

INTEGRATED ACTION PLAN |
2023 NEIGHBOURHOOD ASSOCIATION PRIORITY ACTION LIST |
TRACKING (0-4 Years)

| Ref | Priority Actions | City Plan Policy to Support Action | Related Integrated Action Plan Actions (actions already in library of IAP) | Program or Project Status | Status Notes |
|------------------------------------|--|--|--|---------------------------|--|
| NORTH SLOPE DISTRICT | | | | | |
| DOVER COMMUNITY ASSOCIATION | | | | | |
| 1 | For the Parks, Recreation, Culture & Wellness Department to work with the Dover Community Association to identify opportunities for a new neighbourhood park in the southwest corner of the Dover Planning Area. | C4.9.3. | C4.9.1. Ongoing "Maintain a Land Acquisition Strategy to identify desirable locations for future parks, trails and nature areas, recreation, culture and heritage sites. | In Progress | Parks, Recreation, and Culture Dept. Staff met with the Dover Community Association on 2023-Sep-23 to discuss opportunities for a new neighbourhood park. Following the meeting, the association submitted a letter to PRC outlining their desired locations for a park. The list will be considered through the Woodgrove Area Assessment process, which was discussed at a meeting with the Dover Community Association executive members on 2024-Feb-28. Staff are also willing to speak at an association meeting about the Woodgrove Area Assessment process. |
| 2 | For the Development Services Department to meet with the Dover Community Association to discuss concerns regarding the Land Use Designations identified in <i>City Plan: Nanaimo ReImagined</i> as well as applicable Design Guidelines that apply to the Dover Planning Area. | Schedule 2 - Future Land Use Designations & DPA 8 Form & Character | D4.1 Ongoing "Implement the Neighbourhood Associations Supports Policy . . ." | Complete | A meeting was held with Dover Community Association executive members on 2024-Feb-28 to discuss land use and building design concerns. Staff provided an overview of the scope of the Woodgrove Area Assessment and Provincial Transit Oriented Area legislation, as well as key opportunities where the association can provide input on building form, height and design. For reference purposes, a follow-up email was sent on 2024-Mar-04 outlining the topics discussed. It is anticipated that there will be an opportunity in June 2024 for neighbourhood associations to provide input on the City's form and character design guidelines. |
| 3 | Improve communications with the Dover Community Association on changes proposed within the Dover Planning Area. | E.1.2.1, E1.2.3, E1,2,7, E1,2,8 | D4.1 Ongoing "Implement the Neighbourhood Associations Supports Policy . . ." | In Progress | A meeting took place in February, 2024 with the Dover Community Association executive to address this question, and confirm actions that can be taken related to new park locations and ongoing public works projects in area. Community Planning staff will assist in this regard. Planning development applications are referred to the Dover Community Association in accordance with the City's Neighbourhood Association Supports Policy. |

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| NORTH SLOPE DISTRICT | | | | | |
| STEPHENSON POINT NEIGHBOURHOOD ASSOCIATION | | | | | |
| 1 | For the Transportation Department to review road markings as part of regular maintenance, to narrow vehicle lanes, and make other adjustments to optimize road space focusing on supporting pedestrian mobility along southbound lanes of Hammond Bay Road between Prince John Way and Chinook Rd. Objective is to create a continuous shoulder, of the widest possible width for pedestrians, without additional road construction. | C2.2 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." | In progress | A design is in progress to improve pedestrian safety on sections of Hammond Bay Road. The intent is to make the improvements when the road markings are refreshed. Staff anticipate having an update on this project in April 2024. |
| 2 | Complete works on Stephenson Point Road between Cottle Creek and Wave Crescent (as detailed in a February 20, 2023 email from the Stephenson Point Community Association). | C2.2 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." | In progress | The project is partially complete. When the crew went out to make adjustments on the south side of the road they found the ground conditions weren't suitable and could not proceed without substantial bank reconstruction. These items cannot be completed without a geotechnical and environmental investigation which elevates the cost and complexity well beyond what was envisioned for this project. Staff intend to install median curbs in 2024. The asphalt fillet/widening for pedestrians on the northwest corner of WaveCrest will also be completed once the asphalt plant re-opens for the year, likely after March, 2024. |
| 3 | For Council to support and advocate for the installation of a cellphone tower that remedies service deficiencies in the Stephenson Point / Hammond Bay / Lost Lake Area. | C5.4 | No related action. | In Progress | The City has been working with Telus and Rogers to improve cell phone coverage in this area of Nanaimo. The two providers are working with a land owner to secure a site in the Hammond Bay area. Once the lease is finalized, the carriers will be in a position to apply for permission through Industry Canada. The carriers have the project budgeted for 2024 and the City hopes to see this issue resolved by the end of 2024. |

