

DATE OF MEETING NOVEMBER 28, 2025

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SUBJECT MONITORING STRATEGY UPDATE

OVERVIEW

Purpose of Report:

To provide an update on the *Monitoring Strategy*, data and engagement results, to inform budget discussions for the 2026-2030 Financial Plan, and ensure the City is continually moving towards achieving the five City Plan goal areas.

BACKGROUND

In May 2024 Council endorsed the draft *Monitoring Strategy*. The *Monitoring Strategy* is a supporting document to *City Plan* and the *Integrated Action Plan*, and its purpose is to assess the overall progress towards achieving the five goal areas of City Plan (green, connected, healthy, empowered, and prosperous). The *Monitoring Strategy* tracks success using key indicators and supportive indicators. The key indicators tell us how the City is doing at a high-level and how close or how far we are to defined targets with a sustainability score. The supportive indicators tell us how the City is doing using data for a specific area, and can show us over time if we are moving in the right direction.

In April 2025 Council endorsed an engagement process to share the *Monitoring Strategy* data with the community, and to seek ideas for new actions that ensure *City Plan* goals are being achieved. This report provides an update on the 2024 *Monitoring Strategy* data, key findings, and the engagement steps implemented in 2025. The intent of this report is to provide information to Council to inform budget discussions for the 2026-2030 Financial Plan, so that the City is continually moving towards achieving the five *City Plan* goal areas. |

DISCUSSION

Monitoring Strategy - Engagement 2025

The *Monitoring Strategy* engagement steps that have been completed in 2025 are summarized below.

An internal Staff 'Data Management and Interpretation Working Group' was formed to update indicator data and to interpret data results. Also, Staff found opportunities to share relevant data with the community. For example, in 2025 online tools were made available to the public to view the City's tree canopy coverage, and to measure residents' ability to access daily needs by walking using computer modelling. In addition, the *Monitoring Strategy* and freshwater quality data was presented at the 2025-SEPT-17 Regional District of Nanaimo Drinking Water and Watershed Protection Technical Advisory Committee Meeting.

The first annual *Monitoring Strategy* event with key interest groups was held on 2025-NOV-05. The purpose of the annual event is to obtain diverse perspectives and collectively learn from *Monitoring Strategy* data so that gaps and improvements to City actions can be identified and considered for the upcoming City 2026-2030 Financial Plan discussions. See Attachment A for the engagement summary. A few actions mentioned at the event are:

- Green: Ensure the City prioritizes actions that reduce GHG emissions (including reducing transportation emissions), and develop stronger policies to protect tree canopy coverage.
- Connected: Continue to implement traffic calming, and ensure the transit system allows residents to access parks and open spaces.
- Healthy: Seek more opportunities for the development of shelter beds, temporary housing, and permanent affordable housing. Increase housing in the downtown to improve perception of safety (eyes on the street).
- Empowered: Provide a wide variety of engagement tools to reach all ages (online and in-person).
- Prosperous: Attract young workers to come and stay in Nanaimo, support existing local businesses, and support a healthy mix of industries.

While engagement with key interest groups will occur annually, the intention is for broad public engagement to occur once every four years (2027) to share the *Monitoring Strategy* data, discuss data findings, and seek public input to inform the update to the Integrated Action Plan.

Also, Staff have been continually updating the *Monitoring Strategy* data on the City website throughout 2025 to ensure ongoing public access. See Attachment B for a link to the *Monitoring Strategy* data on the City website.

Monitoring Strategy - 2024 Key Indicator Scores

The *Monitoring Strategy* key indicators, with related targets and sustainability scores, were carefully selected to measure progress for each City Plan goal area. A sustainability score of 100% or more means the City is achieving the target for the key indicator, and a score of less than 100% means the City is not meeting the target and there is work to be done in that area of impact. Note that the *Monitoring Strategy* sets out ambitious targets to ensure that the needs of all City residents are being met, within our environmental limits. We are currently at an early stage in the data collection process for the Monitoring Strategy, and over time as more data is gathered, monitoring will become more meaningful and the scores more indicative of progress towards goals. See Attachment C for the Key Indicator Summary Tables, with available 2024 sustainability scores.

GREEN

- Climate Change: The trend for reducing green house gas emissions (GHGs) remains steady in 2024 with a score of 8%. The City is taking action to reduce GHG emissions including investing in walking and cycling infrastructure, implementing higher Step Code

compliance requirements in buildings, and facilitating the provision of loans for home energy improvements. However, actions and continued investment to reduce GHGs are needed to assist with achieving a score of 100%.

- **Land Health:** The score for tree canopy coverage dipped from 42% in 2020 to 37% in 2022. The City is taking action to increase tree canopy coverage through actions such as adopting new landscape guidelines, retaining an Urban Forester to implement the 'Management and Protection of Trees Bylaw', and by expanding the tree voucher and street tree planting program. However, as the City becomes more urban it will be important to monitor tree canopy coverage to ensure the City is moving towards a score of 100%. An online mapping tool to measure tree canopy coverage was launched on the City website to help monitor this indicator.
- **Waterway Health:** The score for the quality of the City's fresh water has declined from 78% in 2020, to 73% in 2024. To measure this indicator the City relies on data gathered through the Regional District of Nanaimo Drinking Water and Watershed Protection program. Actions the City is taking to maintain freshwater quality include providing grants to support community watershed restoration; and applying best engineering practices in storm water management and road infrastructure design. Continued support for actions that improve freshwater quality will be important to move towards a score of 100%.
- **Water Resources:** The City has consistently maintained a score of 100% for water reservoir supply, which demonstrates that the City's water system is robust and resilient. The City delivers an average of 36 million litres of water per day to residents, businesses and neighbouring communities. Due to decades of conservation efforts, including universal water metering, expanding block rates and full-cost accounting, Nanaimo's water consumption has decreased significantly. Today, our community uses the same volume of water as it did in 1991, despite an 85 per cent increase in population.
- **Water Resources:** The score for environmental flow has improved from 87% in 2023 to 95% in 2024. In addition to meeting the water demand from residents and businesses, the City also has an obligation to manage water resources in a way that supports the natural environment. While it might be challenging to monitor all species, whose lives are dependent on the same watershed, the City does actively monitor the environmental flow to support salmon rearing given salmon's important role in our environment. Similar to water reservoir supply, the City has scored high for this key indicator in the past three years.
- **Waste:** The City's municipal residential waste diversion score has improved in past years, and in 2024 was 78%. To reach a score of 100%, the City would have to commit to reaching the regional goal of diverting at least 90% of residential waste from the landfill by 2029. Actions the City is taking include continuing zero waste education initiatives and promoting circular economy activities.

Other key indicators in the Green goal area that currently do not have data include measuring biodiversity to maintain healthy ecosystems (in development), as well as measuring ocean health and air quality.

CONNECTED

- **Car Free Daily Needs:** In 2025 Staff created a model and online mapping tool to measure residents access to daily needs (grocery store, park, pharmacy, and school) by walking. The resulting sustainability score is 5%, demonstrating that investment is needed to improve the City's pedestrian infrastructure to create safe walking routes such that more people are within 800 metres or less of their daily needs. Actions the City is taking to improve this score include working with the School District on active transportation; improving pedestrian, road and cycling infrastructure in several key areas; and working with the Advisory Committee on Accessibility and Inclusiveness to identify areas for improvement.
- **Road Safety:** The traffic related fatalities score was 91% in 2022 and 60% in 2023. Actions the City is taking to improve this score include installing pedestrian and intersection improvements, as well as traffic calming infrastructure at various locations; and creating a Vision Zero Toolkit to ensure a proactive, preventative approach that prioritizes traffic safety as a public health issue.

HEALTHY

- **Community Safety:** The City's real crime score has ranged from 47% in 2018 to 56% in 2024. The real crime score reflects RCMP data related to non-domestic violent crimes and property crimes to measure public safety. Actions the City is taking include implementing the Youth Resilience Strategy to prevent youth from entering into gun and gang violence; implementing the Downtown Nanaimo Community Safety Action Plan; and conducting a parking facility security assessment in the downtown. Continued support for actions related to community safety will help the City move toward a score of 100%.
- **Housing:** The 2021 housing affordability score is 76%, (based on 2016 Census data). The target is for all residents to spend less than 30% of their gross income on housing. Actions the City is taking to improve housing affordability includes supporting the rent bank and rent supplement programs; working with BC Housing to support the construction of below market housing; monitoring short-term rentals to protect the stock of rental housing; and streamlining the building permit process to help facilitate faster construction of more housing. The City should continue to find ways to improve housing affordability to move toward a score of 100%.
- **Housing:** The vacancy rate sustainability score has improved from 53% in 2021 to 97% in 2024. The *Monitoring Strategy* reflects best practice, by stating that the rental vacancy rate must be 3% to ensure there is sufficient rental units for those who need them. Also, when a 3% vacancy rate is achieved rents are more likely to be held at reasonable levels to improve affordability. The increase in new rental units in recent years has meant that in 2024 the City was at a 2.9% vacancy rate, which is good news for improving affordability for renters.
- **Homelessness:** The homelessness sustainability score was 25% in 2018 and 32% in 2024. The target is that homelessness is rare and brief and that the number of people experiencing homelessness does not exceed the number of shelter beds and temporary

and permanent supportive housing units available in the City. Actions the City is taking includes advancing the Alignment Project in cooperation with others to prevent homelessness; partnering with BC Housing to deliver temporary supportive housing units; and expanding basic needs and shelter services at the Hub. Continued action will be needed to move towards a score of 100%.

Other key indicators in the Healthy goal area that are under development include food security, and access to recreation, culture and wellness support.

PROSPEROUS

- **Workforce:** The City has maintained a sustainability score of 94% over the past few years in relation to workforce sufficiency. Ensuring there is a sufficient workforce, (people of working age between 15 and 64), is important to meet the community's economic needs.
- **Employment:** The City's employment sustainability score has fluctuated and was 96% in 2024. This means that the vast majority of those interested in being employed are able to find work in the City. The City collects the annual unemployment rate from Statistics Canada.

Actions the City is taking include ensuring Nanaimo is an affordable and attractive place to live, work and play; producing timely and relevant economic development research to inform strategic planning; supporting the Prosperity Corporation and Tourism Nanaimo and providing tax exemption programs to stimulate investment in the downtown.

EMPOWERED

Key indicators to create a sustainability score and targets for an 'empowered' Nanaimo are currently under development. In the meantime, Staff have been tracking data related to supportive indicators demonstrating that City initiatives such as the 'Leisure Economic Access Pass (LEAP)' has increased in 2024, and the number of attendees at free recreation events has increased. In 2024 attendance at the Art Gallery has decreased, and admissions at the Port Theatre have increased since 2023. Voter turnout in the 2022 municipal election was 24% in 2022, down from 40% in 2018. Actions the City is taking include: i) supporting the Advisory Committee on Accessibility and Inclusiveness; ii) ongoing participation and collaboration with Snuneymuxw First Nation on Council endorsed initiatives in all City Plan goal areas; iii) exploring technologies to improve access to City services; and iv) providing grants to community organizations.]]

CONCLUSION

The *Monitoring Strategy* key indicator sustainability scores for 2024 show that City actions are particularly important in the following areas:

- Green - Reducing greenhouse gas emissions,
- Green - Improving tree canopy coverage,
- Connected - Improving pedestrian infrastructure so more residents can access daily needs by walking,
- Connected - Improving road safety,

- Healthy - Improving community safety,
- Healthy - Improving housing affordability, and
- Healthy - Increasing the number of shelter beds and supportive housing units. |

SUMMARY POINTS

- Staff have been increasing opportunities for the public to learn from the *Monitoring Strategy* data, including the first annual engagement event with key interest groups held on 2025-NOV-05.
- The *Monitoring Strategy* key indicator sustainability score results can inform budget discussions for the 2026-2030 Financial Plan.
- The 2024 key indicator sustainability scores show that actions are particularly important in the green, connected and healthy goal areas to achieve the City Plan vision of meeting the needs of all within our environmental limits.

ATTACHMENTS

ATTACHMENT A: Monitoring Matters Engagement Summary Report (November 2025)

ATTACHMENT B: Link to *Monitoring Strategy* Data on City website

ATTACHMENT C: Key Indicator Summary Tables |

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MONITORING MATTERS ENGAGEMENT SUMMARY REPORT NOVEMBER 2025

CITY OF NANAIMO
THE HARBOUR CITY



TABLE OF CONTENTS

1 ABOUT THE MONITORING MATTERS EVENT	1
1.1 Workshop Overview	2
1.2 Event Participation	3
2 DISCUSSION OUTCOMES	5
2.1 Monitoring Strategy: The Nanaimo Monitoring Bar	6
2.2 A Green Nanaimo: Resilient & Regenerative Ecosystems	8
2.3 A Connected Nanaimo: Equitable Access & Mobility	12
2.4 A Healthy Nanaimo: Community Wellbeing & Livability	14
2.5 An Empowered Nanaimo: Reconciliation, Representation & Inclusion	18
2.6 A Prosperous Nanaimo: Thriving & Resilient Economy	20
APPENDIX A: INDICATOR SUMMARY BOARDS	23





1 | ABOUT THE MONITORING MATTERS EVENT

In 2024, the City endorsed the **Monitoring Strategy**, a supporting document to City Plan – Nanaimo Reimagined (City Plan) and the Integrated Action Plan (IAP). The Monitoring Strategy is designed to assess overall progress towards achieving the Five City Goals: Green, Connected, Healthy, Empowered, and Prosperous.

Currently, the Monitoring Strategy has identified 23 key indicators that are either currently being tracked or in development so monitoring can begin. These indicators are used to provide an annual portrait of progress towards the goals. In addition, multiple supportive indicators are also being tracked to provide additional details about progress in specific areas and illustrate nuances and smaller-scale trends.

The **Monitoring Matters: From Data to Action Workshop** was held to communicate the City's approach to monitoring and gain feedback on the data being monitored, how the strategy is communicated, and actions being taken to support progress. Organizations from across the City were invited to participate to share their insights.

WORKSHOP GOALS

- Introduce the Monitoring Strategy, what it does, and how it is implemented.
- Share and collectively learn from the data gathered to date for the indicators.
- Consider actions in the Integrated Action Plan and talk about other actions that may warrant consideration to support progress towards the City Plan goal areas.

The following summary documents the workshop process, participation, and themed outcomes.

1.1 WORKSHOP OVERVIEW

EVENT DETAILS

- **Date:** November 5, 2025
- **Time:** 1 pm to 4 pm
- **Location:** Vancouver Island Conference Centre
- **Format:** World Café Workshop

AGENDA

- 1. Presentation:** The project team delivered an in-depth introductory presentation to explain the Monitoring Strategy, key indicators and supportive indicators, how they are calculated, and to review key indicator progress to date.
- 2. World Café Discussions:** Five rounds of small group conversations were convened to allow participants to discuss monitoring related to each of the Five City Goals: Green, Connected, Healthy, Empowered, and Prosperous. City subject matter experts facilitated conversations for each goal area. Discussions welcomed feedback on the Monitoring Strategy approach, key and supportive indicators, and actions that the City and community are taking to help realize the community's ambitious goals.
- 3. The Harvest:** Facilitators from each of the goal areas shared the key themes emerging from the World Café discussions.

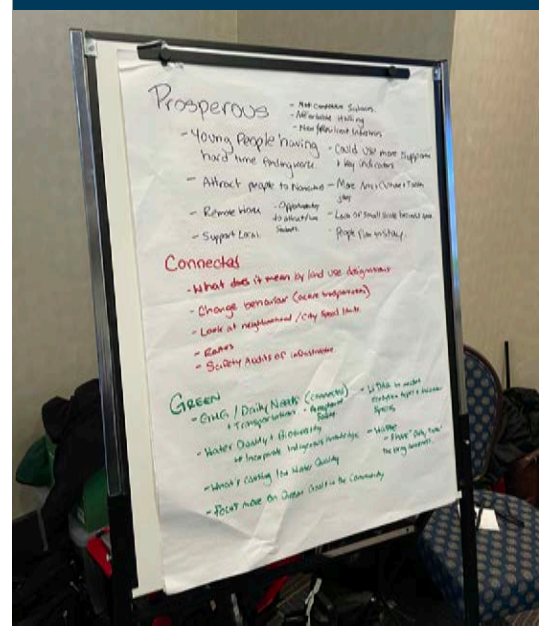
1. Presentation



2. World Cafe Discussions



3. The Harvest



1.2 EVENT PARTICIPATION

The Monitoring Matters Workshop was attended by Council representatives, representatives from local community organizations, and City Staff.

PARTICIPATION HIGHLIGHTS

48
Participants

16
Local Organizations

7
Staff Departments

LOCAL ORGANIZATIONS

- Nanaimo Area Cycling Coalition
- Nanaimo Area Land Trust
- Nanaimo Art Gallery
- Nanaimo Climate Action Hub
- Nanaimo Disability Resource Centre
- Nanaimo Foodshare
- Nanaimo Museum
- Nanaimo Prosperity Corporation
- Nanaimo RCMP
- Nanaimo Tourism
- Regional District of Nanaimo, Transit
- Strong Towns
- The Port Theatre
- United Way
- Vancouver Island Health Authority
- Vancouver Island Military Museum

CITY REPRESENTATIVES

- Members of Mayor and Council
- Community Planning Department
- Current Planning Department
- Information Technology Department
- Parks, Recreation & Culture Department
- Public Safety Department
- Sustainability Department
- Transportation Department







2 | DISCUSSION OUTCOMES

The following pages provide an overview of each goal area, a list of the key indicators, and key themes from the World Café discussions. Refer to Appendix A: Summary Boards to learn more about the goal areas and indicators being monitored.

This information is summarized as follows:

- Nanaimo Monitoring Bar: General Comments
- A Green Nanaimo: Resilient & Regenerative Ecosystems
- A Connected Nanaimo: Equitable Access & Mobility
- A Healthy Nanaimo: Community Wellbeing & Livability
- An Empowered Nanaimo: Reconciliation, Representation, Inclusion
- A Prosperous Nanaimo: Thriving & Resilient Economy

2.1 MONITORING STRATEGY: THE NANAIMO MONITORING BAR

OVERVIEW

The Nanaimo Monitoring Bar is an annual summary of progress on 23 Key Indicators. The aim is to stay in the centre, the “sweet spot” where we are meeting our social foundations while living within our ecological ceiling.

The Nanaimo Monitoring Bar helps illustrate the challenges of staying inside our desired boundaries from both top and bottom simultaneously. It recognizes where we are doing well and where we need to improve. We can use it to view our progress over time so that our actions propel us towards our ultimate goals.

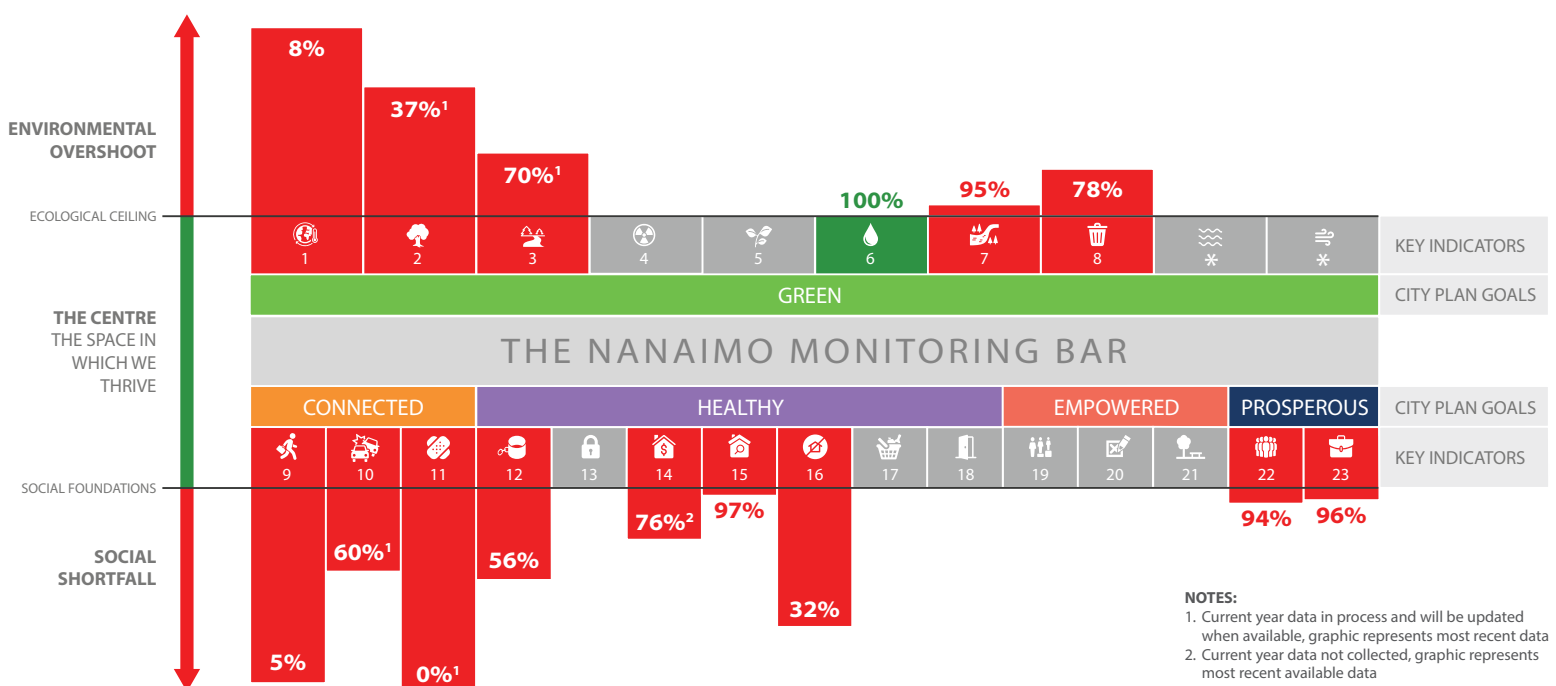
Green ($\geq 100\%$)
means we are operating sustainably

Red ($< 100\%$)
shows we are transgressing into environmental overshoot or social shortfall. The closer we are to 100%, the smaller our overshoot becomes and the closer we are to our goals

Grey indicates we’re still gathering data

It is important to note that it is expected not to be meeting end goals today. End goals are set ambitiously. Over time, the desire is to see the red transgressions moving progressively closer towards the centre of the Nanaimo Monitoring Bar, indicating we are increasing our sustainability.

