NEWS RELEASE

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City of Nanaimo Emergency Volunteers called upon to support wildfire evacuees

Summary

City of Nanaimo Emergency Support Services (ESS) volunteers have been called upon by Emergency Management British Columbia (EMBC) to support residents who have evacuated from Lytton and other areas in the interior. The team will provide a virtual "tele" pod service to assist evacuees with registration on the Provincial Emergency Registration system as well as guide them to sources of current information and supports.

The City of Nanaimo ESS team is recognized provincially as a leader in utilizing the online provincial registration system and developed a virtual response model for Covid19. This model is still in use as the team continually explores methods to modernize and streamline their ability to respond.

In addition to supporting other communities, ESS Volunteers provide local support to displaced residents in City emergencies when applicable and are members of a dedicated team that continually trains and prepares for emergencies.

Strategic Link: The City is committed to Public Safety.

Key Points

- City of Nanaimo Emergency Support Services (ESS) volunteers supporting evacuees from Lytton and interior
- ESS volunteers will provide a virtual "tele" pod service and assist with evacuee registration while connecting them to sources of information and resources
- The team has been called upon several times over the years to support other communities.

Quotes

"The City of Nanaimo ESS volunteers are a valuable part of The City of Nanaimo Emergency Services team. They have been called upon several times to support other communities over the years and have always answered the call. Our thanks to this dedicated group for supporting the residents of Lytton and the other communities in their time of greatest need. "

Leonard Krog
Mayor
City of Nanaimo

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