STATEMENT

Distributed March 18, 2020

March 18, 2020 COVID-19 update - City open for business, closed to public access

On March 17, 2020, Provincial Health Officer, Dr. Bonnie Henry, declared COVID-19 a public health emergency. In an effort to support social distancing and for the health of City employees and residents, the City will be closing the remainder of facilities that are open to the public effective noon on Wednesday, March 18, 2020. These include, the Service and Resource Centre, City Hall and Public Works.

All City services will remain operational and staff will conduct business online, via conference calls, virtually or, where necessary, by appointment only. City online services are available on the City website at www.nanaimo.ca/goto/OnlineServices. As well, residents may call 250-754-4251, public works at 250-758-5222 or parks, recreation and culture at 250-756-5200.

Since March 12, 2020, the City of Nanaimo Emergency Coordination Centre response team began working on business continuity plans in the event that senior levels of governments and officials escalated the response to COVID-19. The City continues to take its direction from the Provincial Health Officer and health authorities and any measures taken by the City will be aligned with their recommendations. For more information on the City's response to COVID-19, please visit the information page on the City website at www.nanaimo.ca/goto/COVID-19 or follow the City on Facebook (www.facebook.com/cityofnanaimo) and Twitter (www.twitter.com/cityofnanaimo).

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