2024 NANAIMO MONITORING BAR





DISCUSSION THEMES

Nanaimo Monitoring Bar

- There are challenges in selecting a limited number of indicators to include. There may be other indicators that provide useful information that cannot be included. Continuing to monitor and report on supportive indicators alongside key indicators will be important.
- There is information being collected by community organizations that could inform supportive indicators and ongoing monitoring. Opportunities to share and exchange data were identified.
- The illustration includes a significant amount of information that takes time to understand. Managing expectations about how quickly people can take in this information is important.

Communications

- The [City Plan Monitoring website](#) provides a wealth of information on indicators and monitoring. More could be done to promote this resource.
- Given the complexity of the topic, additional communications tools (e.g., videos, brief tutorials, learning sessions) on how to interpret the data could be useful to help people engage with it.
- Annual updates/announcements would be useful to continue building awareness and understanding about monitoring.



2.2 A GREEN NANAIMO: RESILIENT & REGENERATIVE ECOSYSTEMS



OVERVIEW

Green indicators illustrate whether we are working within our environmental limits or if we are overshooting in a way that could lead to environmental harm. Currently:

- 7 key indicators are being monitored.
- 1 key indicator is under development.
- 2 areas (Ocean Health and Air Quality) are not being monitored, as there are few tools in the municipal toolbox to influence these topics. Should this change, monitoring may be added.

KEY INDICATOR SUMMARY TABLE

The summary below is a snapshot of monitoring for key indicators over the past three years. See Appendix A: Summary Boards for more details and supportive indicators.

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Climate Change	KEY INDICATOR			
	Community Greenhouse Gas (GHG) Emissions	8%	8%	8%
Land Use & Land Health	KEY INDICATOR			
	Tree Canopy Coverage – Areas with Sufficient Tree Canopy	37%	not analyzed	data pending
Waterway Health	KEY INDICATOR			
	Fresh Water Quality	71%	70%	data pending
Chemical Pollution	KEY INDICATOR			
	Fresh Water Quality (uses same indicator as Waterway Health)	71%	70%	data pending
Biodiversity	UNDER DEVELOPMENT: Indicators to be Identified			
Water Resources	KEY INDICATORS			
	Sufficiency of Reservoir Supply	100%	100%	100%
	Environmental Flow	93%	87%	95%
Waste	KEY INDICATOR			
	Municipal Residential Waste Diversion	71%	68%	78%
Ocean Health	NOT CURRENTLY MONITORING: Outside Municipal Jurisdiction			
Air Quality	NOT CURRENTLY MONITORING: Outside Municipal Jurisdiction			

DISCUSSION THEMES



Reducing GHG Emissions

- Recognition that we remain far from meeting targets. Concern that despite a climate emergency being declared in 2019, environmental actions have not been brought to the forefront.
- Reducing transportation emissions quickly will be challenging as Nanaimo is a transportation and connection epicenter (ferries, planes, vehicles en route to and from Vancouver Island) and currently a car-centric community.
- This could indicate a need to do more to encourage sustainable transportation options (e.g., rail service, expanding ride share options, investing in active transportation infrastructure) and de-incentivizing personal vehicles. At the same time, it will be important to recognize that reducing personal vehicle use will be challenging and converting to clean emissions vehicles will be equally important.
- Transit ridership has increased by 500,000 rides per year which is a positive trend.
- Transit vehicles are Compressed Natural Gas which already have low emissions. A costly conversion to electric would support some emissions reductions; however, it would represent only a small piece of the larger transportation emissions which are mostly generated by personal vehicles. It is important to be strategic about where to invest for greatest benefit.
- Concerns that investment in polluting industries will harm our progress. We are creating new sources of emissions even as we struggle to manage the ones that exist.



Tree Canopy

- Consider stronger policies for protecting the tree canopy during future development. It will be difficult to achieve the targets if new development is allowed to remove large areas of existing canopy.
- Discussion on the "3-30-300 rule" which is a framework for creating healthier and more livable urban environments by ensuring everyone can see 3 trees, live in a neighborhood with a minimum of 30% tree canopy cover (Nanaimo's current key indicator), and be 300 m from high-quality green space.



DISCUSSION THEMES – CONTINUED



Ideas for Monitoring Biodiversity

- Consult with First Nation elders to learn from local indigenous knowledge.
- Consider partnering with NALT to access LiDAR data tracking sensitive species around vernal pools.
- Consider identifying key indicator species within each biogeoclimatic zone to monitor ecosystem health.



Water Quality

- Water quality is harmed by removal of tree canopy (heat), development, erosion, climate change, and stormwater pollutants. These broad connections illustrate the importance of making progress in other indicator areas to support this one.



Environmental Flow

- Consider monitoring environmental flow in other bodies of water (e.g., groundwater, creeks, streams, rain gardens, point source from/at pipes, catch basins, etc.) using natural water balance (measuring the recharge of the balance).



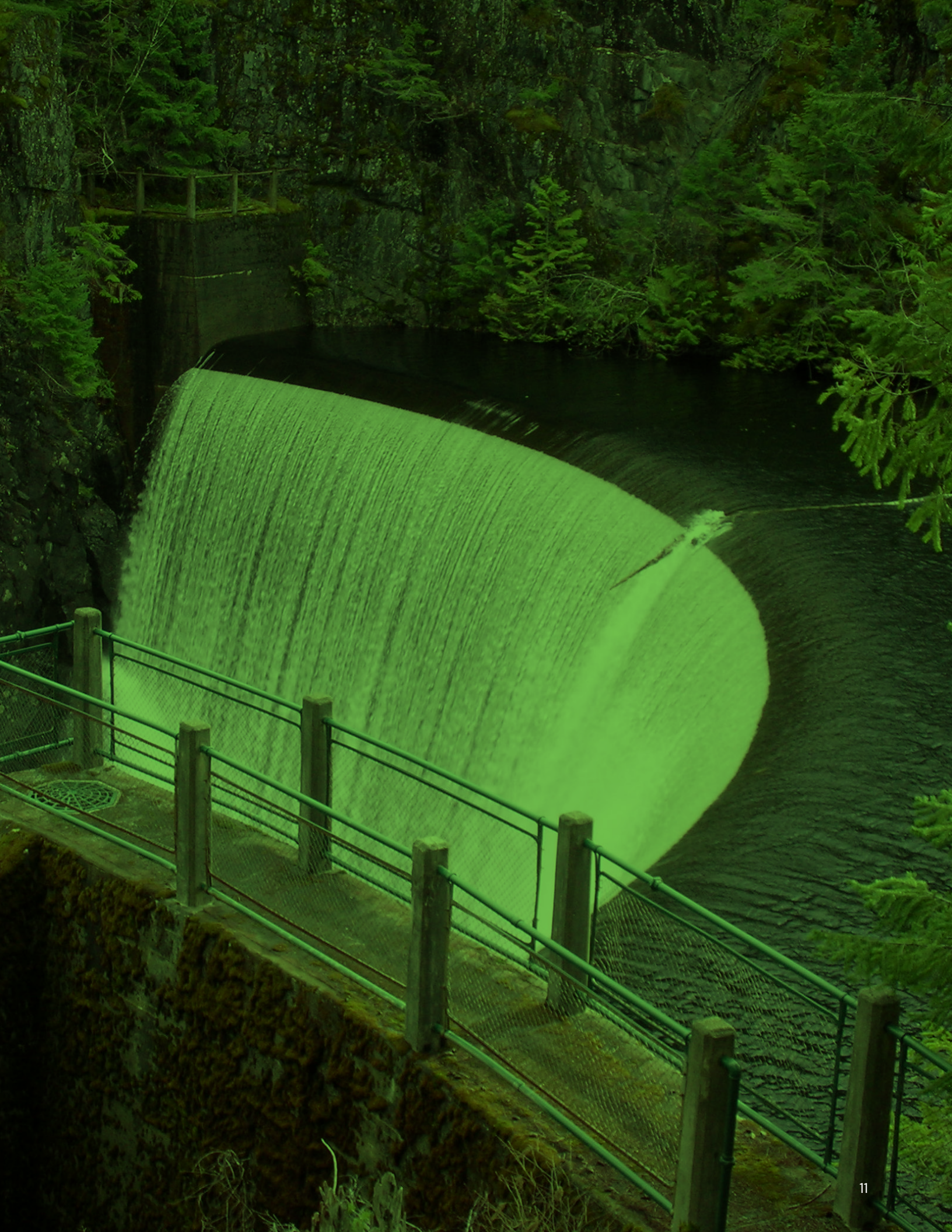
Waste

- Interest in the challenges of commercial waste and consideration for future tracking of this component.
- Consideration to collect not-for-profit waste to encourage recycling.
- Data transparency could help to incentivize individuals to do better.
- Implement incentive programs to encourage small/local businesses to divert waste in a way that is affordable and accessible.



Water Reservoir Levels

- Does the indicator data show that we have a healthy water reservoir?
- If we continue to comfortably meet our sustainability goal in this area, is it possible to help others with our excess?





2.3 A CONNECTED NANAIMO: EQUITABLE ACCESS & MOBILITY

OVERVIEW

Connected indicators illustrate how well people are able to move around Nanaimo safely, equitably, and comfortably to the places they need to go. Currently:

- 3 key indicators are being monitored.
- 1 key indicator is under development.

KEY INDICATOR SUMMARY TABLE

The summary below is a snapshot of monitoring for key indicators over the past three years. See Appendix A: Summary Boards for more details and supportive indicators.

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Car-Free Daily Needs	KEY INDICATORS			
	Access to Daily Needs by Walking	not analyzed	not analyzed	5%
	UNDER DEVELOPMENT: Access to Daily Needs by Other Modes	not analyzed	not analyzed	not analyzed
Road Safety	KEY INDICATORS			
	Traffic Related Fatalities	91%	60%	data pending
	Traffic Related Injuries	0%	0%	data pending





DISCUSSION THEMES



Car Free Daily Needs Data

- Consider breaking down the car-free daily needs results to the neighbourhood census tract level to see how they vary by neighbourhood and help identify specific actions that could improve the result. This could allow targeted actions for areas most in need.



Car Free Daily Needs – Transit

- In the future, consider ways to measure transit for car-free daily needs, notably the location of bus stops and how that impacts residents' ability to access their basic daily needs. This information could be used to inform new or revised bus stop locations.
- Information could also be used to see how well our transit system allows residents to access parks and open spaces.



Vision Zero

- Continue to explore city-wide or neighbourhood scale speed control measures. Some areas beyond school zones would benefit from 30 km/hr limits, recognizing that street design also influences driver speeds.
- Consider determining the costs of fatalities/injuries. This could support cost-benefit analysis of investing in infrastructure that improves safety.
- Continue to implement traffic calming in locations where needs are identified.



Comfort of Active Transportation Infrastructure

- Explore a safety ranking system (e.g., color coding) to allow users to know the level of comfort they can expect when using the active transportation network.
- Can we look at programs/projects that shift behaviours around the comfort of using active mobility and not personal vehicles (e.g., focusing new infrastructure around schools).

2.4 A HEALTHY NANAIMO: COMMUNITY WELLBEING & LIVABILITY



OVERVIEW

Healthy indicators provide a sense of how well we are doing at creating a city where a person can live well throughout their life, finding comfort and happiness in a safe and secure community with access to affordable housing; recreation, culture, and wellness services; healthy food; parks; nature; and education. Currently:

- 4 key indicators are being monitored.
- 3 key indicators are under development.

KEY INDICATOR SUMMARY TABLE

The summary below is a snapshot of monitoring for key indicators over the past three years. See Appendix A: Summary Boards for more details and supportive indicators.

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Community Safety	KEY INDICATORS			
	Real Crime	54%	60%	56%
	UNDER DEVELOPMENT: Perception of Safety	not analyzed	not analyzed	not analyzed
Housing	KEY INDICATORS			
	Housing Affordability	76% last measured in 2021 Census		
	Vacancy Rate	73%	90%	97%
Homeless-ness	KEY INDICATOR			
	Homelessness – Temporary Relief	not analyzed	44%	32%
Food Security	UNDER DEVELOPMENT: Indicators to be Identified			
Recreation, Culture & Wellness Support	UNDER DEVELOPMENT: Key Indicator(s) to be Identified			

DISCUSSION THEMES



Housing Affordability

- Considering increasing the frequency of data collection for housing affordability indicator, i.e., five-year census data does not provide frequent enough information.
- Consider ways to explore whether people are over-leveraged – i.e., are they actually living sustainably or are they borrowing beyond their means?
- Consider breaking down housing demographics further? How is affordability for people owning versus renting? Are there age or social demographics that are more impacted?
- Nanaimo's current vacancy rate appears good in the data, but need more information is needed about the type of housing that is less available (i.e., is vacancy rate higher or lower for affordable/supportive housing?)
- Consider including living wage as an indicator.
- Seniors are currently struggling with combined costs (rent, bills, and foods). In many cases housed individuals are relying on temporary relief for meals. These issues can be difficult to tease out of the data.



Homelessness

- Supportive indicators could be added to better understand who is experiencing homelessness (e.g., seniors, youth, etc.)
- Actions should seek more opportunities for shelter beds, temporary housing, and permanent housing.
- As we see more extreme weather events occurring (heat/cold/air quality), there is a greater need to monitor homelessness and be ready to be responsive during these extreme events.





DISCUSSION THEMES – CONTINUED



Community Safety

- It is important to monitor the perception gap – actual safety data and people's perceptions of safety may be misaligned.
- Lack of housing in the downtown adds to the perception it is less safe due to less activity and eyes on the street after business hours. Increasing housing will help alleviate some of these issues.
- While domestic assaults are not included in the key indicator, it may still be useful to track this as a supportive indicator to understand stress at home.
- Individual organizations are supporting vulnerable populations. It would be useful to continue to build a shared understanding of all contributions (e.g., conduct a survey to see what groups are doing).



Food Security

- Consider tracking increased need (i.e., food bank usage, community groups, school programs, organizations).
- Consider tracking areas of food available in the community – e.g., victory gardens, community gardens, food forests.



Recreation & Culture & Services

- Include tracking of registrations for recreational facilities and programs in this indicator.
- Consider tracking data on access to healthcare and mental health services.
- The City has been doing positive work to support civic pride and inclusion – there should be more information about this work.





2.5 AN EMPOWERED NANAIMO: RECONCILIATION, REPRESENTATION & INCLUSION



OVERVIEW

The empowered goal is largely about how people feel in their community. While many of the other goal areas collect existing numerical data to analyze progress, the empowered indicators must rely more heavily on asking people for input. There are not currently existing data sets to work from for these indicators. The City is developing processes for collecting information, and in the meantime are tracking supportive indicators to form insights and carry out actions. Currently:

- 3 key indicators are under development.

KEY INDICATOR SUMMARY TABLE

The summary below is a snapshot of monitoring for key indicators over the past three years. See Appendix A: Summary Boards for more details and supportive indicators.

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Equity	KEY INDICATOR			
	UNDER DEVELOPMENT: Key Indicator(s) to be Identified	not analyzed	not analyzed	not analyzed
Civic Engagement	KEY INDICATOR			
	UNDER DEVELOPMENT: Key Indicator(s) to be Identified	not analyzed	not analyzed	not analyzed
Access to Public Spaces & Event	KEY INDICATOR			
	UNDER DEVELOPMENT: Key Indicator(s) to be Identified	not analyzed	not analyzed	not analyzed



DISCUSSION THEMES



Data From Other Organizations

- Other organizations are tracking information from participants/visitors. Partnership with others could help to develop a bigger picture about civic engagement and access to public spaces and programs.



Civic Engagement

- The Apathy is Boring organization is developing higher levels of civic engagement among younger generations.
- Provide a wide variety of engagement tools to reach each demographic.
- Provide both in person and online opportunities. Go to where people are.
- Look to volunteer organizations to understand who is engaging in the public sphere.
- Consider sending out Citizen Satisfaction Surveys.
- Look to the Statistics Canada Quality of Life Framework for potential indicators. It includes a set 91 indicators.



Equity Considerations

- Build equity in City decision making processes (e.g., how to decide where to invest in sidewalks, and where and how the budget is allocated).
- Look to other communities to see how they are monitoring equity.



Access to Public Spaces & Events

- Accessibility considerations include access to washrooms, places to sit, and other user comfort needs.
- RDN Transportation is currently offering free ridership for ages 12 and under with consideration to expand to under 18.
- RDN Transportation is expanding opportunities to pay with card for the bus.
- The Grade 5 Active Pass increases access to Parks, Recreation, and Culture services.
- Consider collecting data on how much people are able to spend on recreation.
- Continue to improve the 2SLGBTQIA+ experience for residents and visitors. Encourage local businesses to become "Rainbow Registered."





2.6 A PROSPEROUS NANAIMO: THRIVING & RESILIENT ECONOMY

OVERVIEW

The prosperous goal is about leveraging the City's unique assets, generating interest and investment in Nanaimo, and creating a great place to live, work, invest, and experience. Currently:

- 2 key indicators are being monitored.

KEY INDICATOR SUMMARY TABLE

The summary below is a snapshot of monitoring for key indicators over the past three years. See Appendix A: Summary Boards for more details and supportive indicators.

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Workforce	KEY INDICATOR			
	Workforce Sufficiency	93%	94%	94%
Employment	KEY INDICATOR			
	Labour Market Performance	125%	94%	96%



KEY DISCUSSION THEMES



Additional Indicator Information

- Connect/link Nanaimo's annual State of the Economy Report with the Monitoring Strategy. This leverages a large number of additional indicators the City is tracking.



Attracting Young Workers to Work and to Stay in Nanaimo

- Young people have a hard time finding work in Nanaimo today.
- Make it more desirable for young people to live in Nanaimo and access services by providing transit and active transportation infrastructure.
- Provide more health care and childcare services to support people and families.
- Create jobs in recreation, tourism, and the arts industries.
- Improve perception of opportunity so youth plan to stay in the community long-term.



Supporting Local Business

- Continue to find ways to support and encourage entrepreneurship.
- Become more self-sufficient by supporting Canadian and local businesses.
- Ensure VIU programming aligns with the needs of the local economy.
- Consider how remote work is impacting the labour supply.



Develop Infrastructure to Support Business and Culture

- Invest in more/larger arts and culture venues.
- Provide more small-scale commercial spaces for start-up businesses in the Downtown and other areas.



Wages & Industry Profile

- Consider wages/income as a supportive indicator to better understand the types of jobs and opportunities people are getting.
- Support a healthy mix of economic driver industries.
- Determine how Vancouver Island salaries compare to other locations to attract the best people.

TRANSIT FLEET
SUSTAINABILITY
INCREASED
RIDERSHIP

ACTION.

