

## NEWS RELEASE

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### Survey seeks citizen input on City services

*Residents encouraged to participate*

#### Summary

The City of Nanaimo is aiming to collect over 600 responses to a survey seeking the public's input on City services. Members of the community are encouraged to provide their feedback by visiting the survey website. The survey will be open for submissions November 12 through November 27.

This year marks the first time the City has included a survey as part of its outreach to residents during the annual budget review process. In addition to the survey, the City will also be hosting its third budget focused eTown Hall November 23rd. Residents are encouraged to submit their comments and provide feedback using either of these tools.

**Strategic Link:** Taking responsibility to be an excellent municipal government through opportunities for community involvement and feedback.

#### Key Points

- Residents interested in completing the survey can do so November 12th through November 27th
- The survey covers 13 business areas where City services are provided. Residents are asked to provide their opinion on the level of importance each service level has, as well as their level of satisfaction for that service.

#### Quotes

"Every year the City of Nanaimo receives questions from residents concerning the annual budget and the steps taken to create it. The introduction of this year's survey, combined with our use of the eTown Hall, provides residents two helpful opportunities to have their comments and ideas heard by getting involved in the budget process."

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