

## NEWS RELEASE

Distributed January 14, 2021

### **New solid waste collection schedules in effect this week**

*Residents asked to carefully review collection schedules*

#### **Summary**

New solid waste curbside collection routes are being added in 2021, and existing routes are being modified, to increase efficiency and limit collection delays. Transitions to new routes are taking place over a period of two weeks, including weekends between January 16 and 30, 2021. Residents are asked to check their curbside collection schedule carefully for the month of January, as some collection days may not follow a regular pattern. This ensures a smooth transition without loss of service. Carts should be placed out at the curb by 8:00 a.m. on the scheduled collection day.

Residents should have received a hard copy of the schedule in the mail in December. Residents who wish to receive a simplified version of the schedule are asked to email [SortTossRoll@Nanaimo.ca](mailto:SortTossRoll@Nanaimo.ca) or call 250-758-5222. To view an online version of the curbside collection schedule, visit [www.nanaimo.ca/goto/GarbageCalendars](http://www.nanaimo.ca/goto/GarbageCalendars) or download the Nanaimo Recycles app for free from the App Store or Google Play.

*Strategic Link:* The new collection schedule supports the City's ongoing commitment to sustainability; through recycling more at the curb we take more responsibility for the protection of our environment.

#### **Key Points**

- Residents will experience the same level of service: weekly collection of organics and alternating biweekly collection of recycling and solid waste.
- Residents are asked to pay special attention to the month of January. Routes are transitioning in mid-January and collections may not follow a regular pattern. Some collections in this two-week timeframe may take place on the weekend.
- Transitioning to a new route system will increase efficiency and sustainable service delivery, and reduce operational delays.

#### **Quotes**

"Transitioning to the newly optimized routes in mid-January will reduce unnecessary driving distances, maintenance costs, fuel consumption and carbon emissions while increasing the efficiency and reliability of our curbside collection services. Please make sure to double check your 2021 curbside collection schedule to see how your route may be affected."

Taaj Daliran  
Manager, Sanitation, Recycling and Cemeteries  
City of Nanaimo

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## Quick Facts

- Residents can access their collection schedule online at [www.Nanaimo.ca/goto/GarbageCalendars](http://www.Nanaimo.ca/goto/GarbageCalendars)
- The Nanaimo Recycles app provides free pick up reminders to your smart phone and is available to download free from Google Play and the Apple App Store.
- If you do not have a smart phone you can sign up to receive free telephone reminders of your waste collection day by calling 250-758-5222.

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