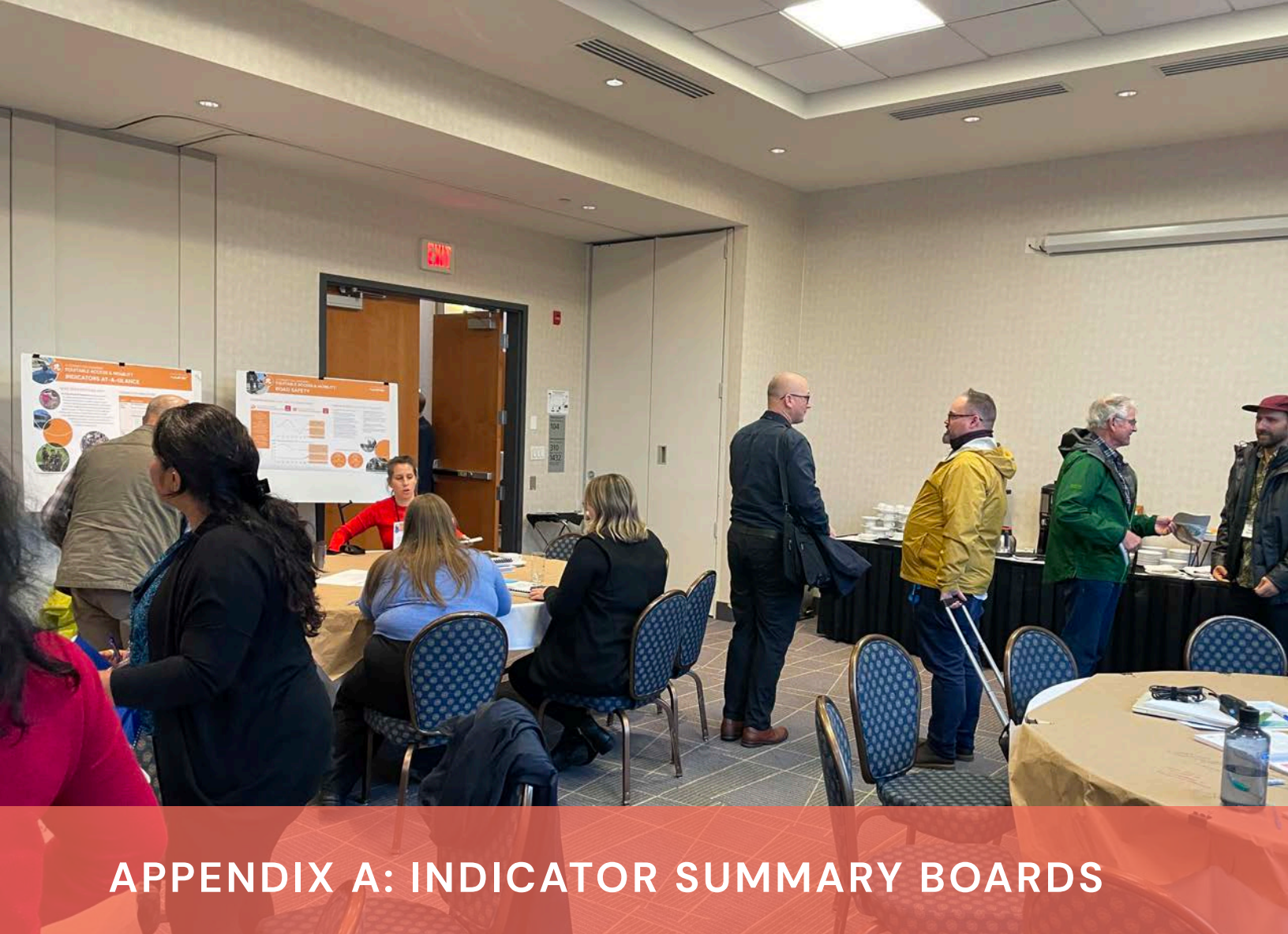


ELDER
Knowledge.

NATURAL
WATER
BALANCE

BIODIVERSITY
GIS MONITORING

RAIL SERVICE
TRANSPORT
EMISSIONS



APPENDIX A: INDICATOR SUMMARY BOARDS

The following pages include the posters shared at the Monitoring Matters workshop.

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MONITORING STRATEGY: THE NANAIMO MONITORING BAR



TELL ME MORE: WHAT IS THE NANAIMO MONITORING BAR?

The **Nanaimo Monitoring Bar** is an annual summary of progress on the **23 Key Indicators**. The aim is to stay in the centre, the “sweet spot” where we are meeting our social foundations while living within our ecological ceiling.

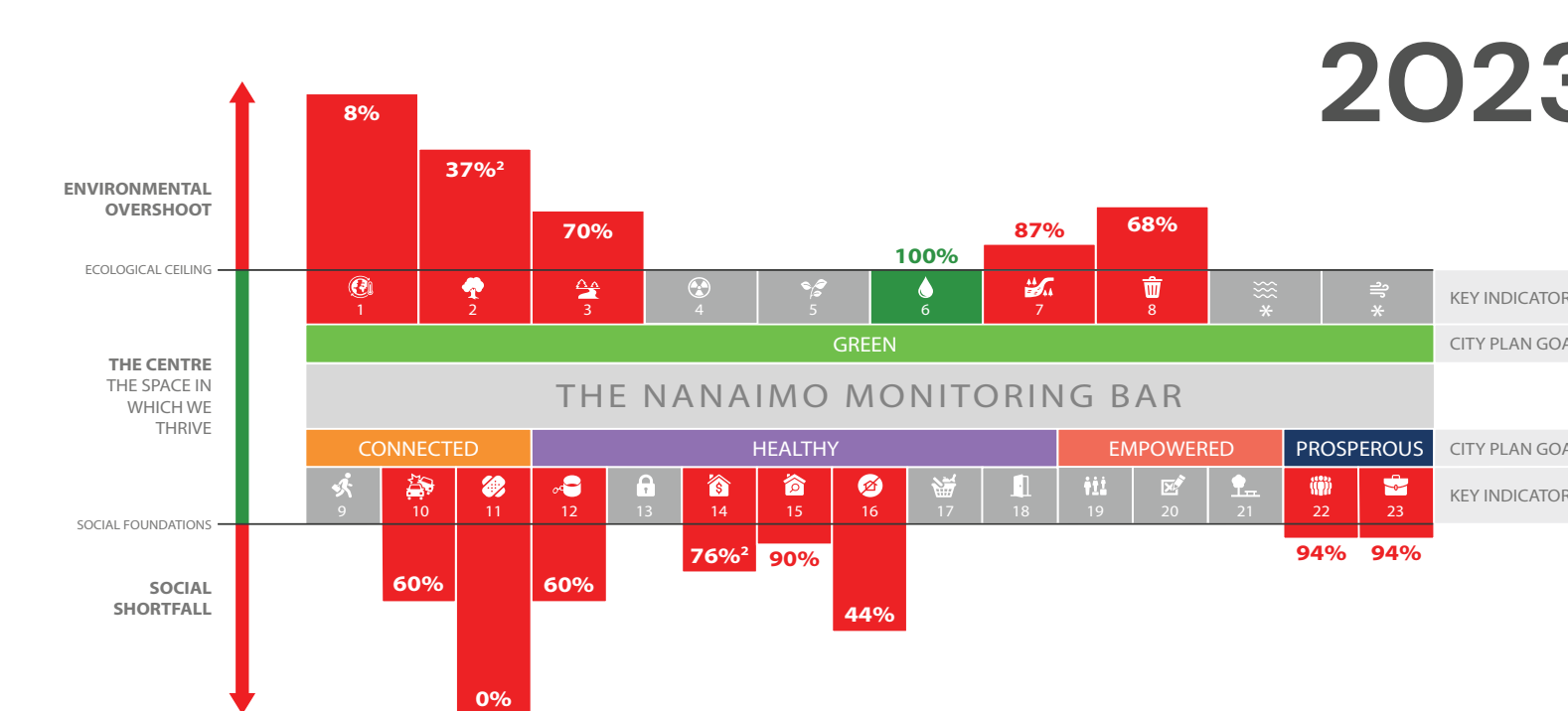
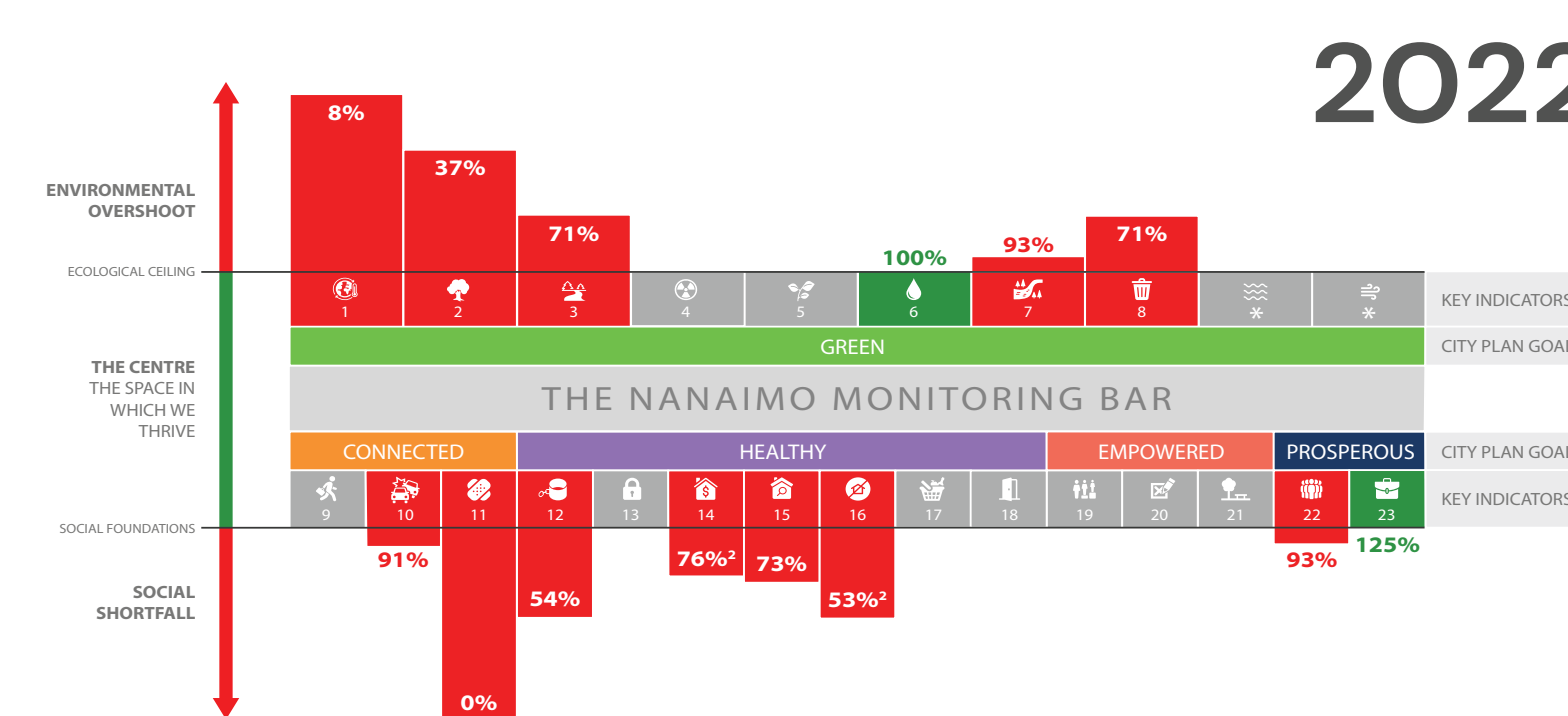
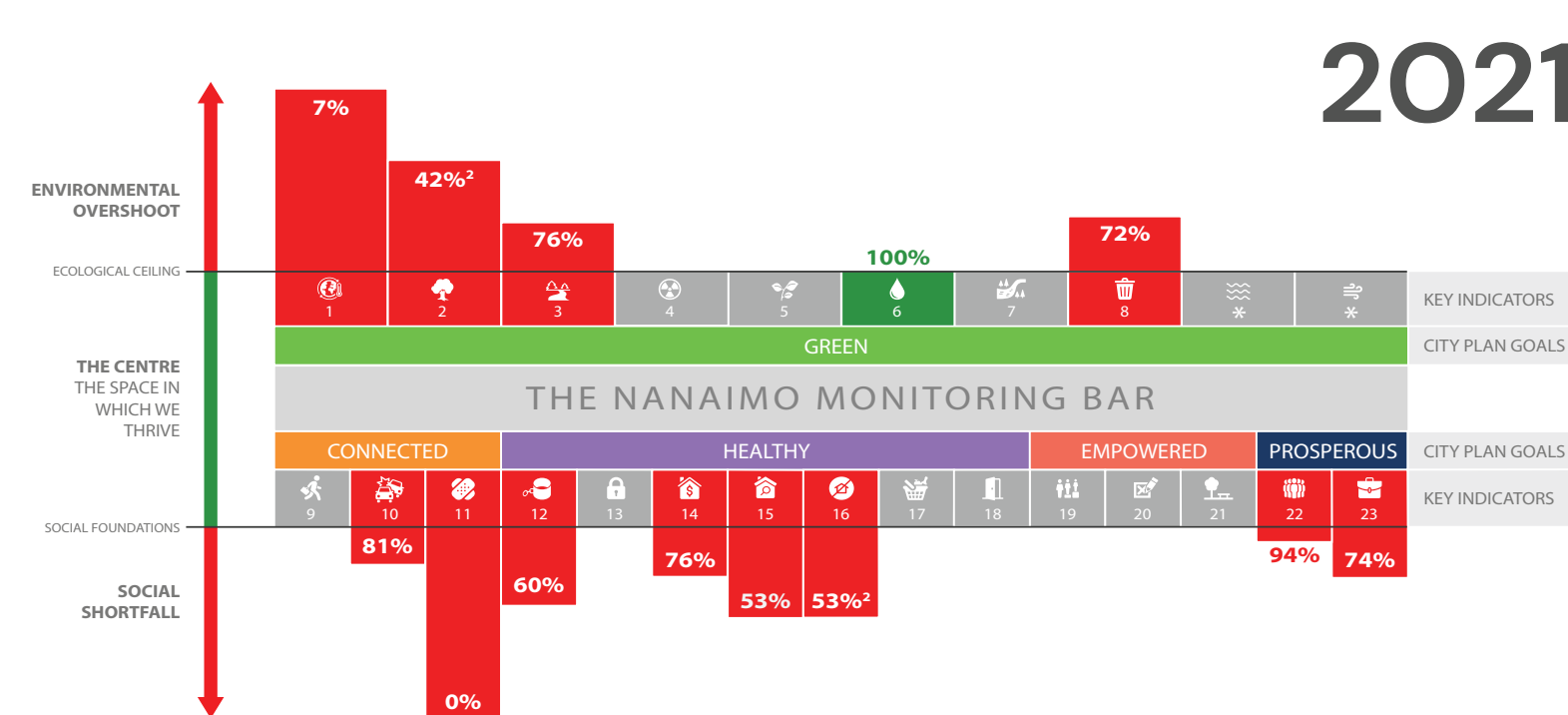
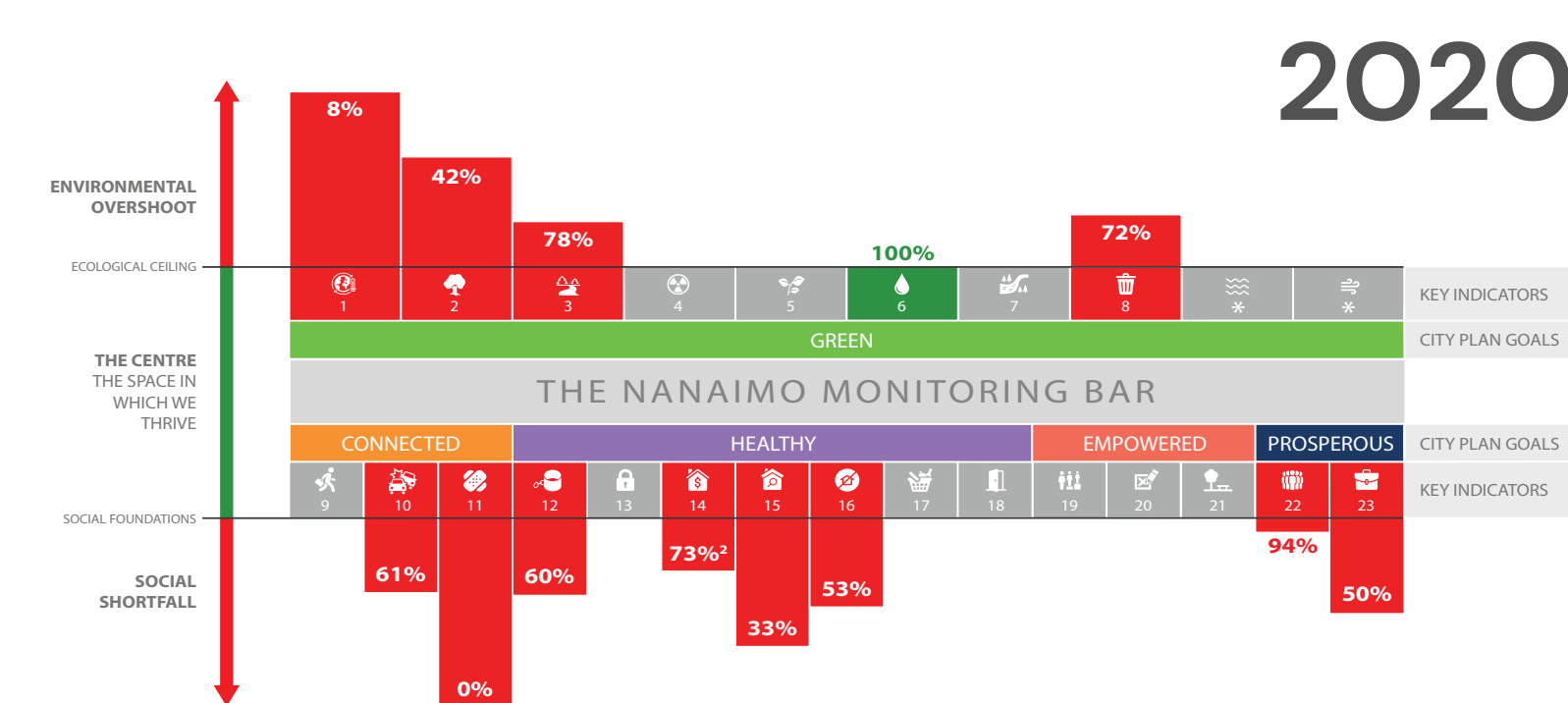
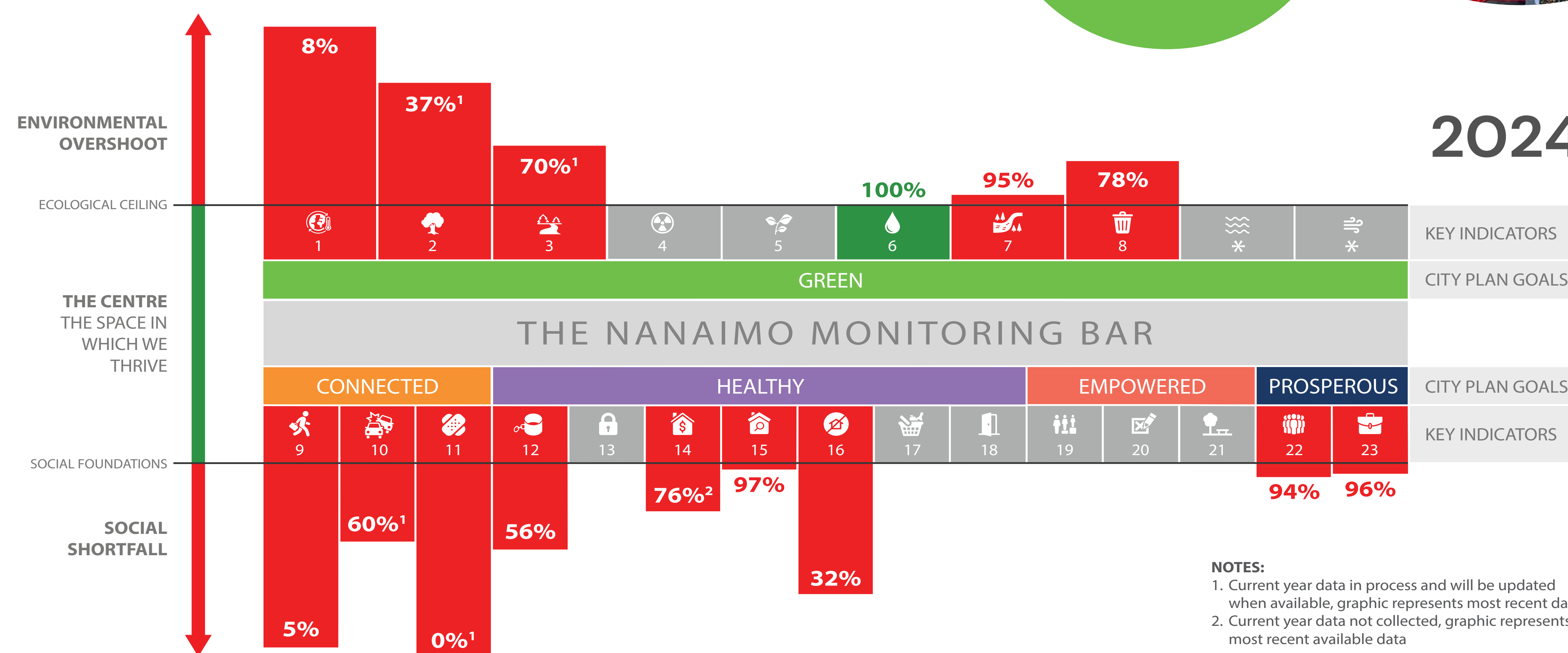
The Monitoring Bar helps illustrate the challenges of staying inside our desired boundaries from both top and bottom simultaneously. It recognizes where we are doing well and where we need to improve. We can use it to view our progress over time so that our actions propel us towards our ultimate goals.

