



Candidate: _____

Successful

Evaluator: _____

Unsuccessful

Date: _____

1002-SKILL-11

Standard:	NFPA 1002 – 2017 edition – 4.4.2
Task:	Receive a telephone call.
Performance Outcome:	Procedures for answering the phone are used and the caller’s information is relayed.
Conditions:	Given a fire department phone.
Candidate Directive:	“Receive a telephone call and relay the relevant information.”

NO.	TASK STEPS	TEST	
		Successful	Unsuccessful
1	Procedures for answering the phone were used.		
2	The caller’s information was relayed.		

Evaluator/Candidate Comments:

Candidate (print and sign)

Date

Evaluator (print and sign)

Date