

## NEWS RELEASE

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### Claiming your N&R Home Owner Grant

#### Summary

It has come to the City of Nanaimo's attention that some banks are not accepting the N&R Home Owner Grant applications, although most have for many years. The banks are not required to accept these applications, rather it is an optional service that they offered.

There are several other ways to claim the Home Owner Grant, including by mail, in person at the Service and Resource Centre, 411 Dunsmuir Street, or online at [www.nanaimo.ca/goto/hog](http://www.nanaimo.ca/goto/hog). A drop box is available 24/7 at the Service and Resource Centre.

*Strategic Link:* The City of Nanaimo wants to keep residents informed. This is one of the City of Nanaimo's Strategic Priorities to be an excellent municipal government.

#### Key Points

- If you do intend to make payment at your bank as well as claim your Home Owner Grant, make sure to ask your bank if they will be forwarding the grant to the City. If not, you will need to complete the grant by another method.
- Post marks are not accepted as date of payment. Grants must be received in our office on or before July 2, 2015 to avoid penalties.

#### Quotes

"If you are eligible to claim a Home Owner Grant, please ensure it is claimed by the July 2, 2015 due date to avoid penalties."

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