- Green (≥100%)**
means we are operating sustainably
- Red (<100%)**
shows we are transgressing into environmental overshoot or social shortfall. The closer we are to 100%, the closer we are to our goals
- Grey** indicates we're still gathering data

LIST OF KEY INDICATORS

Icon	#	Indicator
	1	Community Greenhouse Gas Emissions
	2	Tree Canopy Coverage – Areas with Sufficient Tree Canopy
	3	Fresh Water Quality
	4	Chemical Pollution
	5	Biodiversity
	6	Sufficiency of Reservoir Supply
	7	Environmental Flow
	8	Municipal Residential Waste Diversion
	*	Ocean Health
	*	Air Quality
	9	Access to Basic Daily Needs by Active Transportation (Walking)
	10	Traffic-Related Fatalities
	11	Traffic-Related Injuries

Icon	#	Indicator
	12	Real Crime
	13	Perception of Safety
	14	Housing Affordability
	15	Vacancy Rate
	16	Homelessness – Temporary Relief
	17	Food Security
	18	Recreation, Culture & Wellness Support
	19	Equity
	20	Civic Engagement
	21	Access to Public Spaces & Events
	22	Workforce Sufficiency
	23	Labour Market Performance





A GREEN NANAIMO: RESILIENT & REGENERATIVE ECOSYSTEMS INDICATORS AT-A-GLANCE



WHAT DOES CITY PLAN SAY?

A **Green Nanaimo** is about how we can stay within our ecological limits while meeting the needs of all. It is about advancing collective knowledge, living in harmony with our environment, and responding to and reducing the impacts of climate change, while protecting natural systems, people, businesses, and infrastructure. It means making decisions that prioritize a resilient and regenerative environment, moving us towards a city that gives back to our natural world rather than taking from it. A Green Nanaimo recognizes and embraces its role as a sustainable city that helps maintain what we value in our larger region and beyond.

GREEN INDICATORS

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Climate Change	KEY INDICATOR			
	Community Greenhouse Gas (GHG) Emissions	8%	8%	8%
	SUPPORTIVE INDICATORS			
	<ul style="list-style-type: none">▶ Community GHG emissions (tCO₂e)▶ GHG emissions from buildings and infrastructure (tCO₂e)▶ GHG emissions from transportation (tCO₂e)▶ GHG emissions per capita (tCO₂e/person)▶ Corporate GHG emissions (tCO₂e)			
Land Use & Land Health	KEY INDICATOR			
	Tree Canopy Coverage – Areas with Sufficient Tree Canopy	37%	not analyzed	data pending
	SUPPORTIVE INDICATOR			
	<ul style="list-style-type: none">▶ City-wide tree canopy coverage			
Waterway Health	KEY INDICATOR			
	Fresh Water Quality	71%	70%	data pending

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Chemical Pollution	KEY INDICATOR			
	Fresh Water Quality (uses same indicator as Waterway Health)	71%	70%	data pending
Biodiversity	UNDER DEVELOPMENT: Indicators to be Identified			
Water Resources	KEY INDICATORS			
	Sufficiency of Reservoir Supply	100%	100%	100%
	Environmental Flow	93%	87%	95%
	SUPPORTIVE INDICATORS			
	<ul style="list-style-type: none">▶ Number of days water level at Jump Lake is between 31% and 35%▶ Annual total water consumption (cu.m)▶ Average water consumption per person per day (liters/person/day)▶ Residential water consumption per person (liters/person/day)			
Waste	KEY INDICATOR			
	Municipal Residential Waste Diversion	71%	68%	78%
	SUPPORTIVE INDICATOR			
	<ul style="list-style-type: none">▶ Annual household waste sent to landfill (kg/household)			
Ocean Health	NOT CURRENTLY MONITORING: Outside Municipal Jurisdiction			
Air Quality	NOT CURRENTLY MONITORING: Outside Municipal Jurisdiction			

WHAT DO SUSTAINABILITY SCORE PERCENTAGES MEAN?

≥ 100%	We are meeting our Goal and operating sustainably	< 100%	We are not yet meeting our Goal. The closer the number is to 100%, the closer we are to the Goal
--------	---	--------	--

REMEMBER: Goals are what we work towards. They are aspirational. It is okay if we're not meeting them yet. As we complete actions, we hope to see the Key Indicators moving closer towards the 100% threshold that shows we are achieving our Goal.



A GREEN NANAIMO: RESILIENT & REGENERATIVE ECOSYSTEMS CLIMATE CHANGE

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #1: COMMUNITY GREENHOUSE GAS (GHG) EMISSIONS

2024
SUSTAINABILITY
SCORE
8%

tCO₂e = tonnes
of carbon dioxide
equivalent

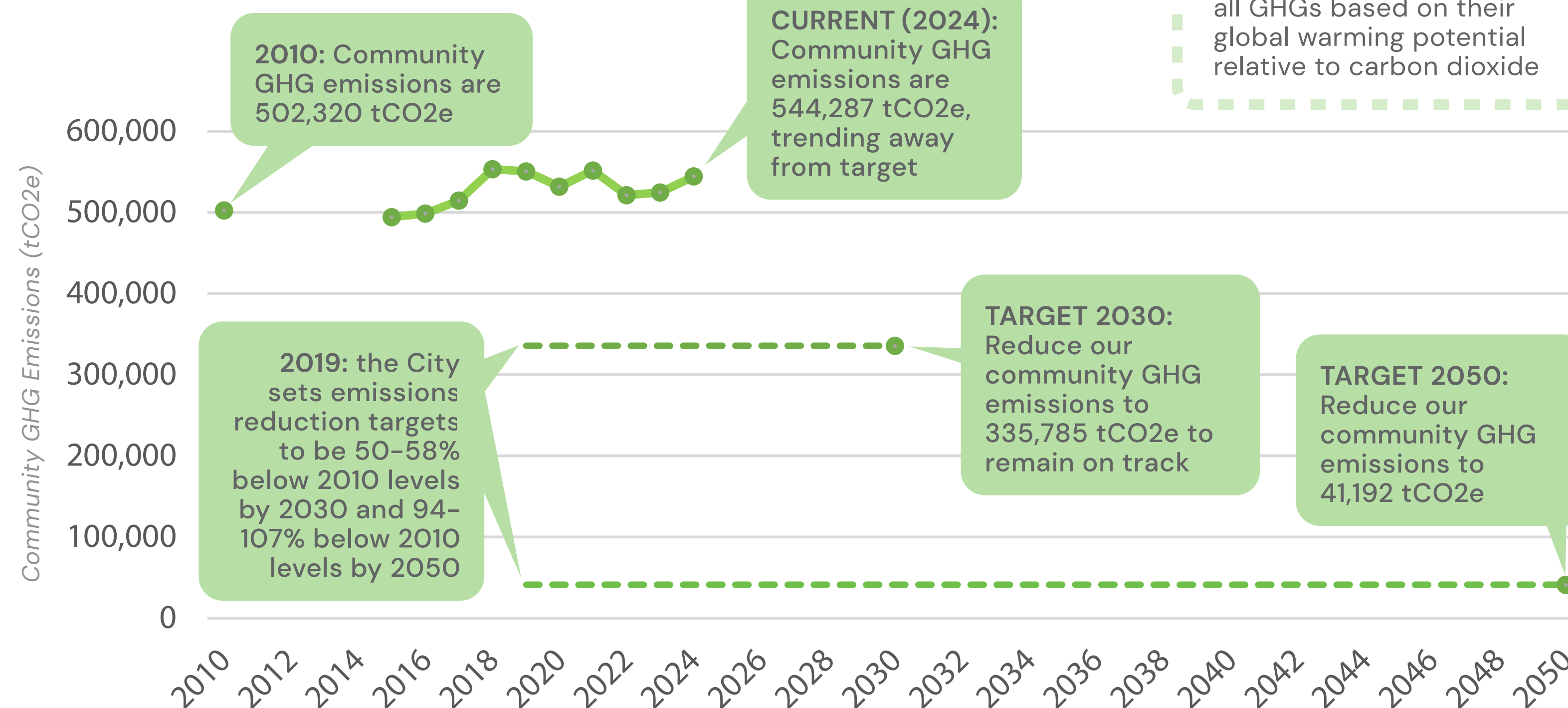
This is the standard unit
used to measure and
compare the impact of
all GHGs based on their
global warming potential
relative to carbon dioxide

WHY?
Do our part in limiting
global warming and
avoiding catastrophic
climate change

HOW?
Annual community
emissions inventory
from the Regional
District of Nanaimo

END GOAL
Community GHG
emissions at least
94% below 2010
levels by 2050

WHAT ARE WE SEEING SO FAR?



SUPPORTIVE INDICATORS

Community
GHG emissions
(tCO₂e)

544,287
in 2024

UP from
524,251 in
2023

GHG
emissions
from buildings and
infrastructure (tCO₂e)

135,971
in 2024

UP from
123,865 in
2023

GHG
emissions
from transportation
(tCO₂e)

325,113
in 2024

UP from
320,730 in
2023

GHG
emissions per
capita
(tCO₂e/person)

4.9
in 2024

UP from
4.8 in
2023

Corporate
GHG emissions
(tCO₂e)

5,165
in 2024

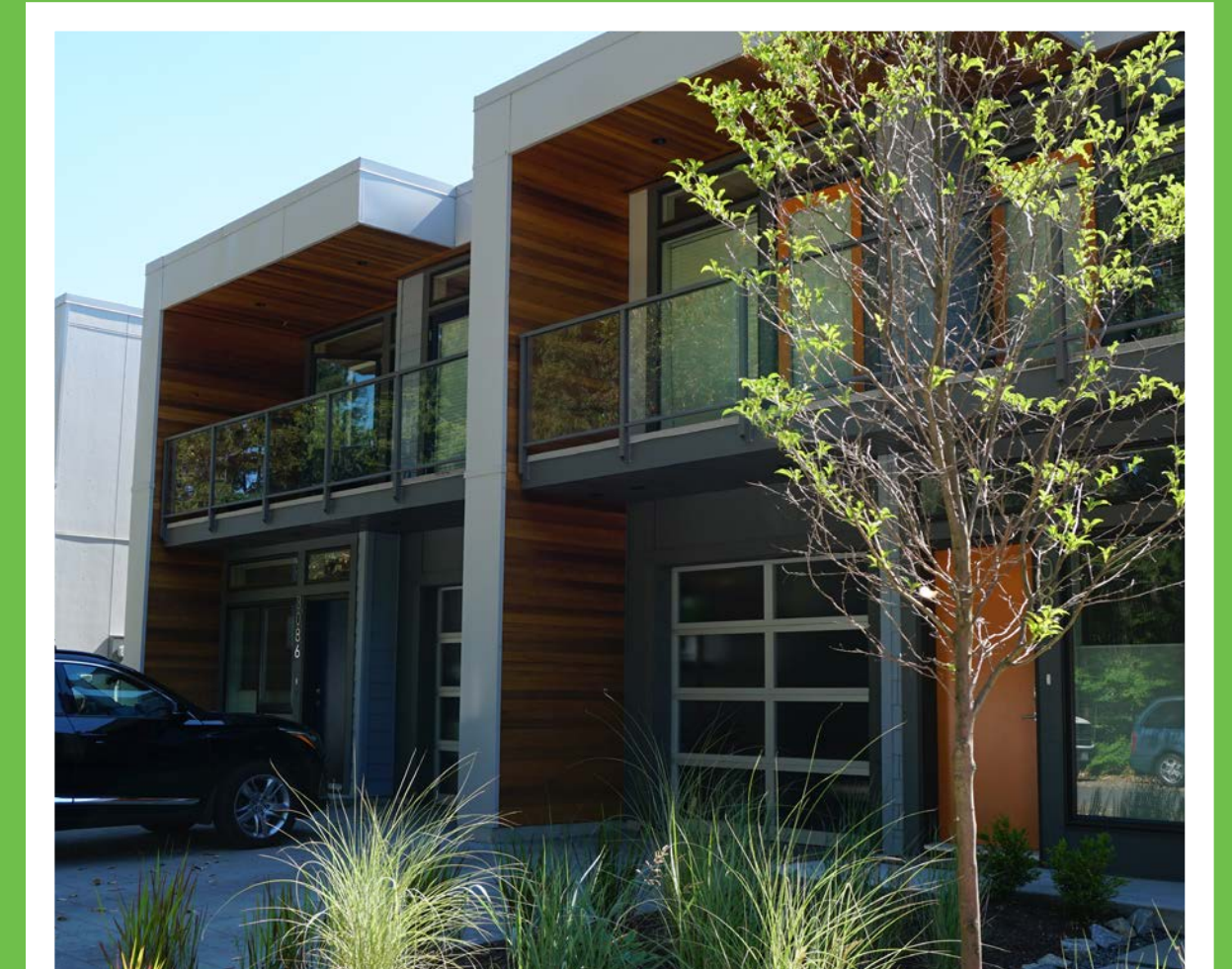
DOWN from
5,287 in
2023

TAKING ACTION: WHAT ARE WE DOING?

- ▶ Include low emission and energy efficient technologies in City-owned buildings
- ▶ Require new buildings to meet the top step of the Zero Carbon Step Code, six years in advance of Province-wide implementation
- ▶ Support residents in switching their existing home's heating system from fossil fuels to energy efficient electric heat pumps through financing, rebates, and a home retrofit support program
- ▶ Conduct a City fleet electrification study
- ▶ Development permit guidelines have been updated to include energy, climate, and water efficiency from a site and building design perspective
- ▶ Require electric vehicle charging infrastructure in all new residential (and most commercial) buildings and provide rebates to homeowners, apartment owners, and strata corporations for installing electric vehicle chargers
- ▶ Develop strategies to respond to climate change impacts such as sea level rise, wildfire, and extreme heat

ACTIONS AT WORK: P.A.C.E FINANCING PROGRAM

The Nanaimo Property Assessed Clean Energy (PACE) Home Energy Retrofit Financing program provides interest free loans to help homeowners complete energy-saving upgrades, supporting progress towards emission reductions targets.





A GREEN NANAIMO: RESILIENT & REGENERATIVE ECOSYSTEMS LAND USE & LAND HEALTH

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #2: TREE CANOPY COVERAGE – AREAS WITH SUFFICIENT TREE CANOPY

2022
SUSTAINABILITY
SCORE
37%

WHY?

Use lands wisely and support the wellbeing of all living beings

HOW?

GIS high resolution imagery and remote sensing information

END GOAL

Every monitoring area has at least a 30% tree canopy coverage

SUPPORTIVE INDICATORS

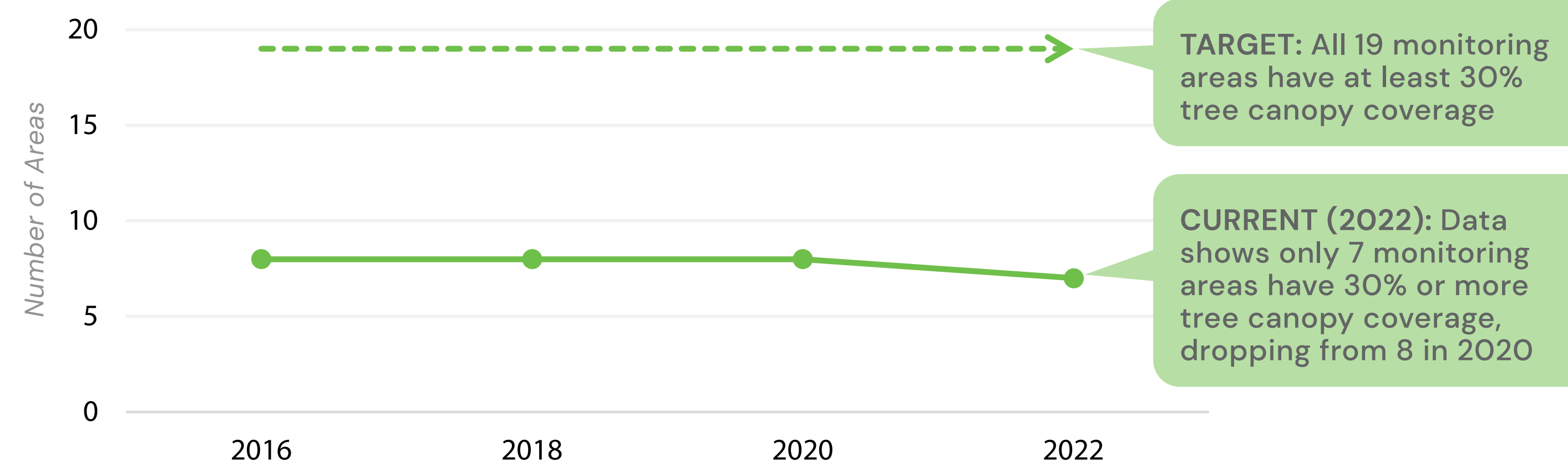
City-wide tree canopy coverage (including Saysutshun)

33%

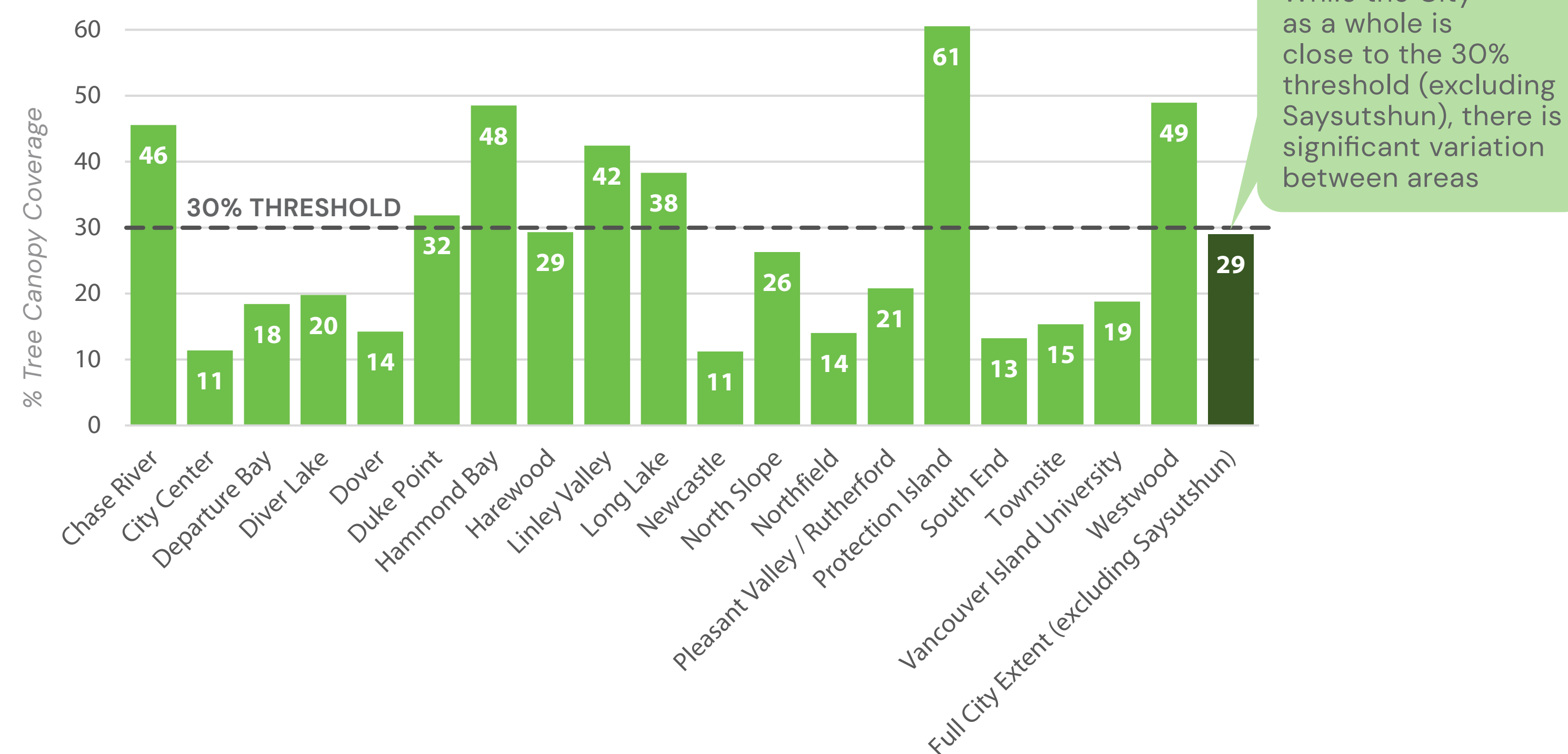
percent of land area

DOWN
from 34%
in 2022

WHAT ARE WE SEEING SO FAR?



