

NEWS RELEASE

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Paying City Bills at a Bank

Summary

As more local banks move toward paperless payment processing, City of Nanaimo utility and other City bills may no longer be accepted at the bank's front counter. The City of Nanaimo would like to remind residents that there are other payment options available.

Payment options include online or telephone banking, sending payment to the City of Nanaimo by mail, or by visiting the Service and Resource Centre at 411 Dunsmuir Street. A dropbox is also available 24/7 at the Service and Resource Centre. Please be aware of due dates and that post marks are not accepted as date of payment.

Strategic Link: The City of Nanaimo wants to keep residents informed. This is one of the City of Nanaimo's Strategic Priorities to be an excellent municipal government.

Key Points

- Some banks are refusing to process paper bill payments at their front counters.
- City bills can be paid by using online banking services, telephone banking, sending payment by mail, using the City's drop box or by visiting the Service and Resource Centre at 411 Dunsmuir Street.
- Post marks are not accepted as date of payment.

Quotes

"As we hear of more banks no longer processing paper bills for payment, we want to ensure that residents know the other options that are available to them. "

Diane Hiscock
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