and support more robust heat plans, ultimately building more resilient communities for the years ahead.

2. Tables of Key Messages and Recommended Actions

	Pre-season Key Messages	Heat Warning Key Messages	Extreme Heat Emergency Key Messages	Air Quality, Heat Warning and Extreme Heat Emergency Messaging
Key Messages	<ul style="list-style-type: none"> B.C. is moving to a two-tier Heat Alert and Response System (HARS). The first HARS level, a Heat Warning, means that temperatures are very hot and there is a moderate public health risk. A Heat Warning will usually be issued one to three times in a typical summer. The second HARS level, an Extreme Heat Emergency, means that temperatures are dangerous and there is a very high public health risk. An Extreme Heat Emergency may only be issued one to two times per decade. It is important to have a plan for Heat Warnings and extreme heat emergencies – see Prepared BC Emergency Guides. It is important to evaluate whether you can safely stay in your home during an Extreme Heat Emergency (prolonged exposure to temperatures over 31°C are dangerous for susceptible people) - see the indoor temperature guide in Extreme Heat Emergency. 	<ul style="list-style-type: none"> (ONLY if/when indicated by ECCC) The Heat Warning could evolve into an Extreme Heat Emergency. Be prepared to activate heat plans. Drink plenty of water and other liquids to stay hydrated. Take it easy, especially during the hottest hours of the day. Seek cooler indoor and outdoor spaces. If you have air conditioning, be sure to turn it on. It does not need to be on as high as it can go to help keep you safe. Take a cool shower or put part of your body into a tepid bath. Wear a wet shirt or apply damp towels to your skin to cool down. It is important to remember that overheating can lead to heat exhaustion and heat stroke. Signs of heat exhaustion include heavy sweating, headache, muscle cramps, feeling unwell, extreme thirst, and dark urine. If you are experiencing these symptoms, you should seek a cooler environment, drink plenty of water, rest, and use water to cool 	<ul style="list-style-type: none"> All Heat Warning messages apply. Indoor environments without effective air conditioning may become dangerously hot as the temperatures increase over the coming days. Top floors of buildings and rooms with windows that face west, and south will be particularly hot. Monitor indoor temperatures for yourself and those you are checking on. It is important to know the indoor temperature guide: <ol style="list-style-type: none"> Sustained exposure to temperatures of 26°C or less are generally safe. Sustained exposure to temperatures from 26°C to 31°C may pose a risk to the most susceptible people. Sustained exposure to temperatures over 31°C should be avoided for susceptible populations, whenever possible. If they cannot be avoided, monitoring of the environment (using thermometers) and the individual (using heart rate) should be considered. 	<ul style="list-style-type: none"> Air quality during a Heat Warning / Extreme Heat Emergency may be affected by high concentrations of ozone or particulate matter, especially if there are wildfires burning nearby. Heat and air pollution affect your body in different ways, and some people are susceptible to the effects of both. Cooler, cleaner indoor air is the best way to protect yourself from heat and air pollution. Heat poses a bigger risk than smoke for most people, so prioritize staying cool.

your body. Wear a wet shirt or apply damp towels to your skin to cool down.

- Signs of heat stroke include a high body temperature, confusion, dizziness/fainting, and flushed skin. Heat stroke is a medical emergency; call 911. While waiting for help, cool the person right away by moving them to a cool place, if you can, and applying cold water to large areas of the skin.
- Keep a close eye on infants and children.
- Check in on susceptible individuals.
- The most susceptible individuals include:
 - seniors aged 65 years or older
 - people who live alone
 - people with pre-existing health conditions such as diabetes, heart disease or respiratory disease
 - people with mental illness such as schizophrenia, depression, or anxiety
 - people with substance use disorders
 - people with limited mobility
 - people who are marginally housed
 - people who work in hot environments
 - people who are pregnant
 - infants and young children
- Consider plans for moving susceptible individuals from hot indoor environments into cooler environments.
- If you do not have effective air conditioning, keep your home cooler by shading the windows from the outside using awnings or shutters or from the inside using curtains or blinds (wherever possible).

In both cases, values that are increasing (rather than stable) indicate danger.

- There is a significantly increased risk of severe injury and death for susceptible individuals living in dangerously hot indoor environments over 31°C.
- If you are a susceptible individual and you have no way to cool the inside of your home, relocate to another cooler location or outside.
- If you are caring for a susceptible individual, consider moving them from dangerously hot environments into cooler environments.
- Indoor temperatures peak at around 9 p.m. and indoor environments may be most dangerous overnight. If the outside temperature is cooler than inside, open windows and doors and use fans to draw cooler air into the home.
- Check in on others multiple times a day, especially in the evening.
- Many communities will have cooling centres in malls, recreation centres, or libraries equipped with air conditioning where you can cool down.

All other health-related messaging for a Heat Warning

- Close windows and pull indoor/outdoor shades/blinds at around 10 a.m. to trap the cooler air inside and block the sun.
- Open windows and doors at around 8 p.m. to let the cooler overnight air into the house ***(IMPORTANT: check that the outdoor temperature is indeed lower than indoors).***
- Use multiple fans strategically to help move cooler air into the home overnight.
- It is important to know that fans alone cannot effectively lower core body temperature, especially for older adults.
- Here is a [link](#) to information on how to care for someone who is too hot.

Recommended Actions: Public Health, Health Authorities, Hospitals, and Community Care Sites

The recommendations below are meant to support planning from a public health perspective as capacity and funding permits.