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| NORTH TOWN DISTRICT | | | | | |
| LOST LAKE NEIGHBOURHOOD ASSOCIATION | | | | | |
| 1 | Complete the next phase of traffic calming along Lost Lake Road. | C2.4.3 | No related action. | Complete | Staff reported to Council on 2023-Nov-27 that the local community does not support additional traffic calming based on survey. No further action to take place at this time. City Traffic Calming website being updated. Neighbourhood association advised. See related Council report at this link (Item 6.a.1.): https://pub-nanaimo.escribemeetings.com/Meeting.aspx?Id=d3f5b563-02c8-4e19-a0c4-be0c4686a362&Agenda=Agenda&lang=English |
| 2 | Reallocate space along Lost Lake Road to support active mobility (e.g. pedestrians, mobility device users, and cyclists). | C2.2 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." | Complete | Staff have explored this request and found that there is not adequate space in road right of way to support active mobility along Lost Lake Road at this time. |

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| NORTH TOWN DISTRICT | | | | | |
| WELLINGTON COMMUNITY ASSOCIATION | | | | | |
| 1 | Implement traffic calming on both Labieux Road and Victoria Avenue. | C2.4.1 - C2.4.5 | C2.4.4. Immediate "Target \$365,000 over the next 5 years to enhance safety through traffic calming." C2.4.5. Immediate "Create a Vision Zero Toolkit to support strategic monitoring, assessing, and mitigation of collision characteristics across the City." C2.4.6. Immediate "Utilizing emerging technology, undertake a pilot project to test the capabilities of the system to predict collision patterns at intersections to enable staff to proactively make changes at high-risk intersections that have yet to generate high collision rates." C2.4.7. Immediate "Develop a citywide speed management strategy." C2.4.8. Immediate "Develop a Vision Zero business case to identify future road improvement projects." | In Progress | These roads have been identified to be added to the list of areas to be considered for traffic calming. This project will soon be added to the project list at this link: https://www.nanaimo.ca/transportation-mobility/traffic-calming |
| 2 | Work with the Wellington Community Association to identify opportunities to connect existing greenspaces in the Diver Lake Planning Area. | C4.9.3. C4.9.12 C4.9.17 | C4.9.1. Ongoing "Maintain a Land Acquisition Strategy to identify desirable locations for future parks, trails and nature areas, recreation, culture and heritage sites." | In Progress | Staff made improvements to Diver Lake Park in 2023 including a new playground, site furnishings and accessible washroom. Staff met with group members in April 2023, where a greenspace connection from Shenton Park through Ardoon Park to Jingle Pot Park was requested. Staff reviewed the request and found that this is a complex connection to make and further investigation is required. A potential project will be costed for consideration in a future capital plan. |
| 3 | Work with the Wellington Community Association to identify opportunities to address concerns around theft and damage in the Diver Lake Planning Area, notably Diver Lake Park. | C3.1.1 C3.1.5 C3.1.8 | C3.1.3. Ongoing "Continue offering Community Policing programs including Speed Watch, Block Watch, Crime Watch, 529 Garage Bike Registrations, Safety Education and Awareness Campaigns, Community Development Initiatives, Community Events, and Neighbourhood Safety Audits." D4.3 Ongoing "Work with neighbourhoods to increase support for community crime prevention programs and neighbourhood safety initiatives (e.g. Community Policing Program)" | In Progress | Staff are aware of some tagging and washroom vandalism at Diver Lake Park. Ideas that staff can explore with the neighbourhood association include the Park Ambassador Program and other park improvements. |