WHAT AREAS ARE/ARE NOT MEETING THE 30% THRESHOLD?



TAKING ACTION: WHAT ARE WE DOING?

- **Conduct an inventory and valuation of the City's natural assets** (e.g., creeks/streams, wetlands, forests) and incorporate these into the asset management program to protect and maintain their function
- **Continue the Tree Voucher program** with periodic reviews and adjustments to reflect current costs, uptake, and best practices
- **Support and facilitate stewardship volunteers and organizations** to restore and improve natural park assets
- **Prepare a Brownfield Strategy** to identify programs and actions to facilitate brownfield redevelopment, including financial and non-financial incentives

USING COMPUTER VISION TO MEASURE TREE CANOPY COVERAGE

Traditionally, assessing tree canopy coverage took a lot of time. Emerging AI is making it easier to map, track, and assess tree canopy changes. Every 2 years, the City will use these tools to see assess changes in our tree canopy.





A GREEN NANAIMO: RESILIENT & REGENERATIVE ECOSYSTEMS WATERWAY HEALTH / WASTE

Annual household waste sent to landfill

229
kg / household

UP from 220 kg in 2022

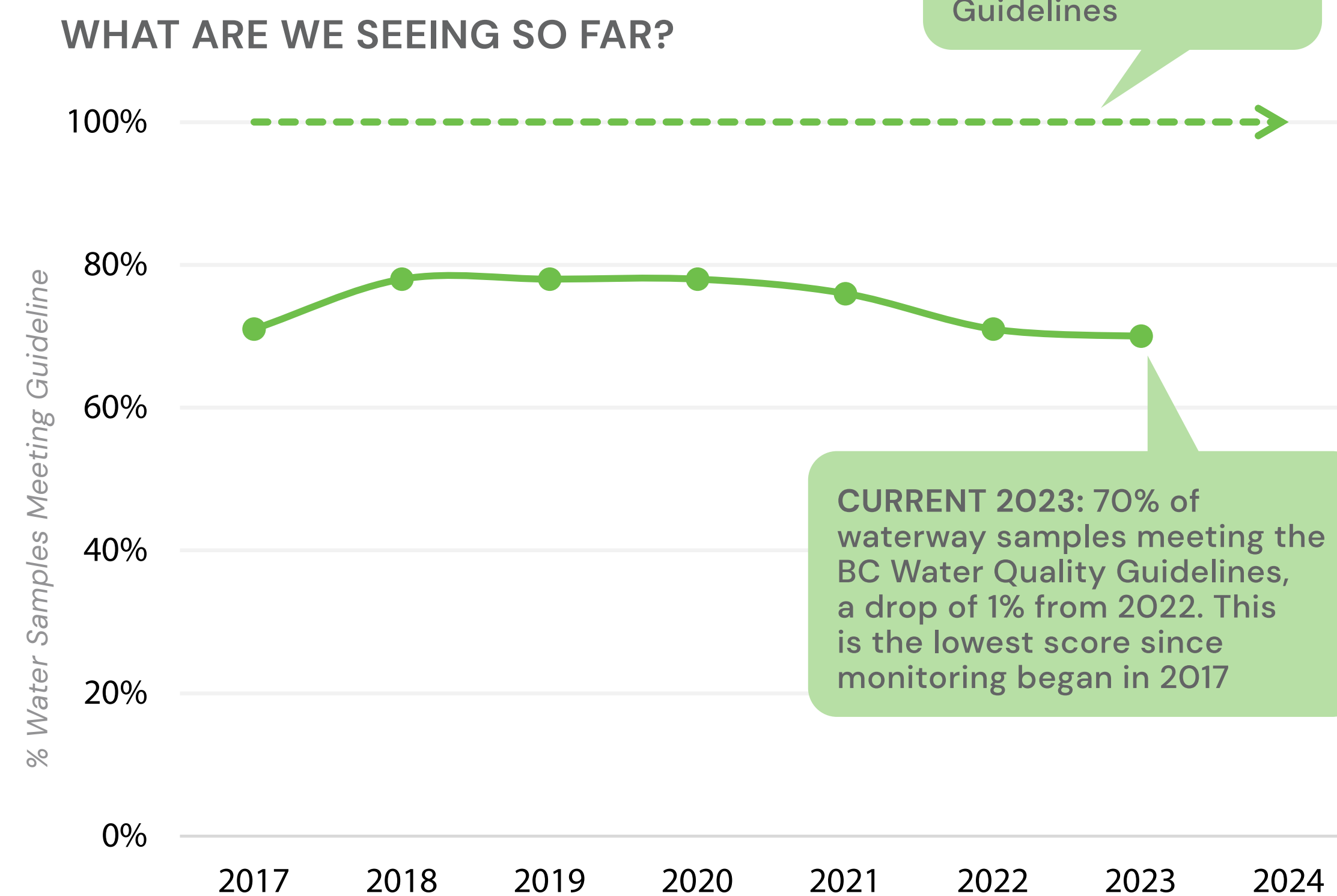
KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #3: FRESH WATER QUALITY

2023 SUSTAINABILITY SCORE
70%

TARGET: 100% of waterways selected for monitoring meet the BC Water Quality Guidelines



WHY?

Protect the region's water resources and support informed decisions

HOW?

Water samples are collected and analyzed through the RDN's Drinking Water and Watershed Program annually

END GOAL

100% of water samples meet the BC Water Quality Guidelines

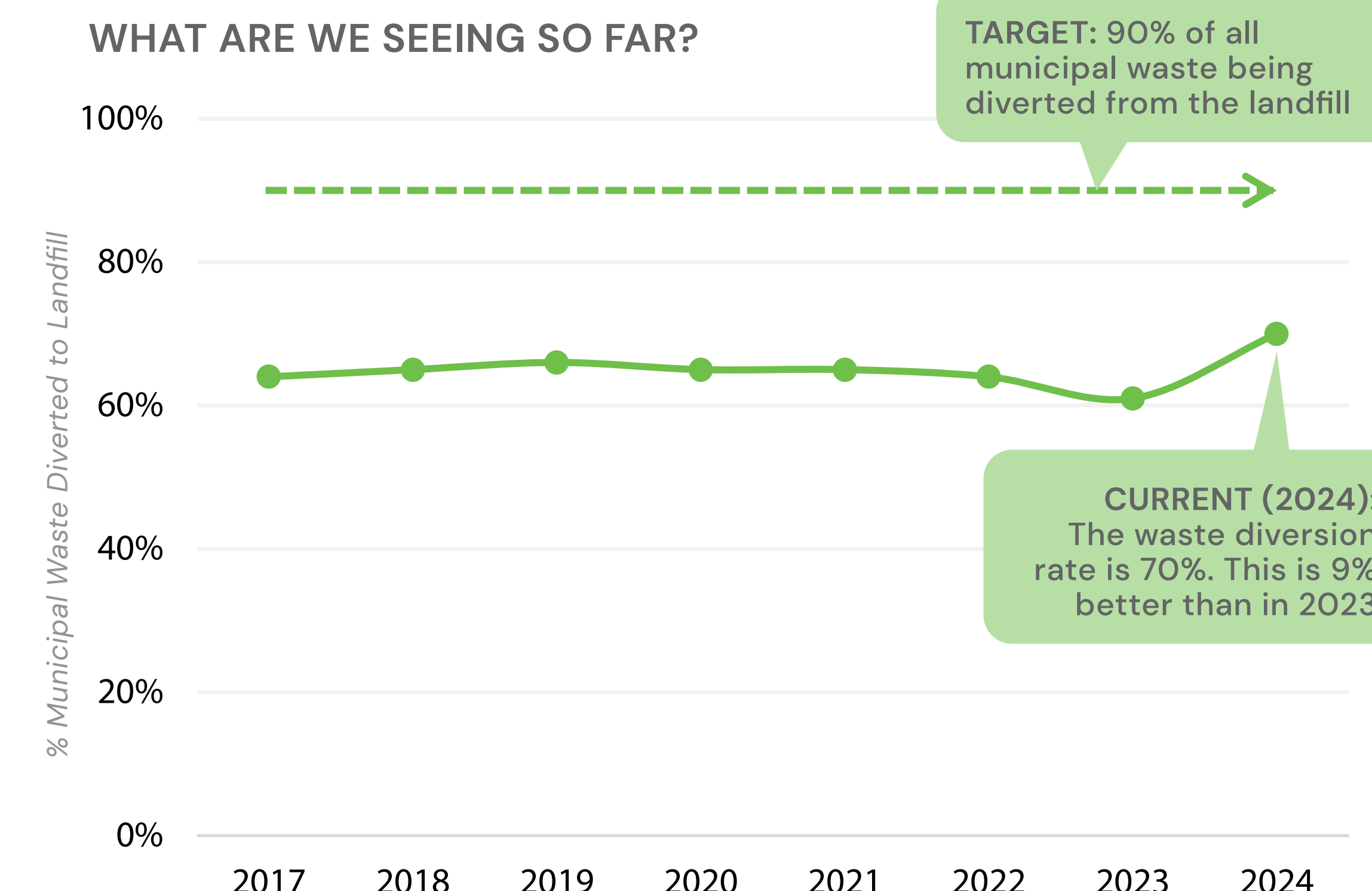


KEY INDICATOR #8: MUNICIPAL RESIDENTIAL WASTE DIVERSION

2024 SUSTAINABILITY SCORE
78%

SUPPORTIVE INDICATOR

TARGET: 90% of all municipal waste being diverted from the landfill



WHY?

To support the regional goal of 90% municipal waste reduction by 2029

HOW?

Monitor the residential waste diversion rate per year and divide the score by 90%

END GOAL

Achieve municipal residential waste diversion rates at or above 90%

TAKING ACTION: WHAT ARE WE DOING?

- ▶ Continue to support the Regional District of Nanaimo's Drinking Water and Watershed Protection Technical Advisory Committee
- ▶ Continue grant programs such as the Community Watershed Restoration Grant, to support community watershed restoration and enhancement programs
- ▶ Apply the most current erosion control standards for all City capital projects and approved utilities, works within statutory and road rights-of-way, and works taken over by the City related to private development

TAKING ACTION: WHAT ARE WE DOING?

- ▶ Working with organizations like the Circular Cities and Regions Initiative and the Carbon Disclosure Project to promote circular economy activities related to reuse, repair, shared, and recycled content
- ▶ Continuing Zero Waste education campaigns such as Waste Reduction Week, Single-Use Item Reduction, and Green Giving
- ▶ Expanding City events such as Reuse Rendezvous and Trunk Sale to promote Zero Waste
- ▶ Developing Zero Waste public events as part of a waste reduction effort and experiential community education program



A GREEN NANAIMO: RESILIENT & REGENERATIVE ECOSYSTEMS WATER RESOURCES

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #6: SUFFICIENCY OF RESERVOIR SUPPLY

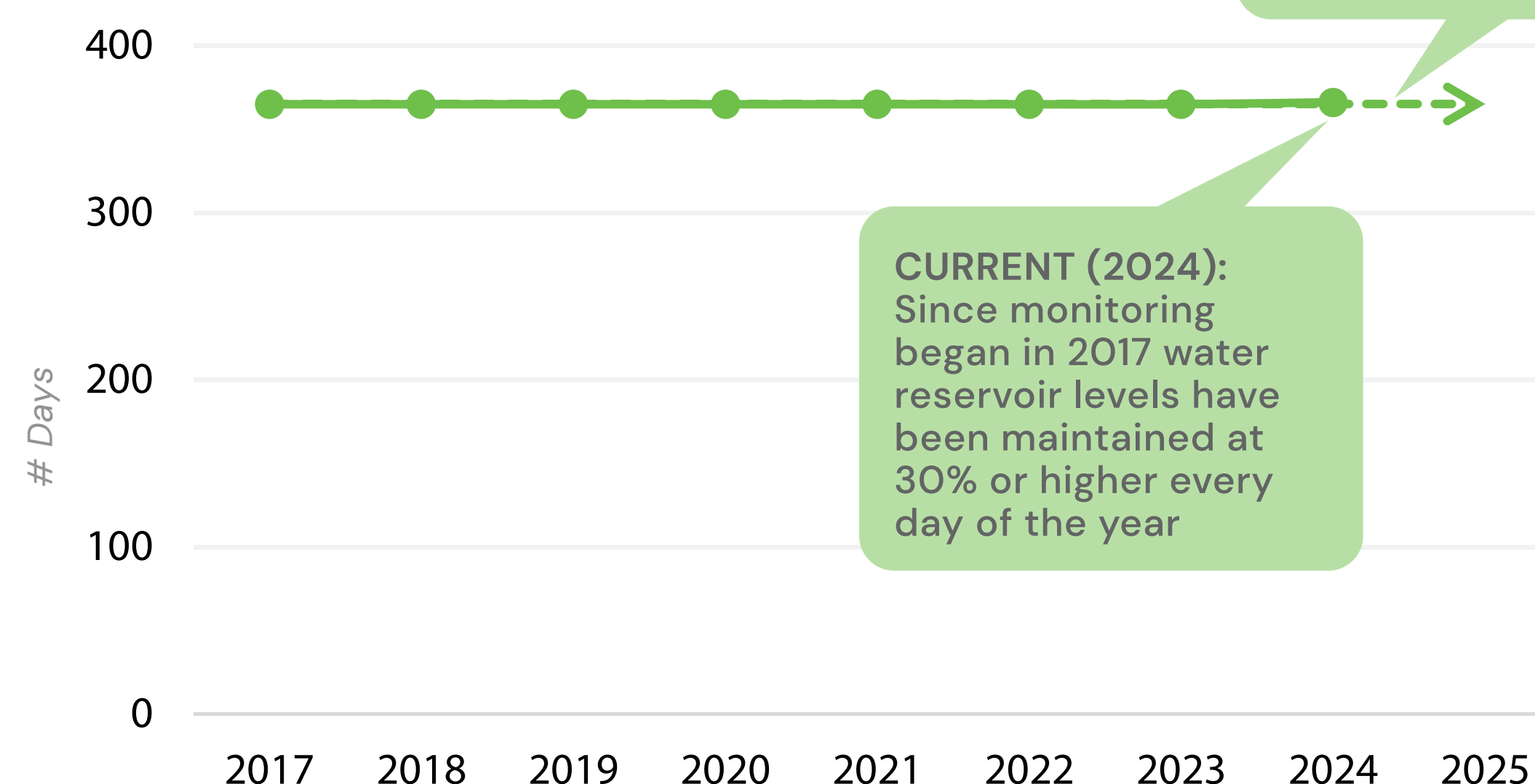
2024
SUSTAINABILITY
SCORE
100%

WHY?
Ensure there is enough drinking water to sustain our community

HOW?
Record each day's water capacity and confirm it is over the 30% threshold

END GOAL
Water level at Jump Lake is maintained at minimum 30% 365 days per year

WHAT ARE WE SEEING SO FAR?



TARGET: Water reservoir level is at 30% or above 365 days per year

CURRENT (2024): Since monitoring began in 2017 water reservoir levels have been maintained at 30% or higher every day of the year

SUPPORTIVE INDICATORS

Number of days Jump Lake water level is between 31% - 35%

0

days in 2024

DOWN from 9 days in 2022

Annual total water consumption

13,178,785
cubic meters in 2024

DOWN from 13,656,315 m³ in 2023

Average water consumption per person per day

325
liters/person in 2024

DOWN from 346 liters in 2023

Residential water consumption per person

179
liters/person in 2024

DOWN from 190 liters in 2023

Monitoring watches for days the reservoir dips to 31% to 35% capacity which can then trigger actions to keep it above the 30% threshold



KEY INDICATOR #7: ENVIRONMENTAL FLOW

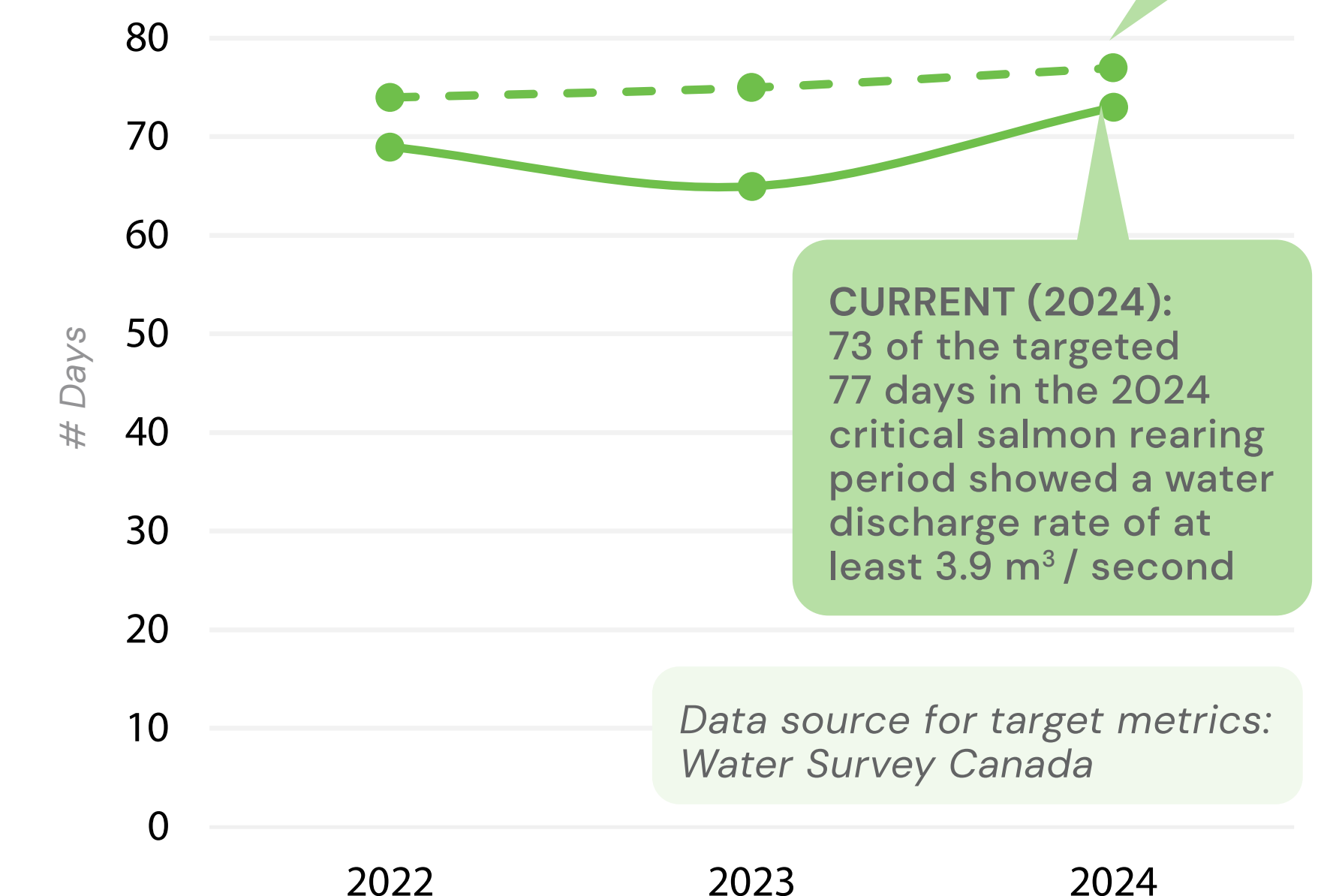
2024
SUSTAINABILITY
SCORE
95%

WHY?
To support salmon rearing habitat in the Nanaimo River

HOW?
City staff annually review Water Survey Canada's real time discharge data

END GOAL
A water discharge rate of 3.9 m³ / second for the target number of days in the monitoring window

WHAT ARE WE SEEING SO FAR?



CURRENT (2024): 73 of the targeted 77 days in the 2024 critical salmon rearing period showed a water discharge rate of at least 3.9 m³ / second

Data source for target metrics: Water Survey Canada

TARGET: Number of days in the critical salmon rearing period (third Friday of August to October 31) that should have a water discharge rate at or above 3.9 m³ / second

TAKING ACTION: WHAT ARE WE DOING?

- ▶ **Implementing the Water Supply Strategy** which uses current climate science to estimate water supply storage and distribution infrastructure needed to meet future growth
- ▶ **Supporting the Regional District of Nanaimo's Drinking Water and Watershed Protection Technical Advisory Committee**
- ▶ **Continuing the City's Water Saving Rebate Programs** to further reduce water consumption
- ▶ **Conducting an inventory and valuation of the City's natural assets** (creeks/streams, wetlands, forests) and incorporating these into the asset management program
- ▶ **Reviewing and prioritizing Southtown water supply bottleneck**
- ▶ **Constructing new reservoirs at Langara Drive and Vanderneuk Road** to support future growth and resilience



A CONNECTED NANAIMO: EQUITABLE ACCESS & MOBILITY INDICATORS AT-A-GLANCE

WHAT DOES CITY PLAN SAY?