	Pre-season Key Actions	Actions Heat Warning	Actions Extreme Heat Emergency	Post-season Key Actions
Public Health	<ul style="list-style-type: none"> Develop pre-summer messaging on the new system (Heat Warning and Extreme Heat Emergency). Develop pre-summer messaging on sun safety. Socialize/share information and resources (Prepared BC Emergency Guides, HealthLinkBC Beat the Heat or HealthLinkBC Heat-related Illness). Facilitate table-top/dry run of plans and communication channels. Communicate publicly about Heat Warnings and key public health messaging related to prevention of heat-related illness. (HealthLinkBC Beat the Heat, HealthLinkBC Heat-related Illness, and Prepared BC Emergency Guides) Participate in pre-season meetings/presentations with local government and NGO partners as needed. Provide public health surveillance data from previous heat events to partners to inform decision-making. Advise partners on heat response plans. 	<ul style="list-style-type: none"> Participate in the regional EMBC briefing calls with local governments/FN to provide public health advice. Develop press release with key messages for first Heat Warning of the summer. Consider mass email to previously established heat partners (NGOs etc.) about the Heat Warning with resources and public-facing materials for distribution to at-risk populations. (HealthLinkBC Beat the Heat or HealthLinkBC Heat-related Illness and Prepared BC Emergency Guides) Consider doing a press release or statement via social media and, as feasible, utilize modes most likely to reach the most susceptible individuals. Advise local partners on response actions during the event as the situation evolves. Participate in partner emergency response calls, as needed. If indicated by ECCC updates, communicate to internal partners about the likelihood that the Heat Warning may evolve into an Extreme Heat Emergency. Identify the on-call MHO. 	<ul style="list-style-type: none"> Chief MHO to consider the creation of an Order under the <i>Public Health Act</i>. Develop press release with key messages indicating emergency situation in addition to messaging through other avenues (increased messaging beyond what is needed in a Heat Warning). Draft internal bulletins necessary to ensure that the entire Health Agency is aware of the Extreme Heat Emergency and is prompted to enact Extreme Heat Emergency plans where they exist. Impacted regions to consider elevation to EOC and to also consider starting up coordination centre support for susceptible populations. (Public Health participation on EOCs to provide internal advice/support) Advise local partners on response actions that go beyond what is needed in a Heat Warning (e.g., 24-hour cooling centres, enhanced wellness checks, etc.) and any changes that may be needed as the situation evolves. 	<ul style="list-style-type: none"> Where appropriate, actively engage with various sectors regarding how they are recovering from the heat and identify and respond to any new or emerging needs. Consider and implement lessons learned/observed. Update plans and activities, as required.

- Work with local authority and other partners on planning for wellness checks during an Extreme Heat Emergency.
- Distribute pre-season communications with resources to licensed facilities (childcare and long-term care) on recommendations for heat response planning.
- Collaborate with HEMBC for the creation of a pre-season letter to local authority partners, listing resources and providing recommendations for heat response planning.
- Promote and engage with long-term planning and policy opportunities to reduce the impacts of extreme heat by things such as building design and tree canopy coverage. Annual review of prepared alert messaging in consultation with local authorities, Indigenous, and First Nations partners.
- Consider approaches to identify established and informal networks and other communication channels to ensure that messaging gets out to the most susceptible populations.
- Collaborate with local authorities to identify and engage with key partners and strategic community groups that interface with high-risk or susceptible populations to raise awareness about the risks of extreme heat and to provide information about tools such as wellness checks.

And all pre-season recommended actions not already considered.

- Work with local authority and other partners on the implementation of wellness checks.
- Regularly participate in emergency response calls.
- Undertake ongoing communication with local authorities and NGOs throughout the event.

And all recommended actions for a Heat Warning not already considered.

HA/HEMBC
General
Recommended
Actions

- Plan and test your specific Health Authority trigger process with communities.
- Coordinate and participate in exercises to discuss and improve individual and collective responses to extreme heat.
- Create pre-season social media updates and press releases on heat and health for initial event.
- Create pre-season messaging for local government and media.
- Hold a pre-season notification meeting with local government on heat, with recommended actions that can be taken in anticipation of events.
- Hold a pre-season technical briefing with media.
- Develop an organizational heat readiness process: pre-season review and update of HA program/site heat response plans, leadership and frontline awareness/education sessions on heat risk and response plans, exercise regional and local heat response plans, advance briefings on potential heat events, local and regional monitoring during heat events through EOC coordination, escalation of EOC support where required to address impacts, year-end review, and plan updates.
- Ensure that relevant staff are familiar with the health emergency response plan.

- Consider activating specific health authority heat response plan.
 - Keep waiting rooms cool and provide water.
 - Monitor local weather conditions, heat health information, and emergency warnings via the ECCC website and WeatherCAN app.
 - Consider collating information on cooling centres – hours, locations, etc. to share with community partners.
 - Undertake community outreach focusing on high-risk client populations in your health authority.
 - Make relevant heat health communication resources available to target groups, patients, and caregivers.
 - Consider coordinated messaging with HEMBC and FNHA on joint messaging (especially for evenings and weekends).
 - Consider MHO update to primary care providers.
 - Consider activating EOCs
- And all pre-season recommended actions not already considered.

- Consider activating specific health authority heat plan (if not already executed).
 - Undertake community outreach focusing on high-risk client populations in your health authority.
 - Make relevant heat health communication resources available to target groups, patients, and caretakers. ([HealthLinkBC Beat the Heat](#) or [HealthLinkBC Heat-related Illness](#) and [Prepared BC Emergency Guides](#))
 - Keep waiting rooms cool and provide water.
 - Upon confirmation from the BC HEAT Committee (that includes PHO, BCCDC, ECCC, and EMBC), HEMBC will forward the Extreme Heat Emergency alert to Local authority emergency planners and HA Leadership.
 - MHOs and HA Communications will issue an Extreme Heat Emergency alert information bulletin (including relevant key messaging) to media.
 - HA Communications will post to their websites, on social media, and will advise communications partners in The Ministry, PHSA, and PHC.
- And all recommended actions for a Heat Warning not already considered.

