

# REBATE APPLICATION FORM

### To Qualify:

*This offer only applies to City of Nanaimo property owners who are connected to the **City of Nanaimo's sewer or water system**. Toilets using 13 litres or more per flush, replaced with a CSA-approved new low-flow model, accompanied by a receipt dated after December 31, 2023, will give you a rebate of \$50 for each regular low-flow 4.8-litre toilet (maximum) or for each dual-flush low-flow toilet. Lifetime maximum of 2 rebates per residential unit.*

### Applicant Information:

Name \_\_\_\_\_

Address \_\_\_\_\_

Postal Code \_\_\_\_\_

Home Phone \_\_\_\_\_

Email Address \_\_\_\_\_

### CSA-Approved Toilet Installation Information:

Single-flush low-flow toilet  Number being installed \_\_\_\_\_

Dual-flush low-flow toilet  Number being installed \_\_\_\_\_

Toilet manufacturer /brand \_\_\_\_\_

Toilet name/model \_\_\_\_\_

Address of installation \_\_\_\_\_

Purchase date \_\_\_\_\_

### Installed by:

Plumber  (plumbers are required to install toilets in apartment buildings)

Self  (homeowners can install their own toilets)

**Please note that you will not qualify for rebate if the following section is not fully complete:**

I am connected to the City of Nanaimo sewer or water system (note: properties that fall within jurisdiction of the RDN are not eligible for our program)

**I have ENCLOSED the following with my application:**

a copy of a CSA-approved toilet(s) sales receipt dated after December 31, 2023 (required)

a receipt from the Nanaimo Regional Landfill located at 1105 Cedar Road or Pacific Coast Waste Management located at 4299 Biggs Road (required)

*I declare that I have removed a 13-litre (or larger) per flush toilet and installed a maximum 4.8-litre toilet in my building (toilets with a dual-flush cycle of 4.1 litres or less and 6.0 litres are equivalent to a 4.8-litre single-flush toilet). I read and understood the terms of the program and understand that the City of Nanaimo is not responsible for the installation or functioning of the toilets. The Municipality reserves the right to inspect or verify that toilets have been installed. Any qualified rebate may be subject to onsite inspection, verification or follow up contact by the Municipality.*

Signature \_\_\_\_\_

Date \_\_\_\_\_

➡ We recommend that you make a copy of your completed application form and receipts for your own records, as all information provided will not be returned.

➡ If you qualify for the rebate, a credit will be applied to your **City user rate account**; in the case of a strata without a user rate account, the credit will be applied to your tax account.

### Where do I send my completed Application Form?

**Applications may be dropped off or mailed to:**

Toilet Rebate Program  
City of Nanaimo  
Development Approvals  
411 Dunsmuir Street  
Nanaimo BC V9R 0E4

## City of Nanaimo Toilet Replacement Rebate Program

# 2024

### Thinking of replacing a toilet?

If you qualify, the City of Nanaimo will give you a \$50 rebate\* towards the cost of an approved maximum 4.8-litre toilet or a dual-flush toilet when you replace a 13-litre or larger flush toilet.



\* Note the \$50 rebate is offered in the form of a credit on your City user rate account. See inside for details.

# City of Nanaimo's Toilet Rebate Program

## Save your money by saving water with City of Nanaimo's Toilet Replacement Program!

Get money back, save on your water bill and reduce water use through the City of Nanaimo's toilet replacement program.

Many residential buildings are equipped with older toilets that require 13 litres or larger per flush. New high-efficiency toilets require only 4.8 litres per flush (toilets with a dual-flush cycle of 4.1 litres or less and 6.0 litres also qualify). By switching, you could use up to one third less water! That could save more than 200 litres per day, or 80,000 litres per year.

The City of Nanaimo is offering a lifetime maximum of two (2) rebates per single family dwelling or two (2) per apartment. The previous requirements only allowed for two rebates per property. This now allows owners of legal multi-unit properties additional rebate opportunities. Note that this does not apply to suites in single family dwellings. Toilets using 13 litres or more, replaced with a CSA-approved new low-flow model, will give you a rebate of \$50 each applied to your City user rate account.

## Why is the Municipality promoting this program?

This is an opportunity for the Municipality to significantly reduce both water consumption and sewage stream. Not only is this better for the environment, but it costs money to treat the water coming in and out of your house. Using less water per flush will both conserve our valuable resource and save us all money in the long run.

## Does your old toilet qualify for the replacement program?

Your toilet qualifies if it's flushing capacity is 13 litres or greater. The toilet flush volume is usually printed on the inside of the tank, on the tank label, on the back of the bowl, or on the flush valve.

## Are you eligible for the rebate?

This offer only applies to properties located within the City of Nanaimo that are connected to the City's sewer or water system. There is a lifetime limit of two toilet rebates per residential unit.

## I am eligible, what is the next step?

1. Pick up an application form at the Service and Resource Centre or download one from our website.
2. Provide a receipt for the low-flow toilet(s). We require the **manufacturer's name and model number** to verify that the units meet the CAN/CSA B-45 standard.
3. Provide a receipt from the Nanaimo Regional Landfill or Pacific Coast Waste Management. Please ensure that you request a receipt specific to the number of toilets being recycled.

The City of Nanaimo will verify whether your property qualifies for a rebate. If successful, a rebate of \$50 per toilet (up to two toilets) will be applied to your City user rate account. Submission of an application does not guarantee a rebate. Applications are processed on a first-come, first-served basis, while the limited funding lasts.

## Alternate application method for the Techies out there:

We will accept high-quality scanned images of applications and receipts. Please email your completed application to [toiletrebate@nanaimo.ca](mailto:toiletrebate@nanaimo.ca).

## How to choose and install a good low-flow toilet:

Please do your own research on finding a recommended low-flow toilet. There are many web sites and retailers where you can gather information. Please do not make a selection based on price only. In most instances, you do get what you pay for.

Note that in the case of bathroom renovations, toilets may be installed by the homeowner, however, a licensed plumber is required for all other plumbing installations. Toilet replacements do not require a plumbing permit. Low-flow toilets install like any other toilet, just follow the manufacturer's instructions.

**The City of Nanaimo thanks you for your participation!**

**City of Nanaimo  
Development Approvals  
411 Dunsmuir Street  
Nanaimo BC V9R 0E4  
(p) (250)755-4429 (f) (250)755-4452  
[toiletrebate@nanaimo.ca](mailto:toiletrebate@nanaimo.ca)  
[www.nanaimo.ca](http://www.nanaimo.ca)**