A Connected Nanaimo allows people to easily access what matters to them. Everyone needs to be able to get around safely, equitably, and comfortably. Complete, compact neighbourhoods that provide daily needs closer to home support more walking, rolling, and cycling. A well linked multi-modal transportation system provides more choices for traveling through our city and beyond. A Connected Nanaimo means access and mobility for everyone.



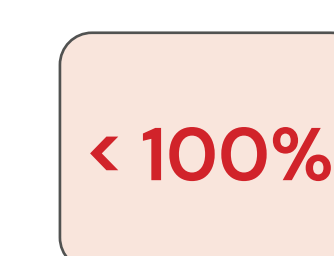
CONNECTED INDICATORS

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Car-Free Daily Needs	KEY INDICATORS			
	Access to Daily Needs by Walking	not analyzed	not analyzed	5%
	UNDER DEVELOPMENT: Access to Daily Needs by Other Modes	not analyzed	not analyzed	not analyzed
	SUPPORTIVE INDICATORS			
Road Safety	► Transportation by mode - commuting by car			
	► Transportation by mode - commuting by transit			
	► Transportation by mode - commuting by walk			
	► Transportation by mode - commuting by bike			
	► Distance driven (km/person/day)			
Car-Free Daily Needs	► Vehicle ownership			
	KEY INDICATORS			
	Traffic Related Fatalities	91%	60%	data pending
	Traffic Related Injuries	0%	0%	data pending
Road Safety	SUPPORTIVE INDICATORS			
	► Number of traffic-related fatalities			
Car-Free Daily Needs	► Number of traffic-related injuries			

WHAT DO SUSTAINABILITY SCORE PERCENTAGES MEAN?



We are meeting our Goal and operating sustainably



We are not yet meeting our Goal. The closer the number is to 100%, the closer we are to the Goal

REMEMBER: Goals are what we work towards. They are aspirational. It is okay if we're not meeting them yet. As we complete actions, we hope to see the Key Indicators moving closer towards the 100% threshold that shows we are achieving our Goal.



A CONNECTED NANAIMO: EQUITABLE ACCESS & MOBILITY CAR-FREE DAILY NEEDS

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #9:

ACCESS TO BASIC DAILY NEEDS BY WALKING

Current method measures walking routes. In future years bike routes will also be measured.

2024
SUSTAINABILITY
SCORE
5%

WHY?

So everyone can access their basic daily needs by walk, bike, or transit

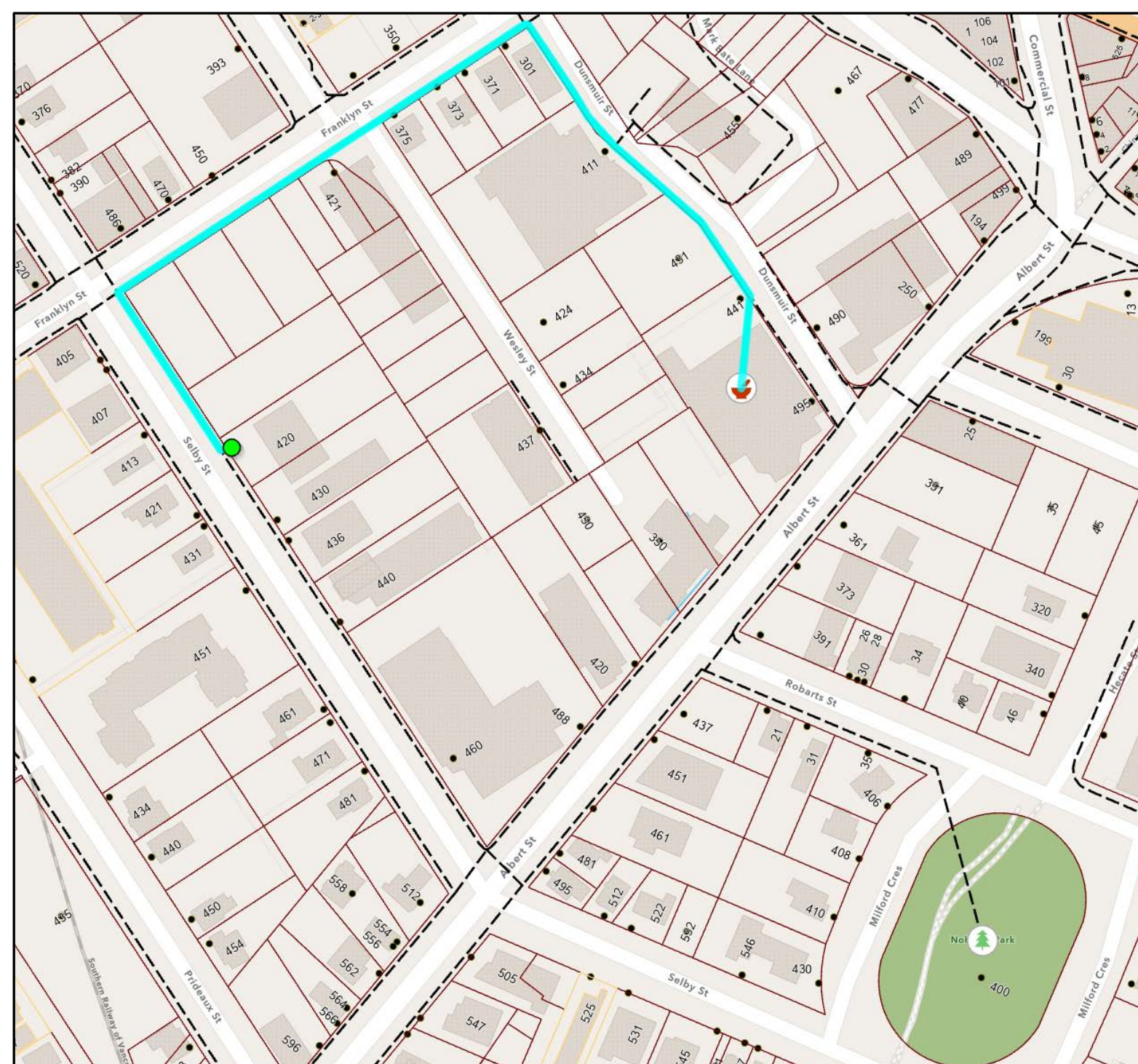
HOW?

GIS model is under development to map routes between origins and destinations

END GOAL

100% of residents could reasonably and safely walk, bike, or bus to basic daily needs

WHAT DOES THE GIS MODEL DO?



Identify Origin Locations:

- ▶ 26,000 residential properties throughout the City

Identify Basic Needs Destinations:

- ▶ Schools
- ▶ Parks and green space
- ▶ Pharmacies
- ▶ Grocery stores

Identify Safe Pedestrian Routes between Origins and Destinations:

- ▶ Concrete sidewalks
- ▶ Marked and unmarked crosswalks

Identify potential connections / barriers and model future scenarios to see how they impact connectivity

TAKING ACTION: WHAT ARE WE DOING?

- ▶ Adding bike parking / end of trip facilities around key trip generators
- ▶ Illuminating the E & N Trail starting from Northfield Road north
- ▶ Creating a Linley Valley Park Greenway East-West Route as an accessible east-west route between Rutherford Road and Linley Road / Hammond Bay Road
- ▶ Creating an Off Bowen Road Active Mobility Route from East Wellington to Buttertubs, starting with the section between East Wellington Road and Buttertubs Drive when redevelopment of adjacent land occurs
- ▶ Adding Third Street Pedestrian and Cycling Facilities from Watfield Avenue to Pine Street
- ▶ Adding a Downtown Transit Hub to improve connectivity between Downtown and surrounding neighbourhoods and Urban Centres
- ▶ Completing Country Club Urban Centre mobility upgrades
- ▶ Engaging with the Advisory Committee for Accessibility and Inclusion so that the City's mobility infrastructure supports all users
- ▶ Working with School District 68 to create Active School Travel Plans that build life skills and support healthy and sustainable mobility
- ▶ Undertaking a broad-scale review of how the City manages parking, including:
 - i) implementation of virtual pay options across downtown
 - ii) the reintroduction of pay-parking in areas where meters were lost to vandalism and
 - iii) City-led establishment of Transit-Oriented Area Parking Requirements Downtown

SUPPORTIVE INDICATORS

Transportation by mode – commuting by car

86.8%
in 2021

UP from 85.6% in 2016

Transportation by mode – commuting by transit

4.0%
in 2021

DOWN from 4.1% in 2016

Transportation by mode – commuting by walk

5.2%
in 2021

DOWN from 6.4% in 2016

Transportation by mode – commuting by bike

1.4%
in 2021

DOWN from 1.6% in 2016

Census data, collected every 5 years, illustrates broad trends in transportation choices. NOTE: 2021 census data likely impacted by the COVID-19 pandemic

Distance driven (km/person/day)

14 km
in 2011

Comparable data not available

As basic needs become more accessible by walk, bike, or transit, distance driven should trend downwards

Vehicle ownership (number of vehicles owned in the City)

58,595
in 2024

UP from 57,261 in 2023

The desired target is one personal vehicle per private dwelling



A CONNECTED NANAIMO: EQUITABLE ACCESS & MOBILITY ROAD SAFETY

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #10: TRAFFIC RELATED FATALITIES

2023
SUSTAINABILITY
SCORE
60%



KEY INDICATOR #11: TRAFFIC RELATED INJURIES

2023
SUSTAINABILITY
SCORE
0%

WHY?

So everyone can move safely in their community

HOW?

City vets annual data on traffic related fatalities and injuries from Insurance Corporation of British Columbia (ICBC)

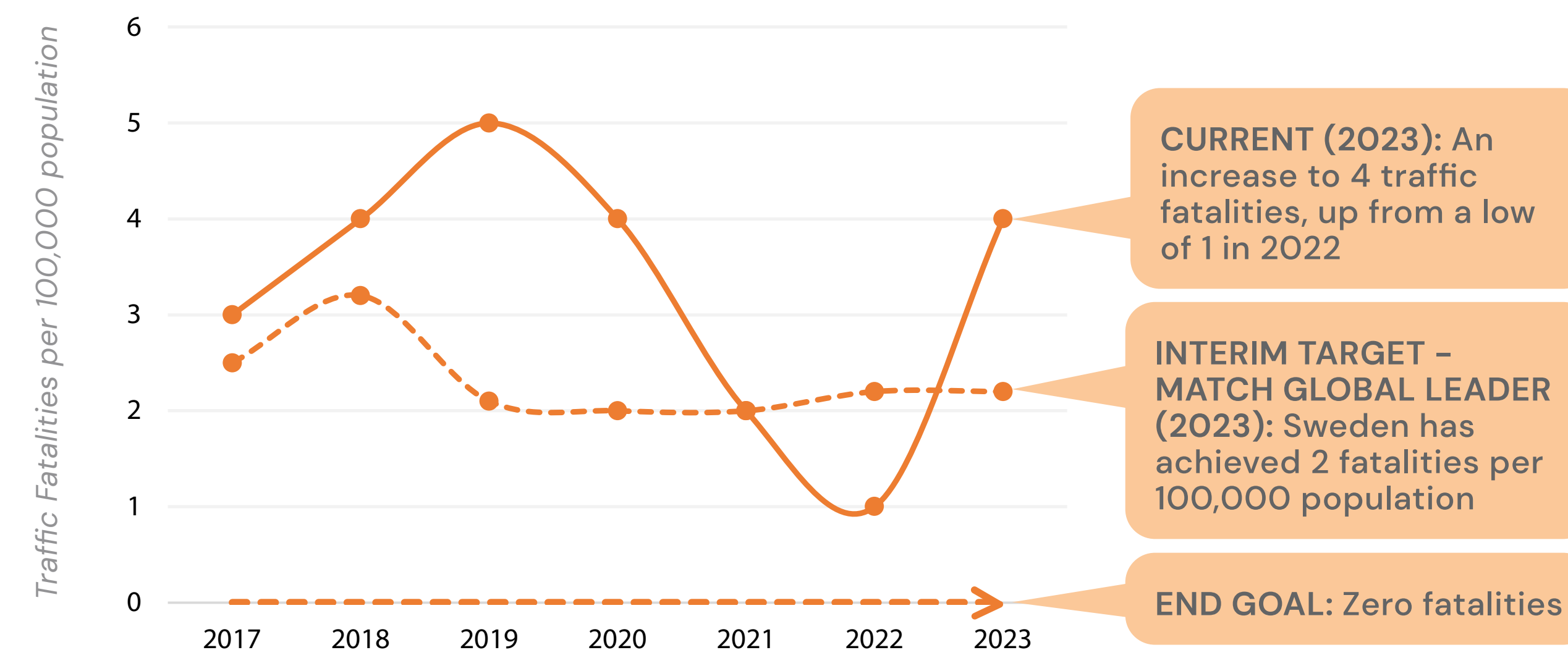
END GOAL

Zero-traffic related injuries and fatalities

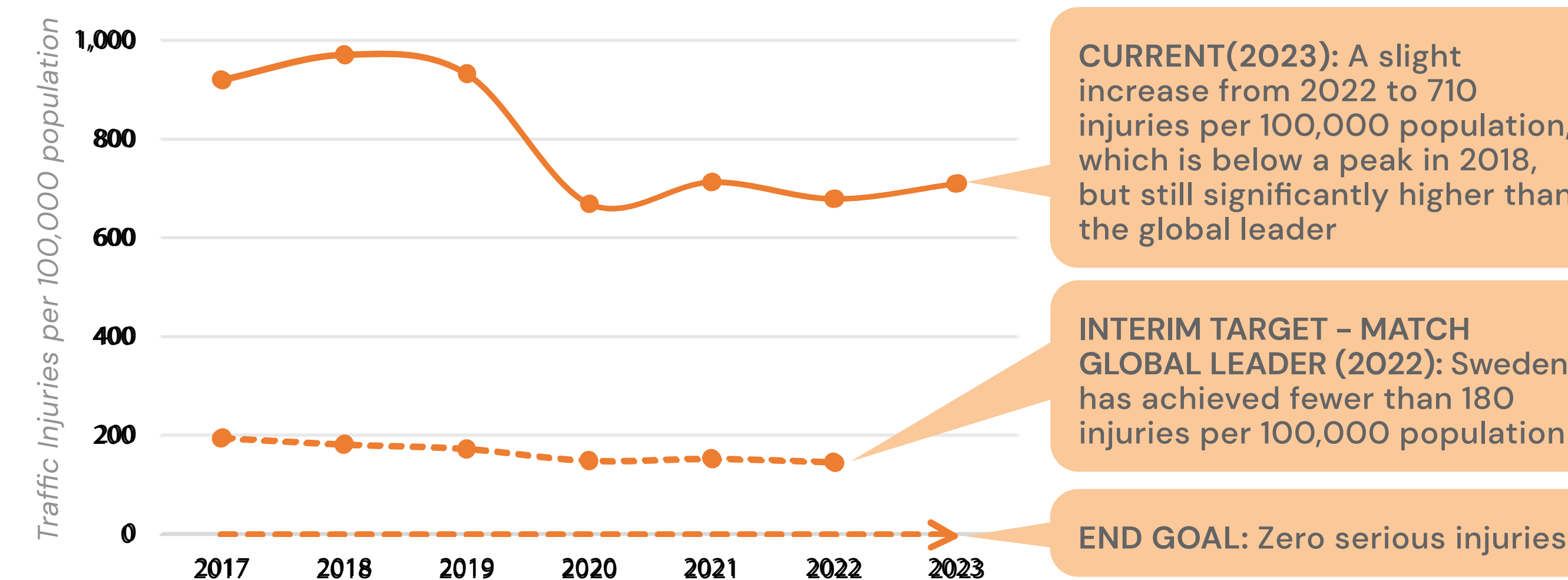
INTERIM GOAL

Match global leader (Sweden)

WHAT ARE WE SEEING SO FAR? | TRAFFIC- RELATED FATALITIES



WHAT ARE WE SEEING SO FAR? | TRAFFIC- RELATED INJURIES



TAKING ACTION: WHAT ARE WE DOING?

- ▶ **Completing traffic calming** (range of projects)
- ▶ **Creating a Vision Zero Toolkit** to support monitoring, education, and behavioural improvements
- ▶ **Piloting emerging technology that can predict collision patterns at intersections** to allow proactive changes to higher-risk intersections
- ▶ **Transitioning Island Highway (19A) through Urban Centres to a Mobility Arterial Street** with enhancements to reduce vehicle speeds and support multi-modal transportation (with MOTT)
- ▶ **Improving Cranberry Avenue/Island Hwy Intersection** to reduce congestion for vehicles entering or leaving the Cinnabar Valley via Cranberry Avenue
- ▶ **Completing Design Commercial** to update Commercial Street from Front Street to Victoria Crescent to calm traffic and prioritize pedestrians
- ▶ **Engaging with Advisory Committee for Accessibility and Inclusion** to support design and project priorities for road safety
- ▶ **Completing various pedestrian improvements** to create safer routes and crossing points
- ▶ **Upgrading Third Street pedestrian and cycling facilities** from Watfield Avenue to Pine Street



SUPPORTIVE INDICATORS

Number of traffic-related fatalities

4
fatalities in 2023

↑ UP from 1 in 2022

Number of traffic-related injuries

710
injuries in 2023

↑ UP from 679 in 2022





A HEALTHY NANAIMO: COMMUNITY WELLBEING & LIVABILITY INDICATORS AT-A-GLANCE



WHAT DOES CITY PLAN SAY?

A Healthy Nanaimo is about both the wellbeing of all our residents and the livability of our city. A healthy city means that all people have the opportunity to access and maintain a high standard of living – regardless of their life stage, family composition, abilities, or socio-economic status. Nanaimo envisions a city where a person can live an entire lifetime, finding comfort and happiness in a safe and secure community with access to affordable housing, recreation, culture, and wellness services, healthy food, parks, nature, and education. A Healthy Nanaimo is where people are securely housed, fed, and cared for. It is a city where we can all thrive.

HEALTHY INDICATORS

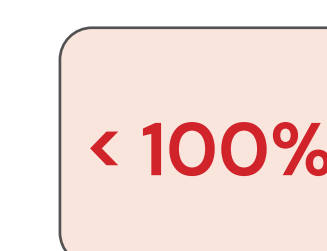
TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Community Safety	KEY INDICATORS			
	Real Crime	54%	60%	56%
	UNDER DEVELOPMENT: Perception of Safety	not analyzed	not analyzed	not analyzed
	SUPPORTIVE INDICATORS			
	► Non-domestic assaults ► Break & enter – business ► Break & enter – residential			

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Housing	KEY INDICATORS			
	Housing Affordability	76% last measured in 2021 Census		
	Vacancy Rate	73%	90%	97%
	SUPPORTIVE INDICATORS			
	► Total new residential units (building permits issued based on calendar year) ► Total net new non-market units including supportive units (BC Housing unit count) ► Number of new residential units – studio, 1 bedroom, 2 bedroom, 3 bedroom (building permits issued) ► Average units per hectare (UPH) by land use designation – Primary Urban Centre			
Homeless-ness	KEY INDICATOR			
	Homelessness – Temporary Relief	not analyzed	44%	32%
	SUPPORTIVE INDICATORS			
	► Homelessness – Point-in-Time Count ► Number of year-round shelter beds ► Number of temporary supportive housing units			
Food Security	UNDER DEVELOPMENT: Indicators to be Identified			
Recreation, Culture & Wellness Support	UNDER DEVELOPMENT: Key Indicator(s) to be Identified			
	SUPPORTIVE INDICATOR			
	► Number of individual households participating in Park, Rec & Culture programs			

WHAT DO SUSTAINABILITY SCORE PERCENTAGES MEAN?



We are meeting our Goal and operating sustainably



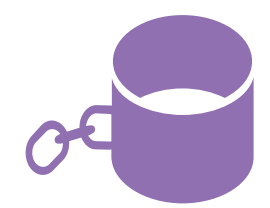
We are not yet meeting our Goal. The closer the number is to 100%, the closer we are to the Goal

REMEMBER: Goals are what we work towards. They are aspirational. It is okay if we're not meeting them yet. As we complete actions, we hope to see the Key Indicators moving closer towards the 100% threshold that shows we are achieving our Goal.



A HEALTHY NANAIMO: COMMUNITY WELLBEING & LIVABILITY COMMUNITY SAFETY

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #12: REAL CRIME

2024
SUSTAINABILITY
SCORE
56%

WHY?

