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CITY OF NANAIMO

Property Tax Information

Summer Fun / Construction

Recycling & Garbage Updates

SSUE 02 / SPRING 2017

Expanding Nanaimo's Waterfront Walkway

Nanaimo's harbour is one of our city's greatest assets, and the existing waterfront walkway showcases its natural beauty. Work is underway to extend and enhance the waterfront walkway as well as improve connections between it and the City's other trail networks. The long term goal is to have a continuous multi-use trail



from Departure Bay to the Nanaimo River Estuary. A consultant team has been hired to prepare a plan that will allow the City to phase in construction of the walkway over the next 10 years. To kick-start the project, Council has committed to build five sub-sections shown above in 2018.

The City will be hosting a series of meetings and workshops with local residents in May and June of 2017. Find out when and where at www.nanaimo.ca/goto/PublicEngagement

Georgia Greenway **Gets Underway**

The Georgia Greenway is a pedestrian and cycling friendly route through the Harewood neighbourhood that will link a number of destinations in Nanaimo including schools, parks, sports fields and commercial areas while creating a comfortable experience for all users.

The City of Nanaimo has started design work on Phase 1 which will include a multi-use trail linking Georgia Avenue between Sixth and Seventh Streets, a new pedestrian and cycling bridge over the Chase River and safety enhancements at intersection crossings.

Construction is currently planned for 2018. For more information, please visit www.nanaimo.ca/goto/GeorgiaGreenway

Improving Your Online Experience

One click. On **www.nanaimo.ca**, that's all it will take to make your way through to the City of Nanaimo's most popular pages. Our new website is designed with a fresh, user-friendly interface. Got a mobile device? No problem! The website will scale itself to fit your screen's display, making the experience nearly identical to visiting us on a computer. It's simple. It's clean. It's clear, and it's set to be launched early this summer.

Tell Us How You Stay Connected!

Complete a short online survey on how you stay up to date with what's happening at the City: www.nanaimo.ca/goto/publicengagement

What Do My Taxes Pay For?

Ever wondered what your property taxes go towards? A number of services are needed to keep the City running including:

- building and maintaining roads, trails and parks;
- ensuring public safety through emergency management and police and fire services; and
- planning neighbourhoods, supporting recreation and protecting the environment.

Average Monthly Payment for Municipal Services for a Typical Home

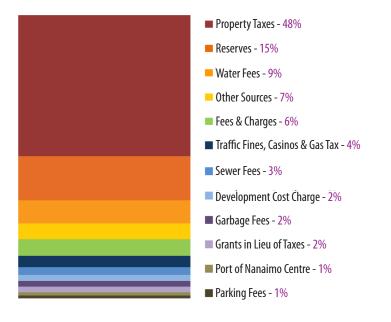
SERVICE	AVERAGE MONTHLY PAYMENT	% OF MUNICIPAL TAX BILL
Police	\$44	26.2%
Fire, Emergency & 911	\$26	15.2%
Parks & Recreation	\$24	14.1%
Engineering & Public Works	\$19	11.6%
Reserves	\$12	7.4%
Projects	\$11	6.4%
Planning & Development	\$9	5.4%
Vancouver Island Regional Library	\$7	4.3%
General Government	\$7	4.0%
Debt Servicing	\$4	2.5%
Economic Development	\$2	1.2%
Conference Centre	\$2	1.1%
Bylaw & Parking	\$1	0.6%
TOTAL	\$168	100%

Property taxes and Home Owner Grant applications due July 4, 2017!

Learn more about how municipal taxes work for you by watching a short video at: www.nanaimo.ca/goto/taxes

Funding City Services

Using a practical approach to managing money, the City provides services to residents, maintains existing infrastructure and builds amenities. In addition to taxes, funding for these things comes from a number of sources.



Paying Your Property Taxes - Due Tuesday, July 4

There are a number of ways you can pay:

IN PERSON – Come to the Service and Resource Centre located at 411 Dunsmuir Street between 8:00 am and 4:30 pm, Monday through Friday and pay by cash, interact or cheque. After hours, use our drop box at the front entrance (no cash, please).

BY MAIL — Mail a cheque to us - 455 Wallace Street, Nanaimo, BC, V9R 5J6. Cheques postdated to July 4, 2017 will be accepted. The cheque must be received in our office on or before Tuesday, July 4, 2017 or penalties will apply. Post marks are not accepted.

AT A FINANCIAL INSTITUTION – Bring your tax notice to a bank or pay your taxes using online or phone banking. When paying via this method for this first time, search "Nanaimo". The folio number on your tax notice is the account number to pay to. Most financial institutions no longer accept Home Owner Grant applications.

THROUGH YOUR MORTGAGE COMPANY – Have your mortgage company remit payment on your behalf. Make sure their name is listed on the front of your tax notice. You will still need to apply for the Home Owner Grant on your own.

VIA A PRE-AUTHORIZED PAYMENT PLAN — Not on the plan yet? If you would like to start paying monthly for future taxes visit: **www.nanaimo.ca/ goto/paws.** If you have been making monthly payments to us and they have been enough to cover your taxes, a credit will be shown (in brackets) on your tax notice. If not, you will need to pay the balance by the due date.

USING THE PROVINCIAL DEFERMENT PROGRAM – A renewal application is required each year. Find out if you are eligible to defer payment of your property taxes by visiting www.gov.bc.ca/propertytaxes



As summer approaches, Nanaimo Parks and Recreation has planned a fantastic line up of outdoor fun! For more information, check out our Spring and Summer Activity Guide.