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| DEPARTURE BAY MID-TOWN DISTRICT | | | | | |
| DEPARTURE BAY NEIGHBOURHOOD ASSOCIATION | | | | | |
| 1 | Increase the Neighbourhood Association Grant Program individual grant totals beyond \$1000.00 per association. | E1.2.7 | D4.1 Ongoing "Implement the Neighbourhood Associations Supports Policy . . ." | In Progress | A Grant Program funding increase will be considered as part of 2025 City budget process to provide greater number of grants and greater funding amounts. Council passed a motion on 2023-Dec-18 increasing the total grant amount from \$10,000 to \$10,755 in 2024 on a one time basis. |
| 2 | Complete a study exploring the feasibility of either remodeling the Kin Hut or constructing a new indoor community gathering space. | C3.6.20 | D4.82 Immediate "Activity Centre - Work with Department of Parks, Recreation and Culture, community members, and the private sector to rebuild the Activity Centre to create a space capable of supporting a diverse array of activities, including simultaneous multiple uses. The renovation should include a games/meeting room. | In Progress | Staff have been actively working towards solutions for remodeling the Kin Hut building including consultation with Snuneymuxw First Nation regarding archaeological impacts, as well as discussing a partnership with School District #68 regarding new indoor community gathering space(s). |
| 3 | Work with the Departure Bay Neighbourhood Association to identify priority locations for pedestrian safety improvements within the Departure Bay Planning Area. | C2.2 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." | In Progress | Council approved a new sidewalk to be constructed opposite Departure Bay Elementary School in the 2024 Capital Plan. |

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| DEPARTURE BAY MID-TOWN DISTRICT | | | | | |
| BRECHIN HILL COMMUNITY ASSOCIATION | | | | | |
| 1 | Replace the broken equipment at Barney Moriez Park. | C4.3.11 | C4.9.7. Ongoing "Regularly assess and update operational, maintenance, and life cycle costs in preserving the value of park investments." C4.9.10 Ongoing "Review levels of service and maintenance for parkland and park amenities to ensure expectations are being met." D4.83 "Barney Moriez Park - The City will work with the Brechin Hill and the local community to monitor the use of Barney Moriez Park and pursue upgrades to its equipment, landscaping, and drainage where appropriate." | In Progress | The playground at Barney Moriez Park is budgeted to be rebuilt in 2025 and staff are working with the neighbourhood on the design and process for replacement. |
| 2 | Add lights to the existing crosswalks at the intersections of Larch Street/Stewart Avenue and Ocean Terrace/Brechin Road. | C2.2 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." | Complete | Brechin Road is a Provincial Ministry of Transportation and Infrastructure (MOTI) road. City staff have informed MOTI of the community's request, and will continue to advocate. |
| 3 | Work with the Brechin Hill Community Association to identify priority locations for pedestrian road safety improvements within the Newcastle Planning Area. | C2.2 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." | In Progress | To ensure the City is putting limited resources towards projects that will have significant benefits, Staff use a Council endorsed Pedestrian Prioritization tool to guide selection of crossing improvements. More information regarding the prioritization tool can be found at this weblink (https://www.nanaimo.ca/transportation-mobility/walking) |