- Where appropriate, actively engage with patients about how they are recovering from the heat, and identify and respond to any new or emerging needs.
- Consider after-action review (AAR).
- Conduct year-end review.
- Consider and implement lessons learned/observed.
- Update heat response plans and activities, as required.

	<ul style="list-style-type: none"> • Ensure that relevant staff subscribe to receive heat alerts (subscribe to the WeatherCan App). • Consider what additional staff or staff hours might be needed (such as EHO or MHO support) if an Extreme Heat Emergency event occurs. • Order heat health communication resources and distribute for display in service venues and places accessible to clients, patients, their caregivers, and families. (HealthLinkBC Beat the Heat, HealthLinkBC Heat-related Illness and Prepared BC Emergency Guides) • Align and share information with specific NGOs and partners. 			
<p>HA/HEMBC Considerations for Hospitals and Community Care Sites</p>	<ul style="list-style-type: none"> • Talk with hospital and clinic leads about preparing for extreme heat. • Ensure that hospitals and community care sites' preparedness arrangements and essential actions during extreme heat is part of hospital orientation. • Ensure that facilities' staff check contingency planning for air-conditioning and power supply. • Encourage all to review plan for power outages. • Encourage all to develop and review heat health and business continuity plans to address the needs of staff, patients, and caregivers. 	<p>Recommend that hospitals and community care sites:</p> <ul style="list-style-type: none"> • Act in accordance with any relevant heat plans. • Keep waiting and outpatient rooms cool, and provide water. • Review discharge plans for at-risk patients, keeping in mind their specific needs, during a Heat Warning. • Consider plans for moving susceptible individuals from dangerously hot environments into cooler environments. • Home health to consider wellness check for existing clients. 	<p>Recommend that hospitals and community care sites:</p> <ul style="list-style-type: none"> • If the interior space is dangerously hot, consider alternative arrangements (telemedicine) or deferring outpatients and other non-essential hospital programs that are scheduled on extreme heat days. • Monitor health service demand in line with escalation and notification arrangements. • Plan for increased demand from patients with heat-related illness or exacerbated medical conditions. This may include a significant increase in ambulance transfers, admissions to the emergency department, short-stay units, and wards, 	<p>Recommend that hospitals and community care sites:</p> <ul style="list-style-type: none"> • Consider a formal debrief of the response to revise and improve the heat response plan. • Update plans and activities, as required. • Consider and implement lessons learned/observed.

	<ul style="list-style-type: none"> • Encourage participation in tabletop exercises to discuss and improve individual and collective responses to extreme heat. • Download or order any specific information factsheets for clinicians and caregivers. • Identify most susceptible patient groups and consider what will be required for them during an extreme heat event. • Have hospitals and care sites create and/or review discharge plans for at-risk patients during heat events. 	<p>And all pre-season recommended actions not already considered.</p>	<p>and consider diversion to Urgent Primary Care centres to manage heat-related illnesses that do not require escalation.</p> <ul style="list-style-type: none"> • Review discharge plans for at-risk patients, keeping in mind their specific needs, during extreme heat emergencies. • Plan for increased staff absenteeism. <p>And all recommended actions for a Heat Warning not already considered.</p>	
<p>Recommended Actions Health Care Providers</p>	<ul style="list-style-type: none"> • Create/review heat response plans and other plans containing heat-related actions, including business continuity plans. • Create/check contingency planning for air-conditioning and power supply. • Participate in exercises and forums to discuss and improve individual and collective responses to extreme heat. • Engage with key partners and community members to raise awareness about the risks of extreme heat. • Talk to your local authority about what local arrangements are in place to support people who are susceptible to extreme heat. • Ensure that all relevant staff or team members are subscribed to receive heat 	<ul style="list-style-type: none"> • Act in accordance with heat response plans or other plans containing heat-related actions such as service continuity plans, emergency management plans, and occupational health and safety plans. • Consider heat-related wellness checks for clients, patients, and staff. • Monitor local weather conditions on the ECCC website or through the WeatherCAN app. • Restock heat health communication resources in service locations. (HealthLinkBC Beat the Heat or HealthLinkBC Heat-related Illness and Prepared BC Emergency Guides) • Ensure that staff engaging with the public are aware of local activities to support and protect those at risk. 	<ul style="list-style-type: none"> • Ensure that clients, visitors, and staff have cool spaces and adequate drinking water. • Reschedule any non-essential events, meetings, and services to another day or to the cooler part of the day. • Where/when feasible, increase consistent community messaging through (social) media and standard communication channels. • Where/when feasible, check in with families and caregivers of susceptible individuals about executing plans to protect those clients and family members from the impacts of extreme heat. <p>And all recommended actions for a Heat Warning not already considered.</p>	<ul style="list-style-type: none"> • Consider and implement lessons learned/observed. • Where/when feasible, talk with families and caregivers about how their family members or clients are recovering from the impacts of extreme heat and any opportunity to improve support for future events.

alerts (subscribe to the [WeatherCan App](#)).

- Ensure that staff are appropriately trained to identify clients who may need assistance during extreme heat.
- Ensure appropriate staffing levels and consider staff and client health and wellbeing in hot weather.
- Identify relevant information sources (print and online) for community members who are more at risk during extreme heat events.
- Order and display heat health communication resources in service venues and distribute to clients. ([HealthLinkBC Beat the Heat](#) or [HealthLinkBC Heat-related Illness](#) and [Prepared BC Emergency Guides](#))
- Talk with clients, families, and caregivers about preparing for extreme heat and subscribing to receive heat alerts.

- Provide consistent heat health messages during client visits and telephone calls.
- Talk with families and caregivers of susceptible individuals about identifying actions to protect those clients and family members from the impacts of extreme heat.

