

NEWS RELEASE

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City collecting feedback on accessibility and inclusion

Feedback form supports compliance with the Accessible BC Act

Summary

The City of Nanaimo is inviting residents to provide feedback on matters related to accessibility and inclusion. Recommendations on improvements that the City can make will be reviewed by staff and, when appropriate, brought to the Advisory Committee on Accessibility and Inclusiveness for consideration.

The online form can be found on [the City website](#). Individuals who may need assistance accessing the form are welcome to submit their feedback over the phone by calling 250-755-4460 ext. 4547.

For more information on what the City is doing to identify, remove and prevent barriers to accessibility and inclusion please visit the [Accessibility and Inclusion webpage](#) on the City website.

Strategic Link: Implementing City Plan: Nanaimo Reimagined is a priority for Council. City Plan serves as the Nanaimo's Accessibility and Inclusion Plan and providing residents with the opportunity to submit feedback supports the goal of an Empowered Nanaimo.

Key Points

- The City of Nanaimo is inviting residents to submit feedback on accessibility and inclusion.
- Feedback can be submitted via an online survey or by phone.
- Having a mechanism for collecting feedback on accessibility is one of the requirements of the Accessible British Columbia Act.

Quotes

"Having a way to share feedback and ideas with the City on ways to improve accessibility and inclusion is a great way to help identify barriers and support the City's efforts to ensure that Nanaimo is accessible, inclusive and welcoming to all. I encourage individuals and groups to leverage this tool and help make their voices heard."

Leonard Krog
Mayor
City of Nanaimo

Quick Facts

- In 2022, the Province of BC passed the Accessible British Columbia Act and the deadline for public sector organizations to comply came into effect September 1, 2023.
- The City's Advisory Committee on Accessibility and Inclusiveness (ACAI) was first established in 2019 and fulfills the requirements of an accessibility committee.
- City Plan: Nanaimo Reimagined was adopted by Council in July 2022 and serves as the City's Accessibility and Inclusion Plan.
- The online feedback form, soft-launched in September 2023, will help the City collect feedback on accessibility and inclusion which can then be reviewed by staff and the ACAI.

Continued... City collecting feedback on accessibility and inclusion

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