So everyone feels safe in our community

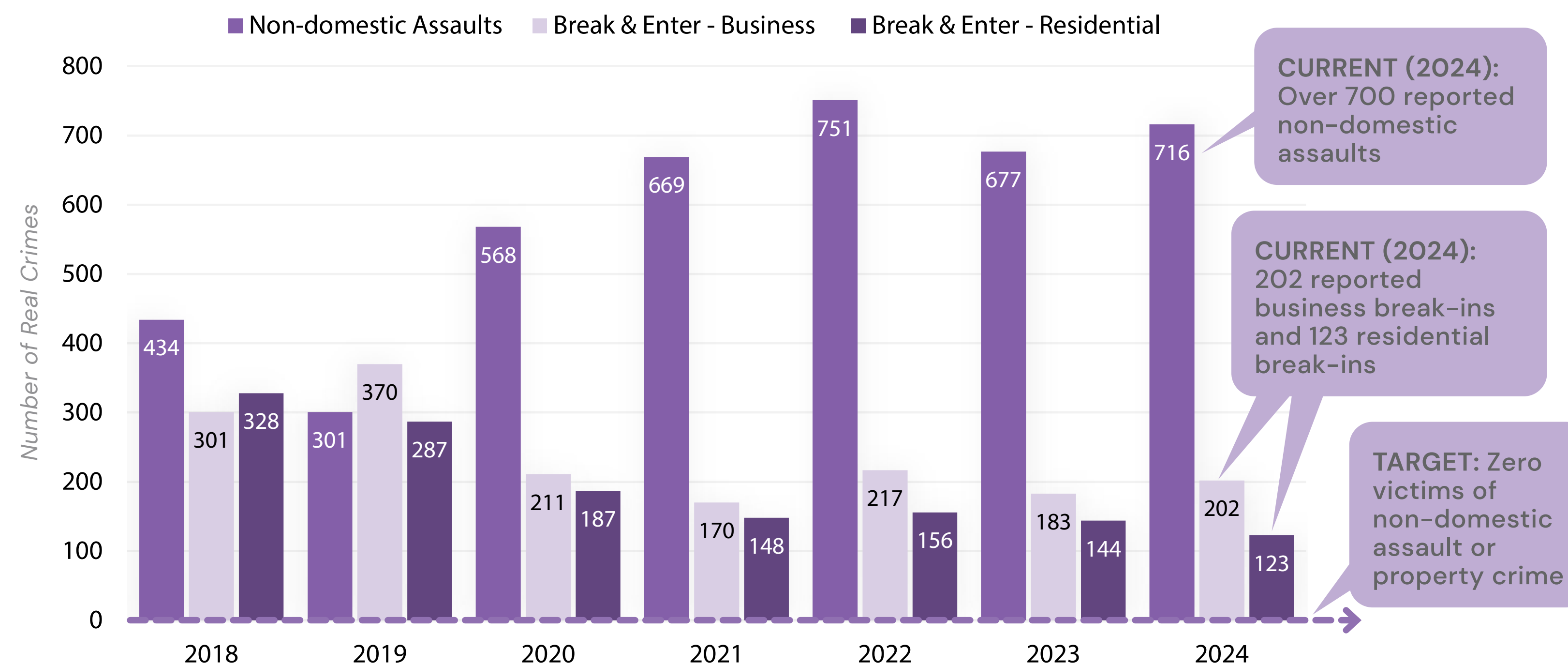
HOW?

Nanaimo RCMP Detachment collects annual crime data within the city

END GOAL

Zero victims of non-domestic assault and property crime in Nanaimo

WHAT ARE WE SEEING SO FAR?



KEY INDICATOR #13: PERCEPTION OF SAFETY (IN DEVELOPMENT)

HOW? This metric would measure how safe residents feel walking alone in the area they live after dark. A method being considered is a statistically-valid survey every 2-3 years

END GOAL: 100% of the population feels safe walking alone

TAKING ACTION: WHAT ARE WE DOING?

- ▶ **Integrating compassionate care and accountability** by providing support services and enforcement work in tandem to address public disorder linked to vulnerable populations
- ▶ **Implementing a plan to target and engage youth at risk of participating in gun and gang violence** through the Nanaimo Youth Resilience Strategy
- ▶ **Constructing a new RCMP Detachment**
- ▶ **Supporting the Nanaimo Situation Table's work** to address the needs of high-risk individuals
- ▶ **Implementing the Downtown Nanaimo Community Safety Action Plan**
- ▶ **Conducting a Parking Facility Security Assessment in the Downtown** (Bastion, Vancouver Island Conference Centre, and Harbour Front parkades)

SUPPORTIVE INDICATORS

Non-domestic assaults

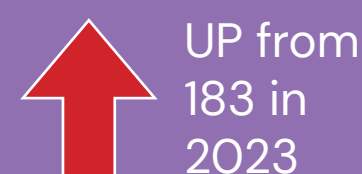
716
in 2024



UP from 677 in 2023

Break & enter - business

202
in 2024



UP from 183 in 2023

Break & enter - residential

123
in 2024



DOWN from 144 in 2023

ACTIONS AT WORK: COMMUNITY SAFETY OFFICERS (CSO)

The Community Safety Officer Program was launched by the City in 2022 to provide municipal response support for issues including public disorder, overdose, addictions, and mental health challenges. This program provides on the ground resources and helps reduce call volume to fire, ambulance, police, and health care providers. The City is funding an additional 10 CSO positions in 2025 and 2026.



Image Credit: Ian Holmes



A HEALTHY NANAIMO: COMMUNITY WELLBEING & LIVABILITY HOUSING



KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #14: HOUSING AFFORDABILITY

2021
SUSTAINABILITY
SCORE
76%



KEY INDICATOR #15: VACANCY RATE

2024
SUSTAINABILITY
SCORE
97%

WHY?

So all residents of Nanaimo have access to housing that is safe and affordable

HOW?

Housing affordability data from Statistics Canada (collected every 5 years)

END GOAL

All residents spend <30% of their gross income on housing

WHY?

So there are sufficient rental units for those who need them

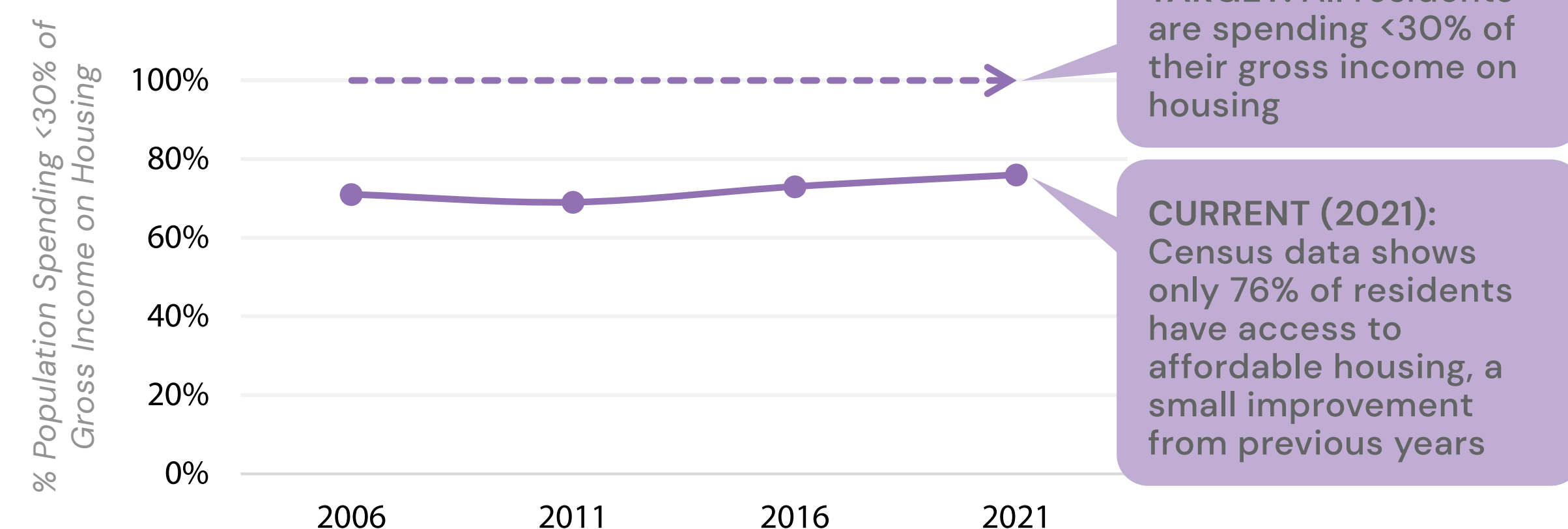
HOW?

Annual rental vacancy rates from the Canadian Mortgage and Housing Corporation

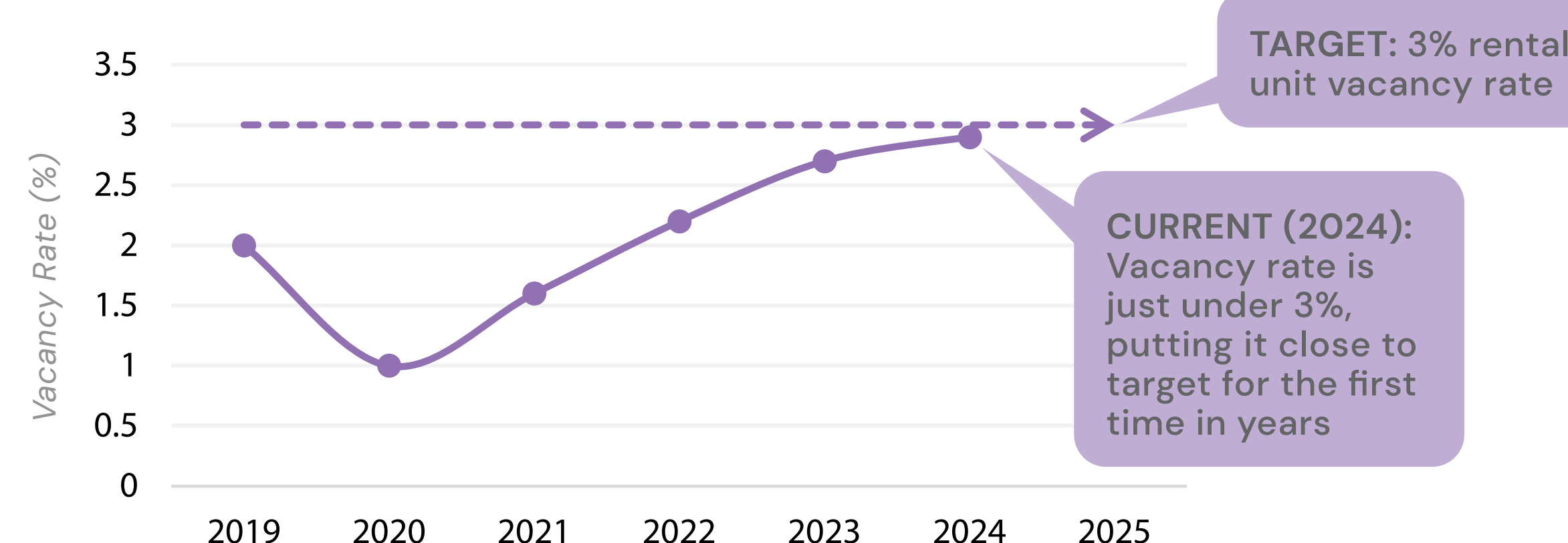
END GOAL

Maintain 3% or greater rental vacancy rate

WHAT ARE WE SEEING SO FAR?



WHAT ARE WE SEEING SO FAR?



TAKING ACTION: WHAT ARE WE DOING?

- **Updating the Zoning Bylaw** to support more housing opportunities
- **Identifying appropriate parcels to pre-zone for affordable housing** in Urban Centres and Corridor land use designations
- **Streamlining building permit approvals**
- **Creating a tenant relocation policy** to support tenants impacted by redevelopment and displacement
- **Creating an Area Plan for the Woodgrove Urban Centre** to support more housing
- **Identifying sites for acquisition and potential partnerships for affordable and supportive housing**

SUPPORTIVE INDICATORS

Total new residential units (building permits issued)

431

units in 2024

BELOW Provincial housing target of 783

Total net new non-market units (incl. affordable housing)

28

units in 2024

Provincial target of 1,929 for new non-market units by 2029

Number of new residential units - studio

60

building permits in 2024

Provincial target of 3,124 for studio/1-br units combined by 2029

Number of new residential units - 1 bedroom

127

building permits in 2024

Provincial target of 3,124 studio/1-br units combined by 2029

Number of new residential units - 2 bedroom

151

building permits in 2024

Provincial target of 772 2-bedroom units by 2029

Number of new residential units - 3 bedroom

93

building permits in 2024

Provincial target of 806 3-bedroom units by 2029

The supportive indicators provide a snapshot of the progress being made towards Provincial housing targets

Average UPH by land use designation - Primary Urban Centre

55

average UPH

BELOW target of 250 UPH for land use



A HEALTHY NANAIMO: COMMUNITY WELLBEING & LIVABILITY HOMELESSNESS

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #16: HOMELESSNESS – TEMPORARY RELIEF

2024
SUSTAINABILITY
SCORE
32%

WHY?

So all unsheltered people having access to housing

HOW?

Information from service providers on beds available compared with Point-in-Time Count data

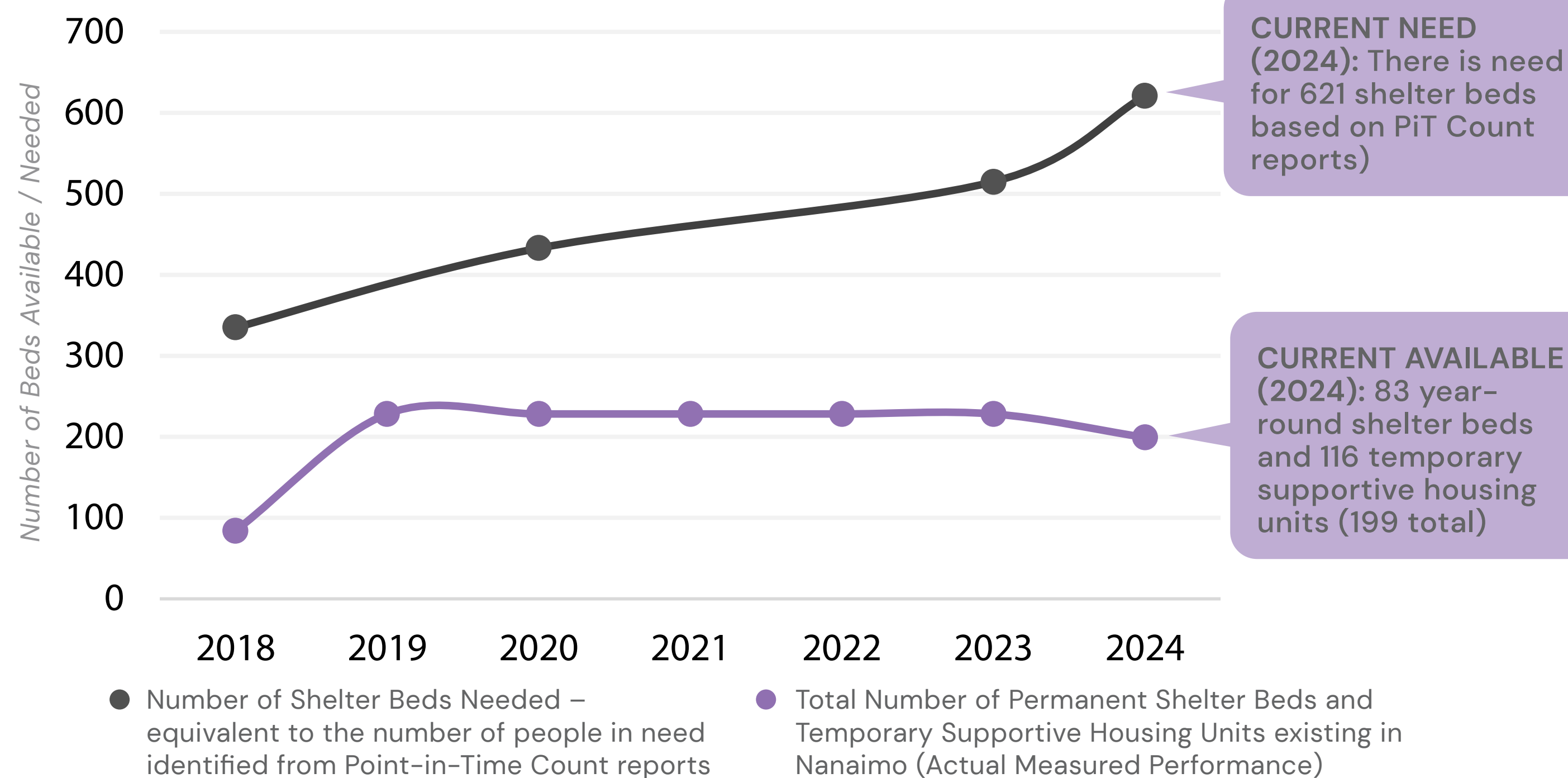
END GOAL

Solve homelessness

INTERIM GOAL

Number of people experiencing homelessness does not exceed beds available

WHAT ARE WE SEEING SO FAR?



TAKING ACTION: WHAT ARE WE DOING?

- ▶ **Advancing systems-level planning through the Alignment Project** to address and prevent homelessness through collaboration with Federal, Provincial, Snuneymuxw First Nation governments, and community partners
- ▶ **Preventing homelessness by funding the Rent Supplement Program and the Nanaimo Region Rent Bank** using Online Accommodation Platform revenue
- ▶ **Partnering with BC Housing to deliver temporary supportive housing units** as a pathway to permanent, stable housing
- ▶ **Expanding basic needs and shelter services** at the Hub, through Federal and Provincial Government funding partnerships



SUPPORTIVE INDICATORS

Homelessness Point-in-Time Count

621

people in 2024

UP from 515 in 2023
PIT Count

Number of Year-Round Shelter Beds*

83

beds in 2024

DOWN from 84 in 2023

Number of Temporary Supportive Housing Units*

116

units in 2024

DOWN from 144 in 2023

The Point-in-Time Count reflects an approximation of people experiencing homelessness while the combined number of year-round shelter beds and temporary supportive housing units reflect the number of places for those experiencing homelessness to stay

*DEFINITIONS:

Shelter Beds: Shelter beds are short term, shared accommodations that provide immediate overnight relief for individuals experiencing homelessness. Typically available on a drop-in basis and not assigned to specific individuals.

Temporary Supportive Housing: Temporary Supportive Housing Units are private, short-term housing designed to stabilize individuals and often include supportive services.

Note: Both shelter beds and temporary supportive housing units serve individuals experiencing homelessness, but they differ in duration, level of support, and personal assignment.

Recreation, Culture & Wellness Support

Key indicator identification is underway

Number of households participating in Parks, Rec & Culture programs

9,284

households in 2024

UP from 8,257 in 2023

This supportive indicator shows the overall community use of the City's Parks, Recreation, and Culture programs and services



AN EMPOWERED NANAIMO: RECONCILIATION, REPRESENTATION, & INCLUSION INDICATORS AT-A-GLANCE



WHAT DOES CITY PLAN SAY?

An Empowered Nanaimo feels welcoming and safe to all those who choose this city as home. Together, we are actively making progress towards reconciliation.

We are relearning the past, acknowledging the truth of past wrongs, and committing to working together respectfully and collaboratively towards a common future. An Empowered Nanaimo honours and celebrates the long and rich history and living culture of the First Peoples on whose Traditional Territories our city is situated.

Our differences are what makes our community interesting, innovative, and vital.

An Empowered Nanaimo is about being an inclusive and accessible community. One that provides equitable opportunities for all to enjoy and participate in community activities and spaces, including our parks and waterfronts; recreation, cultural and heritage facilities; and programs.

Inclusion involves hearing each voice in civic life – through effective engagement and public process – where everyone has an opportunity to contribute and see themselves as part of our city's story and future. By embracing diversity, we can find what unifies our community spirit.



EMPOWERED INDICATORS

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Equity	KEY INDICATOR			
	UNDER DEVELOPMENT: Key Indicator(s) to be Identified	not analyzed	not analyzed	not analyzed
	SUPPORTIVE INDICATORS			
	▶ Number of Leisure Economic Access Pass (LEAP) Clients			
Civic Engagement	KEY INDICATOR			
	UNDER DEVELOPMENT: Key Indicator(s) to be Identified	not analyzed	not analyzed	not analyzed
	SUPPORTIVE INDICATOR			
	▶ Voter turnout			
Access to Public Spaces & Event	KEY INDICATOR			
	UNDER DEVELOPMENT: Key Indicator(s) to be Identified	not analyzed	not analyzed	not analyzed
	SUPPORTIVE INDICATORS			
	▶ Number of attendees of free recreational events (Winter Wonderland and Lions Free Skate) ▶ Number of free admissions at Nanaimo Art Gallery ▶ Total audience served at Nanaimo Art Gallery ▶ Total audience served at the Port Theatre			

WHY ARE EMPOWERED KEY INDICATORS UNDER DEVELOPMENT?