And all pre-season recommended actions not already considered.

Recommended Actions Pre-hospital Care

The recommendations below are meant to support planning from a public health perspective as capacity and funding permits.

	Pre-season Key Actions	Actions Heat Warning	Actions Extreme Heat Emergency	Post-season Key Actions
<p>Note: BCEHS responds to self-identified (called 911) patients and does not have a “public health” department.</p> <p>BCEHS uses a Clinical Safety Plan (CSP) to safely mitigate BCEHS system pressures, increase capacity where operating conditions result in insufficient resources to meet demand, and maintain patient service delivery.</p> <p>The CSP includes four levels of escalation with predetermined sets of options and actions intended to reduce risk to patients (clinical risk) from various system pressures including risk from heat events.</p> <ul style="list-style-type: none"> Lack of resources (staffing levels, hospital offload delays) Increased demand (increased call volume, increase call complexity, lengthening job cycle, etc.) Major events (bus crash that overwhelms the local resources, multi-casualty events from violence, complicated events requiring multi-agency response, etc.) 	<ul style="list-style-type: none"> Participate in heat health and emergency preparedness forums for planning, preparedness, and response. Ensure that current WorkSafe heat Standard Operating Procedures (SOPs)/Policies including a heat stress assessment and exposure control plan (when required by the WorkSafeBC/BC Occupational Health and Safety Regulation) are in place for BCEHS staff and responders. Internal Heat Committee to modify the ASTaRs (Assess, See, Treat, and Refer) and Secondary Triage algorithms to include specific screening and advice related to the Heat Warning or Extreme Heat Emergency. Review internal warning process and communications. Create/review heat plans and other plans containing heat-related actions, including business continuity plans. 	<ul style="list-style-type: none"> Activate the CSP. Consider use of alternative transport resources and ensure activation of low-acuity pathway. Engage with health authorities and inform sending/receiving sites of likely delays to Inter-Facility Transfers (IFTs) and other activity. Communicate level of escalation to operational crews and relevant internal partners. <p>And all pre-season recommended actions not already considered.</p>	<ul style="list-style-type: none"> Escalate the CSP. As significant, sustained pressures are being placed on the system – in the instance of an Extreme Heat Emergency – with demand levels far exceeding the resources available. The number of events waiting for a resource to be assigned continues to increase. Consider media alert and campaign and communication to staff regarding system. Activate the Emergency Coordination Centre (ECC) or District Emergency Operations Centre (DEOC). BCEHS to participate in the Provincial EOC and ECC and liaise with: <ul style="list-style-type: none"> Ministry of Health Emergency Coordination Centre (HECC); EMBC; and Police and Fire. Collaborate with Alternate Service Providers to support low-acuity IFTs. 	<ul style="list-style-type: none"> Conduct After Action Review (AAR). Consider and implement lessons learned with the goal of building back better. Update and refine the CSP. Update internal education to reflect lessons learned.

- Disruptive disasters (atmospheric rivers causing destruction to major highways, heat events causing an increase in 911 call volume and events, wildfires causing evacuations of stations and hospitals and/or large displacement of populations, etc.)

- Notify PHDO of system pressure and likely impacts to service delivery.
- Notify health authorities of system pressure and the need for focus on rapid turnaround of ambulances at hospitals, including notifying and collaborating with health authority transport leads.
- Collaborate with health authority partners to identify available bed capacity and potential changes to referral patterns and algorithms.
- Implement Business Continuity Plans.

And all recommended actions for a Heat Warning not already considered

Recommended Actions: Ministries, EMBC, MoH

The recommendations below are meant to support planning from a public health perspective as capacity and funding permits.

	Pre-season Key Actions	Actions Heat Warning	Actions Extreme Heat Emergency	Post-season Key Actions
Ministries	<ul style="list-style-type: none"> • Create/review your ministry heat response plans, heat impact assessments, and other plans containing heat-related actions, including business continuity plans. • Have a clear and well-socialized communications approval process for updating standing or emergent documents and information in real time. • Have pre-approved communications material for an Extreme Heat Emergency. • Support heat planning at the community level to protect all British Columbians, particularly those identified as most susceptible. • Incorporate heat health messages into existing programs that provide services to those most susceptible and at risk. • Identify established and informal networks to connect and engage with Indigenous and culturally diverse communities. 	<ul style="list-style-type: none"> • Collaborate with other government agencies and departments to promote a whole-of-government communications approach. • Direct all to key resources. <p>And all pre-season recommended actions not already considered</p>	<ul style="list-style-type: none"> • Enact emergency management plans for impacted services or areas. • Consider activating ministry emergency management structures if ministry or sector is experiencing impacts or is likely to be impacted (Ministry Operations Centres), Health Emergency Coordination Centres. <p>And all recommended actions for a Heat Warning not already considered</p>	<ul style="list-style-type: none"> • Organize cross-sector hot wash and After-Action Review (AAR) to increase understanding of roles and responsibilities of those responding during an extreme heat event to further align practices and operations. • Consider regional and provincial-level recovery activities and community messaging in line with the BC HEAT messaging. • Consider conducting an evaluation and debrief including health impacts. • Consider and implement lessons learned. • Refine communications and planning by integrating post-season lessons observed.

MoH and EMBC

All bullets general to all ministries and:

- Create pre-season social media updates and press releases on heat and health for initial event, Heat Warnings and extreme heat emergencies.
- Support pre-season briefings with Emergency Management BC and RHA partners.
- Ensure that consistent and up-to-date public messaging is available on public communication channels including [Beat the Heat](#) (HeatLinkBC) and [Prepared BC Emergency Guides](#).
- Provide local government, health, and community service providers and community organizations with access to heat health communication resources.
- Participate in heat health and emergency preparedness forums to promote heat health planning, preparedness, and response.
- Provide emergency management preparedness and response guidance to health care providers.

