

## NEWS RELEASE

Distributed August 24, 2016

### **Core Services Review focused eTown Hall event scheduled for September 12**

*Members of the community encouraged to participate and share their ideas*

#### **Summary**

Nanaimo residents wishing to provide feedback on the City's Core Services Review Final Report can now do so by participating in an upcoming eTown Hall meeting scheduled for September 12, starting at 7:00pm in the Vancouver Island Conference Centre. The event follows the tradition of introducing a topic for discussion between Council members and the public, but unlike conventional town hall meetings, Nanaimo's eTown Hall format enables wider involvement by allowing participants to submit questions via social media, the City website, phone call, mail as well as in person.

During the meeting, residents will be invited to supply feedback on the review's 11 recommendation areas - strategic plan, policy framework, staff capacity, finance policies, IT infrastructure, integrated maintenance, integrated purchasing, performance measures, community partnerships, grant mandates/monitoring and efficiencies and streamlining.

The September 12 eTown Hall meeting will commence at the beginning of the regular 7:00pm Council meeting and will run for two hours. If feedback runs past 9:00pm, the meeting may be extended to continue the conversation.

*Strategic Link: Governance Renewal* - this priority guides Council and staff in renewing the City's capacity to effectively and efficiently serve the residents of our community

#### **Key Points**

- As part of the process of collecting public input on the recommendations contained in the Core Services Review, Council directed staff to organize an eTown Hall event to allow the public the opportunity to provide comments.
- The event will be held at the Vancouver Island Conference Centre on September 12, starting at 7:00pm.
- Residents are encouraged to review available information prior to the start of the meeting. Links to this information can be accessed via the online version of this news release or by visiting the City's website - [www.nanaimo.ca](http://www.nanaimo.ca)

#### **Quotes**

"We urge as many as possible to get involved. Take time to scan the report online or get a copy at City Hall. Let us know what you like and don't like"

Wendy Pratt  
Councillor  
City of Nanaimo

## Quick Facts

- On February 2, 2015, Council unanimously voted in favour of conducting a Core Review of the City's services and operations.
- A Core Service Review represents an opportunity to compile a clear foundation of information about the current state of a city's services and programs; how these services and programs have changed over time; and what services and programs may, or may not, be desired going forward.
- Once a review is completed, a report is prepared for Council containing options outlining how challenges may be undertaken and how opportunities can be achieved. Council was presented with a final copy of the Core Services Review on May 27, 2016.

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### Contact:

Philip Cooper  
Communication Manager  
City of Nanaimo  
250-755-4532



View the online edition for more information -  
<http://cnan.ca/2bgG4Zs>