



## PERMANENT FULL-TIME SENIOR TECHNICAL SUPPORT SPECIALIST, NETWORK

(Competition 23-129)

### Position Overview

The City of Nanaimo is seeking a permanent full-time Senior Technical Support Specialist, Network. Under the direction of the Supervisor, Technical Support, the incumbent supports the City's mission-critical network infrastructure including day-to-day operation and maintenance of on-premise hardware and cloud-based network services. The incumbent will plan and institute changes and improvements of systems management and security policies, and will be required to deploy these technical solutions.

### Qualifications

Applicants must have a Diploma in Applied Information Technology from an accredited technical institute, as well as a minimum of 5 years' experience designing, implementing and supporting core IT technical infrastructure (e.g. core networking, backups, remote access, virtualization, SAN, security, email/messaging, directory services). An equivalent combination of education and experience may be considered. Possession of a valid British Columbia Class 5 Drivers' License is required.

### Additional Information

This is a unionized position. \$52.85 per hour - after Probation (Jan 2024 Rate), based on a 35 hour work week.

Shortlisted applicants may be required to undergo a criminal record check and/or a verification of their education credentials.

To apply for this opportunity, please submit a resume and cover letter (.docx or PDF file format) to [employment.opportunities@nanaimo.ca](mailto:employment.opportunities@nanaimo.ca) referencing the specific competition 23-129 by the application deadline.

For detailed information on this position and for more information on our community, please visit our website at <https://www.nanaimo.ca>.

The City of Nanaimo is an inclusive employer that values diversity and invites applications from all qualified individuals. We thank all applicants in advance for their interest; however, only those selected for further consideration will be contacted. If you are unsuccessful, please accept our appreciation for your interest. Only those legally entitled to work in Canada will be considered.

## Discover What's Possible

The City of Nanaimo is a growing, livable urban centre that still maintains its historic charm. Situated between the mountains and the ocean on the east coast of Vancouver Island, Nanaimo is a short ferry trip away from Metro Vancouver, and a 90 minute drive from Victoria. Nanaimo is home to Vancouver Island University and is rich in parks, recreational, cultural and social amenities.

We offer a diverse team environment, competitive wages and a comprehensive benefit plan for permanent employees as well as social and wellness activities. Depending on the position, we also offer flexible work opportunities, alternative work schedules and remote work programs.

### Posting Date

Wednesday, January 3, 2024

### Application Deadline

Wednesday, January 31, 2024  
4:30 p.m.

### Contact Information

Human Resources  
City of Nanaimo  
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