All bullets general to all ministries and:

- Undertake a risk and consequence assessment of the potential impact on communities and the health sector.
- Convene the BC HEAT Coordinating Committee if, as determined by ECCC and SMEs, the event looks likely to evolve into an Extreme Heat Emergency.
- Upon recommendation of the health authority, consider if there is need for EMBC regional offices to schedule a coordination call with First Nation, local authority, and other emergency management partners.
- EMBC to support communities through EPA/Task number processes
- Issue heat health messages through digital platforms and if possible, radio or print, in line with the BC HARS document Heat Warning key messages.
- Amplify Heat Warnings as appropriate to residents, schools, daycares, recreational groups, volunteer support groups, transient populations (e.g., tourists), and sporting events.
- [Direct all to key resources](#).

And all pre-season recommended actions not already considered

All bullets general to all ministries, recommended actions noted in the Heat Warning and:

- Consider declaring a Provincial State of Emergency under the *Emergency Program Act*.
- Consider issuing Emergency Orders under the *Emergency Program Act* and/or the *Public Health Act*.
- Convene the BC HEAT Coordinating Committee (if not already convened during the Heat Warning).
- EMBC regional offices to schedule a coordination call with First Nation, local authority, and other emergency management partners. With RHAs and Environment and Climate Change Canada invited to attend.
- Issue internal bulletins, as necessary, to ensure that all relevant ministries/agencies are aware of the Extreme Heat Emergency and are prompted to enact Extreme Heat Emergency plans where they exist.
- Consider PHO/MHO/EMBC press release.
- BC HEAT Committee to recommend EMBC to employ the use of provincial broadcast intrusive alerting
- Conduct emergency advertising including geo-targeted radio live-reads, as feasible.
- Issue, as necessary, media releases or hold interviews or press conferences

All bullets general to all ministries and:

- Conduct hot wash, AAR, and implement lessons learned/observed.

with the PHDO, Minister of Health, Minister of Public Safety, and Solicitor General (EMBC) to explain the event and how to protect health.

- Issue heat health messages through digital platforms and if possible, radio or print, in line with the BC HARS document Extreme Heat Emergency key messages.
- Actively monitor impacts through partnerships with British Columbia Emergency Health Service (BCEHS), HealthLinkBC, and BC211, and monitor demands on the health system.

And all recommended actions for a Heat Warning not already considered

Recommended Actions: Local Authorities and Indigenous Communities

(Local Authorities includes Municipalities and Regional Districts)

The recommendations below are meant to support planning from a public health perspective as capacity and funding permits.

Recommended Actions for Local Authorities and Indigenous Communities	Recommended Actions Pre-season	Recommended Actions Heat Warning	Recommended Actions Extreme Heat Emergency	Recommended Actions Post-season
	<ul style="list-style-type: none"> • Create or review and update your heat response plan and other relevant emergency response plans, including local authority emergency management plans and business continuity plans, in consultation with key partners. • Organize or participate in exercises and forums to discuss and improve individual and collective responses to extreme heat. • Prepare community heat messages and communication strategies to help identify heat risks and mitigation actions. • Create/check contingency planning for air-conditioning and power supply in local authority owned buildings. • Ensure that all relevant local government staff/service areas are subscribed to receive relevant alerts. (subscribe to the WeatherCan App) • Where feasible, carry out assessments identifying those most susceptible to 	<ul style="list-style-type: none"> • Act in accordance with heat response plans for a Heat Warning event. • Undertake community outreach focusing on susceptible and high-risk populations and groups that support them. • Consider temporarily revising local authority bylaws that would ease heat health impacts such as water restrictions or opening hours for parks and public spaces. • Advertise and publicize cooling shelter information through all feasible media sources. • Explore potential options for coordinating free transport with local public transport provider for accessing cooling shelters. • Consider extending hours of operation of pre-existing cool public spaces. • Consider reducing the cost of accessing cool spaces (e.g., swimming pools). • Consider providing more water fountains in public places. 	<ul style="list-style-type: none"> • Act in accordance with heat response plans for an Extreme Heat Emergency event. • Participate in coordination call for update on situational update (ECCC, EMBC, MHO, HAs). • Undertake community outreach focusing on susceptible and high-risk populations and groups that support them. • Consider establishing overnight cooling centres to support populations. • In partnership with the local health authority, encourage wellness checks for people at high risk of severe outcomes. • Share/distribute information package and resources on extreme heat, if available. • As feasible, distribute water to at-risk populations outdoors (e.g., portable water stations). • Consider further extending hours of operation of pre-existing cool public spaces. 	<ul style="list-style-type: none"> • Undertake local recovery activities, as required. • Conduct AAR or other formal evaluations following deactivation, and include recommendations. • Consider and implement lessons learned/observed. • Actively engage with local service providers and community members about how they are recovering from the heat, and identify and respond to any new or emerging needs. • Act on the momentum of post-season activities to build a more resilient community with heightened awareness about heat health.

heat-related illness. [[Health Canada Assessment Guidelines](#)]

- Identify and engage with key partners and strategic community groups that have interface with high-risk or susceptible populations to raise awareness about the risks of extreme heat, and to provide information about tools such as wellness checks.
- Identify relevant information sources for local residents who may be more susceptible to the negative impacts of extreme heat.
- Order and display heat health communication material in venues/town halls and distribute to strategic community groups or programs that have interface with high-risk or susceptible populations.
- Ensure that information packages and print/online resources are in place.
- Keep a list of public air-conditioned buildings, including community centres, libraries, and swimming pools that could be utilized as cooling centres.
- Assess locations of cooling centres (for accessibility, hours, appropriate space for high-risk or susceptible populations).
- Encourage placing permanent signage inside facilities with air conditioning, and use standardized symbols and signage for cooling centre.

