

# Frequently Asked Questions



### Q1: When will construction begin and finish?

Construction on Terminal Avenue will start in early July and continue until Spring 2024. Standard construction hours will be 7:00am to 5:00pm, Monday to Friday with occasional late shifts and/or weekend work. Some of the works will require night shift and separate advisories will be sent for those occurrences.

## Q2: Are Businesses open during construction?

Yes! This project is planned such that all properties hours will remain unchanged and a minimum of one access will be open for clientele. With shifting requirements for traffic control, the same routing may not be available for the entire project however we will be communicating with businesses to advise of access changes.

## Q3: What communication will there be during construction?

The Contractor will have project signage on-site, including dynamic signs with up-to-date traffic advisories. The City also issues e-news updates with weekly Social Media posts. The project website <a href="www.nanaimo.ca/goto/Terminal">www.nanaimo.ca/goto/Terminal</a> also has information relating to the history, the design, and traffic/project updates.

### Q4: How can I be prepared for construction?

Given it will be an active construction site with large machinery, please account for extra time when navigating the site. Pedestrians and cyclists should expect delays.

Please exercise caution, obey all signage placed for your safety and follow the directions of the flagpersons on duty. Please consider using alternate routes.