

## NEWS RELEASE

Distributed August 16, 2018

### Flip through the Fall and Winter Activity Guide

*Registration using new Recreation Nanaimo system begins August 22, 2018*

#### Summary

The City of Nanaimo Parks and Recreation is pleased to announce that the Fall and Winter Activity Guide is available for viewing on the City's website today, August 16, 2018 and ready to pick up starting August 17.

A variety of programs and events for all ages at facilities and parks throughout Nanaimo are being offered this fall and winter. Registration using the new software system, called Recreation Nanaimo, will begin on August 22. Clients looking to register online should create a new account with Parks & Recreation prior to registration day. An instructional video is available to assist with this new process and can be found on the City's YouTube page, social media channels and the online version of this news release.

For more information on Recreation Nanaimo, please call 250-756-5200 or email [registration@nanaimo.ca](mailto:registration@nanaimo.ca).

*Strategic Link: N/A*

#### Key Points

- The Fall and Winter Activity Guide will be available on the City website and will hit shelves at City of Nanaimo recreation facilities, local grocery stores, malls and libraries starting Friday, August 17, 2018.
- Parks and Recreation clients wishing to access online registration will need to create a new account in the new registration system, Recreation Nanaimo, prior to registration August 22, 2018.

#### Quotes

"We are very excited to launch this new software and are confident the public will enjoy some of the new features. Just to clarify, not all clients were transferred into the new system. To be sure, please check your current email address to see if a temporary password and login were sent to you to avoid account duplication.

Also, we ask that you please "bear with us" as we anticipate slightly longer than normal wait times at registration. If you'd like to register in person, we suggest visiting Beban Pool Lobby because there will be additional staff on site. Thank you in advance. We appreciate everyone's patience during this transition."

Elizabeth Williams  
Recreation Manager, Parks & Recreation  
City of Nanaimo

#### Quick Facts

- To create your new account and register for Parks & Recreation programs visit [recreation.nanaimo.ca](http://recreation.nanaimo.ca).
- Parks & Recreation Clients will receive a series of emails with instructions and links.

**Contact:**

Elizabeth Williams  
Recreation Manager, Parks & Recreation  
City of Nanaimo  
liz.williams@nanaimo.ca  
250-755-4460 ext 4299



View the online edition for more information -  
<https://cnan.ca/2PgEA0u>