

## NEWS RELEASE

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### **City provides residents more information on automated collection program**

*The City will soon begin a communications program all about Sort Toss Roll*

#### **Summary**

The City of Nanaimo is about to launch a summer communications program aimed at helping residents get to know all about the upcoming changes to the solid waste collection service.

Beginning July 1, City staff will be setting up informational displays in City facilities, shopping malls throughout the City and at various public events. Included in the communication program is a four month long display at Woodgrove centre and cart "test-drive" displays at City facilities.

The automated collection program, called Sort Toss Roll, will begin in Central Nanaimo in the fall and in the rest of the City in summer 2018.

*Strategic Link:* Taking responsibility to be an excellent municipal government.

#### **Key Points**

- The Sort Toss Roll program offers residents a set of three carts that are easy, clean and safe to use.
- Under Sort Toss Roll, recycling will be much more convenient for residents who will receive a wheeled cart for the placement of recycleables instead of a yellow bag.
- Residents will now be able to include yard waste alongside kitchen waste in the organics bin. Please note this is only available to homes once they have received their new wheeled carts.
- The program will be paid for by garbage user rates. User rates are currently \$102.75 and are expected to rise to \$118.04 in July. A full cost projection for the project is available at [Nanaimo.ca/goto/sorttossroll](http://Nanaimo.ca/goto/sorttossroll)

#### **Quotes**

"The implementation of the Sort Toss Roll program is the biggest change to solid waste collection the City has seen since the green bin program began in 2011. I am really excited to be able to improve our collection service and offer residents easy to use wheeled carts and yard waste collection services. It is important for residents to be able to find out about the changes and that is why we are launching such a large scale communication program that offers over 80 days of manned outreach and 4 months of multiple non-manned info stations. I hope residents come out, ask staff questions and take a wheeled cart for a spin! Our website is constantly being updated with new information and residents will receive an info pack containing everything they need to know about the program when their carts are delivered."

Charlotte Davis  
Manager of Sanitation, Recycling and Public Works Administration  
City of Nanaimo

Continued... City provides residents more information on automated collection program

## Quick Facts

- The City of Nanaimo is introducing automated waste collection late this fall to about 8,000 households in central Nanaimo. The rest of the City will receive these services in the summer of 2018.
- Automated collection trucks use automated arms to grasp specially designed carts, lift the carts and empty them into the truck.
- Before service begins, each household in central Nanaimo will receive one set of three colour-coded wheeled carts and a complete information kit.
- The City website has been updated with new information on the costs of the project and details of the public displays. A frequently asked questions section will be added soon. There is also a Sort Toss Roll hotline available on 250 756 5390 and an email address at [SortTossRoll@nanaimo.ca](mailto:SortTossRoll@nanaimo.ca)

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### Contact:

Charlotte Davis  
Manager of Sanitation, Recycling and Public Works Administration  
City of Nanaimo  
250 756 5307



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