- Ensure that staff engaging with the public are aware of local authority activities to support and protect British Columbians from extreme heat.
- Provide consistent heat health messages during client/community visits and telephone calls.
- Update local authority websites and social media pages with consistent community messages and heat health information or messaging.
- Re-stock heat health communication materials and distribute to clients, where appropriate. [[HealthLinkBC Beat the Heat](#) or [HealthLinkBC Heat-related Illness](#) and [Prepared BC Emergency Guides](#)]
- Encourage local services, clubs, and organizations to reschedule services or major events to cooler times of the day (particularly relevant for outdoor events or in venues without air conditioning).
- Consider adjusting work schedules to cooler parts of the day, as appropriate for the location and type of work.
- Monitor local weather conditions on the ECCC website or through the [WeatherCAN app](#).
- If a coordination call has been organised, participation is recommended for situational updates (ECCC, MHO, HAs) to answer questions directly.

- Consider expanding the number of cool public spaces.
- As feasible, increase community messaging through local media and standard communication channels.
- Reschedule any non-essential events, meetings, and services to another day or to a cooler part of the day (particularly relevant for outdoor events or in venues without air conditioning).

And all recommended actions for a Heat Warning not already considered

- Consider long-term planning opportunities to reduce the impacts of extreme heat.
- Engage staff across the community to identify opportunities to promote heat health and enhance activities to respond to extreme heat.
- Identify established and informal networks to connect and engage with Indigenous and culturally diverse communities.
- Consider what channels and networks you can establish for regional coordination and communication during a heat event.
- Consider where communications can be developed in different languages and using accessible multimedia options.

And all pre-season recommended actions not already considered

Recommended Actions: NGOs and Partner Organizations

The recommendations below are meant to support planning from a public health perspective as capacity and funding permits.

	Recommended Actions Pre-season	Recommended Actions Heat Warning	Recommended Actions Extreme Heat Emergency	Recommended Actions Post-season
Recommended Actions for NGOs and Partner Organizations	<ul style="list-style-type: none"> • Create or review and update your heat response plan and other relevant heat plans, including business continuity plans in consultation with key partners. • Create/check contingency planning for air-conditioning and power supply in your buildings. • Organize or participate in exercises and forums to discuss and improve individual and collective responses to extreme heat. • Create or review and update your heat outreach plans and communication strategies geared towards any susceptible and high-risk populations that you support. • Ensure that all relevant staff are subscribed to receive relevant alerts. (subscribe to the WeatherCan App) • Identify relevant information sources for your clients who may be at risk of extreme heat and prepare any additional messaging, as needed. • Order and display heat health communication material in venues, and distribute to strategic teams or employees 	<ul style="list-style-type: none"> • Act in accordance with heat response plans for a Heat Warning event. • Conduct community outreach, focusing on identified susceptible and high-risk populations that your group or organization supports, to raise awareness about the risks of heat. • Be mindful of cultural safety when conducting community outreach. • Inform local governments and partners of community needs for establishing cooling centres/shelters that are culturally and socially appropriate for the most susceptible and high-risk populations that you work with. • Share local cooling shelter information through all feasible formal and informal communications channels and media sources. • Where feasible, inform on potential options for coordinating free transport with local public transport provider for accessing cooling shelters. • Share information on locations of public water fountains. 	<ul style="list-style-type: none"> • Act in accordance with heat response plans for an Extreme Heat Emergency event. • Participate in coordination call for situational updates to answer questions directly. • If appropriate, engage in wellness checks (multiple times a day, especially in the evening) for people at high risk of severe outcomes. • As feasible, increase community messaging about the dangers of an Extreme Heat Emergency through local media, standard and informal communication channels. • Cancel or reschedule major events to cooler times of the day (particularly relevant for outdoor events or in venues without air conditioning). • If within scope and capacity, consider expanding hours of temporary cooling spaces into the evening and overnight. <p>And all recommended actions for a Heat Warning not already considered</p>	<ul style="list-style-type: none"> • Consider undertaking local recovery activities, as required. • Consider and implement lessons learned/observed. • Actively engage with local community members about how they are recovering from the heat, and identify and respond to any new or emerging needs. • Build on the momentum of post-season activities to create a more resilient community with heightened awareness about heat health.

that have interface with the high-risk or susceptible populations identified.

- Compile information on and assess locations of cooling centres (for accessibility, hours, and appropriate space for high-risk or susceptible populations).
- Consider long-term planning opportunities to reduce the impacts of extreme heat, for example, greening of property and building design considerations.
- Engage staff to identify opportunities to promote heat health and enhance activities to respond to extreme heat.
- Identify established and informal networks to connect and engage with Indigenous and culturally diverse communities.
- Consider what channels and networks you can establish now with local authority or regional coordination and communication during a heat event.
- If your organization serves susceptible clients, look for opportunities to share targeted information.
- If your organization anticipates having outreach capacity during heat events, develop partnerships with health authorities or other agency partners to collaborate on information sharing for targeting of outreach activities during the events.
- If your organization anticipates having outreach capacity during heat events, consider learning about wellness checks

- Ensure that staff are engaging with the public and that your target groups are aware of any local authority or provincial activities to support and protect individuals from extreme heat.
- Provide consistent heat health messages during client/community visits and telephone calls.
- Update websites and social media pages with consistent community messages and heat health information or messaging.
- Restock heat health communication materials and distribute to clients, where appropriate.
- Encourage your team/organization to reschedule major events to cooler times of the day (particularly relevant for outdoor events or in venues without air conditioning)
- Consider adjusting work schedules to cooler parts of the day as appropriate for the location and type of work.
- Monitor local weather conditions on the ECCC website or through the WeatherCAN app.
- Seek out opportunities to participate in coordination calls for situational updates and awareness.
- If within scope and capacity, consider establishing temporary cooling spaces (e.g., adding temporary air conditioning to existing spaces, setting up outdoor

(and how to do them) and integrating this into your outreach.

cooling stations in close proximity to highly susceptible client populations).

