

NEWS RELEASE

Distributed December 14, 2014

City of Nanaimo cancels Boil Water Advisory

Residents can resume drinking City supplied water without boiling it first

Summary

(Distributed at 8:50 a.m. Sunday, December 14) - Turbidity in the City's water system is now within acceptable levels. Sampling throughout the system indicates no bacteria in the drinking water. The Boil Water Advisory issued Thursday December 11 has now been cancelled - residents can resume drinking water from the City's supply system WITHOUT the need to boil it first.

After a Boil Water Advisory has been cancelled, it is recommended residents:

- Flush all water-using fixtures for 1 minute.
- Run cold-water faucets and drinking fountains for 1 minute before using the water.
- Drain and flush all ice-making machines in your refrigerator.
- Run water softeners through a regeneration cycle.
- Drain and refill hot water tanks set below 45 C (normal setting is 60 C).
- Change any pre-treatment filters (under sink style and refrigerator water filters, carbon block, activated carbon, sediment filters, etc.).

Strategic Link: Taking responsibility to be an excellent municipal government.

Key Points

- The Boil Water Advisory is now cancelled for Nanaimo's water.
- Residents can resume regular consumption of City supplied water without the need to boil it first.

Quotes

"The City would like to thank the residents of Nanaimo for their patience during this week's Boil Water Advisory. The City's water can once again be consumed without boiling it first."

Bill Sims Manager, Water Resources City of Nanaimo

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Contact:

Bill Sims Manager, Water Resources City of Nanaimo 250-756-5302 Philip Cooper Communication Manager City of Nanaimo 250-755-4532



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