



## SORT TOSS ROLL

# Automated Residential WASTE COLLECTION in Central Nanaimo

### AUTOMATED COLLECTION:

- offers you a set of easy-to-use carts
- is cleaner and safer
- makes recycling more convenient
- allows you to include yard waste in with your kitchen waste
- offers cost-efficient service delivery

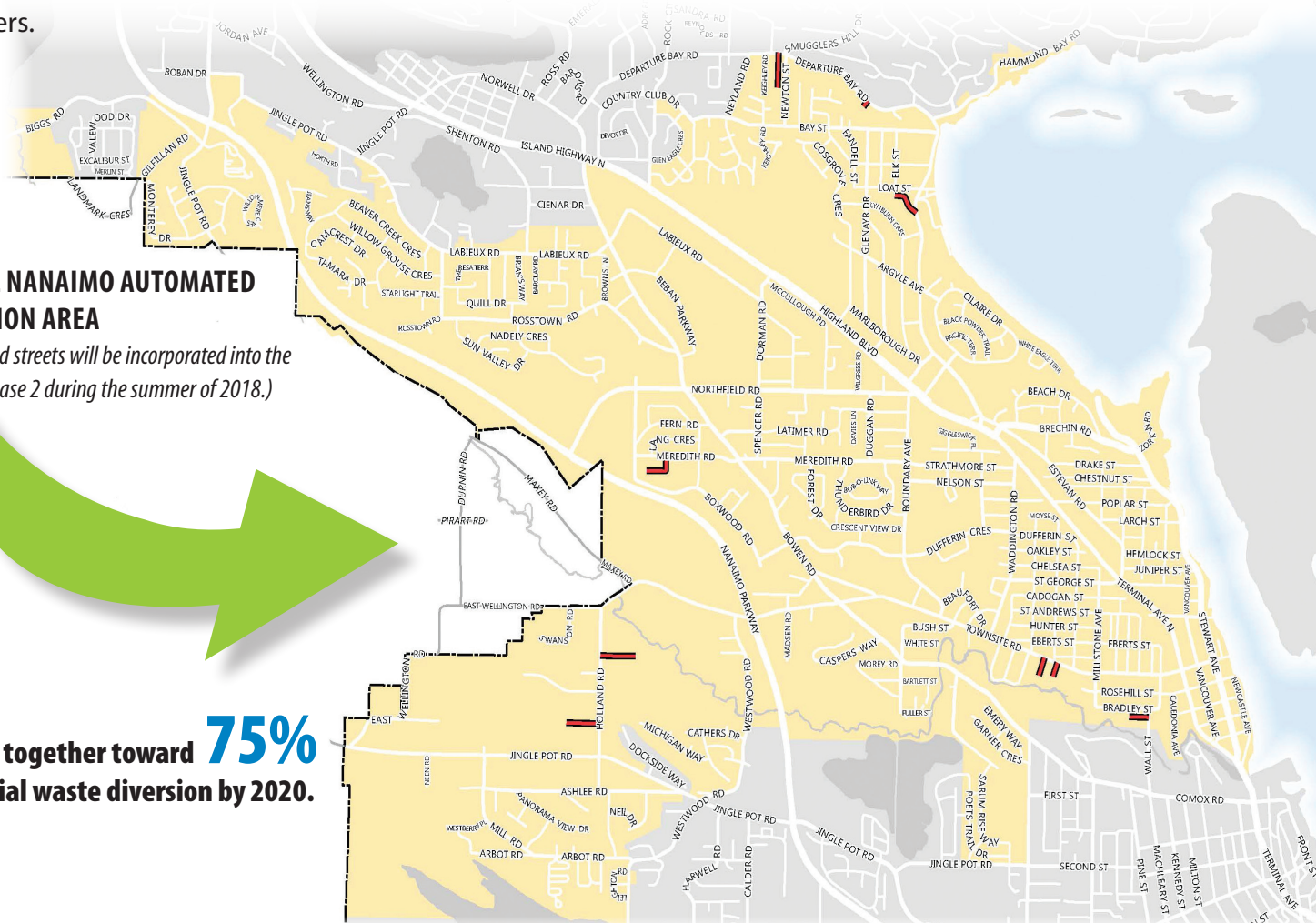
The City of Nanaimo is introducing automated waste collection late this fall to about 8,000 households in central Nanaimo. The rest of the city will receive these services in the summer of 2018.

Automated collection trucks use automated arms to grasp specially designed carts, lift the carts and empty them into the truck.