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| DEPARTURE BAY MID-TOWN DISTRICT | | | | | |
| NEWCASTLE COMMUNITY ASSOCIATION | | | | | |
| 1 | Work with the Ministry of Transportation and Infrastructure to improve traffic safety on Stewart Avenue by undertaking a traffic calming study to lower speeds; fixing potholes; and adding push buttons to existing crosswalks at Dawes Street, Rosehill Street and Townsite Road. | C2.4.3 C2.2, C2.5 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility" C2.5.13 Stewart Avenue Complete Street Corridor - North of Cypress - Consistent with the proposed vision within the Newcastle+Brechin Neighbourhood Plan, study options for reallocating space within the existing Stewart Avenue Cross-section to create AAA cycling facilities and shorten crosswalks along the corridor. C2.5.14 Stewart Avenue Complete Street - Terminal to Cypress Redistribution of space along Stewart Avenue demonstrates that number Highways can be integrated into an urban environment while still supporting all mobility needs | In Progress | Staff are re-starting the Stewart Avenue complete street project in 2024 to finalize the Conceptual Plan. For more information go to: https://www.nanaimo.ca/your-government/projects/stewart-ave-complete-streets-corridor |
| 2 | Improve personal and neighbourhood security by establishing a city-resident Newcastle Recovery Action Committee; eliminating sheltering opportunities along the Millstone River; expanding Bike Patrol and Community Safety Officers to Newcastle; increasing patrols on vacant residences and businesses; implementing a Vacant Property bylaw; managing visible signs of decay like graffiti, overgrown bushes; providing economic development business recruitment support to replace business closures and strengthen business retention; and moving forward with a master plan for 250 Terminal. | C3.1 | C3.1.2. Ongoing "Support public safety and security through Fire Rescue Services; RCMP and Community Policing; Bylaw Enforcement; Extreme weather response; Graffiti Program; Shower Program; Emergency food" C3.1.3. Ongoing "Continue offering Community Policing programs including Speed Watch, Block Watch, Crime Watch, 529 Garage Bike Registrations, Safety Education and Awareness Campaigns, Community Development Initiatives, Community Events, and Neighbourhood Safety Audits." C3.1.7. Ongoing C3.1.7. "Continue to participate and support in the following committees and meetings: Community Advisory Committee for supportive housing and intensive social services; Nuisance Abatement Committee; and Downtown Stakeholders Security meetings." | In Progress | 1) With respect to the Millstone River, the estuary is provincial land, the City regularly coordinates with the Province to remove encampment related debris and cleans up the area notwithstanding the City does not have legal authority to remove persons from provincial Crown lands. Staff communicated with Province's Ministry of Transportation and Infrastructure (MOTI) and offered suggestions as to how sheltering might be deterred, but they have not been responsive. The community association may want to consider direct engagement with the province if they want to see physical changes to the road right of way / riparian area. 2) With respect to increasing patrols, Community Safety Officers and the Bike Patrol work in this area regularly. 3) With respect to implementing a vacant property bylaw, there are broad authorities in Fire Protection Bylaw 7108 that deal with vacant buildings, the City also uses remedial action requirements in accordance with ss. 72-74 of the Community Charter to deal with derelict buildings. Graffiti and overgrowth of weeds is covered by the Property Maintenance Bylaw No. 7242. 4) The City has an Economic Development Strategy, Economic Development office, and Nanaimo Prosperity Corporation which provides support services for local business development and retention city-wide. 5) The City continues to work with B.C. Housing to complete permanent housing at 250 Terminal Avenue. The project is currently at the rezoning stage and a public information meeting was hosted 2024-Mar-11 by BC Housing. |
| 3 | Promote the Newcastle neighbourhood by creating street banners specifically for Newcastle; installing heritage interpretation plaques and a welcome sign; and updating heritage walk brochures | C4.6.6, C4.6.14, C4.7.3 | C4.6.17 Immediate "Install heritage interpretive signage in the Newcastle Neighbourhood." C4.7.6. Ongoing "Maintain the Street Banner Design Program, which offers artists and designers an opportunity to submit proposals for original banner artwork." | To Be Reviewed | Currently there is no active, neighbourhood based banner program. Staff recommend that this idea could be initiated through a Culture Project grant application by the neighbourhood association. For more information go to: https://www.nanaimo.ca/your-government/grants/culture-project-grant |

