



Existing Methods of Engagement

The following methods are currently used by the City to keep residents informed and engaged:

IN PERSON

As a resident of Nanaimo, you are welcome and invited to appear before Council via a number of public meetings such as Council meetings, Committee of the Whole meetings and Standing Committee meetings. For information on how to appear as a delegate visit www.nanaimo.ca/goto/delegation

SOCIAL MEDIA

Social media is a great method of connecting with City staff. The City regularly receives and responds to messages and comments through Twitter, Facebook & Instagram.

WEBSITE

The City's website is a great way to stay informed on community events and announcements. News releases, public notices and event information can be found here along with Q&A's on key topics and much more.

eTOWN HALLS

An eTown Hall allows participation on various subject matters from a number of electronic sources such as the City's website, Facebook page and Twitter feed.

MAIL

Periodically the City sends out updates via a City Newsletter mail out or other direct mail campaigns containing pamphlets or brochures with important information.

SURVEYS

Surveys are a quick and convenient way to provide feedback. The City frequently has both online and paper surveys available to engage the public on a variety of topics.

MEDIA

The City is committed to keeping residents informed on important events through local media advertising and media coverage.

**What are your thoughts on the methods of outreach and engagement currently being used?
Are there any methods not listed that you would like to see us use?**