The automated system is cleaner and easier for residents and eliminates the need for collection crews to lift heavy containers.

### CENTRAL NANAIMO AUTOMATED COLLECTION AREA

*(Note: the red streets will be incorporated into the service in Phase 2 during the summer of 2018.)*



Working together toward **75%**  
residential waste diversion by 2020.

# GOOD NEWS about your carts

They:

- make recycling more convenient
- save homeowners from buying garbage bags
- are easy to roll to the curb and back to your storage area
- stop materials blowing away in the wind
- are durable and easy to clean

## SORT

your materials the same way you're used to doing.

## TOSS

your sorted materials into the correct cart.

## ROLL

your carts to the curb on collection day and return them to their storage area after they are emptied.



## CART function & sizes

Before service begins, each household in central Nanaimo will receive one set of three colour-coded wheeled carts and a complete information kit.

CART	CAPACITY (LITRES)		REPLACES
	for single-family homes	for properties with suites or fourplexes <i>(fourplexes will receive two sets)</i>	
<b>BLUE - recycling</b>	240	360	Yellow bags
<b>GREEN - kitchen/yard waste</b>	120	240	Green bin
<b>BLACK - garbage</b>	120	240	Garbage bags

## CART size & exchanges

Residents are asked to try the standard set of carts for the first three months of service. After this time, there will be a one month period of "free cart exchanges" where residents can upsize the size of their carts without paying the standard \$25 change-out fee.

**Please note: if you upsize your garbage cart, your garbage rates will increase. There is no fee to upsize your recycling cart, and there is no option at this time to upsize your organics cart.**

For more details about homes with secondary suites, check [www.nanaimo.ca](http://www.nanaimo.ca), call the Sort Toss Roll Hotline at 250.756.5390 or email [SortTossRoll@nanaimo.ca](mailto:SortTossRoll@nanaimo.ca).

## EXTRA BAGS

During the first three months of service the City will continue to collect bagged "extra garbage" so long as it has a \$3 tag on it. After the three-month period, bag tags will no longer be accepted.

## SORTING YOUR MATERIALS

### Keep doing what you're doing!

Keep sorting the way that you have been doing but now you can also add yard waste in with your kitchen waste in the green bin.

Put your recycling in your blue cart (loose not bagged) and your garbage in your black cart (loose or bagged).



## **CART PLACEMENT** on collection day

1. Place your carts at the curb at the same location where they were dropped off.
2. Face your carts so the lids open towards the street.
3. Keep 1 metre distance between carts and any parked vehicles 3 metre distance above carts.



## **NEXT STEPS** for automated collection

After the collection service in Central Nanaimo has been automated in the fall of 2017, the rest of the city will receive automated collection services in the summer of 2018.



# COSTS TO RESIDENTS for automated collection

The costs of the Sort Toss Roll program are expected to be around \$7.5 million in total. This includes the purchase of eight new trucks and 3-wheeled carts for every home in Nanaimo. The project will be paid for by garbage user rates. The user rates in 2017 are \$118 per household.



# COLLECTION SCHEDULES CHANGE

The collection schedule throughout Nanaimo will change when automated collection begins in central Nanaimo.

New collection calendars will be mailed to all households with curbside collection service.

Don't forget to download our new app called "Nanaimo Recycles." It will give you collection reminders and help you to learn how to recycle more! **It's FREE for Apple and Android users.**

# CART OWNERSHIP

The City will maintain ownership of your carts. This means that if you move, you leave your carts behind. Homes will automatically be provided with a new set of carts, and the City will look after cart repairs and maintenance.

Carts are equipped with ID tags that are GPS located to your address, so please don't swap carts around.

# SORT IT RIGHT!

Incorrect material in a cart is considered contamination and is a big problem when it comes to recycling and composting the City's waste. The new trucks are equipped with cameras that allow the driver to inspect each cart as it is emptied. If the driver sees incorrect materials in the carts, he can use the onboard computer on the truck to make a note of the contamination. We will contact you if we receive contaminated waste from your address.



## FOR MORE INFORMATION:

Residents will receive an information pack containing everything you need to know when your carts are delivered.

### As well, check out:

- [www.nanaimo.ca](http://www.nanaimo.ca), Facebook and YouTube
- Sort Toss Roll video on [www.nanaimo.ca](http://www.nanaimo.ca) and YouTube
- community displays (details on [www.nanaimo.ca](http://www.nanaimo.ca))

