





Legal

CANADA REVENUE AGENCY (INCOME TAX)

General Inquiries	1-800-959-8281
Child Tax & Childcare Benefits	1-800-387-1193
Tele-refund	1-800-959-1956

DIAL-A-LAW PROGRAM

Phone	1-800-565-5297
Services	General information on the law as it applies in BC.
Website	www.dialalaw.org
Social	 



EMPLOYMENT STANDARDS BRANCH

Phone	1-833-236-3700
Hours	Monday- Friday 8:30 am- 4:30 pm
Address	#200- 6475 Metral Drive
Services	Enforces the Employment Standards Act.
Website	www.gov.bc.ca
Bus Route	#15, #25, #30, #50

JUSTICE ACCESS CENTRE

Phone	250-741-5447
Hours	Monday- Friday 9 am- 5:30 pm
Address	#302- 65 Front Street
Services	Provides help with family and civil law issues.
Website	www.justiceaccesscentre.bc.ca
Bus Route	#1, #20, #30, #50

LEGAL SERVICES SOCIETY

Phone	1-866-577-2525
Hours	Monday, Tuesday, Thursday & Friday 9 am- 4 pm Wednesday 9 am- 2:30 pm
Services	Provides legal aid in BC.
Website	www.lss.bc.ca
Social	 

RESIDENTIAL TENANCY BRANCH INFO LINE

Phone	1-800-665-8779
Website	www.gov.bc.ca

TOGETHER AGAINST POVERTY SOCIETY (TAPS)

Phone	250-824-0995
Email	nanaimo@tapsbc.ca
Address	#502- 495 Dunsmuir Street
Services	TAPS provides rights-based information and legal advocacy services for those with issues relating to income assistance, disability benefits, and residential tenancy.
Website	www.tapsbc.ca/nanaimo
Bus Route	#5, #6

TENANT RESOURCE & ADVISORY CENTRE (TRAC)

Phone	1-800-665-1185
Hours	1- 5 pm Monday, Tuesday, Thursday, Friday 5:30- 8:30 pm Wednesday
Services	Provides legal education and information about residential tenancy matters.
Website	www.tenants.bc.ca