COOL DOWN – Heading to Westwood Lake? Lifeguards will be on duty 12 to 6 pm, June 25 to September 4. Water parks and splash pads located in Departure Bay Centennial, Deverill Square, Harewood Centennial and Mansfield parks are open from 9 am to 8 pm, May through September (weather permitting).

EXPLORE YOUR PARKS – Discover Nanaimo's parks with the **Golden Bucket** contest. Visit the City's website and Facebook page Wednesdays, May through July, for clues on the location of the golden bucket. Find the bucket? Answer the supplied trivia question or complete a Canada 150-related challenge and email **askpre@nanaimo.ca** for your chance at a weekly prize draw.

The **Playground Program** brings free activities to several City parks. Aimed at children 5 to 12 and their parents, this program includes games, crafts, contests, music and sports. Choose from daytime sessions or check out the three Family Fun Nights. See the Spring and Summer Activity Guide for scheduling.

Nanaimo's parks come alive with music during the **Concerts in the Parks** series. The evening program runs in Bowen Park on Wednesdays at 6 pm, July 5 to 26 and moves to Maffeo Sutton Park, August 2 to 30. Lunchtime concerts run on Tuesdays at 12:30 pm from July 4 to 25 in Maffeo Sutton Park and from August 1 to 30 in Bowen Park. Check the City website for a full lineup.



NANAIMO CELEBRATES CANADA DAY 150 - Nanaimo is marking Canada Day with a Canada-themed Spring and Summer Activity Guide featuring a number of events and activities and a selection of Canadian trivia throughout. Check out the Participaction 150 playlist on page 4. Complete at least 30 of the 150 listed

activities by September 1 for a chance to win one of two \$150 Nanaimo Parks and Recreation gift cards. On July 1, come down to Maffeo Sutton Park for a day filled with community fun including bouncy castles, interactive family booths and food trucks. Watch the Nanaimo 150 Celebration Organization Committee's play Bathtubs & Black Stones, enjoy a performance by the 150 Voice Choir and stick around for fireworks! For more information, visit

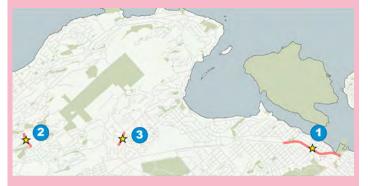
www.nanaimo.ca and www.nanaimo150.com.





SUMMER CONSTRUCTION SCHEDULE

Plan ahead. Construction projects on some of Nanaimo's busier roads may affect your travel plans this summer.



TERMINAL AVENUE - Crews will be upgrading water, sanitary and storm sewers along Terminal Avenue and other adjacent streets. Work will be completed on Terminal by July with the overall project finished this November.

2 **RUTHERFORD ROAD** - A roundabout will be constructed at the intersection of Rutherford and Nelson Roads. Expect construction along Rutherford Road July through August. The project will wrap-up by November.

Not sure how to use a roundabout? Get tips on using one here: www.nanaimo.ca/goto/roundabout

3 DEPARTURE BAY ROAD - This July, crews will replace a water main on Departure Bay Road between Uplands and Rock City Roads.

DID YOU KNOW?

When planning capital projects, the City looks at the condition of other infrastructure assets within the area and, if needed, bundles them into one project. For example, when widening a road, we will determine the remaining service life of the utilities under the road. If they are close to the end of life, rather than dig the road up again at a later date, the utilities are upgraded at the same time. This saves time, money and minimizes disruption.

To see an up-to-date list of City construction projects check out www.nanaimo.ca/construction



Need Help with Your Solid Waste Collection?

WE HAVE AN APP FOR THAT!

Ever wonder what day your curbside collection is scheduled or which bin to put an item in? Wonder no more! Search the Google Play or the Apple iStore for "**Nanaimo Recycles**" and download our new app.

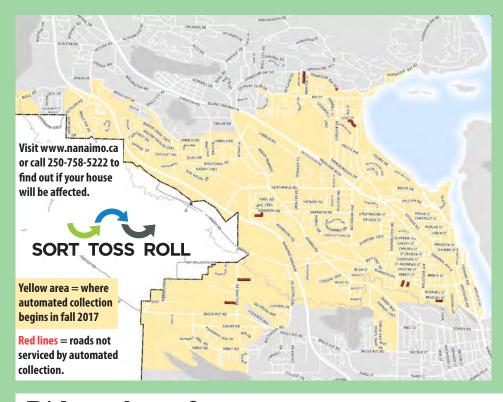
With the Nanaimo Recycles app you can receive reminders when your waste needs to be put out, search for any item in our "waste wizard" to find out where it goes and notify us of an issue with your solid waste collection.

Similar tools are also available on our website. Just visit **www.nanaimo.ca/Garbage_Calendar** and search your home address.

It just got easier!

It's now even easier to learn how to handle waste in Nanaimo with our new online tools and mobile app. Sign up for collection day reminders and never forget a collection day again! #NanaimoRecycles

New Automated Collection As Easy As "Sort Toss Roll"



The Sort Toss Roll program is coming to Nanaimo neighbourhoods starting in the central area in fall 2017 and the rest of Nanaimo in summer 2018.

New collection trucks will use automated arms to grasp, lift and empty specially designed carts. Automated collection is easier and cleaner for residents, makes recycling more convenient, reduces workplace injuries and offers cost-efficient delivery.

For information on service costs, cart sizes and more, check out our website or call (250) 758-5222. Also pay a visit to one of the Sort Toss Roll info stations popping up around Nanaimo this year.

Before service begins, you will receive your carts and all the information you will need to make the transition easy.

Did you know? Once the new automated system comes to your neighbourhood, you can include yard waste along with your kitchen waste in the green bin! Please wait until you receive your new bins before putting yard waste out at the curb. **#SortTossRoll**



• 250.754.4251



