

## NEWS RELEASE

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### **Boil Water Advisory Cancelled for City of Nanaimo**

*Turbidity levels have returned to normal*

#### **Summary**

The Water Quality Advisory that was issued Tuesday November 17 is now CANCELLED. The City placed the advisory to inform residents that they may observe cloudiness in their tap water and as a precautionary measure. There was no contamination of the water supply, simply increased levels of sediment in the water.

Once the new water treatment plant is operational - anticipated to be in the coming weeks - the City's water supply will be filtered to a very high degree.

*Strategic Link:* Taking responsibility to be an excellent municipal government.

#### **Key Points**

- This week the City observed elevated levels of turbidity at the source of its drinking water system due to heavy rains on top of snow in the South Fork watershed.
- Residents may notice slight cloudiness to their drinking water as the system clears.
- The City put the advisory into effect out of an abundance of caution. With turbidity levels above 1 NTU, there is an elevated risk that disinfection could lose its effectiveness.

#### **Quotes**

"The Boil Water Advisory was put in place on Tuesday as a means of keeping the public informed about changes they may notice to the drinking water, and since the City could not definitively guarantee the safety of the drinking water supply. This Advisory is now cancelled.

Once the new water treatment plant is brought on line - expected to be in the coming weeks - drinking water will be filtered to a very high degree, and weather-induced boil advisories will be a thing of the past."

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