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| DEPARTURE BAY MID-TOWN DISTRICT | | | | | |
| BRADLEY STREET NEIGHBOURHOOD ASSOCIATION | | | | | |
| 1 | Add needle drop boxes near alley between Rosehill Street and Townsite Road, next to winter weather shelter at 595 Townsite Road. | C3.1 | D4.3 Ongoing "Work with neighbourhoods to increase support for community crime prevention programs and neighbourhood safety initiatives (e.g. Community Policing Program)." | In Progress | Needle Box was installed a number of years ago on a light pole in a nearby parking lot next to alley, across from cold weather shelter entrance. Staff can continue to work with the neighbourhood association to identify locations for needle drop boxes in the area. |
| 2 | Complete a traffic calming study for the Townsite Planning Area. | C2.4.1 - C2.4.5 | C2.4.4. Immediate "Target \$365,000 over the next 5 years to enhance safety through traffic calming." C2.4.5. Immediate "Create a Vision Zero Toolkit to support strategic monitoring, assessing, and mitigation of collision characteristics across the City." C2.4.6. Immediate "Utilizing emerging technology, undertake a pilot project to test the capabilities of the system to predict collision patterns at intersections to enable staff to proactively make changes at high-risk intersections that have yet to generate high collision rates." C2.4.7. Immediate "Develop a citywide speed management strategy." C2.4.8. Immediate Develop a Vision Zero business case to identify future road improvement projects." | In Progress | The traffic calming study is underway. For more information go to: https://www.nanaimo.ca/transportation-mobility/traffic-calming/traffic-calming-process |
| 3 | Work to move hydro polls off sidewalks. | C1.2.5, C1.2.7, C2.2.10 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." D4.6. Ongoing "The City will continue to work with BC Hydro and developers to evaluate where candidates for power line burial may exist under BC Hydro's power line burial program and how these projects can be facilitated in cooperation with the City and/or development proposals." | To Be Reviewed | Staff will work with the Bradley Street Neighbourhood Association to identify hydro poles of concern and improve sidewalk infrastructure where possible to mitigate pole obstruction issues. |

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| DOWNTOWN UNIVERSITY DISTRICT | | | | | |
| PROTECTION ISLAND NEIGHBOURHOOD ASSOCIATION | | | | | |
| 1 | Work with Protection Island Neighbourhood Association to develop road surface improvements for gravel roads on Protection Island to improve dust suppression. | C2.2.13 | No related action. | In Progress | There is an active discussion underway with PINA regarding this matter. |
| 2 | Work with Protection Island Neighbourhood Association to understand and address safety concerns of Protection Islanders walking from marina to their downtown destination and back again. | C3.1 | C3.1.3. Ongoing "Continue offering Community Policing programs including Speed Watch, Block Watch, Crime Watch, 529 Garage Bike Registrations, Safety Education and Awareness Campaigns, Community Development Initiatives, Community Events, and Neighbor" D4.3. Ongoing "Work with neighbourhoods to increase support for community crime prevention programs and neighbourhood safety initiatives (e.g. Community Policing Program). | In Progress | This is being considered through the Downtown Community Safety and Wellness Plan update process, which commenced in February, 2024. This plan will address public safety and disorder downtown. The Protection Island Neighbourhood Association was invited to provide input which will be considered in the plan update process. |
| 3 | Advocate to the Regional District of Nanaimo to explore the viability of adding a public transit access to Protection Island. | C2.2.26 | No related action. | To Be Reviewed | No action has taken place yet. |