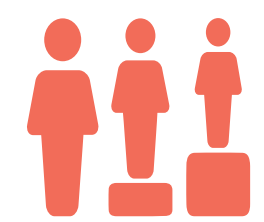
Many of the other goal areas collect numerical data with relative ease. The Empowered Goal is largely about how people feel in their community. This means the indicators may rely more heavily on asking people for input rather than on numerical data. We're working on identifying approaches. In the meantime, we are tracking Supportive Indicators to form initial insights.



AN EMPOWERED NANAIMO: RECONCILIATION, REPRESENTATION, & INCLUSION DEVELOPING KEY INDICATORS



The City is researching options for Key Indicators to support the Empowered Goal. Below are ideas and background for the topic areas being considered.



KEY INDICATOR #19: EQUITY (UNDER DEVELOPMENT)

END GOAL: Everyone has the resources and services necessary to thrive in each person's own unique identity, circumstances, and history.

HOW?

One way to measure distribution of resources and community benefits is through the lens of income distribution in the city. This approach would use GIS to measure how select benefits differ between the wealthiest and the poorest neighbourhoods of Nanaimo. A starting point could be using other indicators that the City is already measuring like tree canopy cover, housing affordability, and perception of safety.

WHO ELSE IS MEASURING EQUITY?

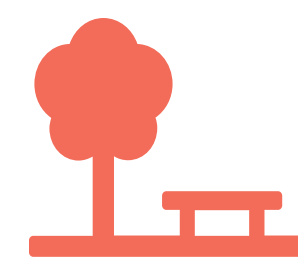
Several communities have developed robust Equity Indicator programs that provide insights and ideas for developing an equity indicator that works for Nanaimo:

- ▶ [Calgary Equity Index](#)
- ▶ [Dallas Equity Indicators](#)
- ▶ [Toronto Urban HEART](#)



KEY INDICATOR #20: CIVIC ENGAGEMENT (UNDER DEVELOPMENT)

END GOAL: Everyone feels informed and represented.



KEY INDICATOR #21: ACCESS TO PUBLIC SPACES (UNDER DEVELOPMENT)

END GOAL: Everyone feels safe, welcomed, and included in City-owned facilities, public spaces, and events.

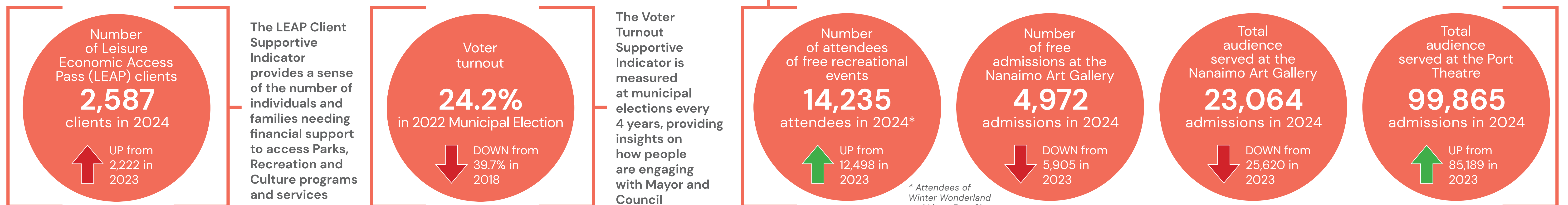
HOW?

Both of the above indicators require us to gather information about how people feel. A method being considered is a statistically valid survey completed every 2-3 years. Developing questions that provide useful insights will be a critical step in this process.

TAKING ACTION: WHAT ARE WE DOING?

- ▶ **Revising the internal style guide** to standardize gender inclusivity and neutrality
- ▶ **Supporting the Advisory Committee on Accessibility and Inclusiveness (ACAI)** to find ways to create a more welcoming, inclusive atmosphere
- ▶ **Exploring technologies to improve access to City services** online, via phone, and in person
- ▶ **Improving public transit infrastructure** in collaboration with the RDN and ACAI
- ▶ **Inventorying and assessing City public spaces to identify accessibility and inclusivity limitations** including beaches, pools, bike parks, arenas, and recreation complexes, and completing upgrades to remove barriers
- ▶ **Identifying and filling service gaps in underserved areas** through projects like the creation of a South End Community Centre
- ▶ **Supporting the Nanaimo Art Gallery** phased development plan
- ▶ **Maintaining a Downtown Event Revitalization Funding Grant** to support initiatives that attract residents and visitors to Downtown
- ▶ **Updating parks spaces throughout the community** to improve amenities and recreational opportunities and support public use and enjoyment
- ▶ **Working with local First Nations artists and encouraging public art that supports reconciliation** while fostering a deeper understanding and appreciation of local First Nations culture

SUPPORTIVE INDICATORS





A PROSPEROUS NANAIMO: THRIVING & RESILIENT ECONOMY INDICATORS AT-A-GLANCE



WHAT DOES CITY PLAN SAY?

A Prosperous Nanaimo is about leveraging the City's strategic assets, growing a sustainable economy, and enhancing the exceptional quality of life by providing leadership, a culture of collaboration, and resources for growing investment and innovative practices in community development. Enabling homegrown ideas, talent, and enterprises, while welcoming new people and energy from around the world, will advance our city's prosperity. It involves harnessing our unique assets, generating interest and investment, and building upon what makes our city special. A Prosperous Nanaimo is known as a great place to live, to work, to invest, and to experience.



PROSPEROUS INDICATORS

TOPIC	INDICATORS	SUSTAINABILITY SCORE		
		2022	2023	2024
Workforce	KEY INDICATOR			
	Workforce Sufficiency	93%	94%	94%
	SUPPORTIVE INDICATORS			
	► Nanaimo workforce percentage			
Employment	KEY INDICATOR			
	Labour Market Performance	125%	94%	96%
	SUPPORTIVE INDICATOR			
	► Unemployment rate			

WHAT DO SUSTAINABILITY SCORE PERCENTAGES MEAN?



We are meeting our Goal and operating sustainably



We are not yet meeting our Goal. The closer the number is to 100%, the closer we are to the Goal

REMEMBER: Goals are what we work towards. They are aspirational. It is okay if we're not meeting them yet. As we complete actions, we hope to see the Key Indicators moving closer towards the 100% threshold that shows we are achieving our Goal.



A PROSPEROUS NANAIMO: THRIVING & RESILIENT ECONOMY WORKFORCE & EMPLOYMENT

KEEPING WATCH: WHAT ARE WE MONITORING?



KEY INDICATOR #22: WORKFORCE SUFFICIENCY

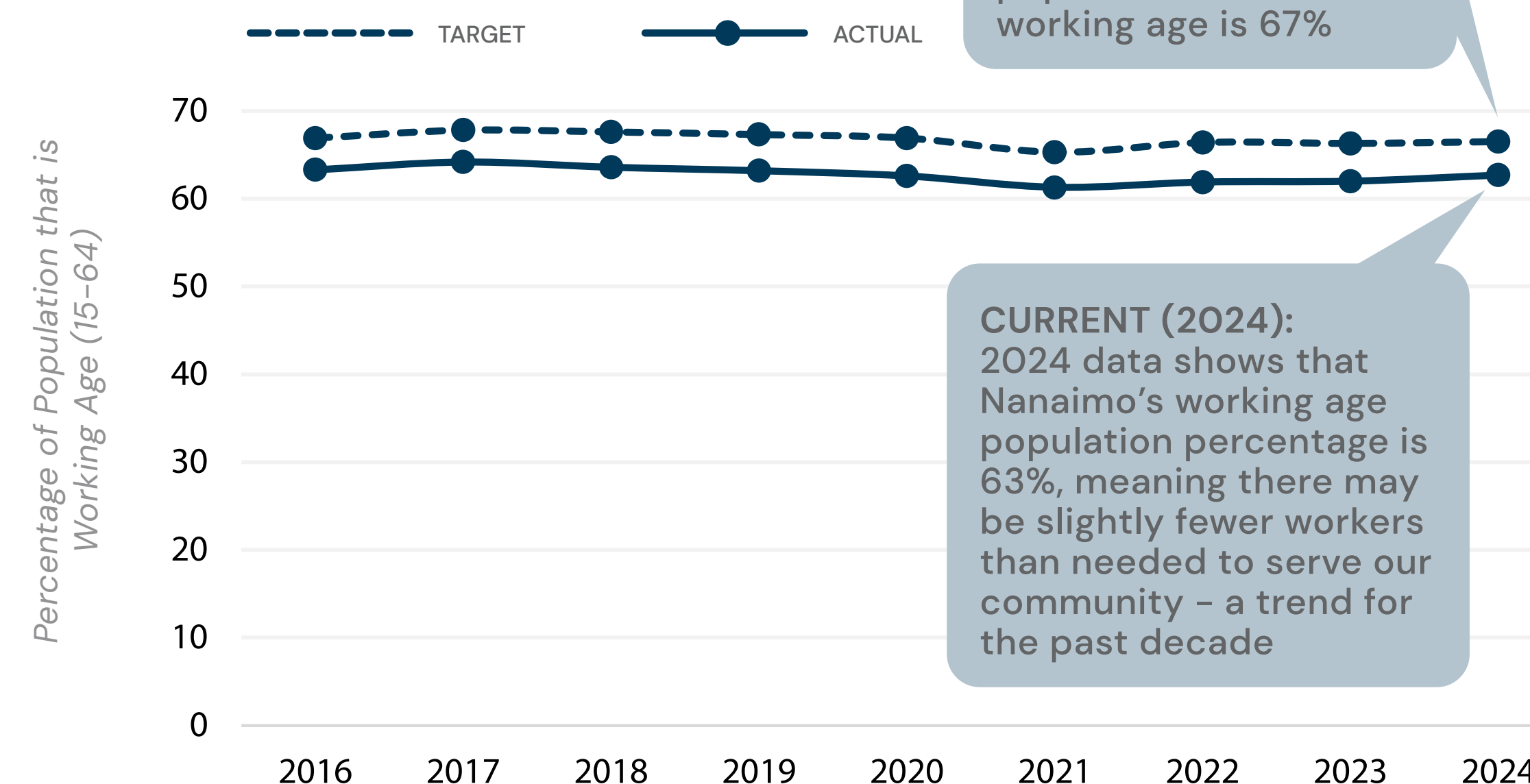
2024
SUSTAINABILITY
SCORE
94%

WHY?
Meet community needs and ensure our economy is thriving

HOW?
Workforce population data collected by Statistics Canada (5 years) and Environmental Systems Research Institute (between years)

END GOAL
Enough workers to meet community needs

WHAT ARE WE SEEING SO FAR?



KEY INDICATOR #23: LABOUR MARKET PERFORMANCE

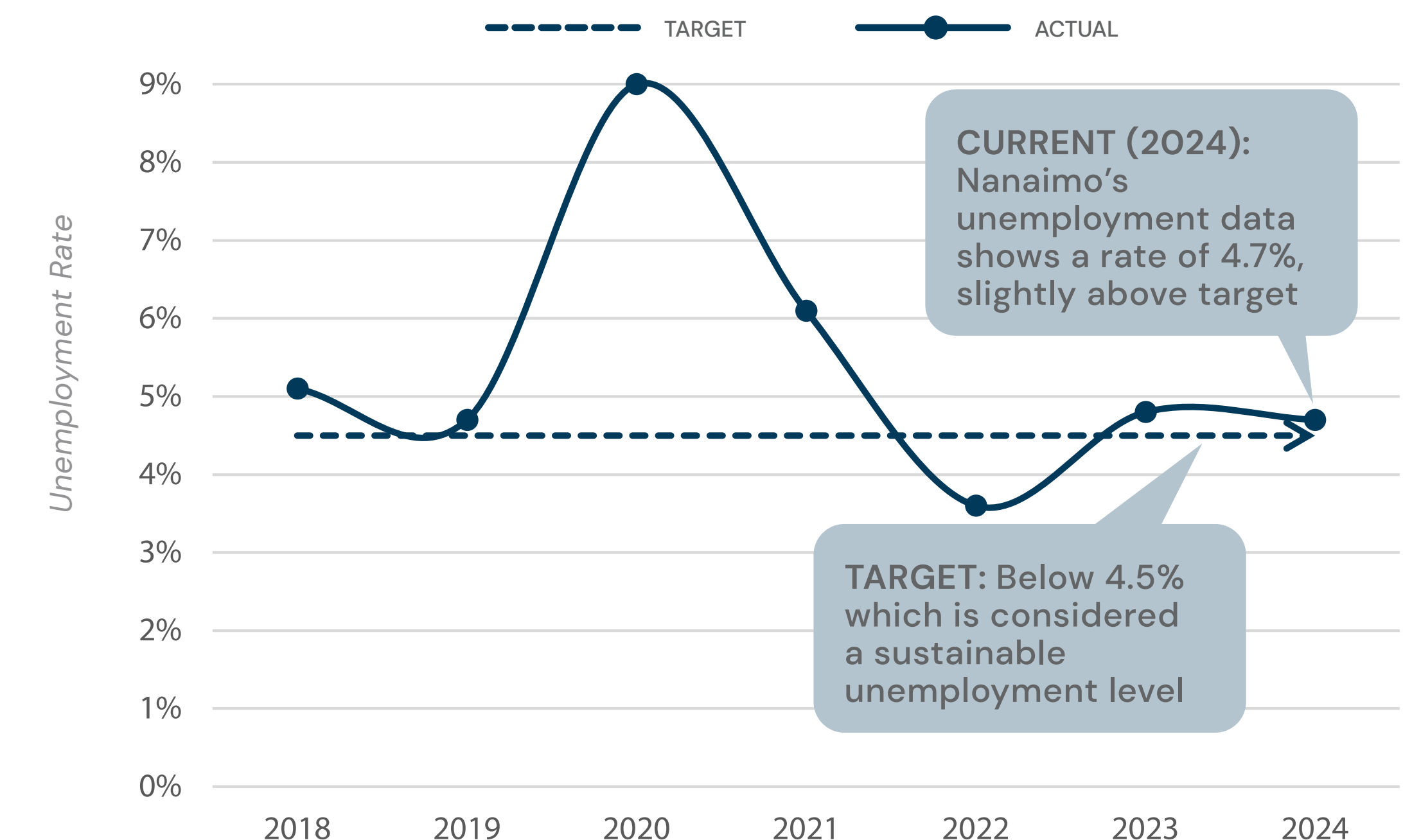
2024
SUSTAINABILITY
SCORE
96%

WHY?
To allow people seeking work to find it

HOW?
Annual unemployment rates from Statistics Canada

END GOAL
Vast majority of those interested in being employed are able to find work in a reasonable time (4.5% unemployment rate)

WHAT ARE WE SEEING SO FAR?



SUPPORTIVE INDICATORS

Nanaimo workforce percentage

63%
in 2024

UP from 62% in 2023

Unemployment rate

4.7%
in 2024

DOWN from 4.8% in 2023

TAKING ACTION: WHAT ARE WE DOING?

- ▶ **Developing the Circular Economy Accelerator Program** to support businesses in adopting circular principles to reduce waste and emissions and develop innovative practices while increasing revenue and reducing operational costs
- ▶ **Conducting a comprehensive analysis of the non-profit sector's economic, social, and environmental impacts**, with strategies to strengthen and sustain non-profit organizations
- ▶ **Developing a step-by-step guide for starting a business in Nanaimo** and connect new entrepreneurs and existing businesses to relevant local, regional, provincial, and federal resources
- ▶ **Introducing tax exemption programs** to stimulate investment in the Downtown and increase tourism accommodation offerings
- ▶ **Developing a Friendship City Policy and Program** to enhance trade, tourism, investment, educational, and cultural exchange with international cities
- ▶ **Producing timely and relevant research and custom data products** providing insights that inform strategic planning, communications, investment decisions, and partnership development in the community
- ▶ **Advocating for expanded health care services and improved facilities at Nanaimo Regional General Hospital**



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For ongoing information about the project please visit:

www.nanaimo.ca/property-development/sustainability/the-monitoring-strategy

ATTACHMENT B


[Link to Monitoring Strategy Data on City website](#)


ATTACHMENT C

KEY INDICATORS SUMMARY TABLES


Updated November 28, 2025


- | DATA NOT AVAILABLE


					SUSTAINABILITY SCORE								
					Score = ≥ 100% = Meeting or Exceeding Our Goal <100% = Not Meeting Our Goal								
		AREA OF IMPACT		KEY INDICATORS	2016	2017	2018	2019	2020	2021	2022	2023	2024
 GREEN	C1.1	CLIMATE CHANGE	1	COMMUNITY GREENHOUSE GAS EMISSIONS	8%	8%	7%	7%	8%	7%	8%	8%	8%
	C1.2	LAND USE & LAND HEALTH	2	TREE CANOPY COVERAGE - AREAS WITH SUFFICIENT TREE CANOPY	42%	-	42%	-	42%	-	37%	-	-
	C1.3	WATERWAY HEALTH	3	FRESH WATER QUALITY	-	71%	78%	78%	78%	76%	71%	70%	73%
	C1.4	CHEMICAL POLLUTION	4	FRESH WATER QUALITY									
	C1.5	BIODIVERSITY	5	UNDER DEVELOPMENT	-	-	-	-	-	-	-	-	-
	C1.6	WATER RESOURCES	6	SUFFICIENCY OF RESERVOIR SUPPLY	-	100%	100%	100%	100%	100%	100%	100%	100%
			7	ENVIRONMENTAL FLOW	-	-	-	-	-	-	93%	87%	95%
	C1.7	WASTE	8	MUNICIPAL RESIDENTIAL WASTE DIVERSION	-	71%	72%	73%	72%	72%	71%	68%	78%
	C1.8	OCEAN HEALTH		NONE	-	-	-	-	-	-	-	-	-
	C1.9	AIR QUALITY		NONE	-	-	-	-	-	-	-	-	-

					SUSTAINABILITY SCORE								
					Score = ≥ 100% = Meeting or Exceeding Our Goal <100% = Not Meeting Our Goal								
		AREA OF IMPACT		KEY INDICATORS	2016	2017	2018	2019	2020	2021	2022	2023	2024
 CONNECTED	C2.1	CAR-FREE DAILY NEEDS	9	ACCESS TO BASIC DAILY NEEDS BY ACTIVE TRANSPORTATION (WALKING)	-	-	-	-	-	-	-	-	5%
	C2.2	ROAD SAFETY	10	TRAFFIC-RELATED FATALITIES	-	-	60%	51%	61%	81%	91%	60%	-
			11	TRAFFIC-RELATED INJURIES	-	-	0%	0%	0%	0%	0%	0%	-

KEY INDICATORS SUMMARY TABLES

					SUSTAINABILITY SCORE								
					Score = ≥ 100% = Meeting or Exceeding Our Goal <100% = Not Meeting Our Goal								
		AREA OF IMPACT		KEY INDICATORS	2016	2017	2018	2019	2020	2021	2022	2023	2024
 HEALTHY	C3.1	COMMUNITY SAFETY	12	REAL CRIME	-	-	47%	51%	60%	60%	54%	60%	56%
			13	PERCEPTION OF SAFETY (UNDER DEVELOPMENT)	-	-	-	-	-	-	-	-	-
	C3.2	HOUSING	14	HOUSING AFFORDABILITY	73%	-	-	-	-	76%	-	-	-
			15	VACANCY RATE	-	-	-	67%	33%	53%	73%	90%	97%
	C3.3	HOMELESSNESS	16	HOMELESSNESS	-	-	25%	-	53%	-	-	44%	32%
	C3.4	FOOD SECURITY	17	UNDER DEVELOPMENT	-	-	-	-	-	-	-	-	-
	C3.5	RECREATION, CULTURE AND WELLNESS SUPPORT	18	UNDER DEVELOPMENT	-	-	-	-	-	-	-	-	-

					SUSTAINABILITY SCORE								
					Score = ≥ 100% = Meeting or Exceeding Our Goal <100% = Not Meeting Our Goal								
		AREA OF IMPACT		KEY INDICATORS	2016	2017	2018	2019	2020	2021	2022	2023	2024
 EMPOWERED	C4.1	ACCESS TO PUBLIC SPACES & EVENTS	19	UNDER DEVELOPMENT	-	-	-	-	-	-	-	-	-
	C4.2	CIVIC ENGAGEMENT	20	UNDER DEVELOPMENT	-	-	-	-	-	-	-	-	-
	C4.3	EQUITY	21	UNDER DEVELOPMENT	-	-	-	-	-	-	-	-	-

					SUSTAINABILITY SCORE								
					Score = ≥ 100% = Meeting or Exceeding Our Goal <100% = Not Meeting Our Goal								
		AREA OF IMPACT		KEY INDICATORS	2016	2017	2018	2019	2020	2021	2022	2023	2024
 PROSPEROUS	C5.1	WORKFORCE	22	WORKFORCE SUFFICIENCY	95%	95%	94%	94%	94%	94%	93%	94%	94%
	C5.2	EMPLOYMENT	23	LABOUR MARKET PERFORMANCE	-	-	88%	96%	50%	74%	125%	94%	96%