And all pre-season recommended actions not already considered

Appendix A: Acronyms

BCHIPS:	British Columbia Heat Impacts Prediction System
BCCDC:	British Columbia Centre for Disease Control
BC HEAT:	British Columbia Health Effects of Anomalous Temperatures
BCEHS:	British Columbia Emergency Health Services
BC HARS:	British Columbia Heat Alert and Response System
CEO:	Chief Executive Officer
CMP:	Clinical Medical Programs
DEOC:	District Emergency Operations Centre
E-COMM:	Emergency Communications
ECC:	Emergency Coordination Centre
EMBC:	Emergency Management British Columbia
EOC:	Emergency Operations Centre
ECCC:	Environment and Climate Change Canada
ETA:	Estimated Time Arrival
EHE:	Extreme Heat Event
FN:	First Nation
FNHA:	First Nations Health Authority
FR:	First Responder
HA:	Health Authority
HC:	Health Canada
HEMBC:	Health Emergency Management British Columbia
IDCBC:	Integrated Disaster Council of British Columbia
IFT:	Inter-Facility Transfers
IHA:	Interior Health Authority
LA:	Local Authorities
LGEP:	Local Government Emergency Planners
MHO:	Medical Health Officer

MoH:	Ministry of Health
NCCEH:	National Collaborating Centre for Environmental Health
NGO:	Non-Government Organization
NHA:	Northern Health Authority
OPHO:	Office of the Provincial Health Officer
PCQO:	Patient Care Quality Office
PTN:	Patient Transfer Network
PREOC:	Provincial Regional Emergency Operations Centre
PECC:	Provincial Emergency Coordination Centre
PHDO:	Provincial Health Duty Officer
PHO:	Provincial Health Officer
PHSA:	Provincial Health Services Authority
PHC:	Public Health Canada
RHA:	Regional Health Authority
SOP:	Standard Operating Procedures
SME:	Subject Matter Expert
UC:	Unit Chief
UHI:	Urban Heat Island
VCHA:	Vancouver Coastal Health Authority
VIHA:	Vancouver Island Health Authority
WHO:	World Health Organization

Appendix B: Resources

Government and Institutional Resources

- BCCDC [Professional Resources for Heat Event response Planning](#)
 - [Developing a Municipal Heat Response Plan: A Guide for Medium-sized Municipalities](#) (2017)
 - [Municipal heat response planning in British Columbia, Canada](#) (2017)
- BCCDC [Preparing for heat events](#)
- Health Canada (2011) [Communicating the Health Risks of Extreme Heat Events](#)
 - This Toolkit is intended for use by public health and emergency management officials who are developing or updating heat health communication strategies.
 - Includes public communications materials.
- Health Canada (2011) [Adapting to Extreme Heat Events: Guidelines for Assessing Health Vulnerability](#)
- Health Canada (2012) [Heat Alert and Response Systems to Protect Health: Best Practices Guidebook](#)
 - Health Canada has developed a best practices guidebook for developing a HARS. The Guidebook helps users to take into consideration community-specific vulnerabilities and identify appropriate outreach and response activities.
- 8-1-1 HealthLinkBC
 - [Beat the Heat](#): Overheating during hot weather can harm your health and cause heat-related illnesses.
 - HealthLinkBC 8-1-1 is a free-of-charge provincial health information and advice phone line available in British Columbia. The 8-1-1 phone line is operated by HealthLinkBC, which is part of the Ministry of Health. By calling 8-1-1, you can speak to a health service navigator who can help you find health information and services, or connect you directly with a registered nurse, a registered dietitian, a qualified exercise professional, or a pharmacist. Any one of these healthcare professionals will help you get the information you need to manage your health concerns, or those of your family.
- Health Canada 2020 [Urban Heat Islands Tools and Resources](#)
 - Government of Canada page that provides tools and resources to help public health professionals advance actions to reduce Urban Heat Islands

- Lived Experience of Extreme Heat in B.C. Report (April 2022)
 - https://www2.gov.bc.ca/assets/gov/environment/climatechange/adaptation/resources/lived_experience_of_extreme_heat_in_bc_final_report.pdf
- Mapping vulnerability to high temperatures in Vancouver Coastal Health and the Fraser Health Authority
 - The climate vulnerability index measures how susceptible communities in the VCH and Fraser Health regions are to the health effects of extreme heat, wildfire smoke, flooding, and air pollution.
- WorkSafeBC’s heat stress page (re: occupational exposures – <https://www.worksafebc.com/en/health-safety/hazards-exposures/heat-stress>)

Weather

- Air Quality (BC)
- BC Heat Impacts Prediction System (BCHIPS)
 - BC Heat Impacts Prediction System (BCHIPS) interactive online mapping system (the BCHIPS Map) is intended for use by members of the public to support health protection during hot weather.
 - Map provides limited forecast ability as well as comparison to hottest year, and daily averages.
- ECCC Heat Warning Criteria
- Hello Weather – automated telephone service
 - Canadians can call from anywhere in the country and select their location from a directory where location codes are listed by province. This telephone service provides weather forecasts, current weather conditions, information on impending hazardous weather, marine weather information, and air quality and health index information. The audio files are updated as soon as new forecasts or observations are available. There is also information available about other services.
- Public Weather Alerts for British Columbia
 - When severe weather threatens, Environment and Climate Change Canada issues alerts that notify those in affected areas so that they can take steps to protect themselves and others.