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| DOWNTOWN UNIVERSITY DISTRICT | | | | | |
| NANAIMO OLD CITY ASSOCIATION | | | | | |
| 1 | That the City communicate with developers and builders that reaching the carbon reduction targets for 2030 (City Plan) is a priority for all new developments in the Old City Neighbourhood. More specifically, promote environmentally sustainable design for new and existing buildings, by prioritizing actions C1.1.3, C1.1.21 and C1.1.40 in the Integrated Action Plan, and adopt Development Permit Area Guidelines that promote sustainable building practices, complete streets, EV/e-mobility infrastructure and the retention of natural assets such as tree cover, pocket parks, riparian areas and gardens, similar to and exceeding the amenities included in Schedule D. | C1.1.2 | C1.1.3. Buildings - "Require and incentivize buildings to implement the BC Energy Step Code (rezoning policy and other tools)." C1.1.21. Buildings - Develop an implementation strategy to adopt upper steps of the BC Energy Step Code and the Carbon Pollution Standard for new buildings." C1.1.40. Buildings - Review the feasibility of a Tax Exemption Bylaw to support property owners in undertaking major energy efficiency, Greenhouse Gas reduction, and climate resilient upgrades." | In Progress | 1) On 2023-OCT-16 Council adopted an amendment to the City's Building Bylaw that will require all new Part 3 and Part 9 buildings to meet the top step of the Provincial Zero Carbon Step Code by 2024-JUL-01, six years in advance of the Provincial requirement date. This means all residential and most commercial buildings built after this time will need to use low-carbon energy sources, such as electricity, to meet the most restrictive carbon pollution standard permitted within the BC Building Code. In addition, starting on 2026-JAN-01, all new Part 3 building applications will need to meet Step 3 of the BC Energy Step Code. Nanaimo builders will need to meet the second highest energy efficiency requirement for large residential and commercial buildings one year in advance of the Province requiring this step for all municipalities. Through the adoption of this bylaw and engagement work with local builders and energy managers, the City has implemented actions C1.1.3 and C1.1.21 of the Integrated Action Plan. 2) A consultant was recently hired to review and rewrite the City's Form and Character Development Permit Design Guidelines. The new guidelines will include removing barriers to energy efficiency and supporting sustainable building design features (supporting low carbon energy systems, storm water management and passive design features "in multi-family, commercial, and industrial development, are included as key considerations within the project work plan). It is anticipated that there will be an opportunity in June 2024 for neighbourhood associations to provide input on the City's proposed new form and character development permit design guidelines. 3) The City is also in the early process of drafting an e-mobility strategy, which will support the work we have already done to date to encourage and promote EV's and E bike use within the City. 4) Finally, Development Permit Area One (DPA1) for Environmentally Sensitive Areas, was recently updated to further enhance protection and restoration requirements for environmentally sensitive areas (see new guidelines at this link: https://www.nanaimo.ca/docs/property-development/community-planning-and-zoning/part-18---development-permit-area-(dpa)-guidelines.pdf/) |
| 2 | Work with the Nanaimo Old City Community Association to identify a yearly priority project – new or ongoing – that promotes safety in the neighbourhood through changes to the built environment. The priority for 2023 is the work being done on the parkette at Franklyn and Milton Streets. | C3.1.5 | D4.3. Ongoing "Work with neighbourhoods to increase support for community crime prevention programs and neighbourhood safety initiatives (e.g. Community Policing Program)." | In Progress | Staff are working with the neighbourhood association to improve community safety in the parkette at Franklyn and Milton Street through a number of upgrades. The old, unsafe benches have been removed and new benches will be installed in higher visibility locations in spring 2024. The arbor will be retained and landscape maintenance will be increased slightly to improve the look of the turf and plantings. |
| 3 | Ensure the Nanaimo Old City Community Association is advised of any new development proposed in the Old City neighbourhood in order for the community to understand what steps are being taken to ensure that the development proposal respects the character of the neighbourhood and that the developer is aware of this priority at an early stage of the development review. | E1.2.7 | D4.1. Ongoing "Implement the Neighbourhood Associations Supports Policy . . ." | In Progress | Staff refer all Development Permit and Rezoning applications to NOCA as per the Neighbourhood Association Support Policy. For rezoning applications, owner/developer is encouraged to engage with local neighbourhood as early as possible by City staff. All Form and Character Development Permit applications (e.g. multi-family, commercial, mixed use) within the Old City are forwarded for information to NOCA, and staff review applications against the City's design guidelines. Staff also reference the unique character of the neighbourhood in pre-application discussions for early consideration in the design process. |

