

## NEWS RELEASE

Distributed April 11, 2018

### New Look to Viewing Meetings on City Website

#### Summary

Changes are coming to the "Council Meetings Live Video" page of the City of Nanaimo website with the implementation of a hosted video solution for live streaming Council and Committee of the Whole meetings. The new page will launch on Monday, April 23.

The benefits of this new service include better viewing capabilities on smartphones and tablets and increased search functionality for past meetings. The new layout clearly displays upcoming and past meetings with a drop down menu for supporting documents.

If users experience any issues with the functionality, they are encouraged to provide feedback via the "Is there anything wrong with this page?" link at the bottom of the webpage.

*Strategic Link:* Ensuring better functionality to view Council and Committee of the Whole meetings via the City website supports steps to "Taking Responsibility to be an Excellent Municipal Government"

#### Key Points

- The April 23 Council meeting will be the first to use this new service.
- Changes to the page can be expected the week of April 16.
- The new live streaming will be hosted by eScribe, a software already in use by the City's Legislative Services for report writing.

#### Quotes

"We have been using this new service alongside the one we currently use for some time as we test it out. April 23 will mark the first Council meeting where we will solely use it. It should make viewing meetings on a phone or tablet easier. We would like to hear from residents if they are experiencing issues with it."

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