

## NEWS RELEASE

Distributed November 25, 2015

### **Residents encouraged to complete City services survey**

*Deadline for completion is November 27th*

#### **Summary**

With two days left before the City services survey closes, residents are encouraged to supply their feedback and complete the survey before November 27.

This year marks the first time the City has included a survey as part of its outreach to residents during the annual budget review process. Residents can complete the survey by visiting the website at [www.nanaimo.ca](http://www.nanaimo.ca).

*Strategic Link:* Taking responsibility to be an excellent municipal government through opportunities for community involvement and feedback.

#### **Key Points**

- The survey covers 13 business areas where City services are provided. Residents are asked to provide their opinion on the level of importance each service level has, as well as their level of satisfaction for that service.
- Residents interested in completing the survey can do so until November 27th.

#### **Quotes**

"There is still time to complete the survey Nanaimo! Take a moment and provide your feedback; it's quick and easy."

Victor Mema  
Director of Finance  
City of Nanaimo

#### **Quick Facts**

- In addition to the survey, the City also hosted its third budget focused eTown Hall November 23rd. A total of 25 questions related to the budget were asked via Twitter, Facebook, website, phone call and in person during the one and a half hour session.

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Continued... Residents encouraged to complete City services survey

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