

NEWS RELEASE

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Property Taxes - Avoid the lineups

Summary

Residents can avoid the lineups in the Service and Resource Centre this year by going online to pay their taxes and claim their Home Owner Grant.

Taxes can be paid via online banking, telephone banking and at most financial institutions. When adding the City of Nanaimo as a bill payee for the first time via online banking, search by 'Nanaimo' and use the folio number found on the front of your tax notice as the account number. Please note banks will not accept Home Owner Grants.

The City's property tax notices were sent out in late May, with a due date of July 3. Taxes must be paid and the Home Owner Grant (for those eligible) must be claimed by July 3 to avoid penalty.

Strategic Link: Offering online options to Nanaimo taxpayers contributes to one of the five Council Priorities from their 2016-2019 Strategic Plan Update under "Governance Renewal".

Key Points

- Even with additional staffing, the City will still experience significant lineups at the Service and Resource Centre during tax time (May 22-July3).
- Those eligible can claim the Home Owner Grant online at www.nanaimo.ca/goto/hog.
- A drop box is available at 411 Dunsmuir Street for after hours payments and the City will accept post dated cheques (dated up until July 3).

Quotes

"Residents have many electronic options available to pay taxes and claim the Home Owner Grant. We also have a drop box for those who are unable make it downtown during business hours."

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