

## NEWS RELEASE

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### **Transit tickets and monthly passes available for sale at City SARC building**

*City Service and Resource Centre makes buying tickets and monthly passes easier*

#### **Summary**

In order to enhance municipal service delivery and provide for the provision of a One-Stop Shop Customer Service Centre, the City of Nanaimo sells all BC Transit - Regional District of Nanaimo Bus Tickets and Monthly Passes from the Service and Resource Centre (SARC) located at 411 Dunsmuir Street.

*Strategic Link:* Working towards becoming a city that effectively responds to the accessibility and mobility needs of those who do not own a car - e.g. teens, older seniors, people with disabilities, low income groups, visitors (ferry, air and cruise ship) and those making environmentally sustainable choices.

#### **Key Points**

- Regional District of Nanaimo BC Transit ticket and monthly passes are easily available for purchase from the Service and Resource Centre (SARC).
- Service and Resource Centre enhances customer service while providing additional opportunities.

#### **Quotes**

"Service Centre Staff are excited to continue partnering with the Regional District of Nanaimo in 2016 to sell transit tickets and passes. We are expanding services as we can and welcome suggestions and input from everyone."

Nelda Richardson  
Manager Development Support Services and Business Licencing  
Community Development Department

#### **Quick Facts**

- By selling monthly transit passes and tickets from the SARC, while working and living in the downtown, all individuals have additional choices for making their day to day purchases within their immediate environment.
- While visiting us at the SARC you can also pick up the latest Nanaimo Harbour City Seniors Newsletter, City of Nanaimo Activity Guide, recycling bags as well as many other brochures and handouts. Or, just ask us something.

Continued... Transit tickets and monthly passes available for sale at City SARC building

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