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| DOWNTOWN UNIVERSITY DISTRICT | | | | | |
| NEIGHBOURS OF NOB HILL SOCIETY | | | | | |
| 1 | That the City limit vehicle access from Victoria Road to the Nob Hill neighbourhood to disrupt external traffic flow from persons looking to buy drugs and patronize the street-level sex trade. | C3.1.1 | D4.3. Ongoing "Work with neighbourhoods to increase support for community crime prevention programs and neighbourhood safety initiatives (e.g. Community Policing Program)." | To Be Reviewed | Previous road closures have occurred to limit traffic flow into and out of the neighbourhood, and further action can be reviewed by staff. |
| 2 | That the City exercise diligence in approving any new social service providers in the Nob Hill neighbourhood due to those which already exist. | C4.2.2, C4.2.3 | C4.2.3. Ongoing "Place an equitable distribution lens when prioritizing actions relating to community amenities, social services, facilities and mobility identified in the Integrated Action Plan." | In Progress | This is an ongoing activity that the City deploys when implementing any social service. When the City partners with a non-profit agency to deliver a service in the neighbourhood a contract and good neighbour agreement is required between the City and service provider. The good neighbour agreement requires that the service provider contact residents and businesses about the new service, with contact information if neighbourhood concerns arise. |

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| DOWNTOWN UNIVERSITY DISTRICT | | | | | |
| HAREWOOD NEIGHBOURHOOD ASSOCIATION | | | | | |
| 1 | Continue to add sidewalks and bike lanes to road infrastructure in the neighbourhood. | C2.2 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." | In Progress | Active Transportation projects are identified and prioritized through annual budget discussions. Upcoming projects in the City's Capital Plan include upgrades on Third Street in 2025 and Fifth Street in 2028. To ensure the City is putting limited resources towards projects that will have significant benefits, Staff use a Council endorsed Pedestrian Prioritization tool to guide selection of crossing improvements. More information regarding the prioritization tool can be found at this weblink: https://www.nanaimo.ca/transportation-mobility/walking |
| 2 | Implement community safety audit recommendations and identify hotspots in neighbourhood to focus efforts. | C3.1.5 | D4.3. Ongoing "Work with neighbourhoods to increase support for community crime prevention programs and neighbourhood safety initiatives (e.g. Community Policing Program)." | In Progress | The following recommendations from the Harewood Safety Audit have been implemented: 1 (neighbourhood outreach), 2 (new block watches), 4 (Who to call and when to call), 5 (Crime Watch Patrols) and 6 (Speed Watch Program along Fifth Street). Recommendation 3 (Crime Prevention Through Environmental Design [CPTED] assessment for 7-11/University Village Mall) has not yet been implemented. |
| 3 | Ensure the neighbourhood association is informed of all development applications and projects in the neighbourhood, and in particular, City initiatives related to the protection and development of green space. | E1.2.7 | D4.1. Ongoing "Implement the Neighbourhood Associations Supports Policy . . ." | In Progress | Staff refer all Development Permit and Rezoning applications to the Harewood Neighbourhood Association as per the Neighbourhood Association Support Policy. For rezoning applications, owner/developer is encouraged to engage with the local neighbourhood as early as possible by City staff. All Form and Character Development Permit applications (e.g. multi-family, commercial, mixed use) within the Harewood Neighbourhood are forwarded for information to the association, and staff review applications against the City's design guidelines. Staff also reference the unique character of the neighbourhood in pre-application discussions for early consideration in the design process. Updates and engagement on City initiatives related to the protection and development of green space will continue to be carried out by the City's Parks, Recreation and Culture Dept. |

