

# NEWS RELEASE

Distributed December 22, 2018

## Status update on water treatment plant

### Summary

As of 3:00 p.m. on December 22, 2018, water treatment plant troubleshooting continues with external support staff being brought in to assist. Water filtration is ongoing in manual mode and the plant is keeping up with demand. Residents and businesses are asked to continue their efforts to conserve water.

Please check [www.nanaimo.ca](http://www.nanaimo.ca) and follow "CityofNanaimo" on Facebook and Twitter for the latest updates.

*Strategic Link:* n/a

### Key Points

- Water is safe to drink.
- Residents and business are asked to be mindful of water use and conserve where possible to preserve supply for fire protection.
- City pools remain closed until further notice, but arenas are open today.
- The City will provide another update this evening. Follow the City's social media channels and check [www.nanaimo.ca](http://www.nanaimo.ca) for updates.

### Quotes

"The situation remains the same but we continue to make progress. Thanks again to the community for all your efforts to conserve water."

Bill Sims  
Director, Engineering and Public Works  
City of Nanaimo

### Quick Facts

- Power was restored to the water treatment plant on Friday night thanks to BC Hydro's efforts.
- At 4:00 a.m. on December 21, 2018, generators in the City of Nanaimo's water treatment plant suffered a breakdown. Plant operators were able to restore generator power however, a number of critical faults within the plant have been interrupting production.
- Staff are working on two fronts: first, to treat water manually and second, to troubleshoot the root cause of malfunction.

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Continued... Status update on water treatment plant

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