

NEWS RELEASE

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City of Nanaimo extends eApply portal for 2025 Tree Voucher Program

Streamlined online application process now available for homeowners to access discounted trees and support Nanaimo's urban forest goals

Summary

The City of Nanaimo is excited to announce the launch of its newest addition to the [eApply portal](#), available starting July 30, which will streamline the application process for the 2025 Tree Voucher Program. This modernized system replaces outdated methods, making it easier than ever for registered homeowners to apply for and redeem tree vouchers.

Through the Tree Voucher Program, eligible homeowners can purchase up to two trees per year at a discounted price of \$25 each, provided the tree's retail value does not exceed \$90. The initiative supports the City's commitment to enhancing biodiversity, expanding Nanaimo's urban forest and promoting environmentally friendly landscaping on private property.

The program also introduces updated standards for desirable tree species, excluding invasive species and hedges. While popular in the past, Western Red Cedar and Arbutus trees are no longer recommended due to their high drought sensitivity and mortality rates, 30% in the first year and 50% in the second. It also includes new guidelines for refunds, payment schedules and voucher expiration dates. Notably, vouchers purchased after March 1, 2024, will be valid for two years.

As part of this transition, the existing online form will be retired on July 30. Registered owners will be directed to the new online eApply process through their [MyCity Account](#). This innovative technology will enhance the City's capabilities, support growth and help the City deliver exceptional service to our constituents and customers.

Strategic Link: This program supports tree planting on private lands and promoting the ecological benefits of urban vegetation.

Key Points

- A new option on the eApply portal opened on July 30, providing a more efficient and user-friendly application process for the Tree Voucher Program.
- Homeowners registered in Nanaimo can purchase up to two vouchers a year, redeemable for a tree worth up to \$90 for just \$25.
- The program includes a definite policy on eligible tree species, timing of payment, voucher expiry and refund policies to ensure successful planting and long-term establishment.

Quotes

"The program allows citizens to become actively involved in Nanaimo's urban forest. It's a simple, low-cost way to make a lasting contribution to our City's environment."

Leonard Krog
Mayor
City of Nanaimo

Quick Facts

- Payment is accepted via Visa, Mastercard and American Express.
- Once approved, applicants have 90 days to submit payment before the application is cancelled.
- After payment, applicants will receive a voucher number, access code and pickup instructions

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Contact:

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View the online edition for more information -

<https://www.nanaimo.ca/NewsReleases/NR250731CityOfNanaimoExtendsEapplyPortalFor2025TreeVoucherProgram.html>