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| SOUTH NANAIMO DISTRICT | | | | | |
| SOUTH END COMMUNITY ASSOCIATION | | | | | |
| 1 | Expand clean team into the South End Planning Area, beyond Community Safety Office operations, and support community clean-up initiatives. | C3.1 | C3.1.36. Ongoing "Perform a Public Space Sanitation Enhancement study to address the needs and service level requirements in public spaces." | In Progress | Staff are looking at this possibility through the Downtown Community Safety and Wellness Plan review and update process which commenced in February, 2024. |
| 2 | Prioritize pedestrian safety improvements for neighbourhood with a focus on Nicol Street (and intersection with Needham Street). | C2.2, D4.4.7 | C2.2.1. Ongoing "Continue to fund walking, rolling and cycling facilities to improve quality, safety, and accessibility." C2.5.2. Ongoing "Work to transition all Collector and Arterial Streets, including the Provincial Highway, that are within or adjacent to Corridor designations, to provide an urban, pedestrian-oriented and attractive street character." | To Be Reviewed | To ensure the City is putting limited resources towards projects that will have significant benefits, Staff use a Council endorsed Pedestrian Prioritization tool to guide selection of crossing improvements. More information regarding the prioritization tool can be found at this weblink: (https://www.nanaimo.ca/transportation-mobility/walking). The Provincial Ministry of Transportation and Infrastructure (MOTI) has marginally changed signal timing at Nicol/Needham, but staff are installing monitors to quantify traffic infractions (e.g. red light running). |
| 3 | Work with South End Community Association to identify opportunities for creating additional natural / recreation space in the South End Planning Area (e.g. pocket parks, community gardens, dog parks, access to water). | C4.9.3 | C4.9.1. Ongoing "Maintain a Land Acquisition Strategy to identify desirable locations for future parks, trails and nature areas, recreation, culture and heritage sites." | In Progress | Parks, Recreation and Culture Dept Staff review development actions and focus on inclusion of open space components. The South End Neighbourhood Plan also includes guidance in this regard. Recent initiatives include purchase of land for a multi-purpose court next to Deverill Square Park and staff are looking at other improvements to Deverill Square Park (such as additional lighting). |

| Ref | Priority Actions | City Plan Policy to Support Action | Related Integrated Action Plan Actions (actions already in library of IAP) | Program or Project Status | Status Notes |
|--|---|------------------------------------|---|---------------------------|--|
| SOUTH NANAIMO DISTRICT | | | | | |
| CHASE RIVER COMMUNITY ASSOCIATION | | | | | |
| 1 | Address traffic safety and access to neighbourhood (focus on Extension Road and the need for a second primary access to the neighbourhood). | C2.4.1 - C2.4.5 | C2.4.4. Immediate "Target \$365,000 over the next 5 years to enhance safety through traffic calming." C2.4.5. Immediate "Create a Vision Zero Toolkit to support strategic monitoring, assessing, and mitigation of collision characteristics across the City." C2.4.6. Immediate Utilizing emerging technology, undertake a pilot project to test the capabilities of the system to predict collision patterns at intersections to enable staff to proactively make changes at high-risk intersections that have yet to generate high collision rates." C2.4.7. Immediate "Develop a citywide speed management strategy." C2.4.8. Immediate Develop a Vision Zero business case to identify future road improvement projects." | In Progress | A traffic calming study has been completed and approved by Council in July 2023, with construction anticipated to begin in spring of 2024. See additional information at this weblink: https://www.nanaimo.ca/your-government/projects/extensioncalming |
| 2 | Engage with the Chase River Community Association on the South End Community Centre. | C3.3.6., E1.2.5 | C3.3.13. Ongoing "South End Community Centre - Create a fully integrated community wellness centre for all ages." | In Progress | Parks, Recreation and Culture Staff are continuing to advance the South End Recreation Centre project including completing a feasibility study, working toward a concept plan and a site location, and meeting with representatives of the neighbourhood association. This is an Integrated Action Plan priority project. |
| 3 | Engage with the Chase River Community Association on the Sandstone Master Plan rezoning and development permit process. | E1.2.3 | D4.1. Ongoing "Implement the Neighbourhood Associations Supports Policy . . ." | In Progress | Staff engaged with Chase River Community Association on Sandstone Master Plan update process (2023) and rezoning application which is nearing completion. Staff will continue to refer development applications to the Chase River Neighbourhood Association in accordance with the City's Neighbourhood Association Supports Policy. |