

 **Shelters**

CEDAR WOMAN HOUSE

Phone 250-591-5580 or 250-268-4922
Hours 24/7
Services Cedar Woman has 10 beds and offers 24/7 staffed, safe transition housing for women and their dependent children who have experienced or who are at risk of violence, on a short term basis. Cedar Woman House is designed around Indigenous values, and programming. Services are available to women and children of any cultural background.
Email cwh@xpey.ca
Website www.cedarwomanhouse.org

HAVEN SOCIETY TRANSITION HOUSE

Phone 250-756-2452
Hours 24/7
Services The Transition House provides temporary shelter and support for women and children who have experienced violence and are seeking safety. The House and the Crisis Line are available 24/7. Services include individual and group support and referral to community resources. All programs and services are confidential and available at no cost.
Email haven@havensociety.com
Website www.viccrisis.ca
Social 

FRIENDSHIP LELUM YOUTH SAFE HOUSE

Phone 250-753-8266
Services Friendship Lelum provides 24/7 short-term shelter for youth aged 12 - 18 years who are experiencing stressful experiences and have been identified as "at-risk". Their staff work to promote a safe, secure, stable and nurturing environment for the youth who stay. They provide counselling, advocacy, referrals and support.
Website www.tillicumlelum.ca

ISLAND CRISIS CARE SOCIETY SAMARITAN PLACE

Phone 250-753-1474
Address [702 Nicol Street](#)
Hours 24/7
Services Shelter space available for 14 women, plus an additional 5 overflow spaces in extreme weather conditions. Residents will have wraparound support services including meals, laundry services and access to mental health and wellness.
Bus Route #7, #70, #78
Social  

ST. PETER'S COLD WEATHER SHELTER

Phone 1-778-269-3212
Address [301 Machleary Street](#)
Hours 7 days a week 8 pm - 7:30 am
Services Has 34 shelter beds for men and women. Shelter services are provided November - March 31. Guests are asked to enter from the back laneway.
Bus Route #25, #40

 **Shelters**

THE SALVATION ARMY NEW HOPE CENTRE

Phone 250-714-1142
Address [19 Nicol Street](#)
Hours 24/7
Services New Hope Centre offers 35 beds for emergency shelter (first come first serve basis) and 10 beds for transitional housing. Three meals, showers, laundry, and support services are available to residents. Meals: Breakfast and Dinner meals are distributed through community partners at various locations.
Website www.salvationist.ca
Bus Route #1, #5, #6, #7, #20, #20A, #25, #30, #40, #50, #70
Social  

TILLICUM LELUM ABORIGINAL FRIENDSHIP CENTRE -
ABORIGINAL YOUTH SAFE HOUSE

Phone 250-753-8266
Services Friendship Lelum provides short-term shelter for youth aged 12 - 18 years who are experiencing stressful experiences and have been identified as "at-risk". Our staff works to promote a safe, secure, stable and nurturing environment for the youth who stay with us. We provide counselling, advocacy, referrals and support.
Website www.tillicumlelum.ca

UNITARIAN SHELTER

Phone 250-754-3720
Address [595 Townsite Road](#)
Hours 7 days a week 5 pm - 7:30 am
Services Has 27 emergency shelter beds for men and women. To check bed availability, please call 250-754-3720 or arrive after 5 pm. You can email shelter@ufon.ca
Website www.ufon.ca
Email shelteroutreach@ufon.ca
Bus Route #1
Social 



Check out what the City is doing to address homelessness.