- WeatherCAN
 - Receive weather alert notifications in your area, as well as in your saved locations, wherever you are in Canada. Get your latest forecast information directly from Canada’s official weather source.

Other Heat Resources from Health Sector

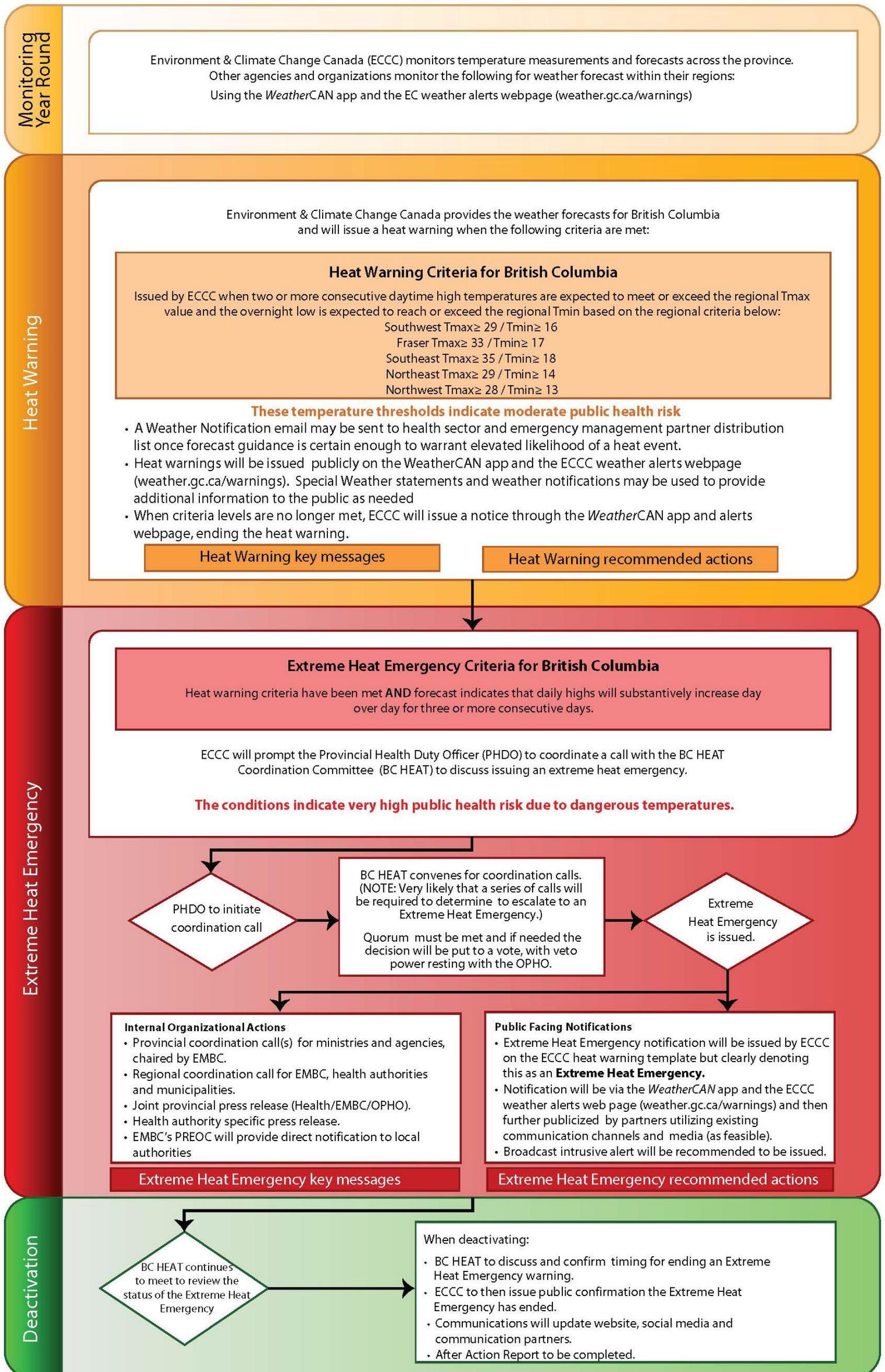
- Vancouver Coastal Health
- Fraser Health Authority
 - Sun and heat safety
 - Extreme heat and people experiencing homelessness: A primer for community organizations
- Interior Health Authority
 - Heat Alert and Response System (HARS) webpage including link to a Heat Alert & Response Planning for Interior BC Communities: A TOOLKIT July 2020 providing community partners with practical information and resources that will assist in developing and implementing heat alert and response systems and strategies to respond to extreme heat, specifically in rural communities.
 - Extreme Heat Events
- Northern Health Authority
- Island Health Authority
- First Nations Health Authority

Tools Supporting Public Health Interventions

- Health Canada (2011) Guideline for Conducting Extreme Heat and Health Vulnerability Assessment
- PreparedBC Extreme Heat Preparedness Guide (2022)
 - <https://www2.gov.bc.ca/gov/content/safety/emergency-management/preparedbc/guides-and-resources>
 - Hard copies can be ordered from Crown Publications for free here: <https://www.crownpub.bc.ca/Product/Listing/14548-Public-Safety-Solicitor-General-Emergency-Management-BC#/?statesave=true>
- PreparedBC Extreme Heat Social Media Package (2022)

Appendix C:
Algorithm of Escalation Process
from Heat Warning to
Extreme Heat Emergency

Algorithm of Escalation Process from Heat Warning to Extreme Heat Emergency





Ministry of
Health



Environment and
Climate Change Canada
Environnement et
Changement climatique Canada



BC Centre for Disease Control